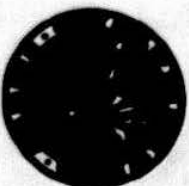


Commissioners:  
 JULIA L. JOHNSON, CHAIRMAN  
 J. TERRY DEASON  
 SUSAN F. CLARK  
 DIANE K. KIESLING  
 JOE GARCIA



DIVISION OF WATER &  
 WASTEWATER  
 CHARLES HILL  
 DIRECTOR  
 (850) 413-6900

## Public Service Commission

October 6, 1997

Mr. John S. Ranney  
 Envirotech  
 1502 Roberts Drive  
 Jacksonville, Florida 32250

Re: Docket No. ~~97000000000000000000~~ 975, Request for exemption from Florida Public Service Commission regulation for provision of water and wastewater service in Volusia County by Anatole Apartments.

Dear Mr. Ranney:

As you are aware, during the course of processing the above referenced application, staff received a complaint from a tenant of Anatole Apartment regarding the rates being charged. Upon notification from staff, Envirotech voluntarily reduced the rates such that the exemption would apply. However, the complaint caused the docket to be controversial and, as such, must be taken before the Commission for disposition. In order to determine whether or not refunds may be appropriate, staff will need the following information.

1. For each tenant of Anatole Apartment billed by Envirotech from inception of billing through 1996, please provide the following information for each month the tenant was billed:

Month	Usage	Meter Readings	Water Rate Charge	Wastewater Rate Charge

2. Please provide a copy of Anatole Apartment's monthly water and wastewater bill from the City of Daytona from inception of reseller billing through 1996.

ACK \_\_\_\_\_  
 AFA \_\_\_\_\_  
 APP \_\_\_\_\_  
 CAF \_\_\_\_\_  
 CMU \_\_\_\_\_  
 CTR \_\_\_\_\_  
 EAG \_\_\_\_\_  
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 DTH \_\_\_\_\_



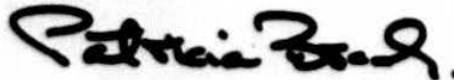
**Mr. John S. Ranney**  
**Page 2**  
**October 6, 1997**

The information requested should be submitted in affidavit format by November 7, 1997, to the:

**Director, Division of Records and Reporting**  
**Florida Public Service Commission**  
**2540 Shumard Oak Boulevard**  
**Tallahassee, Florida 32399-6850**

If you have any question, please call either Ms. Billie Messer in Water and Wastewater at 904/413-6690 or Ms. Alice Crosby in Legal Services at (904) 413-6222.

Sincerely,



**Patricia Brady**  
**Regulatory Analyst IV**  
**Bureau of Policy Development**  
**and Industry Structure**

cc: **B. Messer, WAW**  
**A. Crosby, LEG**  
**Division of Records and Reporting**

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