

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 971401-W5 Date Docketed: 10/22/1997 Title: Application for staff-assisted rate case in Bay County by
Bayside Utilities, Inc.
 Company: Bayside Utilities, Inc.

Official Filing Date: 03/27/1998
 Last Day to Suspend: 05/26/1998 15 MoExpiration: 06/27/1999

Referred to: ADH AFA APP CAF CRJ EAG GCL (LEG) RAR RRR WAW
 ("(") indicates OPR) X X X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A1(b)

Staff Assignments

<u>OPR Staff</u>	<u>S Fleming, R Jaeger</u>
<u>Staff Counsel</u>	<u>S Fleming, R Jaeger</u>
<u>OCRs (AFA)</u>	<u>R Hicks</u>
<u>(WAW)</u>	<u>B Casey, B Crouch, T Davis,</u> <u>J Gilchrist, J Lingo, T Rendell,</u> <u>M Willis</u>
<u>()</u>	
<u>()</u>	
<u>()</u>	

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

6

	<u>Due Dates</u>	
	Previous	Current
1. Informal Conference	11/19/1998	12/04/1998
2. Company files Direct Testimony and Exhibits	12/14/1998	12/29/1998
3. Intervenor files Direct Testimony and Exhibits	01/15/1999	01/29/1999
4. Staff files Direct Testimony and Exhibits	01/29/1999	02/12/1999
5. Prehearing Statements	02/10/1999	02/18/1999
6. Notice of Prehearing	02/25/1999	02/22/1999
7. Testimony - Rebuttal	SAME	02/25/1999
8. Prehearing	03/04/1999	03/01/1999
9. Notice of Hearing	SAME	03/09/1999
10. Prehearing Order	SAME	03/16/1999
11. Hearing 3/25-26/99	03/23/1999	03/25/1999
12. Transcripts Due	SAME	04/07/1999
13. Briefs Due	SAME	04/21/1999
14. Staff Recommendation	SAME	05/20/1999
15. Agenda - Regular	SAME	06/01/1999
16. Final Order	SAME	06/21/1999
17.		
18.		
19.		
20.		
21.		
22.		
23.		
24.		
25.		
26.		
27.		
28.		
29.		
30.		
31.		
32.		
33.		
34.		
35.		
36.		
37.		
38.		
39.		
40.		

Recommended assignments for hearing and/or deciding this case:
 Full Commission Commission Panel X
 Hearing Examiner Staff
 Date filed with RAR: 12/18/1998
 Initials: OPR
 Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		
		X	X		X		

- Prehearing Officer

Commissioners					ADH
JN	DS	CL	GR	JC	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature] CSEA
 Date: 12/18/1998

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reports (RAR) Completes

Docket No. 971401-WB Date Docketed: 10/22/1997 Title: Application for staff-assisted rate case in Bay County by Bayside Utilities, Inc.
 Company: Bayside Utilities, Inc.

Official Filing Date: 03/27/1998
 Last Day to Suspend: 05/26/1998 15 Mo Expiration: 06/27/1999

Referred to: ADM AFA APP CAF CHU EAG GCL (LEG) RAR RRR WAW
 ("(") indicates OPR) X X X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A1(b)

Staff Assignments

OPR Staff S Fleming, R Jaeger

Staff Counsel S Fleming, R Jaeger
OCRs (AFA) R Hicks

(WAW) B Casey, B Crouch, T Davis,
J Gilchrist, J Lingo, T Rendell,
M Willis
() _____

() _____

() _____

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

8

Due Dates

Previous Current

1. Agenda - Regular	SAME	02/16/1999
2. Standard Order	SAME	03/08/1999
3. _____		
4. _____		
5. _____		
6. _____		
7. _____		
8. _____		
9. _____		
10. _____		
11. _____		
12. _____		
13. _____		
14. _____		
15. _____		
16. _____		
17. _____		
18. _____		
19. _____		
20. _____		
21. _____		
22. _____		
23. _____		
24. _____		
25. _____		
26. _____		
27. _____		
28. _____		
29. _____		
30. _____		
31. _____		
32. _____		
33. _____		
34. _____		
35. _____		
36. _____		
37. _____		
38. _____		
39. _____		
40. _____		

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel X
 Hearing Examiner Staff

Date filed with RAR: 02/08/1999

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

Hearing cancelled - CSRA

- Hearing Officer(s)

- Prehearing Officer

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		
		X	X		X		

Commissioners					ADN
GR	DS	CL	JN	JC	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: 02/08/1999

N

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 971401-W5 Date Docketed: 10/22/1997 Title: Application for staff-assisted rate case in Bay County by Bayside Utilities, Inc.
 Company: Bayside Utilities, Inc.

Official Filing Date: 03/27/1998
 Last Day to Suspend: 05/26/1998 15 MoExpiration: 06/27/1999

Referred to: ADM AFA APP CAF CMJ EAG GCL (LEG) RAR RRR WAW
 ("(") indicates OPR) X X X X X X X X X X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A1(b)

Staff Assignments

OPR Staff S Fleming, R Jaeger

Staff Counsel: S Fleming, R Jaeger

OCRs (AFA) R Hicks

(WAW) B Casey, B Crouch, T Davis,
J Gilchrist, J Lingo, T Rendell,
M Willis

() _____

() _____

() _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

7

Due Dates

Previous Current

1. Intervenor files Direct Testimony and Exhibits	01/15/1999	01/29/1999
2. Staff files Direct Testimony and Exhibits	01/29/1999	02/12/1999
3. Prehearing Statements	02/10/1999	02/18/1999
4. Notice of Prehearing	02/25/1999	02/22/1999
5. Testimony - Rebuttal	SAME	02/25/1999
6. Prehearing	03/01/1999	03/03/1999
7. Notice of Hearing	SAME	03/09/1999
8. Prehearing Order	SAME	03/16/1999
9. Hearing 3/25-26/99	03/23/1999	03/25/1999
10. Transcripts Due	SAME	04/07/1999
11. Briefs Due	SAME	04/21/1999
12. Staff Recommendation	SAME	05/20/1999
13. Agenda - Regular	SAME	06/01/1999
14. Final Order	SAME	06/21/1999
15. _____		
16. _____		
17. _____		
18. _____		
19. _____		
20. _____		
21. _____		
22. _____		
23. _____		
24. _____		
25. _____		
26. _____		
27. _____		
28. _____		
29. _____		
30. _____		
31. _____		
32. _____		
33. _____		
34. _____		
35. _____		
36. _____		
37. _____		
38. _____		
39. _____		
40. _____		

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel X
 Hearing Examiner Staff

Date filed with RAR: 12/18/1998

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JW	JC		
		X	X		X		

- Prehearing Officer

Commissioners					ADN
GR	DS	CL	JW	JC	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]
 Date: 01/27/1999

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reports (RAR) Completes

Docket No. 971401-WS Date Docketed: 10/22/1997 Title: Application for staff-assisted rate case in Bay County by Bayside Utilities, Inc.
 Company: Bayside Utilities, Inc.

Official Filing Date: 03/27/1998
 Last Day to Suspend: 05/26/1998 15 Mo Expiration: 06/27/1999

Referred to: ADM AFA APP CAF CRJ EAG GCL LEG RAR RRR (MAW)
 ("(") indicates OPR) X X X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A.(b)

Staff Assignments

OPR Staff B Casey, B Crouch, T Davis,
J Gilchrist, J Lingo, T Rendell,
M Willis

Staff Counsel S Fleming, R Jaeger

OCRs (AFA) R Hicks

() _____

() _____

() _____

() _____

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: 09/11/1998

Initials: OPR _____
 Staff Counsel _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

4

Due Dates

Previous Current

1. PAA Order	07/20/1998	09/21/1998
2. Close Docket or Revise CASR	08/14/1998	10/16/1998
3. Prehearing, if PAA Protested	01/25/1999	01/27/1999
4. Hearing 2/9-10/99, if PAA Protested	12/08/1998	02/09/1999
5. _____		
6. _____		
7. _____		
8. _____		
9. _____		
10. _____		
11. _____		
12. _____		
13. _____		
14. _____		
15. _____		
16. _____		
17. _____		
18. _____		
19. _____		
20. _____		
21. _____		
22. _____		
23. _____		
24. _____		
25. _____		
26. _____		
27. _____		
28. _____		
29. _____		
30. _____		
31. _____		
32. _____		
33. _____		
34. _____		
35. _____		
36. _____		
37. _____		
38. _____		
39. _____		
40. _____		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JW	DS	CL	GR	JC		
X							

- Prehearing Officer

Commissioners					ADM
JW	DS	CL	GR	JC	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature] CSLA
 Date: 09/11/1998

✓

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 971401-MS Date Docketed: 10/22/1997 Title: Application for staff-assisted rate case in Bay County by Bayside Utilities, Inc.
 Company: Bayside Utilities, Inc.

Official Filing Date: 03/27/1998
 Last Day to Suspend: 05/26/1998 15 Mo Expiration: 06/27/1999

Referred to: ADH AFA APP CAF CMJ EAG GCL LEG RAR RRR (WAW)
 ("(") indicates OPR X X X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A1(b)

Staff Assignments

OPR Staff B Casey, B Crouch, T Davis,
J Gilchrist, J Lingo, T Rendell,
M Willis

Staff Counsel S Fleming, R Jaeger

OCRs (AFA) R Hicks

() _____

() _____

() _____

() _____

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: 09/18/1998

Initials: OPR _____
 Staff Counsel _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

5

	Due Dates	
	Previous	Current
1. PAA Order	07/20/1998	09/21/1998
2. Close Docket or Revise CASR	08/14/1998	10/16/1998
3. Prehearing, if PAA Protested	01/27/1999	03/04/1999
4. Hearing 3/23-24/99, if PAA Protested	02/09/1999	03/23/1999
5. _____		
6. _____		
7. _____		
8. _____		
9. _____		
10. _____		
11. _____		
12. _____		
13. _____		
14. _____		
15. _____		
16. _____		
17. _____		
18. _____		
19. _____		
20. _____		
21. _____		
22. _____		
23. _____		
24. _____		
25. _____		
26. _____		
27. _____		
28. _____		
29. _____		
30. _____		
31. _____		
32. _____		
33. _____		
34. _____		
35. _____		
36. _____		
37. _____		
38. _____		
39. _____		
40. _____		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		
X							

- Prehearing Officer

Commissioners					ADM
JN	DS	CL	GR	JC	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature] [Signature]
 Date: 09/18/1998

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 971401-W5 Date Docketed: 10/22/1997 Title: Application for staff-assisted rate case in Bay County by Bayside Utilities, Inc.
 Company: Bayside Utilities, Inc.

Official Filing Date: 03/27/1998
 Last Day to Suspend: 05/26/1998 15 MoExpiration: 06/27/1999

Referred to: ADM AFA APP CAF CHU EAG GCL LEG RAR RRR (MAW)
 ("(") indicates OPR X X X X X X X X X X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A1(b)

Staff Assignments

OPR Staff B Casey, B Crouch, T Davis, T Rendell, M Willis

Staff Counsel S Fleming, R Jaeger

OCRs (AFA) M Hicks

() _____

() _____

() _____

() _____

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: 04/23/1998

Initials: OPR _____
 Staff Counsel _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

3

Due Dates

Previous Current

1. OPR Provides Legal with Customer Notice Date	04/14/1998	06/25/1998
2. Legal Sends Notice and Reports to Company	04/17/1998	06/29/1998
3. Customer Meeting	05/20/1998	07/29/1998
4. Staff Recommendation	06/18/1998	08/20/1998
5. Agenda - Regular	06/30/1998	09/01/1998
6. PAA Order	07/20/1998	09/21/1998
7. Close Docket or Revise CASR	08/14/1998	10/16/1998
8. Prehearing, if PAA Protested	01/11/1999	01/25/1999
9. Hearing 2/9-10/99, if PAA Protested	12/08/1998	02/09/1999
10. _____		
11. _____		
12. _____		
13. _____		
14. _____		
15. _____		
16. _____		
17. _____		
18. _____		
19. _____		
20. _____		
21. _____		
22. _____		
23. _____		
24. _____		
25. _____		
26. _____		
27. _____		
28. _____		
29. _____		
30. _____		
31. _____		
32. _____		
33. _____		
34. _____		
35. _____		
36. _____		
37. _____		
38. _____		
39. _____		
40. _____		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		
X							

- Prehearing Officer

Commissioners					ADM
JN	DS	CL	GR	JC	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature] CSRA
 Date: 06/05/1998

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RA) - Completes

Docket No. 971401-WB Date Docketed: 10/22/1997 Title: Application for staff-assisted rate case in Bay County by Bayside Utilities, Inc.
 Company: Bayside Utilities, Inc.

Official Filing Date: 03/27/1998
 Last Day to Suspend: 05/26/1998 15 MoExpiration: 06/27/1999

Referred to: ADM AFA APP CAF CMU EAG GCL LEG RAR RRR (WAW)
 ("(") indicates OPR) X X X X X X X X X X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A1(b)

Staff Assignments

OPR Staff B Casey, B Crouch, T Davis, T Rendell, M Willis

Staff Counsel S Fleming, R Jaeger

OCR: (AFA) R Hicks

() _____

() _____

() _____

() _____

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: 04/23/1998

Initials: OPR _____
 Staff Counsel _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

2

	Due Dates	
	Previous	Current
1. OPR Provides Legal with Customer Notice Data	04/14/1998	06/25/1998
2. Legal Sends Notice and Reports to Company	04/17/1998	06/29/1998
3. Customer Meeting	05/20/1998	07/29/1998
4. Staff Recommendation	06/18/1998	08/20/1998
5. Agenda - Regular	06/30/1998	09/01/1998
6. PAA Order	07/20/1998	09/21/1998
7. Close Docket or Revise CASR	08/14/1998	10/16/1998
8. Prehearing, if PAA Protested	11/18/1998	01/11/1999
9. Hearing 2/9-10/99, if PAA Protested	12/08/1998	02/09/1999
10.		
11.		
12.		
13.		
14.		
15.		
16.		
17.		
18.		
19.		
20.		
21.		
22.		
23.		
24.		
25.		
26.		
27.		
28.		
29.		
30.		
31.		
32.		
33.		
34.		
35.		
36.		
37.		
38.		
39.		
40.		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JW	DS	CL	GR	JC		
X							

- Prehearing Officer

Commissioners					ADM
JW	DS	CL	GR	JC	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature] CSRA
 Date: 04/24/1998

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Committee

Docket No. 971401-WS Date Docketed: 10/22/1997 Title: Application for staff-assisted rate case in Bay County by Bayside Utilities, Inc.
 Company: Bayside Utilities, Inc.

