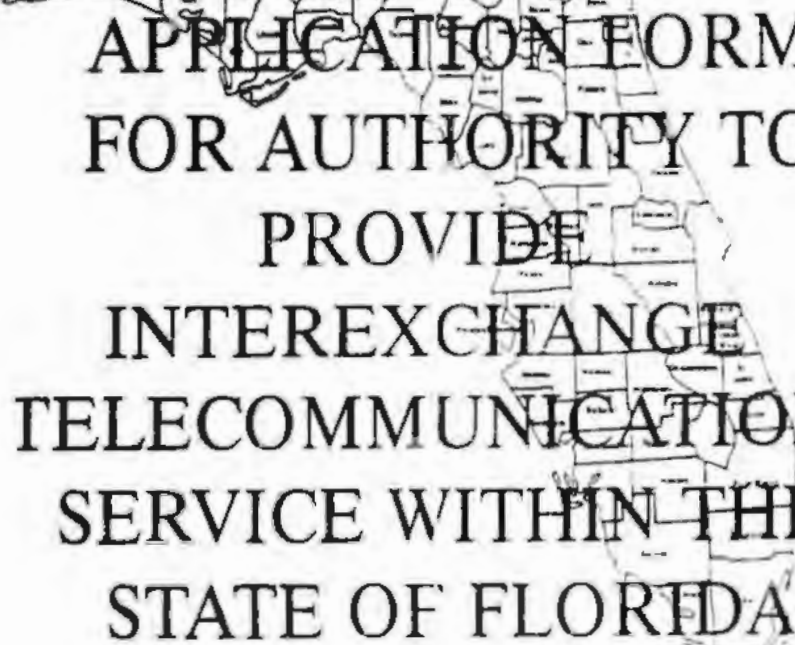


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APPLICATION FORM  
FOR AUTHORITY TO  
PROVIDE  
INTEREXCHANGE  
TELECOMMUNICATION  
SERVICE WITHIN THE  
STATE OF FLORIDA

DOCUMENT NUMBER-DATE

13089 DEC 22 97

DOCUMENT NUMBER-DATE

13089 DEC 22 97

FPC REG. AND REPORTING

**\*\* FLORIDA PUBLIC SERVICE COMMISSION \***

**DIVISION OF COMMUNICATIONS**  
**BUREAU OF SERVICE EVALUATION**

**APPLICATION FORM**  
**for**  
**AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE**  
**WITHIN THE STATE OF FLORIDA**

---

**Instructions**

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:
  - Florida Public Service Commission
  - Division of Communications
  - Bureau of Service Evaluation
  - 2540 Shumard Oak Blvd.
  - Gunter Building
  - Tallahassee, Florida 32399-0850
  - (904) 413-6600
- E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission  
Division of Administration  
2540 Shumard Oak Blvd.  
Gunter Building  
Tallahassee, Florida 32399-0850  
(904) 413-6251

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

2. This is an application for (check one):

- Original Authority (New company).
- Approval of Transfer (To another certificated company).
- Approval of Assignment of existing certificate (To an uncertificated company).
- Approval for transfer of control (To another certificated company).

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

WORLDLINK LONG DISTANCE CORP.

4. Name under which the applicant will do business (fictitious name, etc.):

WORLDLINK LONG DISTANCE CORP.

5. National address (including street name & number, post office box, city, state and zip code):

6. Florida address (including street name & number, post office box, city, state and zip code):

7. Structure of organization;

- Individual  Corporation
- Foreign Corporation  Foreign Partnership
- General Partnership  Limited Partnership
- Other, \_\_\_\_\_

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.

(a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.

(b) Indicate if the individual or any of the partners have previously been:

**\*\* FLORIDA PUBLIC SERVICE COMMISSION \***

**DIVISION OF COMMUNICATIONS**  
**BUREAU OF SERVICE EVALUATION**

**APPLICATION FORM**  
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Tallahassee, Florida 32399-0850  
(904) 413-6251

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

1. Select what type of business your company will be conducting (check all that apply):

- ( ) **Facilities based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- ( ) **Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- ( ) **Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- ( ) **Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
- ( ) **Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

2. This is an application for (check one):

- Original Authority (New company).
- Approval of Transfer (To another certificated company).
- Approval of Assignment of existing certificate (To an uncertificated company).
- Approval for transfer of control (To another certificated company).

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

WORLDLINK LONG DISTANCE CORP.

4. Name under which the applicant will do business (fictitious name, etc.):

WORLDLINK LONG DISTANCE CORP.

5. National address (including street name & number, post office box, city, state and zip code).

6. Florida address (including street name & number, post office box, city, state and zip code):

7. Structure of organization;

- Individual  Corporation
- Foreign Corporation  Foreign Partnership
- General Partnership  Limited Partnership
- Other, \_\_\_\_\_

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.

(a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.

(b) Indicate if the individual or any of the partners have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: 11,000,71278

- (b) Name and address of the company's Florida registered agent. Mrs. Carolina Lezcano

600 Brickell Ave #300M

- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: \_\_\_\_\_

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. NO

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not. NO

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application;

MS. Ibis Conrada Lezcano

(b) Official Point of Contact for the ongoing operations of the company;

SAME AS ABOVE

(c) Tariff;

SAME AS ABOVE

(d) Complaints/Inquiries from customers;

SAME AS ABOVE.

11. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

FIRST TIME APPLICANT

(b) Has applications pending to be certificated as an interexchange carrier.

n/a

(c) Is certificated to operate as an interexchange carrier.

n/a

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

n/a

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

n/a

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

n/a



12. What services will the applicant offer to other certificated telephone companies:

- Facilities.  Operators.  
 Billing and Collection.  Sales.  
 Maintenance.  
 Other: \_\_\_\_\_

13. Do you have a marketing program?

YES

14. Will your marketing program:

- Pay commissions?  
 Offer sales franchises?  
 Offer multi-level sales incentives?  
 Offer other sales incentives?

