

ORIGINAL

Read on the reverse side.

**SENDER:**

- Complete items 1 and/or 2 for additional services.
- Complete items 3, 4a, and 4b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- 1.  Addressee's Address
- 2.  Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:

971433-TI

COMPLAINT

4a. Article Number

97-0278

AT&T Communications of the Southern States, Inc.  
 Doris M. Franklin, Assistant State Manager  
 01 North Monroe Street, Suite 700  
 Tallahassee, Florida 32301-1549

4b. Service Type

- Registered  Certified
- Express Mail  Insured
- Return Receipt for Merchandise  OOD

7. Date of Delivery

NOV 15 1997

5. Received By: (Print Name)

X Rhonda Merritt

6. Signature: (Addressee or Agent)

X Rhonda Merritt

8. Addressee's Address (Only if requested and fee is paid)

Is your RETURN ALI

PS Form 3811, December 1994

Domestic Return Receipt

Thank you for using Return Receipt Service.

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEI \_\_\_\_\_
- LIV \_\_\_\_\_
- OFU \_\_\_\_\_
- RCH \_\_\_\_\_
- SEC 1 \_\_\_\_\_
- WAS \_\_\_\_\_
- OTH \_\_\_\_\_

DOCUMENT NUMBER-DATE

11790 NOV 18 97

FPSC-RECORDS/REPORTING

STATE OF FLORIDA

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DIVISION OF RECORDS & REPORTING  
BLANCA S. BAYO  
DIRECTOR  
(850) 413-6770

## Public Service Commission

### NOTICE OF COMPLAINT

TO

**AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
D/B/A CONNECT 'N SAVE**

Docket No. 971433-TI - Complaint of Robert A. Butterworth, Attorney General, and the Citizens of the State of Florida, by and through Jack Shreve, Public Counsel, against AT&T Communications of the Southern States, Inc. (and d/b/a Connect 'N Save) for slamming Robert Flint in violation of Rule 25-4.118. F.A.C.

You are hereby notified that the above complaint, a copy of which is attached, has been filed with this Commission.

As required by the Commission's Rules of Practice and Procedure, you are directed to respond to this complaint by the close of business on **November 24, 1997** and to serve a copy of your response on the complainant.

By **DIRECTION** of The Florida Public Service Commission, this 3rd day of November, 1997.

  
\_\_\_\_\_  
Kay Flynn  
Chief, Bureau of Records

KF/mas  
cc: Robert A. Butterworth, Attorney General  
Jack Shreve, Office of Public Counsel  
Division of Legal Services  
Division of Consumer Affairs  
Division of Communications