Official Filing Date: 02/08/1998
 Last Day to Suspend: _____ 15 NoExpiration: 05/08/1999

Referred to: ADM AFA APP CAF CHJ EAG GCL LEG RAR RRR (WAW)
 ("(") indicates OPR) _____ X _____ _____ _____ _____ _____ X _____ _____ X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A1(b)

Staff Assignments

OPR Staff B Casey, B Crouch, T Davis, T Rendell, M Willis

Staff Counsel S Fleming, R Jaeger

OCRs (AFA) R Hicks

() _____

() _____

() _____

() _____

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: 01/12/1998

Initials: OPR _____
 Staff Counsel _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

1

	Due Dates	
	Previous	Current
1. Company Pays Filing Fee	NONE	02/09/1998
2. Audit Report Due	NONE	03/10/1998
3. Engineering Report Due	NONE	03/10/1998
4. OPR Provides Legal with Customer Notice Data	NONE	04/14/1998
5. Legal Sends Notice and Reports to Company	NONE	04/17/1998
6. Customer Meeting	NONE	05/20/1998
7. Staff Recommendation	NONE	06/18/1998
8. Agenda - Regular	NONE	06/30/1998
9. PAA Order	NONE	07/20/1998
10. Close Docket or Revise CASR	NONE	08/14/1998
11. Prehearing, if PAA Protested	NONE	11/18/1998
12. Hearing 12/8-9/98, if PAA Protested	NONE	12/08/1998
13.		
14.		
15.		
16.		
17.		
18.		
19.		
20.		
21.		
22.		
23.		
24.		
25.		
26.		
27.		
28.		
29.		
30.		
31.		
32.		
33.		
34.		
35.		
36.		
37.		
38.		
39.		
40.		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		
X							

- Prehearing Officer

Commissioners					ADM
JN	DS	CL	GR	JC	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]
 Date: 01/12/1998

C

Case Scheduling/Rescheduling Advice

12/18/1998

To: <input checked="" type="checkbox"/> Commissioner Deason <input checked="" type="checkbox"/> Commissioner Clark <input type="checkbox"/> Commissioner Garcia <input checked="" type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - S Fleming
--	--	---

From: Office of Chairman Julia L. Johnson

Docket No. 971401-WS

Title: Application for staff-assisted rate case
in Bay County by Bayside Utilities, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	03/04/1999	03/01/1999	Tallahassee, 148	13:30-17:00
Hearing		03/25/1999	Panama City	10:00-17:00*
Hearing		03/26/1999	Panama City	10:00-17:00*

Remarks: Involves docket(s) 971401 * CENTRAL TIME ZONE

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		
Hearing			X	X		X		

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		

Prehearing
Officer

Commissioners						
JN	DS	CL	GR	JC	ADM	
	X					

Commissioners						
JN	DS	CL	GR	JC	ADM	

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 97140102.CCS

Case Scheduling/Rescheduling Advice

01/01/1999

To: <input checked="" type="checkbox"/> Commissioner Deason <input checked="" type="checkbox"/> Commissioner Clark <input type="checkbox"/> Commissioner Johnson <input checked="" type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - S Fleming
---	--	---

From: Office of Chairman Joe Garcia

Docket No. 971401-WS

Title: Application for staff-assisted rate case
in Bay County by Bayside Utilities, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	03/01/1999	03/03/1999	Tallahassee, 148	09:30-12:00
Hearing		03/25/1999	Panama City	10:00-17:00*
Hearing		03/26/1999	Panama City	10:00-17:00*

Remarks: Involves docket(s) 971401 *CENTRAL TIME ZONE

2. Hearing/Prehearing Assignment Information:

Former Assignments

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		
		X	X		X		

New or Changed Assignments

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		

Prehearing Officer

Commissioners					
GR	DS	CL	JN	JC	ADM
	X				

Commissioners					
GR	DS	CL	JN	JC	ADM

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified
 Comment: Document ID is 97140103.CCS

Case Scheduling/Rescheduling Advice

2/17/1998

To: <input checked="" type="checkbox"/> Commissioner Deason <input checked="" type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Garcia <input checked="" type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - S Fleming
---	--	---

From: Office of Chairman Julia L. Johnson

Docket No. 971401-WS

Title: Application for staff-assisted rate case
in Bay County by Boyside Utilities, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		03/04/1999	Tallahassee, 148	09:30-12:00
Hearing	03/23/1999	03/25/1999	Panama City	10:00-17:00
Hearing	03/24/1999	03/26/1999	Panama City	10:00-17:00

Remarks: Involves docket(s) 971401 1. UNAVAILABLE DUE TO CHAIRMANSHIP.

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		
Hearing			X		1	X		

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		
			X	X		X		

Prehearing
Officer

Commissioners/					
JN	DS	CL	GR	JC	ADM
	X				

Commissioners					
JN	DS	CL	GR	JC	ADM
	X				

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 97140101.CCS

Case Scheduling/Rescheduling Advice

01/26/1999

To: <input checked="" type="checkbox"/> Commissioner Deason <input checked="" type="checkbox"/> Commissioner Clark <input type="checkbox"/> Commissioner Johnson <input checked="" type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - S Fleming
---	--	---

From: Office of Chairman Joe Garcia

Docket No. 971401-WS

Title: Application for staff-assisted rate case
in Bay County by Bayside Utilities, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	03/01/1999	03/03/1999	Tallahassee, 148	09:30-12:00
Hearing		03/25/1999	Panama City	10:00-17:00*
Hearing		03/26/1999	Panama City	10:00-17:00*

Remarks: Involves docket(s) 971401 *CENTRAL TIME ZONE

2. Hearing/Prehearing Assignment Information:

Former Assignments

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	GR	DS	CL	JN	JC		
Hearing			X	X		X		

	Commissioners						Hrg. Exam.	Staff
	ALL	GR	DS	CL	JN	JC		

Prehearing
Officer

Commissioners						
GR	DS	CL	JN	JC	ADM	
	X					

Commissioners						
GR	DS	CL	JN	JC	ADM	

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 97140103.CCS

Case Scheduling/Rescheduling Advice

08/21/1998

To: <input checked="" type="checkbox"/> Commissioner Deason <input type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Garcia <input checked="" type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - S Fleming
--	--	---

From: Office of Chairman Julia L. Johnson

Docket No. 971401-WS

FPSC - Records/Reporting

Title: Application for staff-assisted rate case
in Bay County by Bayside Utilities, Inc.

AUG 21 1998

RECEIVED

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	01/25/1999	01/27/1999	Tallahassee, 152	09:30-12:00
Hearing		02/09/1999	Panama City	10:00-18:00
Hearing		02/10/1999	Panama City	10:00-18:00

Remarks: Involves docket(s) 971401-WS

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		
Hearing			X		X	X		

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		

Prehearing Officer

Commissioners						
JN	DS	CL	GR	JC	ADM	
	X					

Commissioners						
JN	DS	CL	GR	JC	ADM	

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 97140105.CCS

Case Scheduling/Rescheduling Advice

09/16/1998

To: <input checked="" type="checkbox"/> Commissioner Deason <input type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Garcia <input checked="" type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - S Fleming
--	--	---

From: Office of Chairman Julia L. Johnson

Docket No. 971401-VS

RECEIVED

Title: Application for staff-assisted rate case
in Bay County by Bayside Utilities, Inc.

SEP 17 1998

1. Schedule Information

FPSC - Records/Reporting

Event	Former Date	New Date	Location	Time
Prehearing Conference	01/27/1999	03/04/1999	Tallahassee, <u>148</u>	09:30-12:00
Hearing	02/09/1999	03/23/1999	Panama City	10:00-17:00
Hearing	02/10/1999	03/24/1999	Panama City	10:00-17:00

Remarks: Involves docket(s) 971401

2. Hearing/Prehearing Assignment Information:

Former Assignments

New or Changed Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		
			X		X	X		

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		

Prehearing
Officer

Commissioners					
JN	DS	CL	GR	JC	ADM
	X				

Commissioners					
JN	DS	CL	GR	JC	ADM

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified
 Comments: Document ID is 97140106.CCS

Case Scheduling/Rescheduling Advice

06/04/1998

To: <input checked="" type="checkbox"/> Commissioner Deason <input type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Garcia <input checked="" type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - S Fleming
--	--	---

From: Office of Chairman Julia L. Johnson

Docket No. 971401-WS

RECEIVED

Title: Application for staff-assisted rate case
in Bay County by Bayside Utilities, Inc.

JUN - 4 1998

1. Schedule Information

FPSC - Records/Reporting

Event	Former Date	New Date	Location	Time
Prehearing Conference	01/11/1999	01/15/1999	Tallahassee, 152	09:30-12:00
Hearing		02/09/1999	Panama City	10:00-18:00
Hearing		02/10/1999	Panama City	10:00-18:00

Remarks: Involves docket(s) 971401 Approved by PHO 6/4/1998.

2. Hearing/Prehearing Assignment Information:

Former Assignments

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		
Hearing			X		X	X		

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		

Prehearing
Officer

Commissioners						
JN	DS	CL	GR	JC	ADM	
	X					

Commissioners						
JN	DS	CL	GR	JC	ADM	

Reason for Reassignment: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified

Comments: Document ID is 97140104.CCS

Case Scheduling/Rescheduling Advice

03/31/1998

To: Commissioner Deason Deputy Ex. Director/Technical Electric & Gas Director
 Commissioner Clark Appeals Director Records & Reporting Director
 Commissioner Garcia Legal Director Research Director
 Commissioner Jacobs Auditing & Financial Analysis Director Water & Wastewater Director
 Executive Director Communications Director Court Reporter
 Public Information Officer Consumer Affairs Director Staff Contact - S Fleming

From: Office of Chairman Julia L. Johnson

Docket No. 971401 WS

RECEIVED

Title: Application for staff-assisted rate case
in Bay County by Bayside Utilities, Inc.

APR - 1 1998

FPSC - Records/Reporting

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	11/18/98	01/11/1999	Tallahassee, 152	09:30-12:00
Hearing	12/8/98	02/09/1999	Panama City	10:00-18:00
Hearing	12/9/98	02/10/1999	Panama City	10:00-18:00

Remarks: Docket(s): 971401

2. Hearing/Prehearing Assignment Information:

Former Assignments

New or Changed Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	GR	JC		
			X		X	X		

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		

Prehearing
Officer

Commissioners						
JN	DS	CL	GR	JC	ADM	
	X					

Commissioners						
JN	DS	CL	GR	JC	ADM	

Remarks:

Document ID is 97140103.CCS

Case Scheduling/Rescheduling Advice

01/12/1998

To: <input checked="" type="checkbox"/> Commissioner Deason <input type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Garcia <input checked="" type="checkbox"/> Commissioner Jacobs <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - S Fleming
--	--	---

From: Office of Chairman Julia L. Johnson

Docket No. 971401-WS

RECEIVED

Title: Application for staff-assisted rate case
in Bay County by Bayside Utilities, Inc.

JAN 14 1998

1. Schedule Information

FPSC - Records/Reporting

Event	Former Date	New Date	Location	Time
Prehearing Conference	09/24/1998	11/18/1998	Tallahassee, 152	09:30-12:00
Hearing	10/15/1998	12/08/1998	Panama City	10:00-18:00
Hearing	10/16/1998	12/09/1998	Panama City	10:00-18:00

Remarks: Docket(s): 971401

Continuance granted by the Chairman on 1/12/98

2. Hearing/Prehearing Assignment Information:

Former Assignments

New or Changed Assignments

Hearing

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		
		X		X	X		

Commissioners						Hrg. Exam.	Staff
ALL	JN	DS	CL	GR	JC		
		X		X	X		

Prehearing
Officer

Commissioners					
JN	DS	CL	GR	JC	ADM
				X	

Commissioners					
JN	DS	CL	GR	JC	ADM
	X				

Remarks:

Document ID is 97140102.CCS

PSC/NAN 8 (01/98)

FORM KEY IS 103197141822

Case Scheduling/Rescheduling Advice

10/31/1997

To: Commissioner Deason Deputy Ex. Director/Technical Electric & Gas Director
 Commissioner Clark Appeals Director Records & Reporting Director
 Commissioner Kicsling Legal Director Research Director
 Commissioner Garcia Auditing & Financial Analysis Director Water & Wastewater Director
 Executive Director Communications Director Court Reporter
 Public Information Officer Consumer Affairs Director Staff Contact - Casey

From: Office of Chairman Juli L. Johnson

RECEIVED

Docket No. 971401-WS

NOV 21 1997

Title: Application for staff-assisted rate case
in Bay County by Bayside Utilities, Inc.

FPSC - Records/Reporting

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		09/24/1998	Tallahassee, 152	09:30-12:00
Hearing		10/15/1998	Panama City	10:00-18:00
Hearing		10/16/1998	Panama City	10:00-18:00

Remarks: Docket(s): 971401

New Commissioner to be assigned for prehearing and panel

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	KS	GR		
Hearing								

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	JN	DS	CL	NC	GR		
			X		X	X		

Prehearing
Office:

Commissioners						
JN	DS	CL	KS	GR	ADM	

Commissioners						
JN	DS	CL	NC	GR	ADM	
			X			

Remarks:

Document ID is 97140101.CCS

PSC/NAN 8 (07/97)

FORM KEY IS 103197141822

M E M O R A N D U M

February 26, 1999

RECEIVED-FPSC

99 MAR -8 AM 10:29

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (JAEGER)
RE: DOCKET NO. 971401-WS - APPLICATION FOR STAFF-ASSISTED
RATE CASE IN BAY COUNTY BY BAYSIDE UTILITIES, INC.

99-0485-FOF

Attached is an ORDER ACKNOWLEDGING WITHDRAWAL OF PETITION ON PROPOSED AGENCY ACTION, DECLARING ORDER NO. PSC-1269-FOF-WS TO BE FINAL AND EFFECTIVE, RELEASING LETTER OF CREDIT, AND CLOSING DOCKET, to be issued in the above-referenced docket.

(Number of pages in order - 4)

See 1.23

RR/lw

Attachment

cc: Division of Water and Wastewater (Casey, Crouch, T.Davis,
Gilchrist, Lingo, Rendell, Willis)

I:971401OR.RRJ

*faxed
mailed - Vas.*

✓

MEMORANDUM

November 16, 1998

RECEIVED-FPSC

20 NOV 16 PM 4:20

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (FLEMING) *SRF*

RE: DOCKET NO. 971401-WS - APPLICATION FOR STAFF-ASSISTED
RATE CASE IN BAY COUNTY BY BAYSIDE UTILITIES, INC.

98-1516-PCO-WS

Attached is an ORDER ESTABLISHING PROCEDURE, to be issued in
the above-referenced docket. (Number of pages in order - 9)

SRF/lw
Attachment
cc: Division of Water and Wastewater
I: 971401ep.srf

MUST GO TODAY

XO

Y(1) RAR.

RECEIVED-FPSC
MEMORANDUM

95 OCT -8 PM 2:12
October 8, 1998

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (FLEMING) *SRJ*
RE: DOCKET NO. 971401-WS - APPLICATION FOR STAFF-ASSISTED
RATE CASE IN BAY COUNTY BY BAYSIDE UTILITIES, INC.

1269A-FOP

Attached is an AMENDATORY ORDER, to be issued in the above-referenced docket.

(Number of pages in order - 2)

***** THIS ORDER MUST BE FILED TODAY *****

SRF/lw

Attachment

cc: Division of Water and Wastewater (Casey, Crouch, Davis,
Gilchrist, Lingo, Rendell, Willis)
Division of Legal Services (Jaeger)

I:981269AO.SRF

*26 mailed
RAR.*

MEMORANDUM

RECEIVED-FPSC

98 SEP 24 AM 11:35

September 24, 1998

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (FLEMING) *SRF*

RE: DOCKET NO. 971401-WS - APPLICATION FOR STAFF-
ASSISTED RATE CASE IN BAY COUNTY BY BAYSIDE
UTILITIES, INC.

PSC-98-1209-FOF-WS

Attached is ORDER GRANTING TEMPORARY RATES IN THE EVENT OF A PROTEST AND NOTICE OF PROPOSED AGENCY ACTION ORDER APPROVING INCREASED RATES AND CHARGES, to be issued in the above-referenced docket.

(Number of pages in order - 45)

ATTACHMENT(S) NOT ON-LINE

SRF/lw

Attachment

cc: Division of Water and Wastewater (Casey, Crouch, Davis,
Gilchrist, Lingo, Rendell, Willis)

I:97140102.SRF

See 2,31

*26- marked - RAB
Bay Co.*



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

RECORDS AND
REPORTING

93 JUL 31 AM 10:59

RECEIVED-FPSC

DATE: July 31, 1998
TO: Blanca Bayo, Director, Division of Records and Reporting
FROM: Bob Casey, Regulatory Analyst, Division of Water and Wastewater
RE: Bayside Utilities Corporation, Docket 971401-WS

I am attaching a recorded audio tape of the Bayside Utilities, Inc. customer meeting held July 29, 1998 at 6:30pm at the Optimist Club in Panama City Beach, Florida. Please make two copies of this tape for staff and call me at 413-6974 or e-mail me when they are ready. Please keep the original tape on file to make available for interested parties. Thank You!

original placed in tape file. Monte Rederi

RJC
cc: Division of Water and Wastewater (Hill, Rendell)

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

March 9, 1999

Peoples First Community Bank
Attention: Sue White
P. O. Box 9138
Panama City Beach, Florida 32417

Re: Docket No. 971401-WS - Application for staff-assisted rate case by Bayside Utilities, Inc. in Bay County

Dear Ms. White:

Enclosed is Irrevocable Standby Letter of Credit No. 435, dated October 21, 1998, and filed with the Florida Public Service Commission October 23, 1998 on behalf of Bayside Utilities, Inc. Also enclosed is a copy of Order No. PSC-99-0485-FOF-WS, issued March 8, 1999, which released the letter of credit.