15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).

SALES PERSONS will be salaried based on commission. Commission will be a percentage from projected Bill revenue.

16. Who will receive the bills for your service (Check all that apply)?

- Residential customers.  Business customers.  
 PATS providers.  PATS station end-users.  
 Hotels & motels.  Hotel & motel guests.  
 Universities.  Univ. dormitory residents.  
 Other: (specify) \_\_\_\_\_

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

YES

- (b) Name and address of the firm who will bill for your service.

We will provide our own Billing format computer generated.

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

1. the balance sheet
2. income statement
3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

**NOTE:** This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability.

*I am a University of Florida graduate with leadership experience with the university.*

C. Technical capability.

*I am knowledgeable in the long distance industry because I have worked in the sales force for several long distance companies. Also, standing I have prospect*

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed). *employees with lots of experience (w. Three or more years in the industry.)*

20. The applicant will provide the following interexchange carrier services (Check all that apply):

- MTS with distance sensitive per minute rates
- Method of access is FGA
- Method of access is FGB
- Method of access is FGD
- Method of access is 800

- MTS with route specific rates per minute
- Method of access is FGA
- Method of access is FGB
- Method of access is FGD
- Method of access is 800

- MTS with statewide flat rates per minute (i.e. not distance sensitive)
- Method of access is FGA
- Method of access is FGB
- Method of access is FGD
- Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.).

800 Service (Toll free)

WATS type service (Bulk or volume discount)

Method of access is via dedicated facilities

Method of access is via switched facilities

Private Line services (Channel Services)

(For ex. 1.544 mbs., DS-3, etc.)

Travel Service

Method of access is 950

Method of access is 800

900 service

Operator Services

Available to presubscribed customers

Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals.

Available to inmates

Services included are:

Station assistance

Person to Person assistance

Directory assistance

Operator verify and interrupt

Conference Calling

21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

22.  Other:

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

**\*\* APPLICANT ACKNOWLEDGEMENT STATEMENT \*\***

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.
6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

**UTILITY OFFICIAL:**

*[Handwritten Signature]*  
Signature

11/5/97  
Date

Corporation  
Title

305-373-3373  
Telephone No.

**\*\* APPENDIX A \*\***

**CERTIFICATE TRANSFER STATEMENT**

I, (TYPE NAME) \_\_\_\_\_,  
(TITLE) \_\_\_\_\_, of (NAME OF COMPANY)  
\_\_\_\_\_, and current  
holder of certificate number \_\_\_\_\_, have reviewed  
this application and join in the petitioner's request for a  
transfer of the above-mention certificate

**UTILITY OFFICIAL:**

_____	_____
Signature	Date
_____	_____
Title	Telephone No.

(N/A) <sup>285</sup>

**\*\* APPENDIX B \*\***

**CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

The applicant will not collect deposits nor will it collect payments for service more than one month in advance.

The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

**UTILITY OFFICIAL:**

*J. M. ...*  
Signature

11/15/97  
Date

Corporate Vice President      305-373-3373  
Title      Telephone No.

**\*\* APPENDIX C \*\***

**INTRASTATE NETWORK**

1. **POP:** Addresses where located, and indicate if owned or leased.

1) *N/A* 2)

3) 4)

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased.

1) *N/A* 2)

3) 4)

3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

1) POP-to-POP                      TYPE                      OWNERSHIP

2) *N/A*

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

*AT&T or MCI*



5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has ( ) or has not () previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:

J. H. ...  
Signature

11/2/97  
Date

Corporation Registered Agent  
Title

305-373-3323  
Telephone No.

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

**\*\* APPENDIX D \*\***

**FLORIDA TELEPHONE EXCHANGES**

**AND**

**EAS ROUTES**

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

**\*\* FLORIDA EAS FOR MAJOR EXCHANGES \*\***

<u>Extended Service Area</u>	<u>with</u>	<u>These Exchanges</u>
PENSACOLA:		Cantonment, Gulf Breeze Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
✓ TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
✓ JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
✓ GAINESVILLE:		Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
✓ OCALA:		Belleview, Citra, Dunnellon,

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

Forest Lady Lake (B21),  
McIntosh, Oklawaha,  
Orange Springs, Salt Springs and  
Silver Springs Shores.

✓  
✓  
**DAYTONA BEACH:**

New Smyrna Beach.

**TAMPA:**

Central     None  
East        Plant City  
North       Zephyrhills  
South       Palmetto  
West        Clearwater

**CLEARWATER:**

St. Petersburg, Tampa-West and  
Tarpon Springs.

**ST. PETERSBURG:**

Clearwater.

**LAKELAND:**

Bartow, Mulberry, Plant City,  
Polk City and Winter Haven.

✓  
**ORLANDO:**

Apopka, East Orange, Lake Buena  
Vista, Oviedo, Windermere,  
Winter Garden,  
Winter Park, Montverde, Reedy  
Creek, and Oviedo-Winter  
Springs.

✓  
**WINTER PARK:**

Apopka, East Orange, Lake Buena Vista,  
Orlando, Oviedo, Sanford, Windermere,  
Winter Garden, Oviedo-Winter Springs  
Reedy Creek, Geneva and Montverde.

**TITUSVILLE:**

Cocoa and Cocoa Beach.

**COCOA:**

Cocoa Beach, Eau Gallie,  
Melbourne and Titusville.

**MELBOURNE:**

Cocoa, Cocoa Beach, Eau Gallie  
and Sebastian.

**SARASOTA:**

Bradenton, Myakka and Venice.

**FT. MYERS:**

Cape Coral, Ft. Myers Beach, North Cape  
Coral, North Ft. Myers, Pine Island, Lehigh  
Acres and Sanibel-Captiva Islands.

**NAPLES:**

Marco Island and North Naples.

**WEST PALM BEACH:**

Boynton Beach and Jupiter.

