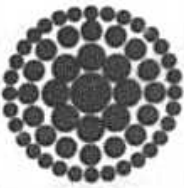


ORIGINAL



**Florida Power**  
CORPORATION

**J. WESLEY BAILEY**  
ASSOCIATE COUNSEL

December 30, 1997

Ms. Blanca S. Bayó, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

*971068-EI*

Re: Request for Confidential Classification

Dear Ms. Bayó:

Enclosed for filing please find Florida Power Corporation's Request for Confidential Classification. The Request references two attachments A and B. Both attachments contain i) a sealed envelope labeled "Confidential" containing a highlighted copy; and ii) two blocked out copies.

Please acknowledge your receipt of the above filing on the enclosed copy of this letter and return to the undersigned. Thank you for your assistance in this matter.

- ACK
- AFA
- APP
- CAF
- CMU
- CTR
- EAG
- LEG
- LIN
- OPC
- RCR
- SEC
- WAS

Enclosures

Very truly yours,

*J. Wesley Bailey*  
J. Wesley Bailey

*Blocked*  
DOCUMENT NUMBER-DATE  
13330 DEC 31 97

FPSC-RECORDS/REPORTING

RECEIVED  
FLORIDA PUBLIC SERVICE COMMISSION  
97 DEC 31 AM 10:04  
MAIL ROOM

FILED  
*AS a*  
PUBLIC AREA OF RECORDS

Request  
CONF  
DOCUMENT NUMBER-DATE DOCUMENT NUMBER-DATE  
13328 DEC 31 97 13329 DEC 31 97  
GENERAL OFFICE  
FPSC-RECORDS/REPORTING

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In re: Request for Confidential  
Classification of Documents  
Produced in Review of Electric  
Service and Reliability (RR-97-  
01-002) by Florida Power  
Corporation

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Docket No. 971668-EI

Submitted for filing:  
December 30, 1997  
**RECEIVED**

DEC 31 1997

FPSC - Records/Reporting

**FLORIDA POWER CORPORATION'S  
REQUEST FOR CONFIDENTIAL CLASSIFICATION**

Florida Power Corporation ("FPC"), pursuant to Section 366.093, Florida Statutes, and Rule 25-22.006, F.A.C., requests confidential classification of the highlighted portions of the enclosed information which has previously been provided to the Florida Public Service Commission ("Commission") Audit Department in response to a Commission Review of Electric Service and Reliability conducted in 1997.

**BACKGROUND**

1. In March, 1997, the Commission's Audits Department, at the request of the Division of Electric and Gas, launched a review of electric service and reliability (hereinafter referred to as the "Review").

2. During the course of the Review, FPC responded to numerous requests for information from the Commission's Audit Department. FPC's responses included i) information which contains confidential business information as defined in Section 366.093, specifically information relating to competitive interests, the disclosure of which could impair the competitive business of FPC (hereinafter referred to as "Competitive Information"); and ii) customer names and complaint records which were investigated by FPC (hereinafter referred to as the "Customer Information") (collectively referred to as the "Information").

DOCUMENT NUMBER - DATE

13328 DEC 31 97

3. The Competitive Information provided to the Audit Department in the course of the Review was gathered by FPC as part of its continuous effort to assess customer service issues so that FPC might develop products and services designed to fully meet customer expectations and in anticipation of greater competition in the electric market.

4. Three copies of the Information for which FPC seeks confidential treatment have been provided - one copy with the Information highlighted and two additional copies with the Information blocked out. The Competitive Information is enclosed as Attachment A. The Customer Information is enclosed as Attachment B.

#### JUSTIFICATION FOR CONFIDENTIAL CLASSIFICATION

6. Customer Information provided to FPC by its customers was received in confidence and public disclosure might serve to discourage future cooperation by customers in subsequent surveys or inhibit customers from reporting service issues to FPC or the Commission.

7. Disclosure of the Competitive Information would severely jeopardize FPC's future competitive position by providing third parties with access to specific and detailed customer information gathered through much time, effort and expense on the part of FPC.

8. FPC has maintained the Competitive Information in strict confidence and has used it for its own internal purposes. FPC disclosed the Competitive Information only as a result of the Review process. The Audit Department found the Information to be outside of the scope of the Review and has not included the Information in the Audit Department's draft report produced to the electric utilities in December, 1997, and which is scheduled for publication in January, 1998.

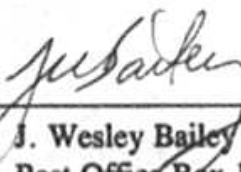
Therefore, confidential treatment of the Information will not affect the outcome of the Review.

WHEREFORE, Florida Power Corporation requests that the highlighted portions of the attached documents be classified confidential.

Respectfully submitted,

OFFICE OF THE GENERAL COUNSEL  
FLORIDA POWER CORPORATION

By



J. Wesley Bailey  
Post Office Box 14042  
St. Petersburg, FL 33733-4042  
Telephone: (813) 866-4760  
Facsimile: (813) 866-4931

h:\jam\pac\audit\conf\_int.pld

M E M O R A N D U M

December 31, 1997

**DECLASSIFIED**

TO:  DIVISION OF APPEALS  
 DIVISION OF AUDITING AND FINANCIAL ANALYSIS  
 DIVISION OF COMMUNICATIONS  
 DIVISION OF ELECTRIC AND GAS  
 DIVISION OF RESEARCH  
 DIVISION OF WATER AND WASTEWATER  
 DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING ( )

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO: 13329-97

DESCRIPTION: Review of Electric Service and Reliability

(Control No. 97-01-002).

SOURCE: FLORIDA POWER CORPORATION

DOCKET NO.: 971668-EI

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

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Please read each of the following and check if applicable.

The document(s) is (are), in fact, what the utility asserts it (them) to be.

The utility has provided enough details to perform a reasoned analysis of its request.