Please contact us if you have any questions concerning this matter.

Sincerely,

A handwritten signature in cursive script that reads "Kay Flynn".

Kay Flynn, Chief
Bureau of Records

Enclosure

cc: Bob Casey, Division of Water and Wastewater
Ralph Jaeger, Division of Legal Services
Dorothy Burton, Bayside Utilities, Inc.



SO OCT 21 AM 11:17

RECORDS AND
REPORTING**Public Service Commission**

October 15, 1998

MEMORANDUM

TO: Ms. Blanca Bayo, Director
Records and Reporting

FROM: Curtis Williams *CW*
Executive Assistant to Chairman Johnson

SUBJECT: Intercepted Communication received from Mr. Tarver A. Kitchens
President, Bayside Homeowners Association
re Docket No. 971401-WS

This office has received the attached correspondence from Mr. Tarver A. Kitchens. The correspondence has not been viewed or considered in any way by Chairman Johnson. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991, as CEO 91-31-July 19, 1991), this letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Chairman. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, F.S. However, in such cases Chairman Johnson has requested that such correspondence be placed on the record in the correspondence side of the docket file.

CJW:jbe

Attachment:

Mr. Tarver A. Kitchens, President

Page 2

October 5, 1998

3) Deposits and Plant Capacity Charges - These items were answered in Mr. Willis's letter dated August 27, 1998 (Page 1, Paragraph 1), and at the September 1, 1998 agenda conference. Staff did not trace the utility's deposits to see if deposits were made to Bayside Utility's account, because it is immaterial as far as rate setting is concerned. Staff imputed revenues which included the campers for the test year, and rates were calculated using this revenue requirement. You are mistaken when you state that "Monies that do not reach the utility, affect the rates." It may affect the utility's profitability, but it will not affect the rates. Rates are based on a test year where revenues and expenses are examined, inappropriate expenses are removed, and any revenues not included on the utility's books which should have been included, are imputed.

No plant capacity charges were paid for the recreational vehicle (RV) connections located behind the fence. The service for these RV's was provided through existing connections which were previously used for the swimming pool and clubhouse prior to Hurricane Opal. The existing connections were sized enough to service the RV campers. Service availability charges can only be charged one time per connection, and since these connections were already in existence, the utility properly did not charge for the RV hookups.

4) Vacant Lot Base Facility Charges since 1988 - As stated in staff's letter dated August 27, 1998 (Page 2, paragraph 3), and at the September 1, 1998 agenda conference, a review of the utility's records to see if base facility charges on the vacant lots were billed and paid for 9 years will not affect the utility's rates set in this rate case. Staff did review the utility's annual reports for the last nine years and determined although the utility had an opportunity to earn \$247,482 based on the last authorized rate of return in the last rate case, it actually lost \$11,340 dollars over that nine year period.

5) More than 55 vacant lots in 1996 - As stated previously, the number of vacant lots billed and paid for is immaterial when setting rates for this rate case. A test year ending December 31, 1997, was chosen and rates were based on that test year.

6) ERC's on page 29 of Staff's Recommendation - As answered at the agenda conference, the ERC's shown on page 29 of staff's recommendation were used to calculate an average residential monthly bill. If staff used the 283 ERC's it would distort the average bill because the 283 ERC's include 55 vacant lots that had no consumption. Rates were calculated using 283 ERC's.

7) Show Cause Order - As stated in staff's recommendation (Page 43, paragraph 1), in the Commission Order (Page 28, paragraph 2), and at the agenda conference, the violations for failure to comply with Commission requirements were minor, and the Commission found it not appropriate to issue a Show Cause Order.

8) Vacant Lots in the Annual Report - As stated previously, the number of vacant lots billed and paid for is immaterial when setting rates for this rate case. A test year ending December 31, 1997, was chosen and rates were based on that test year. The number of vacant lots were physically counted by staff prior to setting the rates in this case.

Mr. Tarver A. Kitchens, President
Page 4
October 5, 1998

The Commission issued Order No. PSC-98-1269-FOF-WS on September 24, 1998. This Proposed Agency Action Order (PAA) is an order wherein the Commission states what it intends to do to resolve the matters at issue if no one whose substantial interests may be affected requests a hearing. The PAA matures into final agency action if no hearing is requested within the prescribed period of 21 days, or in this case, by October 15, 1998.

You stated, by copy of your letter to Mr. Jack Shreve, that you would like to request that he institute an appeal to the PAA order. I would suggest that you follow up with the Office of Public Counsel at 1-800-342-0222, who could assist you.

If you have any additional questions, please don't hesitate to contact Mr. Troy Rendell (850) 413-6934, Mr. Bob Casey at (850) 413-6974. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc

Enclosure

cc: Chairman Julia L. Johnson
Commissioner J. Terry Deason
Commissioner Susan F. Clark
Commissioner Joe Garcia
Commissioner E. Leon Jacobs, Jr.
Dr. Mary A. Bane, Deputy Executive Director/Technical
Division of Water and Wastewater (Hill, Rendell, Crouch, Casey, T. Davis, Roland)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)
Mr. Jim Wharton
Mr. Bob Pattillo
Mr. Jerry Austin
U.S. Senator Connie Mack
U.S. Senator Bob Graham
Senator W. D. Childers
Representative Scott Clemons
Mr. Richard Jackson, Panama City Beach City Manager
Bay County Commission Chairman Danny Sparks
Bay County Commissioner Marc Nolan
Mr. Jack Shreve, Office of Public Counsel

Veronica, there's
another copy of
this response for
your files. This
copy goes to
Blanca. (JBE)

Commissioners:
 JULIA L. JOHNSON, CHAIRMAN
 J. TERRY DEASON
 SUSAN F. CLARK
 JOE GARCIA
 E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
 CHARLES H. HILL
 DIRECTOR
 (850) 413-6900

Public Service Commission

October 5, 1998

Mr. Tarver A. Kitchens, President
 Bayside Homeowners Association
 1045 Bay Circle
 Panama City Beach, Florida 32407-5501

Re: Docket No. 971401-WS, Application for a Staff Assisted Rate Case for Bayside Utilities, Inc.
 In Bay County

Dear Mr. Kitchens:

This letter is in answer to the fax addressed to Chairman Johnson which was received in the Division of Water and Wastewater on September 28, 1998. The work of the Florida Public Service Commission (PSC) is a balancing act. The Commission must balance the needs of a utility and its shareholders with the needs of consumers. The PSC has the responsibility to set rates which are fair, just, and reasonable. It is also required to set rates to allow utility investors an opportunity to earn a reasonable return on their investment. We realize the agenda process sometimes seems to move rather quickly at times, so I am writing this letter to answer questions which were restated in your letter to Chairman Johnson dated September 15, 1998.

1) Eastern Lift Station Electricity - This issue was answered in staff's letter to you dated August 20, 1998. Issue No. 1 of staff's recommendation (Page 6) recommended the utility have an electric meter solely dedicated to the Eastern Lift Station and remove all non-utility related users from the power meter. Commission Order No. PSC-98-1269-FOF-WS, issued September 24, 1998, orders the utility to do this.

2) The .8 mile force main - This item was answered in staff's letter to you of August 20, 1998 (Page 2, 2nd paragraph), and Mr. Willis's letter to you dated August 27, 1998 (Page 1, paragraph 2). The force main was paid for by the utility and was included in the utility's rate base. The line was installed because the old line needed to be replaced. As mentioned in staff's recommendation (Page 9, paragraph 2), and the Commission Order (Page 4, paragraph 2), a staff engineer verified the installation of this force main because of doubts raised by customers. All customers of Bayside benefit from this new line. It was not put in for future customers, it was put in to service existing customers. Any lines run for the benefit of new customers will be paid for by the new customers in the form of service availability fees. You are correct that existing customers do not pay for expansion to serve future customers.

Mr. Tarver A. Kitchens, President
Page 2
October 5, 1998

3) Deposits and Plant Capacity Charges - These items were answered in Mr. Willis's letter dated August 27, 1998 (Page 1, Paragraph 1), and at the September 1, 1998 agenda conference. Staff did not trace the utility's deposits to see if deposits were made to Bayside Utility's account, because it is immaterial as far as rate setting is concerned. Staff imputed revenues which included the campers for the test year, and rates were calculated using this revenue requirement. You are mistaken when you state that "Monies that do not reach the utility, affect the rates." It may affect the utility's profitability, but it will not affect the rates. Rates are based on a test year where revenues and expenses are examined, inappropriate expenses are removed, and any revenues not included on the utility's books which should have been included, are imputed.

No plant capacity charges were paid for the recreational vehicle (RV) connections located behind the fence. The service for these RV's was provided through existing connections which were previously used for the swimming pool and clubhouse prior to Hurricane Opal. The existing connections were sized enough to service the RV campers. Service availability charges can only be charged one time per connection, and since these connections were already in existence, the utility properly did not charge for the RV hookups.

4) Vacant Lot Base Facility Charges since 1988 - As stated in staff's letter dated August 27, 1998 (Page 2, paragraph 3), and at the September 1, 1998 agenda conference, a review of the utility's records to see if base facility charges on the vacant lots were billed and paid for 9 years will not affect the utility's rates set in this rate case. Staff did review the utility's annual reports for the last nine years and determined although the utility had an opportunity to earn \$247,482 based on the last authorized rate of return in the last rate case, it actually lost \$11,340 dollars over that nine year period.

5) More than 55 vacant lots in 1996 - As stated previously, the number of vacant lots billed and paid for is immaterial when setting rates for this rate case. A test year ending December 31, 1997, was chosen and rates were based on that test year.

6) ERC's on page 29 of Staff's Recommendation - As answered at the agenda conference, the ERC's shown on page 29 of staff's recommendation were used to calculate an average residential monthly bill. If staff used the 283 ERC's it would distort the average bill because the 283 ERC's include 55 vacant lots that had no consumption. Rates were calculated using 283 ERC's.

7) Show Cause Order - As stated in staff's recommendation (Page 43, paragraph 1), in the Commission Order (Page 28, paragraph 2), and at the agenda conference, the violations for failure to comply with Commission requirements were minor, and the Commission found it not appropriate to issue a Show Cause Order.

8) Vacant Lots in the Annual Report - As stated previously, the number of vacant lots billed and paid for is immaterial when setting rates for this rate case. A test year ending December 31, 1997, was chosen and rates were based on that test year. The number of vacant lots were physically counted by staff prior to setting the rates in this case.

Mr. Tarver A. Kitchens, President

Page 3

October 5, 1998

9) Vacant Lots - As stated previously, if the mobile home park did not pay the base facility charges on the vacant lots, it may affect the profitability of the utility in past years, but it would have no effect on this rate case. You are mistaken to say that "the loss of revenue to the utility would impact the rate case."

10) Audit - The utility has not been audited since 1988 because the utility has not filed for a rate case since the last one in 1988. We review the utility's annual report on an annual basis to determine the possibility of overearnings. If the annual report shows the utility may be overearning, staff may conduct an audit. As stated above, staff did review the utility's annual reports for the last nine years and determined although the utility had an opportunity to earn \$247,482 based on the last authorized rate of return in last rate case, it actually lost \$11,340 dollars over that nine year period.

Staff was not aware that Mrs. Juanita Supan was waving her hand in the audience and wanted to be recognized. As you were aware, if anyone wished to speak before the Commission, a sign-up sheet was at the back of the agenda room. Staff advised you, Mr. Wharton, Mr. Pattillo, and Mr. Dozier, that anyone who wishes to speak, should sign in at the back of the room. If a member of the staff or a Commissioner was able to see Mrs. Supan's hand, or if she came forward to a microphone, she would have been recognized and asked to step up and give her comments, just as she did at the customer meeting. Commissioners want to hear customer comments prior to making a decision on a recommendation. We spent 49 minutes on this item at agenda, and would have continued for as long as it took to receive other customer comments. The Chairman did ask "Is there any further discussion" prior to taking a vote on this item, any there was no reply from anyone.

The Commission has set the 1st, 3rd, and 5th Tuesdays in each month for a conference to consider those matters that are ready for decision by Commissioners (APM 2.11(B)(1)). The Commission realizes that utility customers are not always able to attend the agenda conferences in Tallahassee. That is why the Commission staff conducts customer meetings in the utility's service area. In this case, we conducted an afternoon meeting at 2:00pm on July 29th, and an evening meeting at 6:30pm on July 29th. We also set aside the next morning from 8:00am to noon for individual meetings with customers, but no one signed-up. Customer comments were recorded on tape at the evening meeting, and that tape became part of the official docket file here at the Commission to allow Commissioners or any other interested party to review the tape. Information received from customer comments at the customer meetings, along with further investigation by staff after the customer meeting, enabled staff to reduce the preliminary water increase of 48.47% to 4.68%, and the preliminary wastewater increase of 69.88% to 30.99% for the final recommendation.

You are mistaken when you stated in your letter that the hearing's outcome was already decided. Nothing could be further from the truth. Staff makes recommendations to the Commission, the Commissioners listen to all interested parties wishing to make comments at the agenda, then take a vote on whether the recommendation should be approved, modified, or rejected. Many times Commissioners will alter the staff recommendation, defer it for further analysis, or even deny it totally.

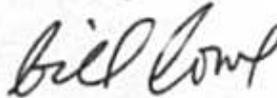
Mr. Tarver A. Kitchens, President
Page 4
October 5, 1998

The Commission issued Order No. PSC-98-1269-FOF-WS on September 24, 1998. This Proposed Agency Action Order (PAA) is an order wherein the Commission states what it intends to do to resolve the matters at issue if no one whose substantial interests may be affected requests a hearing. The PAA matures into final agency action if no hearing is requested within the prescribed period of 21 days, or in this case, by October 15, 1998.

You stated, by copy of your letter to Mr. Jack Shreve, that you would like to request that he institute an appeal to the PAA order. I would suggest that you follow up with the Office of Public Counsel at 1-800-342-0222, who could assist you.

If you have any additional questions, please don't hesitate to contact Mr. Troy Rendell (850) 413-6934, Mr. Bob Casey at (850) 413-6974. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc
Enclosure

cc: Chairman Julia L. Johnson
Commissioner J. Terry Deason
Commissioner Susan F. Clark
Commissioner Joe Garcia
Commissioner E. Leon Jacobs, Jr.
Dr. Mary A. Bane, Deputy Executive Director/Technical
Division of Water and Wastewater (Hill, Rendell, Crouch, Casey, T. Davis, Roland)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)
Mr. Jim Wharton
Mr. Bob Pattillo
Mr. Jerry Austin
U.S. Senator Connie Mack
U.S. Senator Bob Graham
Senator W. D. Childers
Representative Scott Clemons
Mr. Richard Jackson, Panama City Beach City Manager
Bay County Commission Chairman Danny Sparks
Bay County Commissioner Marc Nolan
Mr. Jack Shreve, Office of Public Counsel

Veronica, there's
another copy of
this response for
your files. This
copy goes to
Blanca. (JBE)

DAW

971401-WS

BAYSIDE HOMEOWNERS ASSOCIATION

TO: MS. JULIA JOHNSON, CHAIRPERSON
FROM: TARVIER KITCHENS, BOB PATILLO, JERRY AUSTIN, JIM WHARTON
SUBJECT: WATER RATE HEARING
DATE: 09/15/98
CC: ALL COMMISSIONERS

RECEIVED AND
 RECORDED
 SEP 25 PM 2:41
 RECEIVED 11:30

WOULD YOU PLEASE RESPOND VIA MAIL TO ALL THE PARTIES LISTED ABOVE. THE ADDRESS'S ARE LISTED IN THE FILE.

THANK YOU

RECEIVED

SEP 28 1998

Florida Public Service Commission
 Division of Water and Wastewater

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG | _____
- LIN _____
- OPC _____
- RCH _____
- SEC _____
- WAS | _____
- OTH _____

Sept 11, 1998

MS. JULIA L. JOHNSON, CHAIRPERSON
FLORIDA PUBLIC SERVICE COMMISSION

RECEIVED
SEP 28 1998
Florida Public Service Commission
Division of Water and Wastewater

DEAR MS. JOHNSON:

WE WERE REPRESENTED AT THE SEPTEMBER 1, 1998 MEETING OF THE PUBLIC SERVICE COMMISSION BY MESSRS. TARVER KITCHENS, JIM WHARTON AND BOB PATTILLO. AT NO TIME DID WE FEEL LIKE WE WERE BEING HEARD.