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-  
24.480(2).

POMPANO BEACH:

✓ FT. LAUDERDALE:

✓ HOLLYWOOD:

NORTH DADE:

✓ MIAMI:

Boca Raton, Coral Springs,  
Deerfield Beach and Ft.  
Lauderdale.

Coral Springs, Deerfield Beach,  
Hollywood and Pompano Beach.

Ft. Lauderdale and North Dade.

Hollywood, Miami and Perrine.

Homestead, North Dade and  
Perrine

**\*\* APPENDIX E \*\***

**\*\* GLOSSARY \*\***

**ACCESS CODE:** The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-XXXX.

**BYPASS:** Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

**CARRIERS CARRIER:** An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

**CENTRAL OFFICE:** A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

**CENTRAL OFFICE CODE:** The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

**COMMISSION:** The Florida Public Service Commission.

**COMPANY, TELEPHONE COMPANY, UTILITY:** These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

**DEDICATED FACILITY:** The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

**END USER:** The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

**EQUAL ACCESS EXCHANGE AREAS:** EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

**EXCHANGE:** The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

**EXCHANGE (SERVICE) AREA:** The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

**EXTENDED AREA SERVICE:** A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

**FACILITIES BASED:** An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

**FOREIGN EXCHANGE SERVICES:** A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

**FEATURE GROUPS:** General categories of unbundled tariffs to stipulate related services.

**Feature Group A:** Line side connections presently serving specialized common carriers.

**Feature Group B:** Trunk side connections without equal digit or code dialing.

**Feature Group C:** Trunk side connections presently serving AT&T-C.

**Feature Group D:** Equal trunk access with subscription.

**INTEREXCHANGE COMPANY:** means any telephone company, as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

**INTER-OFFICE CALL:** A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

**INTRA-OFFICE CALL:** A telephone call originating and terminating within the same central office unit or entity.

**INTRASTATE COMMUNICATIONS:** The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

**INTRA-STATE TOLL MESSAGE:** Those toll messages which originate and terminate within the same state.

**LOCAL ACCESS AND TRANSPORT AREA:** LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

**LOCAL EXCHANGE COMPANY (LEC):** Means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

**OPTIONAL CALLING PLAN:** An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

**900 SERVICE:** A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

**PIN NUMBER:** A group of numbers used by a company to identify their customers.

**PAY TELEPHONE SERVICE COMPANY:** Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

**POINT OF PRESENCE (POP):** Bell-coined term which designates the

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

**PRIMARY SERVICE:** Individual line service or party line service.

**RESELLER:** An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

**STATION:** A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

**SUBSCRIBER, CUSTOMER:** These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

**SUBSCRIBER LINE:** The circuit or channel used to connect the subscriber station with the central office equipment.

**SWITCHING CENTER:** Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

**TRUNK:** A communication channel between central office units or entities, or private branch exchanges.



**ATTACHMENTS:**

- A - CERTIFICATE TRANSFER STATEMENT**
- B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**
- C - INTRASTATE NETWORK**
- D - FLORIDA TELEPHONE EXCHANGES and EAS ROUTES**
- E - GLOSSARY**

**FORM PSC/CMU 31 (11/95)**

**Required by Commission Rule Nos. 25-24.471, 25-24.47J, and 25-24.480(2).**

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by WORLDLINK LONG DISTANCE CORP. with principal offices at 600 Brickell Avenue Suite 300M, Miami, FL 33131. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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ISSUED: December 1, 1997

EFFECTIVE

by:

WORLDLINK LONG DISTANCE CORP  
600 Brickell Avenue Suite 300M  
Miami, FL 33131

## CHECK SHEET

The sheets listed below, which are inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	ORIGINAL	23	ORIGINAL
2	ORIGINAL	24	ORIGINAL
3	ORIGINAL	25	ORIGINAL
4	ORIGINAL	26	ORIGINAL
5	ORIGINAL	27	ORIGINAL
6	ORIGINAL	28	ORIGINAL
7	ORIGINAL	29	ORIGINAL
8	ORIGINAL	30	ORIGINAL
9	ORIGINAL	31	ORIGINAL
10	ORIGINAL	32	ORIGINAL
11	ORIGINAL	33	ORIGINAL
12	ORIGINAL	34	ORIGINAL
13	ORIGINAL	35	ORIGINAL
14	ORIGINAL		
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21	ORIGINAL		
22	ORIGINAL		

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EFFECTIVE

by

WORLDLINK LONG DISTANCE CORP  
600 Brickell Avenue Suite 300M  
Miami, FL 33131

---

by: WORLDLINK LONG DISTANCE CORP  
261 NE 1st STREET  
Miami, FL 33132

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### SYMBOLS SHEET

#### PLEASE INCLUDE THE FOLLOWING LIST OF SYMBOLS VERBATIM

The following are the only symbols used for the purposes indicated below

- D - Delete Or Discontinue
- I - Change Resulting In An Increase To A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction To A Customer's Bill
- T - Change in Text Or Regulation But No Change In Rate Or Charge

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TARIFF FORMAT SHEETS

A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the file with the Commission is not always the tariff page in

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effect. Consult the Check Sheet for the sheet currently in effect

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).1.
- 2.1.1.A.1.(a).1.(i).
- 2.1.1.A.1.(a).1.(i).1.

TARIFF FORMAT SHEETS

PLEASE INCLUDE A COPY OF THIS PAGE AS IT WILL HELP THE READER TO UNDERSTAND THE TARIFF FORMAT.

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**D. Check Sheets -** When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

YOU CAN USE THESE AND/OR ANY OTHER DEFINITIONS YOU WISH. JUST REMEMBER TO DEFINE HERE ANY UNUSUAL OR UNIQUE TERMINOLOGY USED IN THE BODY OF YOUR TARIFF.

