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179604-TL

October 20, 1997
VIA FAX: (813) 413-7118

Ms. Sally Simmons
Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Petition for Transfer of N11 Code

Dear Ms. Simmons:

In an effort to keep you abreast of the issues between 311 Direct, Inc and Bell South, I am enclosing a copy of the faxed letter from William A. Schneider, Product Manager-N11 Abbreviated Dialing Service to our client which appears to resolve the issues that were formulated in our original petition. If you agree that this appears to resolve the problems, it would appear that we can voluntarily dismiss the petition which would obviate the necessity of the hearing on October 21, 1997. After you have reviewed same, kindly contact me so that we may discuss this further.

Thank you for your consideration.

Very truly yours,

ACK _____ MUCHNICK, WASSERMAN & DOLIN
AFA _____ Signed for MR. WASSERMAN
APP _____ In his absence to avoid
CAF _____ delay in mailing.
CAI _____ By _____
 Jeffrey P. Wasserman, Esq.
C7H _____ JPW:el
 Enclosure
 cc: 311 Direct, Inc.

Prudential Circle • 4000 Hollywood Boulevard • Suite 110 North • Hollywood, Florida 33021
Broward (954) 989-8100 • Dade (305) 624-9100 • Telefax (954) 989-8100

DOCUMENT NUMBER DATE
10804 OCT 21 6
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RECEIVED OCT 06 1997



BellSouth Telecommunications, Inc.

BellSouth Telecommunications, Inc.
South E511
3535 Colonnade Parkway
Birmingham, AL 35243

10804-TL

September 29, 1997

Mr. David Krop
311 Direct, Inc.

This is to confirm our conversations and our understanding regarding the reservation of 211 as an abbreviated dialing number for 311 Direct, incorporated in several cities in Florida.

On July 3, 1997, I sent a letter to Coopers & Lybrand, the keepers of the N11 number reservation list in Florida, requesting that they hold 211 as reserved for 311 Direct, incorporated in the following cities in Florida: Miami, Fort Lauderdale, West Palm Beach, Boca Raton, Delray Beach, Melbourne, and Gainesville.

On August 11, 1997, I sent a second letter requesting that Coopers and Lybrand hold 511, upon its release by the previous user, as reserved for 311 Direct in Orlando, Florida.

As soon as the project can be scheduled and coordinated between our two companies it is our plan to transition your 311 operations in the above named cities to 211 and 511 as indicated, on an individual cost basis under the revision to our N11 tariff which we filed for this purpose.

Please call me at 205 977-6601 if you would like to discuss this further.

William A. Schneider
Product Manager - N11 Abbreviated Dialing Service