WE PROPOSED A NUMBER OF QUESTIONS, THAT WERE NOT ANSWERED.

YOUR HISTORY STATES THAT THE JOB OF THE PUBLIC SERVICE COMMISSION IS TO PROTECT PUBLIC INTEREST, NOT TO ASSURE A UTILITY THAT THEY WOULD MAKE A PROFIT.

WE UNDERSTOOD THAT THE OBJECTIVES OF THE PUBLIC SERVICE COMMISSION WERE TO:

1. PROTECT CONSUMERS FROM UNREASONABLE RATES AND TERMS OF SERVICE.
2. TO ENCOURAGE MAXIMUM EFFICIENCY IN UTILITY COMPANY OPERATIONS AND MANAGEMENT.
3. TO ENSURE PUBLIC SAFETY AND HELP THE PUBLIC DEAL WITH REGULATED COMPANIES.
4. TO ESTABLISH REGULATORY STANDARDS AND APPLY THEM IN A FAIR AND CONSISTENT MANNER.

WE FIND FAULT IN A NUMBER OF AREAS:

- 1. LACK OF SEPARATION OF A PUBLIC UTILITY AND A PRIVATE COMPANY.**
- 2. ACCOUNTING PROCEDURES NOT ADHERED TOO.**
- 3. DIRECT VIOLATIONS OF ORDERS; NOT HAVING PUNITIVE CONSEQUENCES.**
- 4. LACK OF TIMELY PUBLIC NOTICE WHEN RATE INCREASES ARE BEING REQUESTED.**

WE POSED A NUMBER OF QUESTIONS THAT WERE EITHER PASSED OVER OR NOT ANSWERED.

TO RESTATE THE QUESTIONS:

1. YOUR REPORT ACKNOWLEDGES THAT ELECTRICITY AT THE EASTERN LIFT STATION WAS BEING DIVERTED TO OTHER PARTIES FOR THEIR USE: ELECTRICITY THAT WAS CHARGED TO THE UTILITY. IF PEOPLE OTHER THAN CUSTOMERS OF THE UTILITY ARE PROFITING FROM THIS UTILITY, DOESN'T THIS CONCERN YOU IN ANY WAY?

2. WHO PAID FOR THE EXPANSION LINES THAT WERE RUN FOR APPROXIMATELY .8 OF A MILE FROM THE WEST END OF BIG DADDY EASTWARD TO THE UN-PLATED AREA WHERE THE CAMPERS ARE LOCATED? WHY WAS THE LINE RUN, AND WHO WILL BENEFIT FROM SAME? WOULD THE NEW DEVELOPMENT AREA BE SERVICED WITH THIS LINE? YOUR ORIGINAL ORDER STATES THAT EXISTING CUSTOMERS NOT PAY FOR EXPANSION.

3. MR. WILLIS STATES THAT STAFF CALLED BAYSIDE UTILITY AND ASKED WHO PAID FOR THE WATER AND SEWER GOING TO THE CAMPERS BEHIND THE FENCE, A BAYSIDE UTILITY SPOKESPERSON REPLIED THAT THE MOBILE HOME PARK WAS BILLED FOR THESE CHARGES, WE THE CUSTOMERS, WOULD LIKE TO KNOW IF A DEPOSIT WAS MADE INTO BAYSIDE UTILITY'S ACCOUNTS FOR THE CHARGES BILLED TO THE MOBILE HOME PARK FOR THE WATER AND SEWER GOING TO THESE CAMPERS. MR. WILLIS STATED IN HIS LETTER THAT THE PUBLIC SERVICE COMMISSION CANNOT MICRO-MANAGE A UTILITY'S DEPOSITS. WE HAVE NOT ASKED THAT THE PUBLIC SERVICE COMMISSION DO THIS. WE ONLY WANT TO INSURE THAT ALL MONIES THAT ARE DUE TO THE UTILITY ARE DEPOSITED INTO THE UTILITY ACCOUNTS ... MONIES THAT DO NOT REACH THE UTILITY, AFFECT THE RATES... IN ADDITION WERE THESE NEW CUSTOMERS, BEHIND THE FENCE, CHARGED THE \$300.00 WASTEWATER PLANT CAPACITY CHARGE PER THE CURRENT UTILITY TARIFF? THERE WERE ONE OR TWO ORIGINAL ERC'S BEHIND THE FENCE , NOT THE 6

CURRENT ERC'S. AN OVERSIGHT OF TWELVE OR FIFTEEN HUNDRED DOLLARS.

4.

SINCE THE UTILITY HAS STATED THAT ALL RECORDS WERE LOST DURING HURRICANE OPAL IN 1995 -THE ANNUAL REPORTS FILED BY THE UTILITY EACH YEAR TO THE PUBLIC SERVICE COMMISSION SHOULD BE A RECORD OF EVENTS FROM 1988 THROUGH OCTOBER OF 1995. ****WE RESPECTFULLY REQUEST THAT THESE RECORDS BE REVIEWED TO DETERMINE IF THE VACANT LOT BASE FACILITY CHARGES WERE BILLED TO AND PAID FROM THE MOBILE HOME PARK TO THE UTILITY ACCOUNTS, AS REQUIRED IN YOUR 1988 ORIGINAL ORDER. A QUICK ESTIMATE OF THESE PAYMENTS WOULD INDICATE THAT THE \$21.97 BASE FACILITY CHARGE X 55 VACANT LOTS X 12 MONTHS X 9 YEARS EQUALS APPROXIMATELY \$130,000.00. IF THIS MUCH INCOME WERE DEPOSITED TO THE UTILITYS ACCOUNTS, IT WOULD SUBSTANTIALLY CHANGE THE PROFITABILITY OF THIS UTILITY.

5.

WE BELIEVE THERE WERE A LOT MORE THAN 55 LOTS VACANT
IN 1996.

SO WOULD IT NOT BE REASONABLE TO DETERMINE THE TRUE
ACCOUNTING OF THESE LOTS IN 1996, SINCE THIS WOULD
AFFECT THE PROFITABILITY OF THE UTILITY? WE ARE
THEREFORE REQUESTING THAT YOU GO BACK TO 1996 AND
DETERMINE FROM THE UTILITY'S OWN RECORDS, THE NUMBER
OF VACANT LOTS AND IF THE BASE FACILITY PAYMENTS WERE
RECEIVED IN THE UTILITY ACCOUNTS.

6.

ANOTHER POINT OF SIGNIFICANT IMPACT ON PROPOSED RATE
INCREASES--- INVOLVES THE NUMBER OF ERC'S USED TO
CALCULATE THE RATE BASE. PAGE 29 OF THE STAFF'S
PROPOSED AGENCY ACTION, DATED AUGUST 20, 1998,
INDICATES THAT THE PROPOSED RATE CHANGES ARE BASED
ON 228 ERC'S. THE NUMBER OF ERC'S PHYSICALLY COUNTED
BY STAFF HAS BEEN ESTABLISHED AS 283, ISSUE 2, PAGE 10.

THEREFORE ,WE BELIEVE THAT A RE-CALCULATION IS
NEEDED.

7.

RULE 25-30-115 REQUIRED THE UTILITY TO MAINTAIN ITS
BOOKS OF RECORD IN ACCORDANCE WITH THE NARUC
UNIFORM SYSTEM OF ACCOUNTS. IN STAFF'S LETTER OF
AUGUST 20,THEY STATED THAT THE RECORDS WERE NOT KEPT
AS ORDERED. THEY INDICATED A NUMBER OF VIOLATIONS OF
THIS REQUIREMENT:

1. DEPRECIATION INCORRECTLY CALCULATED
2. UNSUPPORTED MAINTENANCE AND OPERATIONAL
EXPENSES.
3. SEWER PIPE INCORRECTLY ACCOUNTED FOR.
4. FAILURE TO NOTIFY THE PUBLIC SERVICE COMMISSION OF
RECORDS DESTRUCTION.

IN VIEW OF THE FINDINGS OF YOUR STAFF AND THEIR
RECOMMENDATIONS IN THEIR LETTER TO THE COMMISSION OF

AUGUST 20,1998, WE WOULD LIKE TO KNOW WHY A SHOW
CAUSE ORDER TO FINE THIS UTILITY FOR FAILURE TO COMPLY
WITH COMMISSION REQUIREMENTS AS STATED EARLIER HAS
NOT BEEN ISSUED?

8.

IN RESPONSE TO YOUR STAFFS FAX, OF AUGUST 27,1998, WOULD
THE PUBLIC SERVICE COMMISSION BE MICRO-MANAGING
UTILITIES IF THERE WERE A SECTION IN THE REQUIRED
ANNUAL REPORT FOR THIS UTILITY THAT STATED HOW MANY
VACANT LOTS THERE WERE COMPARED TO 283 AVAILABLE
ERC'S. THEN IN THE EVENT OF ANOTHER NATURAL DISASTER
ALL RECORDS WOULD NOT BE LOST. HAD THIS DISCLOSURE
BEEN REQUIRED FROM THE BEGINNING, THIS WOULD NOT BE
AN ISSUE AT THIS TIME.

9.

PAGE 2, PARAGRAPH 3, OF THE AUGUST 27TH FAX REFERENCES
ANNUAL REPORTS FROM 1988 TO 1997: YOU STATE IF THE
MOBILE HOME PARK WAS NOT BILLED FOR THE VACANT LOTS

IN THOSE YEARS, AND THE UTILITY RECORDED A CASH SHORT FALL , THE SHORTFALL WOULD COME OUT OF THE UTILITY OWNER'S POCKET. WE DO NOT UNDERSTAND THE REASONING HERE, BECAUSE IF THE PARK OWNER DID NOT PAY FOR THE VACANT LOTS DURING EACH YEAR OF OPERATION, THAT WOULD HAVE MEANT THAT WHATEVER WAS NOT PAID TO THE UTILITY WAS A SAVINGS TO THE PARK. THIS WOULD HAVE A DOUBLE EFFECT ON THE CUSTOMERS OF THE UTILITY SINCE NOT ONLY WOULD THESE REQUIRED FEES NOT HAVE BEEN PAID, THE LOSS OF REVENUE TO THE UTILITY WOULD IMPACT THE RATE CASE. SO YOU SEE, WE ARE NOT ASKING YOU TO MICRO-MANAGE THE UTILITY'S DEPOSITS, ONLY TO ENFORCE THE ORIGINAL ORDER AND THE RULES AND REGULATIONS OF 1988.

10.

WE WERE SURPRISED TO FIND OUT THAT THIS UTILITY HAD NOT BEEN AUDITED SINCE 1988. WE ASK WHY?

AFTER THE MANAGER OF THE UTILITY TOLD HIS STORY, YOU ASKED FOR A MOTION TO ADOPT THE REQUESTS OF YOUR STAFF. YOU GOT THE MOTION AND THE VOTE, AND OUR DAY WAS O'VER, JUST LIKE SOMEONE RANG THE BELL AND SCHOOL WAS OUT.

DURING THIS SAME PERIOD, MRS. JUANITA SUPAN WAS WAVING HER HAND IN THE AIR SO AS TO BE RECOGNIZED. THIS NEVER HAPPENED. THE MEETING WAS CONCLUDED WITH HER HAND STILL IN THE AIR.

COUPLED WITH THE ABOVE WAS THE FACT THAT THE HEARING WAS BEING HELD IN TALLAHASSEE ON A WORK DAY. THIS WOULD CERTAINLY LIMIT THE NUMBER OF ATTENDEES. MOST OF THE OCCUPANTS OF THE PARK ARE OF LIMITED INCOME AND COULD ILL-AFFORD TO LOSE A DAY'S WORK AND DRIVE TO THE CAPITAL FOR A HEARING WHOSE OUTCOME WAS ALREADY DECIDED.

IN ADDITION, IN AN EFFORT TO ARRIVE AT AN EQUITABLE SOLUTION FOR BOTH HOMEOWNERS AND THE UTILITY OWNER ,

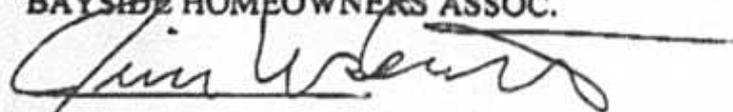
WE HAVE SUBMITTED A PETITION TO THE CITY OF PANAMA CITY BEACH WITH 196 SIGNATURES REQUESTING THAT THE CITY INCORPORATE THIS UTILITY INTO THEIR NETWORK.

BY COPY OF THIS LETTER WE RESPECTFULLY REQUEST THAT MR. JACK SHRIVES INSTITUTE AN APPEAL OF THE SEPTEMBER 1, 1998 FINDINGS.

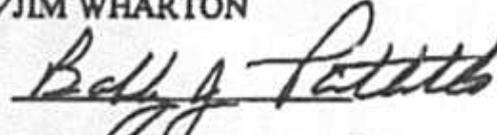
WE RESPECTFULLY ASK THAT ALL OF OUR QUESTIONS BE ANSWERED IN WRITING.



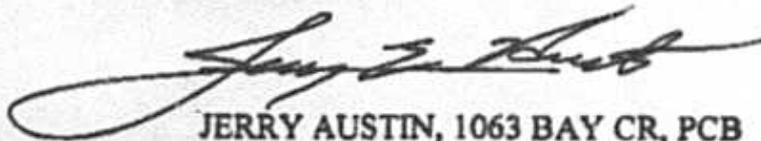
TARVER KITCHENS, PRESIDENT
BAYSIDE HOMEOWNERS ASSOC.



JIM WHARTON



BOB PATHILLO



JERRY AUSTIN, 1063 BAY CR, PCB

CC: ALL COMMITTEE MEMBERS

U.S. SENATOR CONNIE MACK

U.S. SENATOR BOB GRAHAM

SENATOR W. D. CHILDERS

REPRESENTATIVE SCOTT CLEMONS

MR. RICHARD JACKSON, PANAMA CITY BEACH CITY MGR.

BAY COUNTY COMMISSION CHAIRMAN DANNY SPARKS

BAY COUNTY COMMISSIONER MARC NOLAN

MR. JACK SHREIVES, PUBLIC COUNCIL

Mr. Tarver A. Kitchens, President
Page 2
October 5, 1998

3) Deposits and Plant Capacity Charges - These items were answered in Mr. Willis's letter dated August 27, 1998 (Page 1, Paragraph 1), and at the September 1, 1998 agenda conference. Staff did not trace the utility's deposits to see if deposits were made to Bayside Utility's account, because it is immaterial as far as rate setting is concerned. Staff imputed revenues which included the campers for the test year, and rates were calculated using this revenue requirement. You are mistaken when you state that "Monies that do not reach the utility, affect the rates." It may affect the utility's profitability, but it will not affect the rates. Rates are based on a test year where revenues and expenses are examined, inappropriate expenses are removed, and any revenues not included on the utility's books which should have been included, are imputed.

No plant capacity charges were paid for the recreational vehicle (RV) connections located behind the fence. The service for these RV's was provided through existing connections which were previously used for the swimming pool and clubhouse prior to Hurricane Opal. The existing connections were sized enough to service the RV campers. Service availability charges can only be charged one time per connection, and since these connections were already in existence, the utility properly did not charge for the RV hookups.

4) Vacant Lot Base Facility Charges since 1988 - As stated in staff's letter dated August 27, 1998 (Page 2, paragraph 3), and at the September 1, 1998 agenda conference, a review of the utility's records to see if base facility charges on the vacant lots were billed and paid for 9 years will not affect the utility's rates set in this rate case. Staff did review the utility's annual reports for the last nine years and determined although the utility had an opportunity to earn \$247,482 based on the last authorized rate of return in the last rate case, it actually lost \$11,340 dollars over that nine year period.

5) More than 55 vacant lots in 1996 - As stated previously, the number of vacant lots billed and paid for is immaterial when setting rates for this rate case. A test year ending December 31, 1997, was chosen and rates were based on that test year.

6) ERC's on page 29 of Staff's Recommendation - As answered at the agenda conference, the ERC's shown on page 29 of staff's recommendation were used to calculate an average residential monthly bill. If staff used the 283 ERC's it would distort the average bill because the 283 ERC's include 55 vacant lots that had no consumption. Rates were calculated using 283 ERC's.