**Access Line** - an arrangement which connects the customer's location to the Company's network switching center.

**Authorization Code** - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

**Company or carrier** - WORLDLINK LONG DISTANCE CORP

**Customer** - the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

**Day Rate Period** - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

**Evening Rate Period** - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

**Holidays** - The Company's recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents Day, Ground Hog Day, St. Patrick's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

**Night/Weekend Rate Period** - from 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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SECTION 2 - RULES AND REGULATIONS

INCLUDE IN THIS SECTION ALL OF THE RULES AND REGULATIONS YOU WANT TO INCLUDE LIMITATIONS, LIABILITIES, RESTORATION OF SERVICE, INTERRUPTION OF SERVICE, MAINTENANCE, BILLING PERIODS, REFUNDS CREDITS, RESPONSIBILITIES OF THE CUSTOMER, FREQUENCY RESTRICTIONS, CANCELLATIONS, CPE, NON PAYMENT, ETC. THE FOLLOWING SUBSECTIONS DEALING WITH DEPOSITS AND ADVANCE PAYMENTS WILL BE IN THIS SECTION. RULE 25-24.490(3) FORBIDS COLLECTION OF ANY DEPOSITS, AND ANY ADVANCE PAYMENTS IN EXCESS OF ONE MONTH'S ESTIMATED CHARGES WITHOUT POSTING AN APPROPRIATE BOND OR OBTAINING A WAIVER OF THIS RULE. IF YOU DO NOT HAVE A BOND OR WAIVER YOU MUST STATE IN THIS SECTION SOMETHING TO THE EFFECT OF THE FOLLOWING:

2.1 Undertaking of WORLDLINK LONG DISTANCE CORP

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company's services and facilities are furnished for communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

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- 
- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, or when the customer is using service in violation of the law or the provisions of this tariff

section 2 - rules and regulations

- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities
- 2.2.4 Refusal or Discontinuance of Service by Company
- As applicable, the company may refuse or discontinue telephone service under the following conditions provided that, unless otherwise stated, the customer shall be given notice and allowed a reasonable time to comply with any rule or remedy and deficiency:
- 2.2.4.A For noncompliance with or violation of any state or municipal law, ordinance, or regulation pertaining to telephone service
- 2.2.4.B For the use of telephone service for any other property or purpose than that described in the application
- 2.2.4.C For failure or refusal to provide the company with a deposit to insure payment of bills in accordance with the company's regulations

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- 2.2.4.D For neglect or refusal to provide reasonable access to the company for the purpose of inspection and maintenance of equipment owned by the Company

SECTION 2 - RULES AND REGULATIONS

- 2.2.4.E For noncompliance with or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided 5 working days' written notice is given before termination

- 2.2.4.F For nonpayment of bills for telephone service, including the telecommunications access system surcharge provided that suspension or termination of service shall not be made without 5 working days written notice to the customer, except in extreme cases. The written notice shall be separate and apart from the regular monthly bill for service. The Company shall not, however, refuse or discontinue service to any customer for the initial nonpayment of the current bill on a day the company's business office is closed or on a day preceding a day the business office is closed

- 2.2.4.G Without notice in the event of customer use of equipment in such manner as to adversely effect the Company's equipment or the Company's service to others

- 2.2.4.H Without notice in the event of hazardous conditions or tampering with the equipment furnished and owned by the Company

- 2.2.4.I Without notice in the event of unauthorized or fraudulent use of service, the Company may, before restoring service, require the customer to make at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use

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- 2.2.4.J In case of refusal to establish service, or whenever service is discontinued, the Company shall notify the applicant or customer in writing of the reason for such refusal or discontinuance

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations (Cont.)

- 2.2.5.F Failure to pay a dishonored check service charge imposed by the Company
- 2.2.6 When a service has been discontinued for proper cause, the Company may charge a reasonable fee to defray the cost of restoring service, provided such charge is set out in its approved tariff on file with the Commission  
See Section 3.4 for rate related information
- 2.2.7 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service

2.3 Liabilities of the Company

- 2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agent, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

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2.3.2 The Company shall be indemnified and held harmless by the customer against

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
- (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

## SECTION 2 - RULES AND REGULATIONS

### 2.4 Interruption of Service

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing, adjusting, negligence of the customer, or to the failure of equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any equipment furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows.

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**Credit Formula.**

**Credit -  $A/B \times C$**

"A" - outage time in hours

"B" - 720 hours

"C" - total monthly charge for affected facility

**SECTION 2 - RULES AND REGULATION**

2.5 **Deposits**

The Company does not require a deposit from the customer

2.6 **Advance Payments**

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.7 **Taxes**

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All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

IF YOU CHARGE OTHER THAN THE TARIFFED RATE FOR ANY OF YOUR SERVICES TO EMPLOYEES AS A BENEFIT, YOU MUST STATE THE COMPLETE DETAILS IN THIS SECTION.

2.8 Employee Concessions

Any employee of the Company in good standing for three months or longer may receive any of the Company's services 20% below the tariffed rate.

SECTION 2 - RULES AND REGULATIONS

/sections 2.9 and 2.10 shown immediately below applies only to OSP companies provided to call aggregator locations (Hotels and Motels).

2.9 Conditions Governing Operator Service

The Company shall identify itself as WORLDLINK LONG DISTANCE CORP., audibly and distinctly, to the end user at the beginning of each telephone call and again before the billed party incurs any charge for the call.

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2.10 Special Conditions Governing Operator Services

- 1) Billing increment cannot exceed 1 minute
- 2) Surcharge charged by the hotel must be collected at the time of check out
- 3) **IntraLATA and InterLATA Intrastate Rates for Operator Services are Capped at the of day AT&T rate. IntraLATA LATA Intrastate rates are capped at applicable LEC time rate.**
- 4) All 0- intraLATA calls are routed to the local telecommunications provider

Each customer subscribing to the Company's operator services must disclose the following information for both intra and interLATA intrastate services to transient end users by displaying the following information requirements on stickers or tent cards provided by the Company.

