

ORIGINAL

M E M O R A N D U M

October 29, 1997

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (JAEGER)

RE: DOCKET NO. ~~970659~~⁹⁶⁰⁵⁴⁵ - WS - INVESTIGATION OF UTILITY RATES IN ALOHA UTILITIES, INC. IN PASCO COUNTY.

Please file the attached letter dated October 24, 1997 in the docket file for the above-referenced docket.

RRJ/lw

Attachment

cc: Division of Water and Wastewater (Starling, McRoy)
 Representative Mike Fasano
 Mr. James Goldberg
 F. Marshall Deterding, Esquire
 Office of Public Counsel (McLean)

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- LIN _____
- OFC _____
- RCM _____
- SE 1 _____
- WAS _____
- OTH _____

DOCUMENT NUMBER-DATE

11173 OCT 29 97

FPSC-RECORDS/REPORTING



Florida House of Representatives

Mike Fasano

Representative, 45th District
Majority Whip

Reply to:

8217 Massachusetts Avenue
New Port Richey, FL 34653-3111
(813) 848-5885

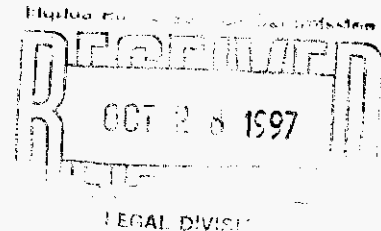
323 The Capitol
Tallahassee, FL 32399-1300
(904) 488-8528

Committees

Vice Chair, Community Colleges
& Career Prep
Finance & Taxation
Governmental Operations
Regulated Services

October 24, 1997

Steve Watford, Vice President
Aloha Utilities, Inc.
2514 Aloha Place
Holiday, FL 34691



Dear Mr. Watford: *Steve,*

The following constituents have contacted me complaining about their water:

- Kay Hammett, 4420 White Tail Lane, New Port Richey 34655 (376-4768), called to say that the exterior of her home is stained because of the water that hits it when she waters her lawn. Ms. Hammett has called here twice before because of the continuing problems she is having with her water.
- Dolores and Jim Gilson, 7435 Cheltnam Court, New Port Richey 34655, sent me the enclosed letter regarding their continuous and ongoing water problems.
- Anthony and Marie Meola, 9021 Arundle Place, New Port Richey 34655 (372-2767), called to complain about their smelly water.
- Paula Heitner, 4654 Tiburon Drive, New Port Richey 34655 (376-2047), and Gretchen Tomlinson, 4853 Boonesboro Court, New Port Richey 34655 (376-4222), are both waiting for service. They called to have someone come out and check their water meters on October 22 and as of 11:00 a.m. on October 23, no one had been out.
- Mike Bigger, 4309 Volga Court, New Port Richey 34655 (376-5938), has black water.

I would greatly appreciate any assistance you can provide to these individuals.

Steve Watford, Vice President
October 24, 1997
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Thanks in advance for your help. If I can ever do anything for you, please do not hesitate to contact me.

Yours truly,

A handwritten signature in black ink, appearing to read "Mike Fasano". The signature is stylized with a large, sweeping initial "M" and a cursive "Fasano".

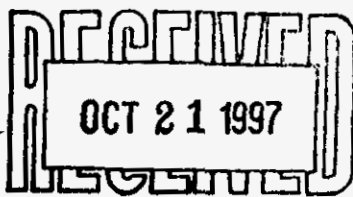
Mike Fasano
State Representative, District 45

MF/cmh
Enclosure

cc: Dr. Richard Garrity, Department of Environmental Protection
Dr. Marc Yacht, Pasco County Health Department
Ralph Jaeger, Public Service Commission

10/18/97

Honorable Mike Fasano
8217 Massachusetts Ave
New Port Richey, 34653



Dear Mr. Fasano,

I read your article in the Suncoast news and we are one of the concerned citizens who has dealt with Aloha Utilities. We have complained, in writing, since 1992. We still have dirty brown water. This is not due to our copper piping.

We have built many houses during the years and have never had a problem with our copper tubing producing dirty brown, smelly water.

We have lived in Wyncree
since 1992 and the problem
has been ongoing.

You have our support.

Dolores & Jim Gilson

Dolores M. Gilson
7453 Chelnam Court
New Port Richey, FL 34655



Honorable Mike Fasano
8217 Massachusetts Ave.
New Port Richey, FL.
34653