7) Show Cause Order - As stated in staff's recommendation (Page 43, paragraph 1), in the Commission Order (Page 28, paragraph 2), and at the agenda conference, the violations for failure to comply with Commission requirements were minor, and the Commission found it not appropriate to issue a Show Cause Order.

8) Vacant Lots in the Annual Report - As stated previously, the number of vacant lots billed and paid for is immaterial when setting rates for this rate case. A test year ending December 31, 1997, was chosen and rates were based on that test year. The number of vacant lots were physically counted by staff prior to setting the rates in this case.

Mr. Tarver A. Kitchens, President
Page 4
October 5, 1998

The Commission issued Order No. PSC-98-1269-FOF-WS on September 24, 1998. This Proposed Agency Action Order (PAA) is an order wherein the Commission states what it intends to do to resolve the matters at issue if no one whose substantial interests may be affected requests a hearing. The PAA matures into final agency action if no hearing is requested within the prescribed period of 21 days, or in this case, by October 15, 1998.

You stated, by copy of your letter to Mr. Jack Shreve, that you would like to request that he institute an appeal to the PAA order. I would suggest that you follow up with the Office of Public Counsel at 1-800-342-0222, who could assist you.

If you have any additional questions, please don't hesitate to contact Mr. Troy Rendell (850) 413-6934, Mr. Bob Casey at (850) 413-6974. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc

Enclosure

cc: Chairman Julia L. Johnson
Commissioner J. Terry Deason
Commissioner Susan F. Clark
Commissioner Joe Garcia
Commissioner E. Leon Jacobs, Jr.
Dr. Mary A. Bane, Deputy Executive Director/Technical
Division of Water and Wastewater (Hill, Rendell, Crouch, Casey, T. Davis, Roland)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)
Mr. Jim Wharton
Mr. Bob Pattillo
Mr. Jerry Austin
U.S. Senator Connie Mack
U.S. Senator Bob Graham
Senator W. D. Childers
Representative Scott Clemons
Mr. Richard Jackson, Panama City Beach City Manager
Bay County Commission Chairman Danny Sparks
Bay County Commissioner Marc Nolan
Mr. Jack Shreve, Office of Public Counsel

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

October 5, 1998

RECEIVED-FPSC
93 OCT 14 PM 4:38
RECORDS AND
REPORTING

Mr. Tarver A. Kitchens, President
Bayside Homeowners Association
1045 Bay Circle
Panama City Beach, Florida 32407-5501

Re: Docket No. 971401-WS, Application for a Staff Assisted Rate Case for Bayside Utilities, Inc. In Bay County

Dear Mr. Kitchens:

This letter is in answer to the fax addressed to Chairman Johnson which was received in the Division of Water and Wastewater on September 28, 1998. The work of the Florida Public Service Commission (PSC) is a balancing act. The Commission must balance the needs of a utility and its shareholders with the needs of consumers. The PSC has the responsibility to set rates which are fair, just, and reasonable. It is also required to set rates to allow utility investors an opportunity to earn a reasonable return on their investment. We realize the agenda process sometimes seems to move rather quickly at times, so I am writing this letter to answer questions which were restated in your letter to Chairman Johnson dated September 15, 1998.

1) Eastern Lift Station Electricity - This issue was answered in staff's letter to you dated August 20, 1998. Issue No. 1 of staff's recommendation (Page 6) recommended the utility have an electric meter solely dedicated to the Eastern Lift Station and remove all non-utility related users from the power meter. Commission Order No. PSC-98-1269-FOF-WS, issued September 24, 1998, orders the utility to do this.

2) The .8 mile force main - This item was answered in staff's letter to you of August 20, 1998 (Page 2, 2nd paragraph), and Mr. Willis's letter to you dated August 27, 1998 (Page 1, paragraph 2). The force main was paid for by the utility and was included in the utility's rate base. The line was installed because the old line needed to be replaced. As mentioned in staff's recommendation (Page 9, paragraph 2), and the Commission Order (Page 4, paragraph 2), a staff engineer verified the installation of this force main because of doubts raised by customers. All customers of Bayside benefit from this new line. It was not put in for future customers, it was put in to service existing customers. Any lines run for the benefit of new customers will be paid for by the new customers in the form of service availability fees. You are correct that existing customers do not pay for expansion to serve future customers.

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action/Equal Opportunity Employer

PSC Website: www2.aclrl.net/psc

Internet E-mail: contact@psc.state.fl.us

Mr. Tarver A. Kitchens, President

Page 2

October 5, 1998

3) Deposits and Plant Capacity Charges - These items were answered in Mr. Willis's letter dated August 27, 1998 (Page 1, Paragraph 1), and at the September 1, 1998 agenda conference. Staff did not trace the utility's deposits to see if deposits were made to Bayside Utility's account, because it is immaterial as far as rate setting is concerned. Staff imputed revenues which included the campers for the test year, and rates were calculated using this revenue requirement. You are mistaken when you state that "Monies that do not reach the utility, affect the rates." It may affect the utility's profitability, but it will not affect the rates. Rates are based on a test year where revenues and expenses are examined, inappropriate expenses are removed, and any revenues not included on the utility's books which should have been included, are imputed.

No plant capacity charges were paid for the recreational vehicle (RV) connections located behind the fence. The service for these RV's was provided through existing connections which were previously used for the swimming pool and clubhouse prior to Hurricane Opal. The existing connections were sized enough to service the RV campers. Service availability charges can only be charged one time per connection, and since these connections were already in existence, the utility properly did not charge for the RV hookups.

4) Vacant Lot Base Facility Charges since 1988 - As stated in staff's letter dated August 27, 1998 (Page 2, paragraph 3), and at the September 1, 1998 agenda conference, a review of the utility's records to see if base facility charges on the vacant lots were billed and paid for 9 years will not affect the utility's rates set in this rate case. Staff did review the utility's annual reports for the last nine years and determined although the utility had an opportunity to earn \$247,482 based on the last authorized rate of return in the last rate case, it actually lost \$11,340 dollars over that nine year period.

5) More than 55 vacant lots in 1996 - As stated previously, the number of vacant lots billed and paid for is immaterial when setting rates for this rate case. A test year ending December 31, 1997, was chosen and rates were based on that test year.

6) ERC's on page 29 of Staff's Recommendation - As answered at the agenda conference, the ERC's shown on page 29 of staff's recommendation were used to calculate an average residential monthly bill. If staff used the 283 ERC's it would distort the average bill because the 283 ERC's include 55 vacant lots that had no consumption. Rates were calculated using 283 ERC's.

7) Show Cause Order - As stated in staff's recommendation (Page 43, paragraph 1), in the Commission Order (Page 28, paragraph 2), and at the agenda conference, the violations for failure to comply with Commission requirements were minor, and the Commission found it not appropriate to issue a Show Cause Order.

8) Vacant Lots in the Annual Report - As stated previously, the number of vacant lots billed and paid for is immaterial when setting rates for this rate case. A test year ending December 31, 1997, was chosen and rates were based on that test year. The number of vacant lots were physically counted by staff prior to setting the rates in this case.

Mr. Tarver A. Kitchens, President

Page 3

October 5, 1998

9) Vacant Lots - As stated previously, if the mobile home park did not pay the base facility charges on the vacant lots, it may affect the profitability of the utility in past years, but it would have no effect on this rate case. You are mistaken to say that "the loss of revenue to the utility would impact the rate case."

10) Audit - The utility has not been audited since 1988 because the utility has not filed for a rate case since the last one in 1988. We review the utility's annual report on an annual basis to determine the possibility of overearnings. If the annual report shows the utility may be overearning, staff may conduct an audit. As stated above, staff did review the utility's annual reports for the last nine years and determined although the utility had an opportunity to earn \$247,482 based on the last authorized rate of return in last rate case, it actually lost \$11,340 dollars over that nine year period.

Staff was not aware that Mrs. Juanita Supan was waving her hand in the audience and wanted to be recognized. As you were aware, if anyone wished to speak before the Commission, a sign-up sheet was at the back of the agenda room. Staff advised you, Mr. Wharton, Mr. Pattillo, and Mr. Dozier, that anyone who wishes to speak, should sign in at the back of the room. If a member of the staff or a Commissioner was able to see Mrs. Supan's hand, or if she came forward to a microphone, she would have been recognized and asked to step up and give her comments, just as she did at the customer meeting. Commissioners want to hear customer comments prior to making a decision on a recommendation. We spent 49 minutes on this item at agenda, and would have continued for as long as it took to receive other customer comments. The Chairman did ask "Is there any further discussion" prior to taking a vote on this item, any there was no reply from anyone.

The Commission has set the 1st, 3rd, and 5th Tuesdays in each month for a conference to consider those matters that are ready for decision by Commissioners (APM 2.11(B)(1)). The Commission realizes that utility customers are not always able to attend the agenda conferences in Tallahassee. That is why the Commission staff conducts customer meetings in the utility's service area. In this case, we conducted an afternoon meeting at 2:00pm on July 29th, and an evening meeting at 6:30pm on July 29th. We also set aside the next morning from 8:00am to noon for individual meetings with customers, but no one signed-up. Customer comments were recorded on tape at the evening meeting, and that tape became part of the official docket file here at the Commission to allow Commissioners or any other interested party to review the tape. Information received from customer comments at the customer meetings, along with further investigation by staff after the customer meeting, enabled staff to reduce the preliminary water increase of 48.47% to 4.68%, and the preliminary wastewater increase of 69.88% to 30.99% for the final recommendation.

You are mistaken when you stated in your letter that the hearing's outcome was already decided. Nothing could be further from the truth. Staff makes recommendations to the Commission, the Commissioners listen to all interested parties wishing to make comments at the agenda, then take a vote on whether the recommendation should be approved, modified, or rejected. Many times Commissioners will alter the staff recommendation, defer it for further analysis, or even deny it totally.

Mr. Tarver A. Kitchens, President
Page 4
October 5, 1998

The Commission issued Order No. PSC-98-1269-FOF-WS on September 24, 1998. This Proposed Agency Action Order (PAA) is an order wherein the Commission states what it intends to do to resolve the matters at issue if no one whose substantial interests may be affected requests a hearing. The PAA matures into final agency action if no hearing is requested within the prescribed period of 21 days, or in this case, by October 15, 1998.

You stated, by copy of your letter to Mr. Jack Shreve, that you would like to request that he institute an appeal to the PAA order. I would suggest that you follow up with the Office of Public Counsel at 1-800-342-0222, who could assist you.

If you have any additional questions, please don't hesitate to contact Mr. Troy Rendell (850) 413-6934, Mr. Bob Casey at (850) 413-6974. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc

Enclosure

cc: Chairman Julia L. Johnson
Commissioner J. Terry Deason
Commissioner Susan F. Clark
Commissioner Joe Garcia
Commissioner E. Leon Jacobs, Jr.
Dr. Mary A. Bane, Deputy Executive Director/Technical
Division of Water and Wastewater (Hill, Rendell, Crouch, Casey, T. Davis, Roland)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)
Mr. Jim Wharton
Mr. Bob Pattillo
Mr. Jerry Austin
U.S. Senator Connie Mack
U.S. Senator Bob Graham
Senator W. D. Childers
Representative Scott Clemons
Mr. Richard Jackson, Panama City Beach City Manager
Bay County Commission Chairman Danny Sparks
Bay County Commissioner Marc Nolan
Mr. Jack Shreve, Office of Public Counsel

971401-WS

BAYSIDE HOMEOWNERS ASSOCIATION

TO: MS. JULIA JOHNSON, CHAIRPERSON
FROM: TARVER KITCHENS, BOB PATYILLO, JERRY AUSTIN, JIM WHARTON
SUBJECT: WATER RATE HEARING
DATE: 09/15/98
CC: ALL COMMISSIONERS

RECEIVED-FFSC
50 SEP 25 PM 3:41
REGULATIONS AND REPORTING

WOULD YOU PLEASE RESPOND VIA MAIL TO ALL THE PARTIES LISTED ABOVE. THE ADDRESS'S ARE LISTED IN THE FILE.

THANK YOU

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG 1 _____
- LIN _____
- OPC _____
- RCH _____
- SEC _____
- WAS 1 _____
- OTH _____

Sept 11, 1998

MS. JULIA L. JOHNSON, CHAIRPERSON
FLORIDA PUBLIC SERVICE COMMISSION

DEAR MS. JOHNSON:

WE WERE REPRESENTED AT THE SEPTEMBER 1, 1998 MEETING OF THE PUBLIC SERVICE COMMISSION BY MESSRS. TARVER KITCHENS, JIM WHARTON AND BOB PATTILLO. AT NO TIME DID WE FEEL LIKE WE WERE BEING HEARD.

WE PROPOSED A NUMBER OF QUESTIONS, THAT WERE NOT ANSWERED.

YOUR HISTORY STATES THAT THE JOB OF THE PUBLIC SERVICE COMMISSION IS TO PROTECT PUBLIC INTEREST, NOT TO ASSURE A UTILITY THAT THEY WOULD MAKE A PROFIT.

WE UNDERSTOOD THAT THE OBJECTIVES OF THE PUBLIC SERVICE COMMISSION WERE TO:

1. PROTECT CONSUMERS FROM UNREASONABLE RATES AND TERMS OF SERVICE.
2. TO ENCOURAGE MAXIMUM EFFICIENCY IN UTILITY COMPANY OPERATIONS AND MANAGEMENT.
3. TO ENSURE PUBLIC SAFETY AND HELP THE PUBLIC DEAL WITH REGULATED COMPANIES.
4. TO ESTABLISH REGULATORY STANDARDS AND APPLY THEM IN A FAIR AND CONSISTENT MANNER.

WE FIND FAULT IN A NUMBER OF AREAS:

1. LACK OF SEPARATION OF A PUBLIC UTILITY AND A PRIVATE COMPANY.
2. ACCOUNTING PROCEDURES NOT ADHERED TOO.
3. DIRECT VIOLATIONS OF ORDERS; NOT HAVING PUNITIVE CONSEQUENCES.
4. LACK OF TIMELY PUBLIC NOTICE WHEN RATE INCREASES ARE BEING REQUESTED.

WE POSED A NUMBER OF QUESTIONS THAT WERE EITHER PASSED OVER OR NOT ANSWERED.

TO RESTATE THE QUESTIONS:

1. YOUR REPORT ACKNOWLEDGES THAT ELECTRICITY AT THE EASTERN LIFT STATION WAS BEING DIVERTED TO OTHER PARTIES FOR THEIR USE: ELECTRICITY THAT WAS CHARGED TO THE UTILITY. IF PEOPLE OTHER THAN CUSTOMERS OF THE UTILITY ARE PROFITING FROM THIS UTILITY, DOESN'T THIS CONCERN YOU IN ANY WAY?

2. WHO PAID FOR THE EXPANSION LINES THAT WERE RUN FOR APPROXIMATELY .8 OF A MILE FROM THE WEST END OF BIG DADDY EASTWARD TO THE UN-PLATED AREA WHERE THE CAMPERS ARE LOCATED? WHY WAS THE LINE RUN, AND WHO WILL BENEFIT FROM SAME? WOULD THE NEW DEVELOPMENT AREA BE SERVICED WITH THIS LINE? YOUR ORIGINAL ORDER STATES THAT EXISTING CUSTOMERS NOT PAY FOR EXPANSION.

3. MR. WILLIS STATES THAT STAFF CALLED BAYSIDE UTILITY AND ASKED WHO PAID FOR THE WATER AND SEWER GOING TO THE CAMPERS BEHIND THE FENCE, A BAYSIDE UTILITY SPOKESPERSON REPLIED THAT THE MOBILE HOME PARK WAS BILLED FOR THESE CHARGES, WE THE CUSTOMERS, WOULD LIKE TO KNOW IF A DEPOSIT WAS MADE INTO BAYSIDE UTILITY'S ACCOUNTS FOR THE CHARGES BILLED TO THE MOBILE HOME PARK FOR THE WATER AND SEWER GOING TO THESE CAMPERS. MR. WILLIS STATED IN HIS LETTER THAT THE PUBLIC SERVICE COMMISSION CANNOT MICRO-MANAGE A UTILITY'S DEPOSITS. WE HAVE NOT ASKED THAT THE PUBLIC SERVICE COMMISSION DO THIS. WE ONLY WANT TO INSURE THAT ALL MONIES THAT ARE DUE TO THE UTILITY ARE DEPOSITED INTO THE UTILITY ACCOUNTS ... MONIES THAT DO NOT REACH THE UTILITY, AFFECT THE RATES... IN ADDITION WERE THESE NEW CUSTOMERS, BEHIND THE FENCE, CHARGED THE \$300.00 WASTEWATER PLANT CAPACITY CHARGE PER THE CURRENT UTILITY TARIFF? THERE WERE ONE OR TWO ORIGINAL ERC'S BEHIND THE FENCE , NOT THE 6

CURRENT ERC'S. AN OVERSIGHT OF TWELVE OR FIFTEEN HUNDRED DOLLARS.