- 1) Company name - WORLDLINK LONG DISTANCE CORP
- 2) All OSP Operator Service Rates
- 3) IntraLATA and InterLATA Service Rates - dual 1-800-XXX-XXXX or any operator at 9+0 for long distance rates
- 4) **Billing Procedures** - all operator services and long distance rates will be billed to the end user through your local telephone company or to your credit card

2.10 Special Conditions Governing Operator Services (Continued)

- 5) IntraLATA and interLATA dialing instructions
- 6) Instructions on how to reach emergency services

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- 
- 7) Toll free number for customer service
  - 8) Instructions for how to access other OSP's
  - 9) Amount of any surcharge for local and long distance calls billed and collected by the call aggregator.

SECTION 2 - RULES AND REGULATIONS

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The Company provides a tent card for OSP calls.

An example of the Company's tent card is provided below

-----  
 WORLDBLINK ENT.  
 261 NE 1st Street  
 Miami, FL 33132  
 (305) 372-2833

#### TELEPHONE DIALING INSTRUCTIONS

Front Desk .....	Dial 0
Room to Room .....	Dial Room Number Desired
Local Calls .....	9 + Number (\$ 50 Surcharge)
Local Exchange Company Operator .....	9 + 0
Long Distance Calls .....	8 + 1 + Area Code + Number (\$ 50 Surcharge)
Toll-Free Calls .....	9 + 1 + 800 + Number
Long Distance Calling Cards .....	8 + 0 + Area Code + Number
Operator Assisted .....	After the tone, enter your calling card number or stay on the line for operator assistance
International Calls .....	8 + 011 + Country Code + City Code + Number
Emergency calls .....	9 + 911

Operator services provided by WORLDBLINK LONG DISTANCE CORP. All 0 - intra-LATA calls are routed to the local telecommunications provider. To access the long distance carrier of your choice, dial the access code provided by that carrier or contact the carrier for more information. If you desire your call to be made by a carrier specific rates please turn card over

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SECTION 2 - RULES AND REGULATIONS

BACK SIDE OF FRENCH CARD

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Rate Information

To access the long distance carrier of your choice, dial the access code provided by that carrier or contact the carrier for more information. For specific intral ATA, interLATA, or interstate rates, dial a WORLDLINK operator, or customer service at 1-800-XXX-XXXX.

Billing Procedure

Operator Service Calls will be billed through the Local Telephone Company or Credit Card Company designated by the caller. WORLDLINK's calls will be identified by name.

WORLDLINK  
261 NE 1st Street  
Miami, FL 33132

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### SECTION 3 - DESCRIPTION OF SERVICE

THE FOLLOWING MUST BE INCLUDED IN THIS SECTION: HOW CALLS ARE TIMED, CALCULATION OF DISTANCE (INCLUDING FORMULA), MINIMUM CALL COMPLETION RATE, AND DESCRIPTIONS OF EACH SERVICE YOU ARE OFFERING. PLEASE REFER TO SECTION 35-34, 485 (3) (G) (6) OF THE FPSC RULES GOVERNING INTEREXCHANGE CARRIERS FOR SPECIFIC REQUIREMENTS AND USE THE FOLLOWING FOR FORMAT REFERENCE.

#### 3.1 Timing of Calls

##### 3.1.1 When Billing Charges Begin and End For Phone Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. When 2 way communication, often referred to as "conversation time" is possible.) When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

##### 3.1.2 Billing Increments

Unless otherwise specified in this tariff, the minimum call duration for billing purposes is 1 minute for a connected call and calls beyond 1 minute are billed in 1 minute increments.

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Miami, FL 33132

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**3.1.3 Per Call Billing Charges**

Billing will be rounded up to the nearest penny for each call. In no instance shall the rounded rates exceed the OSP rate cap.

**3.1.4 Uncompleted Calls**

There shall be no charges for uncompleted calls.

**SECTION 3 - DESCRIPTION OF SERVICE****3.2 Billing of Calls****3.2.1 Billing Payments and Adjustments**

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the company. Adjustments to customers' bills shall be made to the extent that records available and/or circumstances exist which reasonable indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

**3.2.2 Sale of Telecommunications Services to Uncertificated IXC's Prohibited**

Customers reselling or rebilling telecommunications services must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

**3.3 Payment of Calls****3.3.1 Late Payment Charges**

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Interest charges of 1 1/2% per month will be assessed on all past due balances.

3.3.2 Return Check Charges

A return check charge of \$25.00, if the face value of the check does not exceed \$50.00; \$30.00, if the face value is more than \$50.00 but does not exceed \$300.00; \$40.00, if the face value is more than \$300.00, or 5 percent, whichever is greater, will be assessed for checks returned for insufficient funds.

SECTION 3 - DESCRIPTION OF SERVICE

3.4 Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who have been disconnected for non-payment.

THIS WILL SATISFY THE RULE REQUIRING THIS SECTION, HOWEVER, IF YOU WISH TO PROVIDE AN EXAMPLE OF THIS CALCULATION, FEEL FREE TO DO SO.

3.5 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA -NXX

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V&H Coordinates Tape and Bell's NECA Tariff No. 4

FORMULA:

The square  
root of: 
$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

3.6 Minimum Call Completion Rate

A customer can expect a call completion rate [EXPRESSED AS A PERCENTAGE] (number of calls completed/number of calls attempted) of not less than 90% during peak use periods for all FG D services ("1-" dialing)

SECTION 3 - DESCRIPTION OF SERVICE

Sections 3.7.1 and 3.7.2 shown immediately below applies only to OSP companies provided to call aggregator locations (Hotels and Motels)

3.7 Service Offerings

3.7.1 WORLDLINK InterLATA Operator Service

WORLDLINK InterLATA operator service rates are for InterLATA operator services offered by the Company. These rates include time and distance sensitive rates as well as surcharges

3.7.2 WORLDLINK IntraLATA Operator Services

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WORLDLINK IntraLATA operator service rates are for IntraLATA operator services offered by the Company. These rates include time and distance sensitive rates as well as surcharges.

