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December 11, 1997

Division of Records & Reporting
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Attn: Blanca S. Bayo, Director

971348-TC

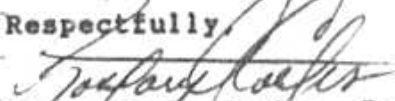
It has very recently been brought to my attention that the public pay telephone which was placed in my fitness center has become a problem issue for me.

The registered owner of this pay telephone is Mr. Joey Sanchez, Certificate No. 4480 (as per your records). Mr. Sanchez bought, installed and connected the line under my Business name with the agreement that I pay the phone bill in exchange his screen printing company would do all the silk screening and embroidery of all my fitness wear free of charge.

The telephone line was connected in November of 95 and disconnected November of 96. During this time Mr. Sanchez emptied the telephone about 5 times and truth of the matter was that he never took out more that 40\$ or 50\$ at a time. The members of my facility had always been allowed to use my regular business line prior to the installation of the pay phone, and were kind of spoiled always claiming that they had no change on hand I would continue to allow them use of my business line even after installing the pay phone. My expense for the telephone line the year it was connected was a total of \$ 595.08 to Bell South.

ACK _____ In conclusion the pay phone has not been connected for one year
AFA _____ now, Mr. Sanchez has since been placed in prison and has left no
APP _____ one in charge of handling this situation. I was completely ignorant
CAF _____ to any paper work and/or any assessment fees related to the pay
CMU 1 phone until one of my employees brought your most recent letter to
_____ my attention.

CTR _____ My final words to you and your commission are simply to ask....
EAG _____ "What are my options under these circumstances?" I will await your
LEG 1 reply in the hope of resolving this matter in a reasonable manner.

LIN _____
OPC _____
RCH _____
SEC 1
WAS _____
OTH _____
Respectfully,

Rosemary A. Cortes, Pres.

DOCUMENT NUMBER-DATE

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