4.

SINCE THE UTILITY HAS STATED THAT ALL RECORDS WERE LOST DURING HURRICANE OPAL IN 1995 -THE ANNUAL REPORTS FILED BY THE UTILITY EACH YEAR TO THE PUBLIC SERVICE COMMISSION SHOULD BE A RECORD OF EVENTS FROM 1988 THROUGH OCTOBER OF 1995. ****WE RESPECTFULLY REQUEST THAT THESE RECORDS BE REVIEWED TO DETERMINE IF THE VACANT LOT BASE FACILITY CHARGES WERE BILLED TO AND PAID FROM THE MOBILE HOME PARK TO THE UTILITY ACCOUNTS, AS REQUIRED IN YOUR 1988 ORIGINAL ORDER. A QUICK ESTIMATE OF THESE PAYMENTS WOULD INDICATE THAT THE \$21.97 BASE FACILITY CHARGE X 55 VACANT LOTS X 12 MONTHS X 9 YEARS EQUALS APPROXIMATELY \$130,000.00. IF THIS MUCH INCOME WERE DEPOSITED TO THE UTILITYS ACCOUNTS, IT WOULD SUBSTANTIALLY CHANGE THE PROFITABILITY OF THIS UTILITY.

5.

WE BELIEVE THERE WERE A LOT MORE THAN 55 LOTS VACANT
IN 1996.

SO WOULD IT NOT BE REASONABLE TO DETERMINE THE TRUE ACCOUNTING OF THESE LOTS IN 1996, SINCE THIS WOULD AFFECT THE PROFITABILITY OF THE UTILITY? WE ARE THEREFORE REQUESTING THAT YOU GO BACK TO 1996 AND DETERMINE FROM THE UTILITY'S OWN RECORDS, THE NUMBER OF VACANT LOTS AND IF THE BASE FACILITY PAYMENTS WERE RECEIVED IN THE UTILITY ACCOUNTS.

6.

ANOTHER POINT OF SIGNIFICANT IMPACT ON PROPOSED RATE INCREASES--- INVOLVES THE NUMBER OF ERC'S USED TO CALCULATE THE RATE BASE. PAGE 29 OF THE STAFF'S PROPOSED AGENCY ACTION, DATED AUGUST 20, 1998, INDICATES THAT THE PROPOSED RATE CHANGES ARE BASED ON 228 ERC'S. THE NUMBER OF ERC'S PHYSICALLY COUNTED BY STAFF HAS BEEN ESTABLISHED AS 283, ISSUE 2, PAGE 10.

THEREFORE ,WE BELIEVE THAT A RE-CALCULATION IS
NEEDED.

7.

RULE 25-30-115 REQUIRED THE UTILITY TO MAINTAIN ITS
BOOKS OF RECORD IN ACCORDANCE WITH THE NARUC
UNIFORM SYSTEM OF ACCOUNTS. IN STAFF'S LETTER OF
AUGUST 20,THEY STATED THAT THE RECORDS WERE NOT KEPT
AS ORDERED. THEY INDICATED A NUMBER OF VIOLATIONS OF
THIS REQUIREMENT:

1. DEPRECIATION INCORRECTLY CALCULATED
2. UNSUPPORTED MAINTENANCE AND OPERATIONAL
EXPENSES.
3. SEWER PIPE INCORRECTLY ACCOUNTED FOR.
4. FAILURE TO NOTIFY THE PUBLIC SERVICE COMMISSION OF
RECORDS DESTRUCTION.

IN VIEW OF THE FINDINGS OF YOUR STAFF AND THEIR
RECOMMENDATIONS IN THEIR LETTER TO THE COMMISSION OF

AUGUST 20,1998, WE WOULD LIKE TO KNOW WHY A SHOW
CAUSE ORDER TO FINE THIS UTILITY FOR FAILURE TO COMPLY
WITH COMMISSION REQUIREMENTS AS STATED EARLIER HAS
NOT BEEN ISSUED?

8.

IN RESPONSE TO YOUR STAFFS FAX, OF AUGUST 27,1998, WOULD
THE PUBLIC SERVICE COMMISSION BE MICRO-MANAGING
UTILITIES IF THERE WERE A SECTION IN THE REQUIRED
ANNUAL REPORT FOR THIS UTILITY THAT STATED HOW MANY
VACANT LOTS THERE WERE COMPARED TO 283 AVAILABLE
ERC'S. THEN IN THE EVENT OF ANOTHER NATURAL DISASTER
ALL RECORDS WOULD NOT BE LOST. HAD THIS DISCLOSURE
BEEN REQUIRED FROM THE BEGINNING, THIS WOULD NOT BE
AN ISSUE AT THIS TIME.

9.

PAGE 2, PARAGRAPH 3, OF THE AUGUST 27TH FAX REFERENCES
ANNUAL REPORTS FROM 1988 TO 1997: YOU STATE IF THE
MOBILE HOME PARK WAS NOT BILLED FOR THE VACANT LOTS

IN THOSE YEARS, AND THE UTILITY RECORDED A CASH SHORT FALL , THE SHORTFALL WOULD COME OUT OF THE UTILITY OWNER'S POCKET. WE DO NOT UNDERSTAND THE REASONING HERE, BECAUSE IF THE PARK OWNER DID NOT PAY FOR THE VACANT LOTS DURING EACH YEAR OF OPERATION, THAT WOULD HAVE MEANT THAT WHATEVER WAS NOT PAID TO THE UTILITY WAS A SAVINGS TO THE PARK. THIS WOULD HAVE A DOUBLE EFFECT ON THE CUSTOMERS OF THE UTILITY SINCE NOT ONLY WOULD THESE REQUIRED FEES NOT HAVE BEEN PAID, THE LOSS OF REVENUE TO THE UTILITY WOULD IMPACT THE RATE CASE. SO YOU SEE, WE ARE NOT ASKING YOU TO MICRO-MANAGE THE UTILITY'S DEPOSITS, ONLY TO ENFORCE THE ORIGINAL ORDER AND THE RULES AND REGULATIONS OF 1988.

10.

WE WERE SURPRISED TO FIND OUT THAT THIS UTILITY HAD NOT BEEN AUDITED SINCE 1988. WE ASK WHY?

AFTER THE MANAGER OF THE UTILITY TOLD HIS STORY, YOU ASKED FOR A MOTION TO ADOPT THE REQUESTS OF YOUR STAFF. YOU GOT THE MOTION AND THE VOTE, AND OUR DAY WAS OVER, JUST LIKE SOMEONE RANG THE BELL AND SCHOOL WAS OUT.

DURING THIS SAME PERIOD, MRS. JUANITA SUPAN WAS WAVING HER HAND IN THE AIR SO AS TO BE RECOGNIZED. THIS NEVER HAPPENED. THE MEETING WAS CONCLUDED WITH HER HAND STILL IN THE AIR.

COUPLED WITH THE ABOVE WAS THE FACT THAT THE HEARING WAS BEING HELD IN TALLAHASSE ON A WORK DAY. THIS WOULD CERTAINLY LIMIT THE NUMBER OF ATTENDEES. MOST OF THE OCCUPANTS OF THE PARK ARE OF LIMITED INCOME AND COULD ILL-AFFORD TO LOSE A DAY'S WORK AND DRIVE TO THE CAPITAL FOR A HEARING WHOSE OUTCOME WAS ALREADY DECIDED.

IN ADDITION, IN AN EFFORT TO ARRIVE AT AN EQUITABLE SOLUTION FOR BOTH HOMEOWNERS AND THE UTILITY OWNER ,

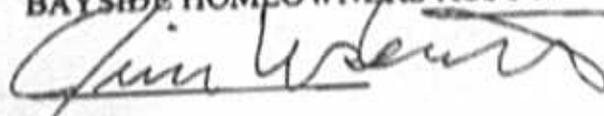
WE HAVE SUBMITTED A PETITION TO THE CITY OF PANAMA CITY BEACH WITH 196 SIGNATURES REQUESTING THAT THE CITY INCORPORATE THIS UTILITY INTO THEIR NETWORK.

BY COPY OF THIS LETTER WE RESPECTFULLY REQUEST THAT MR. JACK SHRIVES INSTITUTE AN APPEAL OF THE SEPTEMBER 1, 1998 FINDINGS.

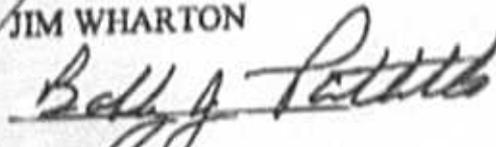
WE RESPECTFULLY ASK THAT ALL OF OUR QUESTIONS BE ANSWERED IN WRITING.



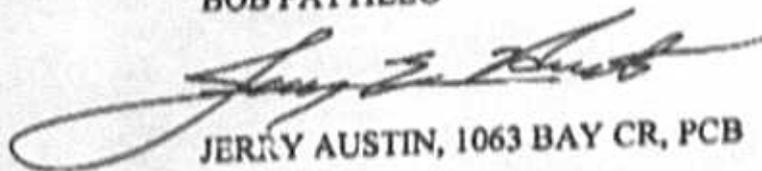
TARVER KITCHENS, PRESIDENT
BAYSIDE HOMEOWNERS ASSOC.



JIM WHARTON



BOB PATILLO



JERRY AUSTIN, 1063 BAY CR, PCB

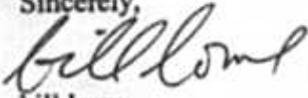
Richard & Miyako Davids
Page 2
September 15, 1998

When the utility discovered it could not pass through repair costs of the utility's plant through a surcharge, they elected to file an application for a staff assisted rate case. The staff assisted rate case process was developed by the Florida Legislature to assist customers of small water and wastewater customers such as Bayside. Instead of the utility having to retain outside accountants and engineers to process a rate case, Florida Public Service Commission (PSC) staff does the work and normally saves customers thousands of dollars in costs which would have been passed on to customers of the utility through rates.

The water and sewer lines are the property of Bayside Utilities, Inc., not Bayside Mobile Home Park. As such, they are entitled to recover fair and reasonable costs associated with the repair of those lines through rates charged to the utility customers. The Commission is charged with the responsibility of fixing rates which are just, reasonable, compensatory and not unfairly discriminatory. We also must allow a fair return on the investment of the utility in property used and useful in the public service.

As mentioned at the July 29th customer meeting in Panama City Beach, the rates and percentage increases contained in the accounting report were preliminary pending the outcome of the customer meetings, updated costs, and further staff investigation. Staff's final recommendation was filed August 20, 1998. The recommendation showed the preliminary water increase of 48.47% from the customer meeting was reduced to 4.68% for the final recommendation, and the preliminary wastewater increase of 69.88% from the customer meeting was reduced to 30.99% for the final recommendation. This was due to further investigations made by our staff, additional reviews of all expenses of the utility, information received at the customer meetings, and comments received by phone and letter after the customer meetings from customers such as yourself.

The Commissioners approved staff's recommendation at the September 1, 1998 agenda after approximately an hour of dialogue with staff, utility customers, and utility representatives. A Commission Proposed Agency Action (PAA) Order is scheduled to be issued by September 21, 1998. Any substantially affected party may protest the PAA order within a 21 day protest period after the order is issued. If no substantially affected party protests within the allotted timeframe, the order becomes final. If you have any further questions, or we can be of any further service, please don't hesitate to contact Mr. Troy Rendell (850)413-6934, or Mr. Bob Casey (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,

bill lowe
Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Casey, T. Davis)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)

Mr. Steve Johnson
Page 2
September 15, 1998

wastewater increase of 69.88% from the customer meeting was reduced to 30.99% for the final recommendation. This was due to further investigations made by our staff, additional reviews of all expenses of the utility, information received at the customer meetings, and comments received by phone and letter after the customer meetings from customers such as yourself.

The preliminary accounting report prepared for the customer meeting included utility salaries and wages of \$18,782 for water, and \$17,184 for wastewater. Salaries and wages of all employees were reviewed again after the customer meeting. Staff's final recommendation to the Commission recommended utility salaries and wages of \$5,729 for water (a reduction of \$13,053 or 69.5%) and \$5,729 for wastewater (a reduction of \$11,455 or 66.7%).

The Bayside Homeowners Association is examining ways to promote the sale or transfer of the utility to the City of Panama City Beach. They, along with representatives of the utility, met with Bay County representatives the day before the July 29, 1998 customer meeting to inquire if there was any interest in having the city or county purchase Bayside. The owner of the utility has expressed interest in selling the utility to either the City of Panama City Beach or Bay County, but the debt of the utility must be addressed. The County representatives stated they are not in the business of buying utilities and would not be interested in a purchase, although they may consider a transfer to the City of Panama City Beach who has the franchise for utility services in your area. No representatives of the City of Panama Beach were at the meeting. The president of the homeowner's association vowed to keep trying to negotiate a settlement for takeover, but it would be a "slow process."

The Commissioners approved staff's recommendation at the September 1, 1998 agenda after approximately an hour of dialogue with staff, utility customers, and utility representatives. A Commission Proposed Agency Action (PAA) Order is scheduled to be issued by September 21, 1998. Any substantially affected party may protest the PAA order within a 21 day protest period after the order is issued. If no substantially affected party protests within the allotted timeframe, the order becomes final. If you have any further questions, or we can be of any further service, please don't hesitate to contact Mr. Troy Rendell (850)413-6934, or Mr. Bob Casey (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Casey, T. Davis)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

September 15, 1998

RECEIVED-FPSC
SEP 18 PM 12: 26
RECORDS AND
REPORTING

Richard & Miyako Davids
838 Linda Lane
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS, Application for a Staff Assisted Rate Case for Bayside Utilities, Inc. in Bay County

Dear Richard & Miyako Davids:

Thank you for your letter regarding the rate case which is being processed for Bayside Utilities, Inc. (Bayside or utility). Unfortunately, the Division of Water and Wastewater did not receive your letter from our Division of Consumer Affairs until September 11, 1998, 10 days after this item was presented to the Commissioners at agenda. While we do not as yet know why, I can assure you we are taking the necessary steps to find out. Customer correspondence such as your inquiry are very important to us, and prompt responses are one of our priorities. You should not be worried about any "unseen retaliation you might suffer" as a result of your letter. We appreciate customers who take the time to relay their concerns to us. If you ever experience a problem with the utility's customer service, please do not hesitate to contact us at our toll free number, 1-800-342-3552.

Although we did not receive your letter in time for consideration prior to the Commission agenda on September 1, 1998, your letter did relay similar comments received from Bayside customers through other letters we received, and comments made at the July 29th customer meeting held in Panama City Beach. The Bayside Homeowners Association did make a presentation to the Commissioners at the agenda, relaying the customers concerns in this rate case. An individual homeowner and Bayside customer also made some comments to the Commissioners.

The utility bill which you received in August 1997 included a surcharge of \$16.16 for repairs to the utility's plant. Because this surcharge was not approved by the Florida Public Service Commission and was therefore illegal, staff sent a certified letter to the utility advising them that the utility may only collect rates and charges approved by the Commission, and that the surcharge should be refunded with interest per Rule 25-30.360(4), Florida Administrative Code. The utility issued a refund (which included interest) to the customers on October 22, 1997.

Richard & Miyako Davids
Page 2
September 15, 1998

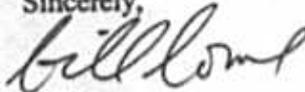
When the utility discovered it could not pass through repair costs of the utility's plant through a surcharge, they elected to file an application for a staff assisted rate case. The staff assisted rate case process was developed by the Florida Legislature to assist customers of small water and wastewater customers such as Bayside. Instead of the utility having to retain outside accountants and engineers to process a rate case, Florida Public Service Commission (PSC) staff does the work and normally saves customers thousands of dollars in costs which would have been passed on to customers of the utility through rates.