### 3.7.3 WORLDLINK 1+ Dialing

The customer utilizes "1+" dialing followed by "1+10 digits" for InterLATA toll calls, or dials "10XXX" followed by "1+10 digits" for InterLATA toll calls.

### 3.7.4 WORLDLINK Travel Cards

The Customer utilizes an 11 digit "800" access number established by the company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, followed by the ten digit number of the called party.

### 3.7.5 WORLDLINK 800 Service (Toll-Free)

This service is a direct access, incoming only, usage sensitive WATS offering. This is a service whereby a Customer can be billed at reduced rates for calls to his premises.

## SECTION 3 - DESCRIPTION OF SERVICE

### 3.7.6 WORLDLINK Prepaid Telephone Calling Cards

This service permits use of WORLDLINK LONG DISTANCE CORP Prepaid Telephone Calling Cards for placing long distance call. customers may purchase WORLDLINK LONG DISTANCE CORP Prepaid Telephone Calling Cards at a variety of retail outlets or through other distribution channels. WORLDLINK LONG DISTANCE CORP Prepaid Telephone Calling Cards are available in face values of five, ten, twenty-five and fifty dollars. The WORLDLINK LONG DISTANCE CORP Prepaid Telephone Calling Card Service is accessed using the Company's toll-free number

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printed on the card. The caller is prompted by an automated voice response system to enter his/her authorization Code, and then to enter the terminating telephone number. The Company's processor tracks the call duration on a real time basis to determine the number of tracks the call duration on a real time basis to determine the number of telecom Units consumed, the total consumed Telecom Units for each call, which includes applicable taxes, is deducted from the remaining Telecom Unit balance on the Customer's WORLDLINK LONG DISTANCE CORP Prepaid Telephone calling card.

All calls must be charged against a WORLDLINK LONG DISTANCE CORP Prepaid Telephone Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur when five minutes and when two minutes remain before the balance will be depleted, based upon the terminating location of the call.

### SECTION 3 - DESCRIPTION OF SERVICE

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600 Brickell Avenue Suite 300M  
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A card will expire 12 months from the date of purchase, or the date of the last recharge, whichever is later.

A credit allowance for the WORLDLINK LONG DISTANCE CORP Prepaid Telephone Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. A customer may be granted credit for reaching a wrong number. To receive proper credit, the customer must notify the company at the designated toll-free customer service number printed on the WORLDLINK LONG DISTANCE CORP Prepaid Telephone Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, reached wrong number, etc.), and the approximate time that the call was placed.

When a call charged to a card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the customer will receive a credit equivalent of one Telecom Unit.

Credit allowances for calls pursuant to the WORLDLINK LONG DISTANCE CORP Prepaid Card Service do not apply for interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with NPA "900" calls, NXX "976" calls, therefore such calls cannot be completed.

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WORLDLINK LONG DISTANCE CORP  
600 Brickell Avenue Suite 300M  
Miami, FL 33132

SECTION 4 - RATES

REMEMBER TO INCLUDE INTRASTATE RATES ONLY - DO NOT INCLUDE INTERSTATE RATES UNLESS THE CUSTOMER NEEDS THEM TO CALCULATE THE INTRASTATE PORTION OF HIS/HER BILL.

THE RATES IMMEDIATELY BELOW REFLECT THE CURRENT OSP RATE CAP FOR OPERATOR SERVICES. OSP COMPANIES PURSUANT TO COMMISSION ORDER NO. 22243 CANNOT CHARGE MORE THAN AT&T RATES FOR OPERATOR SERVICES. IF YOU ARE UNABLE TO BILL TO THE NEAREST ONE-HUNDRED OF A CENT PER MINUTE, YOU SHOULD BILL YOUR RATES SO THAT IN NO INSTANCE WHERE THE RATES HAVE BEEN ROUNDED ARE THERE RATES ABOVE THE OSP RATE CAP.

4.1 WORLDLINK LONG DISTANCE CORP Maximum OSP Rate Cap For InterLATA Operator Dialing, Person-To-Person Billed to a Credit/Charge Card, or Real Time Rated for Operator Station/Person-To-Card

<u>Miles</u>	<u>Day</u>		<u>Even</u>		<u>Night/Weekend</u>	
	<u>INITIAL MINUTE</u>	<u>EACH ADD'L MINUTE</u>	<u>INITIAL MINUTE</u>	<u>EACH ADD'L MINUTE</u>	<u>INITIAL MINUTE</u>	<u>EACH ADD'L MINUTE</u>
0-10	\$ .2000	\$ .2000	\$ .1500	\$ .1500	\$ .1200	\$ .1200
11-22	.2200	.2200	.1700	.1700	.1300	.1300
23-55	.2500	.2500	.1900	.1900	.1400	.1400
56-124	.2700	.2700	.1900	.1900	.1500	.1500
125-292	.2800	.2800	.1900	.1900	.1600	.1600
293-430	.2800	.2800	.2000	.2000	.1600	.1600
431-624	.2800	.2800	.2100	.2100	.1600	.1600

ISSUED: November 1, 1997

EFFECTIVE \_\_\_\_\_

by

WORLDLINK LONG DISTANCE CORP  
600 Brickell Avenue Suite 300M  
Miami, FL 33132

\*See Section 4.4 For Additional InterLATA Surcharges

#### SECTION 4 - RATES

**4.2 WORLDLINK LONG DISTANCE CORP LONG DISTANCE CORP Maximum OSP Rate Cap For Customer or Operator Dialed InterLATA Operator Service Calls Billed to the Operator Service Provider or Local Exchange Company's Calling Card**

