



Public Service Commission

DEC 11 1997

-M-E-M-O-R-A-N-D-U-M-

**DATE:** December 11, 1997  
**TO:** Mary A. Bane, Deputy Executive Director/Technical  
**FROM:** Nancy Rufft, Division of Communications *NR*  
 John Bowman, Division of Legal Services  
**RE:** Docket No. 971527-TX; Supra Telecommunications & Information Systems - Initiation of Show Cause Proceedings for Violations of Rule 25-4.043, F.A.C., Response to Commission Staff Inquiries, and Violation of Rule 25-24.820, F.A.C., Revocation of a Certificate

The attorney retained by Supra Telecommunications & Information Systems has requested a deferral of Item 16 from the December 16, 1997, Agenda Conference. Attached is a copy of the request. Staff has no opposition in deferring this item until the January 20, 1998, Agenda Conference.

*Recommend Approval  
 MAB*

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
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- RCH \_\_\_\_\_
- SEC   1
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- OTH \_\_\_\_\_

DOCUMENT NUMBER-DATE

13181 DEC 24 97

PSC-RECORDS/REPORTING

**SUZANNE FANNON SUMMERLIN**  
ATTORNEY AT LAW

1311-B Paul Russell Road, Suite 201  
Tallahassee, Florida 32301

TELEPHONE (850) 656-2288  
TELECOPIER (850) 656-5589

December 11, 1997

Mr. Alan Taylor  
Chief, Bureau of Service  
Division of Communications  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: Docket No. 971527-TX, Initiation of Show Cause Proceedings Against Supra Telecommunications & Information Systems, Inc., for Violation of Rule 25-4.043, F.A.C., Response to Commission Staff Inquiries, and Rule 25-24.820(1)(a), F.A.C., Revocation of a Certificate.

Dear Mr. Taylor:

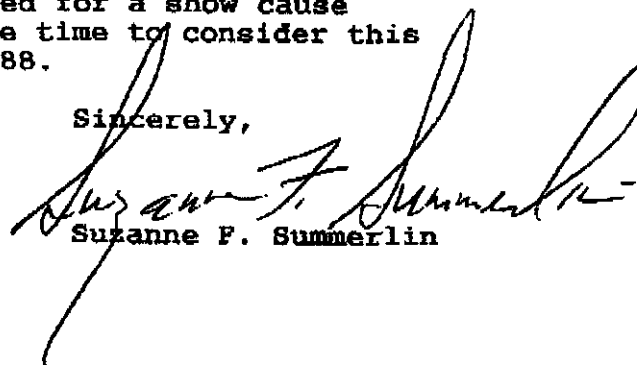
I have just today been retained to represent Supra Telecommunications & Information Systems, Inc., in the above-referenced show cause proceeding. Your staff's recommendation that the Commission issue a show cause order to Supra is currently set for next Tuesday's Agenda Conference. My client is a telecommunications company that tries to provide customers with excellent service and does not want or need to slam customers to get their business. Supra is very concerned about these slamming complaints and the show cause recommendation.

I would very much like the opportunity for my client and I to meet with staff regarding this matter. Having just been retained, I have not yet had the opportunity to become completely familiarized with the facts involved. However, my client has the best of intentions and has taken all steps within its power to drastically limit, if not eliminate, the situations in which customers might complain of "slamming." My client does not believe its actions are the underlying cause of these slamming complaints, but it has, nonetheless, taken extraordinary precautions to prevent any additional slamming complaints.

I would like to request a deferral of this item from the December 16, 1997, Agenda Conference. A deferral for two agendas would give us the opportunity to set up a meeting with you and staff and I believe would provide an excellent chance of

resolving this matter without the need for a show cause proceeding. Thank you for taking the time to consider this request. I can be reached at 656-2288.

Sincerely,

A handwritten signature in black ink, appearing to read "Suzanne F. Summerlin". The signature is fluid and cursive, with a long, sweeping underline that extends below the printed name.

Suzanne F. Summerlin

SFS:ss

cc: Mr. O. A. Ramos, CEO of  
Supra Telecommunications & Information Systems, Inc.