The water and sewer lines are the property of Bayside Utilities, Inc., not Bayside Mobile Home Park. As such, they are entitled to recover fair and reasonable costs associated with the repair of those lines through rates charged to the utility customers. The Commission is charged with the responsibility of fixing rates which are just, reasonable, compensatory and not unfairly discriminatory. We also must allow a fair return on the investment of the utility in property used and useful in the public service.

As mentioned at the July 29th customer meeting in Panama City Beach, the rates and percentage increases contained in the accounting report were preliminary pending the outcome of the customer meetings, updated costs, and further staff investigation. Staff's final recommendation was filed August 20, 1998. The recommendation showed the preliminary water increase of 48.47% from the customer meeting was reduced to 4.68% for the final recommendation, and the preliminary wastewater increase of 69.88% from the customer meeting was reduced to 30.99% for the final recommendation. This was due to further investigations made by our staff, additional reviews of all expenses of the utility, information received at the customer meetings, and comments received by phone and letter after the customer meetings from customers such as yourself.

The Commissioners approved staff's recommendation at the September 1, 1998 agenda after approximately an hour of dialogue with staff, utility customers, and utility representatives. A Commission Proposed Agency Action (PAA) Order is scheduled to be issued by September 21, 1998. Any substantially affected party may protest the PAA order within a 21 day protest period after the order is issued. If no substantially affected party protests within the allotted timeframe, the order becomes final. If you have any further questions, or we can be of any further service, please don't hesitate to contact Mr. Troy Rendell (850)413-6934, or Mr. Bob Casey (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,



bill lowe

Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Casey, T. Davis)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

September 15, 1998

RECEIVED-FPSC
99 SEP 18 PM 12: 26
RECORDS AND
REPORTING

Mr. Steve Johnson
6518 Sunrise Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS, Application for a Staff Assisted Rate Case for Bayside Utilities, Inc. in Bay County

Dear Mr. Johnson:

Thank you for your letter regarding the rate case which is being processed for Bayside Utilities, Inc. (Bayside or utility). Unfortunately, the Division of Water and Wastewater did not receive your letter from our Division of Consumer Affairs until September 11, 1998, 10 days after this item was presented to the Commissioners at agenda. While we do not as yet know why, I can assure you we are taking the necessary steps to find out. Customer correspondence such as your inquiry are very important to us, and prompt responses are one of our priorities.

Although we did not receive your letter in time for consideration prior to the Commission agenda on September 1, 1998, your letter did relay similar comments received from Bayside customers through other letters we received, and comments made at the July 29th customer meeting held in Panama City Beach. The Bayside Homeowners Association did make a presentation to the Commissioners at the agenda, relaying the customers concerns in this rate case. An individual homeowner and Bayside customer also made some comments to the Commissioners.

The staff assisted rate case process was developed by the Florida Legislature to assist customers of small water and wastewater customers such as Bayside. Instead of the utility having to retain outside accountants and engineers to process a rate case, Florida Public Service Commission (PSC) staff does the work and normally saves customers thousands of dollars in costs which would have been passed on to customers of the utility through rates.

As mentioned at the July 29th customer meeting in Panama City Beach, the rates and percentage increases contained in the accounting report were preliminary pending the outcome of the customer meetings, updated costs, and further staff investigation. Staff's final recommendation was filed August 20, 1998. The recommendation showed the preliminary water increase of 48.47% from the customer meeting was reduced to 4.68% for the final recommendation, and the preliminary

Mr. Steve Johnson
Page 2
September 15, 1998

wastewater increase of 69.88% from the customer meeting was reduced to 30.99% for the final recommendation. This was due to further investigations made by our staff, additional reviews of all expenses of the utility, information received at the customer meetings, and comments received by phone and letter after the customer meetings from customers such as yourself.

The preliminary accounting report prepared for the customer meeting included utility salaries and wages of \$18,782 for water, and \$17,184 for wastewater. Salaries and wages of all employees were reviewed again after the customer meeting. Staff's final recommendation to the Commission recommended utility salaries and wages of \$5,729 for water (a reduction of \$13,053 or 69.5%) and \$5,729 for wastewater (a reduction of \$11,455 or 66.7%).

The Bayside Homeowners Association is examining ways to promote the sale or transfer of the utility to the City of Panama City Beach. They, along with representatives of the utility, met with Bay County representatives the day before the July 29, 1998 customer meeting to inquire if there was any interest in having the city or county purchase Bayside. The owner of the utility has expressed interest in selling the utility to either the City of Panama City Beach or Bay County, but the debt of the utility must be addressed. The County representatives stated they are not in the business of buying utilities and would not be interested in a purchase, although they may consider a transfer to the City of Panama City Beach who has the franchise for utility services in your area. No representatives of the City of Panama Beach were at the meeting. The president of the homeowner's association vowed to keep trying to negotiate a settlement for takeover, but it would be a "slow process."

The Commissioners approved staff's recommendation at the September 1, 1998 agenda after approximately an hour of dialogue with staff, utility customers, and utility representatives. A Commission Proposed Agency Action (PAA) Order is scheduled to be issued by September 21, 1998. Any substantially affected party may protest the PAA order within a 21 day protest period after the order is issued. If no substantially affected party protests within the allotted timeframe, the order becomes final. If you have any further questions, or we can be of any further service, please don't hesitate to contact Mr. Troy Rendell (850)413-6934, or Mr. Bob Casey (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Casey, T. Davis)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

September 15, 1998

RECEIVED-FPSC
53 SEP 18 PM 12: 26
RECORDS AND
REPORTING

Mr. & Mrs Richard Penix
829 Linda Lane
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS, Application for a Staff Assisted Rate Case for Bayside Utilities, Inc. In Bay County

Dear Mr. & Mrs. Penix:

Thank you for your letter regarding the rate case which is being processed for Bayside Utilities, Inc. (Bayside or utility). Unfortunately, the Division of Water and Wastewater did not receive your letter from our Division of Consumer Affairs until September 11, 1998, 10 days after this item was presented to the Commissioners at agenda. While we do not as yet know why, I can assure you we are taking the necessary steps to find out. Customer correspondence such as your inquiry are very important to us, and prompt responses are one of our priorities.

Although we did not receive your letter in time for consideration prior to the Commission agenda on September 1, 1998, your letter did relay similar comments received from Bayside customers through other letters we received, and comments made at the July 29th customer meeting held in Panama City Beach. The Bayside Homeowners Association did make a presentation to the Commissioners at the agenda, relaying the customers concerns in this rate case. An individual homeowner and Bayside customer also made some comments to the Commissioners.

The staff assisted rate case process was developed by the Florida Legislature to assist customers of small water and wastewater customers such as Bayside. Instead of the utility having to retain outside accountants and engineers to process a rate case, Florida Public Service Commission (PSC) staff does the work and normally saves customers thousands of dollars in costs which would have been passed on to customers of the utility through rates.

As mentioned at the July 29th customer meeting in Panama City Beach, the rates and percentage increases contained in the accounting report were preliminary pending the outcome of the customer meetings, updated costs, and further staff investigation. Staff's final recommendation was filed August 20, 1998. The recommendation showed the preliminary water increase of 48.47% from the customer meeting was reduced to 4.68% for the final recommendation, and the preliminary

Mr. & Mrs. Richard E. Penix

Page 2

September 15, 1998

wastewater increase of 69.88% from the customer meeting was reduced to 30.99% for the final recommendation. This was due to further investigations made by our staff, additional reviews of all expenses of the utility, information received at the customer meetings, and comments received by phone and letter after the customer meetings from customers such as yourself.

In your letter you mentioned you pay more for water and wastewater service than other communities. Bayside's rates must be designed using actual cost data of Bayside. Although adjoining developments may have lower rates, the utilities which service these developments have many more customers, and economies of scale permit the lower rates. There are many differences between Commission-regulated systems and municipally-owned systems that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of the costs than the residential customers.

The Commissioners approved staff's recommendation at the September 1, 1998 agenda after approximately an hour of dialogue with staff, utility customers, and utility representatives. A Commission Proposed Agency Action (PAA) Order is scheduled to be issued by September 21, 1998. Any substantially affected party may protest the PAA order within a 21 day protest period after the order is issued. If no substantially affected party protests within the allotted timeframe, the order becomes final. If you have any further questions, or we can be of any further service, please don't hesitate to contact Mr. Troy Rendell (850)413-6934, or Mr. Bob Casey (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Casey, T. Davis)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

September 15, 1998

RECEIVED-FPSC
98 SEP 18 PM 12:26
RECORDS AND
REPORTING

Ms. Stella Pitcher
6916 Sunrise
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS, Application for a Staff Assisted Rate Case for Bayside Utilities, Inc. in Bay County

Dear Ms. Pitcher:

Thank you for your letter regarding the rate case which is being processed for Bayside Utilities, Inc. (Bayside or utility). Unfortunately, the Division of Water and Wastewater did not receive your letter from our Division of Consumer Affairs until September 11, 1998, 10 days after this item was presented to the Commissioners at agenda. While we do not as yet know why, I can assure you we are taking the necessary steps to find out. Customer correspondence such as your inquiry are very important to us, and prompt responses are one of our priorities.

Although we did not receive your letter in time for consideration prior to the Commission agenda on September 1, 1998, your letter did relay similar comments received from Bayside customers through other letters we received, and comments made at the July 29th customer meeting held in Panama City Beach. The Bayside Homeowners Association did make a presentation to the Commissioners at the agenda, relaying the customers concerns in this rate case. An individual homeowner and Bayside customer also made some comments to the Commissioners.

The staff assisted rate case process was developed by the Florida Legislature to assist customers of small water and wastewater customers such as Bayside. Instead of the utility having to retain outside accountants and engineers to process a rate case, Florida Public Service Commission (PSC) staff does the work and normally saves customers thousands of dollars in costs which would have been passed on to customers of the utility through rates.

As mentioned at the July 29th customer meeting in Panama City Beach, the rates and percentage increases contained in the accounting report were preliminary pending the outcome of the customer meetings, updated costs, and further staff investigation. Staff's final recommendation was filed August 20, 1998. The recommendation showed the preliminary water increase of 48.47% from the customer meeting was reduced to 4.68% for the final recommendation, and the preliminary

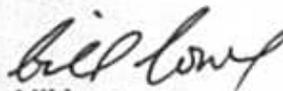
Ms. Stella Pitcher
Page 2
September 15, 1998

wastewater increase of 69.88% from the customer meeting was reduced to 30.99% for the final recommendation. This was due to further investigations made by our staff, additional reviews of all expenses of the utility, information received at the customer meetings, and comments received by phone and letter after the customer meetings from customers such as yourself.

If you should experience any further problems with your water meter readings or poor customer service by the utility, please do not hesitate to contact us at our toll free number, 1-800-342-3552. To follow up a Commissioner's request at the September 1st agenda, the utility will print our toll free number on future utility bills for the convenience of the customers.

The Commissioners approved staff's recommendation at the September 1, 1998 agenda after approximately an hour of dialogue with staff, utility customers, and utility representatives. A Commission Proposed Agency Action (PAA) Order is scheduled to be issued by September 21, 1998. Any substantially affected party may protest the PAA order within a 21 day protest period after the order is issued. If no substantially affected party protests within the allotted timeframe, the order becomes final. If you have any further questions, or we can be of any further service, please don't hesitate to contact Mr. Troy Rendell (850)413-6934, or Mr. Bob Casey (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Casey, T. Davis)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

September 15, 1998

RECORDS AND
REPORTING

99 SEP 18 PM 12:27

RECEIVED-FPSC

Mr. Alver W. Bryan
839 Linda Lane
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS, Application for a Staff Assisted Rate Case for Bayside Utilities, Inc. in Bay County

Dear Mr. Bryan:

Thank you for your letter regarding the rate case which is being processed for Bayside Utilities, Inc. (Bayside or utility). Unfortunately, the Division of Water and Wastewater did not receive your letter from our Division of Consumer Affairs until September 11, 1998, 10 days after this item was presented to the Commissioners at agenda. While we do not as yet know why, I can assure you we are taking the necessary steps to find out. Customer correspondence such as your inquiry are very important to us, and prompt responses are one of our priorities.

Although we did not receive your letter in time for consideration prior to the Commission agenda on September 1, 1998, your letter did relay similar comments received from Bayside customers through other letters we received, and comments made at the July 29th customer meeting held in Panama City Beach. The Bayside Homeowners Association did make a presentation to the Commissioners at agenda, relaying the customers concerns in this rate case. An individual homeowner and Bayside customer also made some comments to the Commissioners.

As you know from attending the customer meeting on July 29, 1998, the staff assisted rate case process was developed by the Florida Legislature to assist customers of small water and wastewater customers such as Bayside. Instead of the utility having to retain outside accountants and engineers to process a rate case, Florida Public Service Commission (PSC) staff does the work and normally saves customers thousands of dollars in costs which would have been passed on to customers of the utility through rates.

As mentioned at the customer meeting, the rates and percentage increases contained in the accounting report were preliminary pending the outcome of the customer meetings, updated costs, and further staff investigation. As you requested, a copy of staff's final recommendation was forwarded to you on August 20, 1998, the day it was filed here at the Commission. A review of that

Mr. Alver W. Bryan
Page 2
September 15, 1998

recommendation will show the preliminary water increase of 48.47% from the customer meeting was reduced to 4.68% for the final recommendation, and the preliminary wastewater increase of 69.88% from the customer meeting was reduced to 30.99% for the final recommendation. This was due to further investigations made by our staff, additional reviews of all expenses of the utility, information received at the customer meetings, and comments received by phone and letter after the customer meetings from customers such as yourself.

The Commissioners approved staff's recommendation at the September 1, 1998 agenda after approximately an hour of dialogue with staff, utility customers, and utility representatives. A Commission Proposed Agency Action (PAA) Order is scheduled to be issued by September 21, 1998. Any substantially affected party may protest the PAA order within a 21 day protest period after the order is issued. If no substantially affected party protests within the allotted timeframe, the order becomes final. If you have any further questions, or we can be of any further service, please don't hesitate to contact Mr. Troy Rendell (850)413-6934, or Mr. Bob Casey (850)413-6974, who are coordinating the rate case. Thank You.

Sincerely,



bill lowe
Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Casey, T. Davis)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

September 15, 1998

RECEIVED-FPSC
98 SEP 18 PM 12: 27
RECORDS AND
REPORTING

Mr. Roy Durston & Mr. Dan Bartollini
6725 Big Daddy Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS, Application for a Staff Assisted Rate Case for Bayside Utilities, Inc. in Bay County

Dear Mr. Durston & Mr Bartollini:

Thank you for your letter regarding the rate case which is being processed for Bayside Utilities, Inc. (Bayside or utility). Unfortunately, the Division of Water and Wastewater did not receive your letter from our Division of Consumer Affairs until September 11, 1998, 10 days after this item was presented to the Commissioners at agenda. While we do not as yet know why, I can assure you we are taking the necessary steps to find out. Customer correspondence such as your inquiry are very important to us, and prompt responses are one of our priorities.

Although we did not receive your letter in time for consideration prior to the Commission agenda on September 1, 1998, your letter did relay similar comments received from Bayside customers through other letters we received, and comments made at the July 29th customer meeting held in Panama City Beach. The Bayside Homeowners Association did make a presentation to the Commissioners at the agenda, relaying the customers concerns in this rate case. An individual homeowner and Bayside customer also made some comments to the Commissioners.

The staff assisted rate case process was developed by the Florida Legislature to assist customers of small water and wastewater customers such as Bayside. Instead of the utility having to retain outside accountants and engineers to process a rate case, Florida Public Service Commission (PSC) staff does the work and normally saves customers thousands of dollars in costs which would have been passed on to customers of the utility through rates.

As mentioned at the July 29th customer meeting in Panama City Beach, the rates and percentage increases contained in the accounting report were preliminary pending the outcome of the customer meetings, updated costs, and further staff investigation. Staff's final recommendation was filed August 20, 1998. The recommendation showed the preliminary water increase of 48.47% from the customer meeting was reduced to 4.68% for the final recommendation, and the preliminary

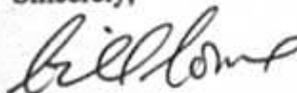
Mr. Roy Durston & Mr. Dan Bartollini
Page 2
September 15, 1998

wastewater increase of 69.88% from the customer meeting was reduced to 30.99% for the final recommendation. This was due to further investigations made by our staff, additional reviews of all expenses of the utility, information received at the customer meetings, and comments received by phone and letter after the customer meetings from customers such as yourself.