<u>Miles</u>	<u>Day</u>		<u>Even</u>		<u>Night/Weekend</u>	
	<u>EACH</u>		<u>EACH</u>		<u>EACH</u>	
	<u>INITIAL</u> <u>MINUTE</u>	<u>ADD'L</u> <u>MINUTE</u>	<u>INITIAL</u> <u>MINUTE</u>	<u>ADD'L</u> <u>MINUTE</u>	<u>INITIAL</u> <u>MINUTE</u>	<u>ADD'L</u> <u>MINUTE</u>
0-10	\$ .2500	\$ .2500	\$ .2500	\$ .2500	\$ .2500	\$ .2500
11-22	.2500	.2500	.2500	.2500	.2500	.2500
23-55	.2500	.2500	.2500	.2500	.2500	.2500
56-124	.2500	.2500	.2500	.2500	.2500	.2500
125-292	.2800	.2500	.2500	.2500	.2500	.2500
293-430	.2500	.2500	.2500	.2500	.2500	.2500
431-624	.2500	.2500	.2500	.2500	.2500	.2500

\*See Section 4.4 For additional InterLATA surcharges

**4.3 WORLDLINK LONG DISTANCE CORP LONG DISTANCE CORP Maximum OSP Rate Cap For InterLATA Operator Station and Person-To-Person Sent Paid Coin Calls**

<u>Miles</u>	<u>Day</u>		<u>Even</u>		<u>Night/Weekend</u>	
	<u>EACH</u>		<u>EACH</u>		<u>EACH</u>	
	<u>INITIAL</u> <u>MINUTE</u>	<u>ADD'L</u> <u>MINUTE</u>	<u>INITIAL</u> <u>MINUTE</u>	<u>ADD'L</u> <u>MINUTE</u>	<u>INITIAL</u> <u>MINUTE</u>	<u>ADD'L</u> <u>MINUTE</u>

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0-10	\$ .6000	\$ .2000	\$ .4500	\$ .1500	\$ .3600	\$ .1200
11-22	.6600	.2200	.5100	.1700	.3900	.1300
23-55	.7500	.2500	.5700	.1900	.4200	.1400
56-124	.8100	.2700	.5700	.1900	.4500	.1500
125-292	.8400	.2800	.5700	.1900	.4800	.1600
293-430	.8400	.2800	.6000	.2000	.4800	.1600
431-624	.8400	.2800	.6300	.2100	.4800	.1600

\*See Section 4.4 For Additional InterLATA Surcharges

SECTION 4 - RATES

4.4 OSP InterLATA Rate Cap Surcharges

	Billed To The Operator Service Provider	Billed To Local Exchange Co. Calling Card	Commercial Credit/Charge Charge Card
customer Dialed/Automated Customer Dialed and Operator Assisted	\$0.60 \$2.25	\$0.95 \$2.25	\$1.50 \$2.25
Customer Dialed-Operator Must Assist	\$0.60	\$0.95	\$1.50
Operator Dialed Calling Card	\$2.25	\$2.25	\$2.25
Collect (Station to Station)		\$2.25	
Billed To Third Number (Station To Station)		\$2.35	
Sent Paid-Non Coin (Station To Station)		\$2.30	
Sent Paid Coin (Station To Station)		\$2.05	
Person To Person		\$4.90	
	Customer- Dialed Called Number	Operator- Dialed Called Number	

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Operator Dialed Surcharge \$0.85 \$1.15

\*See Section 4.8 For additional IntralATA Surcharges

SECTION 4 - RATES

THE RATES IMMEDIATELY BELOW REFLECT THE CURRENT OSP RATE CAP FOR OPERATOR SERVICES. OSP COMPANIES PURSUANT TO COMMISSION ORDER NO. 22243 CANNOT CHARGE MORE THAN ATT RATES FOR OPERATOR SERVICES. IF YOU ARE UNABLE TO BILL TO THE NEAREST ONE-HUNDRED OF A CENT PER MINUTE, YOU SHOULD BILL YOUR RATES SO THAT IN NO INSTANCE WHERE THE RATES HAVE BEEN ROUNDED ARE THERE RATES ABOVE THE OSP RATE CAP.

4.5 WORLDBLINK LONG DISTANCE CORP LONG DISTANCE CORP Maximum OSP Rate Cap For IntralATA Operator Dialing, Person-To-Person, or Real Time Rated for Operator Station/Person-To-Person Billed to a Credit Charge Card

<u>Miles</u>	<u>Day</u>		<u>Even</u>		<u>Night/Weekend</u>	
	<u>EACH</u>		<u>EACH</u>		<u>EACH</u>	
	<u>INITIAL</u>	<u>ADD'L</u>	<u>INITIAL</u>	<u>ADD'L</u>	<u>INITIAL</u>	<u>ADD'L</u>
	<u>MINUTE</u>	<u>MINUTE</u>	<u>MINUTE</u>	<u>MINUTE</u>	<u>MINUTE</u>	<u>MINUTE</u>
0-10	\$1.800	\$1.800	\$1.300	\$1.300	\$1.100	\$1.100
11-22	.2000	.2000	.1500	.1500	.1200	.1200

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23-55	.2300	2300	1700	1700	1300	1300
56-124	.2500	2500	1700	1700	1400	1400
125-292	.2600	2600	1800	1800	1400	1400

\*See Section 4.8 For Additional Intral ATA Surcharges

#### SECTION 4 - RATES

#### 4.6 WORLDLINK LONG DISTANCE CORP LONG DISTANCE CORP Maximum OSP Rate Cap For Customer or Operator Dialed Intral ATA Operator Service Calls Billed To The Operator Service Provider Or a Local Exchange Company Calling Card

Miles	Day		Eve		Night/Weekend	
	EACH		EACH		EACH	
	INITIAL MINUTE	ADD'L MINUTE	INITIAL MINUTE	ADD'L MINUTE	INITIAL MINUTE	ADD'L MINUTE
0-10	\$ .2400	\$ .2400	\$ .2400	\$ .2500	\$ .2400	\$ .2400
11-22	.2400	.2400	2400	2500	2400	2400
23-55	.2400	.2400	2400	2500	2400	2400
56-124	.2400	.2400	2400	2500	2400	2400

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by:

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Miami, FL 33132

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125-292	.2400	.2400	.2400	.2500	.2400	.2400
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**4.7** WORLDLINK LONG DISTANCE CORP Maximum OSP Rate Cap For IntraLATA Operator Station and Person-To Person Sent Paid Coin Calls

Miles	Day		Eve		Night/Weekend	
	EACH		EACH		EACH	
	INITIAL MINUTE	ADD'L MINUTE	INITIAL MINUTE	ADD'L MINUTE	INITIAL MINUTE	ADD'L MINUTE
0-10	\$ .5400	\$ .1800	\$ .3900	\$ .1300	\$ .3300	\$ .1100
11-22	.6000	.2000	.4500	.1500	.3600	.1200
23-55	.6900	.2300	.5100	.1700	.3900	.1300
56-124	.7500	.2500	.5100	.1700	.4200	.1400
125-292	.7800	.2600	.5400	.1800	.4200	.1400

SECTION 4 - RATES

**4.8** OSP InterLATA Rate Cap Surcharges

Customer Dialed Calling Card Station	Billed To The Operator Service Provider	Billed To Local Exchange Co. Calling Card	Commercial Credit/Charge Charge Card
Customer Dialed/Automated Customer Dialed and	\$0.60	\$0.95	\$1.10

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Operator Assisted	\$1.10	\$1.10	\$1.10
Customer Dialed-Operator			
Must Assist	\$0.60	\$0.95	\$1.10
-----			
Operator Dialed Calling Card	\$1.10	\$1.10	\$1.10
-----			

Collect (Station To Station)	\$1.10
Billed To Third Number (Station To Station)	\$1.10
Sent Paid-Non Coin (Station To Station)	\$1.10
Sent Paid Coin (Station To Station)	\$1.10
Person To Person	\$2.98

	Customer- Dialed Called Number	Operator- Dialed Called Number
Operator Dialed Surcharge	\$0.75	\$0.75

#### SECTION 4 - RATES

Sections 4.9, 4.10, 4.11 And 4.12 Are Examples-No Rate Cap Applies

#### 4.9 WORLDLINK LONG DISTANCE CORP - Dialing

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Miami, FL 33132

Day		Evening		Night	
1st 18 Sec. (\$)	Add'l 6 Sec. (\$)	1st 18 Sec. (\$)	Add'l 6 Sec. (\$)	1st 18 Sec. (\$)	Add'l 6 Sec. (\$)
InterLATA .069	.023	.060	.020	.045	.015
IntraLATA .051	.017	.048	.016	.042	.014

Installation Fee: \$5

Monthly recurring charge: \$10

SECTION 4 - RATES4.10 WORLDBLINK LONG DISTANCE CORP Travel Cards

Day		Evening		Night	
1st 18 sec. (\$)	Add'l 6 sec. (\$)	1st 18 sec. (\$)	add'l 6 sec. (\$)	1st 18 sec. (\$)	Add'l 6 sec. (\$)

InterLATA

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.069	.023	060	020	045	015
Intral.ATA					
051	.017	048	016	042	014

Monthly recurring charge: \$5

A surcharge of \$.35 will apply per call

#### 4.11 WORLDLINK LONG DISTANCE CORP 800 Service

Day		Evening		Night	
1st	Add'l	1st	Add'l	1st	Add'l
18 sec	6 sec.	18 sec	6 sec	18 sec	6 sec
(\$)	(\$)	(\$)	(\$)	(\$)	(\$)
Interl.ATA					
069	023	060	020	045	015
Intral.ATA					
051	017	048	016	042	014

Installation Fee: none

Monthly recurring charge: \$20

### SECTION 4 - RATES

#### 4.12 Prepaid Calling cards

Calling Cards are available in \$5.00, \$10.00, \$25.00, and other denominations. There are no surcharges for this service. Billing increments for the initial and additional minutes are one minute. Prepaid Calling Cards may be recharged in \$1.00 increments (minimum \$5.00). Prices are inclusive of taxes and apply twenty-four hours per day, seven days per week.

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Miami, FL 33132

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Price Per Telecom Unit (Telecom Units are in 1 minute increments for all intrastate calls)

\$ .25

4.13 Special Promotions

IF YOU WANT TO OFFER SPECIAL PROMOTIONS YOU WILL HAVE TO PUT IN A SECTION EQUIVALENT TO THE ONE BELOW. PLEASE REFER TO RULE NUMBER (25-24.485(1)(i)).

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates.

SECTION 4 - RATES

4.14.1 Special Rates For The Handicapped

4.14.1 Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks

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servicing individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of \$0 within a billing cycle.

4.14.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.14.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by 50 percent of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call shall not apply to per call charges such as a credit card surcharge.

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ORIGINAL

DEPOSIT

DATE

D 6 7 7

DEC 23 1997



APPLICATION FORM  
FOR AUTHORITY TO  
PROVIDE  
INTEREXCHANGE  
TELECOMMUNICATION  
SERVICE WITHIN THE  
STATE OF FLORIDA

WORLDLINK LONG DISTANCE CORP  
305-374-4170  
261 N.E. 15TH ST.  
MIAMI, FL 33132

1158

12/15 19 97

63-398-670  
125

PAY TO THE  
ORDER OF

Florida Public Service Comm. \$ 250.00

two hundred fifty <sup>00</sup>/<sub>100</sub>xx

DOLLARS (1)

**Barnett** 037-128  
310 S.E. 1st Street  
Miami, Florida 33131

FOR Application