As far as the turning over operation of the water and wastewater services to the City of Panama Beach, the Commission does not have the authority to dissolve a utility. We are charged with the responsibility of fixing rates which are just, reasonable, compensatory and not unfairly discriminatory. We also must allow a fair return on the investment of the utility in property used and useful in the public service. The Bayside Homeowners Association is examining ways to promote the sale or transfer of the utility to the City of Panama City Beach. The owner of the utility has stated she is willing to sell the utility, but the debt of the utility must be addressed. Although we cannot dissolve a private utility or forcibly transfer it to a municipality, we will assist the utility and homeowners any way we can should a workable agreement with the City of Panama City Beach come about.

The Commissioners approved staff's recommendation at the September 1, 1998 agenda after approximately an hour of dialogue with staff, utility customers, and utility representatives. A Commission Proposed Agency Action (PAA) Order is scheduled to be issued by September 21, 1998. Any substantially affected party may protest the PAA order within a 21 day protest period after the order is issued. If no substantially affected party protests within the allotted timeframe, the order becomes final. If you have any further questions, or we can be of any further service, please don't hesitate to contact Mr. Troy Rendell (850)413-6934, or Mr. Bob Casey (850)413-6974, who are coordinating the rate case. Thank You.

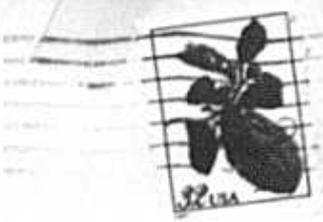
Sincerely,



bill lowe
Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Casey, T. Davis)
Division of Legal Services (Fleming, Jaeger)
Division of Records and Reporting (971401-WS)



Florida Public Service Commission
Bureau of Consumer Information and Conservation Education
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-0850

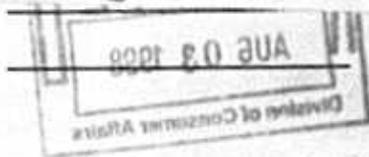
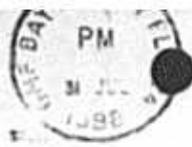


Fold Here

Tape

Fold Here

Mr. Roy C Dunton
6725 Big Daddy Dr
Royal Palm Park
Palm Beach, FL 33407-8518



Florida Public Service Commission
Bureau of Consumer Information and Conservation Education
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399X7013



Fold Here

Tape

Fold Here

RECEIVED

AUG 03 1998

FREC - records/Reporting

Bay Side Utilities, Inc.

DOCKET NO. 971401-WS



Name Roy DURSTON + DAN BARTOLLINI

Address 6725 Big DADDY DR

PANAMA CITY BEACH FL 32407.

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this docket.

CUSTOMER COMMENTS

We have lived in Bayside Mobile Home Park for over 7 years. We own our mobile and are in the process of purchasing our lot. We have had only one problem with the sewage and that was solved when Bay Side Utilities paid for the repairs. We live on a very limited income and are not prepared to pay such a dramatic increase in water & sewage rates. We strongly recommend that these services be taken over by either Bay County or Panama City Beach and would appreciate any assistance you could provide to make this a possibility.

Yours sincerely,
Dan Bartollini
Roy Durston

- ACK
- AFA
- APP
- CAF
- CMU
- CTR
- EAG
- LEG
- LIN
- OPC
- RCH
- SEC
- WAS
- OTH

Fold and tape -- see back for address

FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850
WATER CASE # 971401-WS

RECEIVED

AUG 4 8 33 AM '98



ADMINISTRATION
MAIL ROOM

GENTLEMEN:

RECEIVED

SEP 09 1998

IN MAY 1977, I PURCHASED A LOT AT 839 LINDA LANE IN BAYSIDE PARK, WHICH I LATER ESTABLISHED PERMANENT RESIDENCY ON. AT THAT TIME THE BAYSIDE UTILITIES, WHICH INCLUDED WATER AND SEWER SERVICE, ALSO INCLUDED GARBAGE PICK-UP, YARD MOWING, AND THE USE OF A POOL, CLUB HOUSE, AND TENNIS COURT, ALL OF WHICH NO LONGER EXIST-COST ONLY \$15.00 A MONTH. I REALIZE WITH INFLATION IT WOULD CERTAINLY BE TOTALLY UNREASONABLE TO EXPECT SO MUCH FOR SO LITTLE NOW. BUT THERE WAS NO PROBLEM WITH THE UTILITY RATE UNTIL IT CAME UNDER PRESENT MANAGEMENT.

WE REALIZE WITH RISING COSTS, THERE HAS TO BE PERIODIC RATE ADJUSTMENTS, BUT I BELIEVE IT UNREASONABLE TO EXPECT US TO ACCEPT SUCH A HUGE RAISE IN THE COST ALL AT ONCE. IF THIS UTILITY IS NOT MAKING MONEY AT ITS PRESENT RATE WITH THE NUMBER OF CUSTOMERS IT SEEMS THAT MISMANAGEMENT HAS TO BE THE PROBLEM AND I FAIL TO SEE WHY THIS HAS NOT BEEN ADDRESSED BY THE COMMISSION. IF THE PREVIOUS OWNERS COULD MAKE IT ON THE RATE THEY CHARGED THEN, IT SEEMS THE PRESENT OWNERS UNDER PROPER MANAGEMENT COULD MAKE IT AT THE PRESENT RATE.

IT'S MY OPINION, AND THE OPINION OF MANY OF THE OTHER UTILITY CUSTOMERS, THAT THIS UTILITY UNDER PRESENT MANAGEMENT, WILL NEVER SHOW A PROFIT NO MATTER HOW MANY RAISES IT IS GRANTED. I ALSO WISH TO MENTION THERE ARE MANY BAYSIDE UTILITY CUSTOMERS ON FIXED INCOMES AND YOUNG WORKING PEOPLE RAISING FAMILIES WHO WOULD SUFFER EXTREME HARDSHIP IF THEY SUDDENLY HAVE TO PAY SUCH A HIGH UTILITY RATE.

SINCERELY,

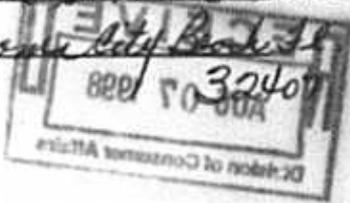
A handwritten signature in cursive script that reads "Alver W. Bryan".

ALVER W. BRYAN

ALVER W. BRYAN
839 LINDA LANE
PANAMA CITY BEACH, FL 32407

ACK _____
AFA _____
APP _____
CAF _____
CMU _____
CTR _____
EAG _____
LEG _____
LIN _____
OPC _____
RCH _____
SEC _____
WAS 1
JTH _____

Stella Titcher
6916 Sunrise Drive
Panama City Beach, FL



Florida Public Service Commission
Bureau of Consumer Information and Conservation Education
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

323997019



Fold Here

RECEIVED
AUG 7 8 48 AM '99
ADMINISTRATION
MAIL ROOM

Tape

Fold here

RECEIVED

SEP 09 1998

FPSC - Records/Reporting

Bayside Utilities, Inc.

DOCKET NO. 971401-WS



Name

Stella Pitzer

Address

16916 Sunrise
Panama City Beach

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this docket.

CUSTOMER COMMENTS

I feel like a rate increase is unwarranted. First month my water meter showed zero reading. I reported it to the water reader. He said he was told not to repair anything until a work sheet was given him. He said: No meter repair for seven months. Office didn't seem to care, or see to it, that meter was checked out and corrected. I have poor management. After July 29 meeting, meter was repaired the next day. After seven months of neglecting to repair meter, July 31 a bill for amount of \$85.12 (see copy) arrived. Poor management. I understand my meter wasn't the only one that wasn't recording gallons of water used.

Stella Pitzer

RECEIVED

SEP 09 1998

FPSC - Records/Reporting

July 30, 1998

James and Stella Pitcher
P.O. Box 9622
Panama City Beach, FL 32407

RE: 6916 Sunrise Drive

Dear Mr. and Mrs. Pitcher,

During a recent audit of your utility account it was disclosed that your meter has not been recording any water usage since December of 1997. You have been being billed only the Base Facility Charge since then. Therefore we are calculating your average usage for the months of February of 1997 through November of 1997 when the meter was recording usage. We have determined the average usage to be 2,141 gallons per month. Therefore we are billing you for eight months of usage equaling 17,128 gallons. The breakdown of charges are as follows:

17,128 gallons of water @ 1.82 per 1,000 gallons = \$31.17
17,128 gallons of sewer @ 3.15 per 1,000 gallons = ~~\$53.95~~
\$85.12

This amount of \$85.12 is in addition to the \$21.97 you have already been billed for August 1, 1998.

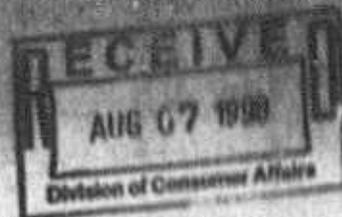
Your meter is being repaired as of today. We apologize for any convenience this may cause. Please send payment for the amount due. Thank you.

Sincerely,

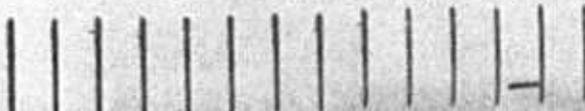


Tammie LaCoste
Office Manager

BAYSIDE UTILITIES, INC.
6325 Big Daddy Drive
Panama City Beach, FL 32407
Phone 850-234-6668
Fax 850-234-1813



971401-WS



Steve Johnson

6518 Sunrise Dr.

Panama Beach, FL 32407

Division of Consumer Affairs



Florida Public Service Commission
Bureau of Consumer Information and Conservation Education
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

Tape

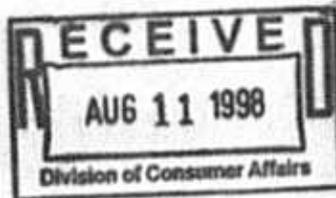
Fold Here

RECEIVED

SEP 09 1998

Bayside Utilities, Inc.

DOCKET NO. 971401-WS



FPSC - Records/Reporting

Name

Steve Johnson

Address

6518 Sunrise Drive

P.C. Beach, FL. 32407

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this docket.

Dear Sirs,

CUSTOMER COMMENTS

I am a disabled Veteran, and on a fixed income. Any increase, of the proposed amount, would put undo financial burdens on all of the residents of Bayside Mobile Home Park; Therefore, please consider the least amount of an increase in our water bill.

I would be interested to know what measures Bayside Utilities have made to decrease the overhead in terms of salaries and wages being decreased in order to absorb some of the costs that are being passed on to the consumers and what attempts have been made to make reasonable offers to sell Bayside Utilities to a larger entity to lesson consumer costs and provide better service. Thank you for your time.

Sincerely,
Steve Johnson

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CML _____
- CTR _____
- EAG _____
- LEG _____
- LIN _____
- OPC _____
- RCH _____
- SEC _____
- WAS 1
- OTH _____

Fold and tape -- see back for address

RECEIVED

SEP 09 1998

FLORIDA PUBLIC SERVICE COMMISSION
BUREAU OF CONSUMER INFORMATION AND CONSERVATION EDUCATION
2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

RECEIVED
AUG 03 1998
Division of Consumer Affairs

July 31, 1998

Dear sir:

The State representative, his name escapes me, asked all if we to write a letter to let the Public Service Commission know how we feel about this case, I had struggled with unseen retaliation we might suffer because of this letter, but here it goes.

The Bayside residents came to the meeting, with the hopes of some measures would be promise, to eradicate this enormous water and sewage rates hikes. Once prior, we received a letter signed by Mr. Leonard Jitter, asking us to pay a onetime expense of 16 dollars, and few cents which was added to the monthly water and sewer bill, none of us like it but since only a onetime fee, we payed. Though, later refunded since good many people had disagreed and strongly protested, but now, we were asked to pay this enormous rates hikes.

I am a naturalized citizen of the U.S.A. and growing up, my parents had instilled upon us siblings, the value of the common courtesiness, as well as take the responsibilities for your action, I read this verse in the Bible, that was given to me, so I am confident in assuming, the Golden Rules apply, no matter who or where you are. So why then, we are being asked to pay for the repair costs of the Bayside park's crumbling water and sewer lines, we and all others residents agree, that the this problems are solely belong to the Park owners and that's include the repair costs.

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- LIN _____
- OPC _____
- RCH _____
- SEC _____
- WAS 1
- OTH _____

Sincerely
Richard and Miyako Davids
Richard and Miyako Davids
838 Linda Lane
Panama city beach, FL 32407
(850) 235-1130 = home

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

RECEIVED-FPSC
59 AUG 21 AM 10:32
RECORDS AND
REPORTING

John & Susan Barbour
6615 Big Daddy Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. and Mrs. Barbour:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Robert Wayne Campbell
7104 Big Daddy Drive
Lot H-7
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Campbell:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Alver Bryan
839 Linda Lane
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Bryan:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Edgar Bryan
6503 Sunrise Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Bryan:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Ms. Carrie Day
7104 Big Daddy Drive
Lot H-3
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Ms. Day:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Ms. Lois P. Demo
6713 Sunrise Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Ms. Demo:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouca, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Ms. Melissa Beard
7104 Big Daddy Drive
Lot H-5
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Ms. Beard:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Joe Grimes
7104 Big Daddy Drive
Lot D-9
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Grimes:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Ms. Mary S. Hoffman
7104 Big Daddy Drive
Lot A-1
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Ms. Hoffman:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Paul E. Jackson
917 Marina Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Jackson:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Tarver A. Kitchens
1045 Bay Circle
Panama City Beach, Florida 32407-5501

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Kitchens:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads 'Ralph R. Jaeger'.

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Kenneth Loomis
825 Linda Lane
Panama City Beach, Florida 32407-5521

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Loomis:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Lewis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Kendall Middlemas
Post Office Box 1940
Panama City Beach, Florida 32402

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Middlemas:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Hoover Moore
809 Linda Lane
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Moore:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Ms. Juanita G. Supan
1067 Bay Circle
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Ms. Supan:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Ms. Marsha Sykes
6905 Sunrise Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Ms. Sykes:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Jim Trawick
6127 Big Daddy Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Trawick:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, G. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Ms. Eva M. Parker
1263 Mount Bethel Road
McDonough, Georgia 30252

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Ms. Parker:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. George Patterson
6513 Big Daddy Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Patterson:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Bobby J. Pattillo
6123 Big Daddy Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Pattillo:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Bill and Ann Poe
217 Mikes Lane
Sharpsburg, Georgia 30277

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. and Mrs. Poe:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Lewis Skinner
Route 1
Enterprise, Alabama 36330

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Skinner:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. David S. Fox
6825 Sunrise Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Fox:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/iw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. Travis Windham, P.E.
3410 Transmitter Road
Panama City, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Windham:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
E. LEON JACOBS



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 20, 1998

Mr. James A. Wharton
1071 Bay Circle
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS - Application for staff-assisted rate case in Bay County
by Bayside Utilities, Inc.

Dear Mr. Wharton:

Enclosed is a copy of the Staff Recommendation filed in this matter on August 20, 1998. The Commission is expected to consider this Recommendation at its September 1, 1998, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, in Tallahassee beginning at 9:30 a.m. Due to the number of items to be covered at this conference, we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Water and Wastewater (Casey, Crouch, T. Davis, Gilchrist, Lingo, Rendell,
Willis)
Division of Records and Reporting

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
JOE GARCIA



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYO
DIRECTOR
(850) 413-6770

Public Service Commission

October 23, 1997

Leonard Jeter, General Manager
Bayside Utilities, Inc.
6325 Big Daddy Drive
Panama City Beach, Florida 32407

Re: Docket No. 971401-WS

Dear Mr. Jeter:

This will acknowledge receipt of an application for staff-assisted rate case in Bay County by Bayside Utilities, Inc., which was filed in this office on October 22, 1997 and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6078 or FAX (850) 413-6079.

Division of Records and Reporting
Florida Public Service Commission