

**Section 1 - Division of Records and Reporting (RAR) Completes**

Docket No. 970371-11 Date Docketed: 05/25/1997 Title: Complaint of Marie and Dominique Gilet against BellSouth Telecommunications, Inc. regarding separate residential long distance billing.  
 Company: BellSouth Telecommunications, Inc.  
Marie and Dominique Gilet

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to: ADM AIA APF CFI CMU EAG GCL (LEG) RAR RWR WAW  
 ("(") indicates OPR) \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_

**Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule**

Program/Module A9

**Staff Assignments**

**OPR Staff** B Culppepper  
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 \_\_\_\_\_  
**Staff Counsel** B Culppepper  
**OCR (CAI)** L Raspberry  
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**(CRU)** B Russelwhite  
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**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (904) 413-6770**  
 Current CASR revision level

1

**Due Dates**

Previous Current

	None	05/06/1997
1. Agenda - Deferred from 4/14/97	05/05/1997	05/26/1997
2. PAA Order	06/05/1997	06/25/1997
3. Close Docket or Revise CASR		
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: 06/15/1997

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**Section 3 - Chairman Completes**

Assignments are as follows:

**Hearing Officer(s)**

Commissioners						Hrg. Exam.	Staff
ALL	CL	DS	GR	JN	KS		
X							

**Prehearing Officer**

Commissioners					ADM
CL	DS	GR	JN	KS	
					X

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]  
 Date: 06/15/1997

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 970371-11 Date Docketed: 03/25/1997 Title: Complaint of Marie and Dominique Gillet against BellSouth Telecommunications, Inc. regarding separate residential long distance billing.  
 Company: BellSouth Telecommunications, Inc. Marie and Dominique Gillet

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: ADM AFA APP CAF CRU EAG GCL (LEG) RAR RRV WAW  
 ("(") indicates DPR)  X X X X X X X X X X

Section 2 - DPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module B6

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (904) 415-6770**  
 Current CASR revision level

Staff Assignments

OPR Staff B Culpepper  
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Staff Counsel B Culpepper  
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DCRs (CAF) L. Raspberry  
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(CRU) B Musselwhite  
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Due Dates

Previous Current

1. Staff Recommendation	NONE	04/02/1997
2. Agenda - Regular	NONE	04/14/1997
3. FAA Order	NONE	05/05/1997
4. Close Docket or Revise CASR	NONE	04/05/1997
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: 03/28/1997

Initials: DPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	CL	DS	GR	JN	KS		
X							

- Prehearing Officer

Commissioners					ADM
CL	DS	GR	JN	KS	
					X

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]  
 Date: 03/28/1997

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**Case Assignment and Scheduling Record**

**Section 1 - Division of Records and Reporting (RAR) Completes**

Docket No. 970371-TJ Date Docketed: 03/25/1997 Title: Complaint of Marie and Dominique Gillet against BellSouth Telecommunications, Inc. regarding separate residential long distance billing.  
 Company: BellSouth Telecommunications, Inc. Marie and Dominique Gillet

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to: ADM AFA APP CAF X CPU X EAG GCL (LEG) X RAR RRR MAW  
 ("X" indicates OPR)

**Section 2 - OPR Completes and returns to RAR in 10 workdays**

Time Schedule

Program/Module B6

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (904) 413-6770**  
 Current CASR revision level

<u>Staff Assignments</u>	
<u>OPR Staff</u>	_____
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<u>Staff Counsel</u>	_____
<u>OCRs ( )</u>	_____
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Due Dates:

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: \_\_\_\_\_

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**Section 3 - Chairman Completes**

Assignments are as follows:

Hearing Officer(s)

Commissioners						Hrg Exam.	Staff
ALL	CL	DS	GR	JN	KS		

Prehearing Officer

Commissioners					ALM
CL	DS	GR	JN	KS	

Where panels are assigned the senior Commissioner is Panel Chairman. The identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: / /

190371-7L

6083 Shumard Glen Way  
West Palm Beach, FL 33415  
June 16, 1997

RECEIVED

JUN 17 1997

FPSC - Records/Reporting

Ms. Blanca E. Mayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Callahassee, Florida 32399-0600

Dear Ms. Mayo:

Please accept this correspondence as a request for a petition for a formal hearing regarding my complaint against Bell South.

The public's safety is at stake, tens of thousands of Bell South's employees' safety is at stake (their friends and families included), the commission's supporters' safety is at stake, my family's safety is at stake, I need a formal hearing to further address and prove my case before the state, the commission, and the public against Bell South.

Please feel free to contact me at the

Alma Mayo

love address, should you have any questions.  
In the meantime, I will keep on following  
up on this issue through both writing  
and phone calls.

Thank you for your time and your  
immediate consideration. Please note my  
docket number is 970371-TL.

Sincerely,  
Dominique M. Gilet  
DOMINIQUE M. GILET

-----  
From: Kay Flynn  
To: Leroy Rasberry  
Subject: fwd: 970371-TL  
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-----NOTE-----6/18/97=12:04pm--  
CC: Beth Culpepper, Linda Williams  
.....

Leroy, we did not receive an original letter from the Gilets asking for a formal hearing in their complaint against BellSouth. We have the fax copy that you brought to Linda, but we did not receive the original letter by 5 pm yesterday (6/17). Kay

Fwd-by:-Leroy-Rasberr=6/18/97=12:09pm--  
Fwd to: Kay Flynn  
.....

Thanks.  
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MEMORANDUM

MAY 27, 1997

✓  
**RECEIVED**

MAY 27 1997

12:45  
FPSC - Records/Reporting

TO: DIVISION OF RECORDS AND REPORTING  
FROM: DIVISION OF LEGAL SERVICES (CULPEPPER)  
RE: DOCKET NO. 970371-TL - COMPLAINT OF MARIE AND DOMINIQUE  
GILET AGAINST BELLSOUTH TELECOMMUNICATIONS, INC.  
REGARDING SEPARATE RESIDENTIAL LONG DISTANCE BILLING.

PSC-97-0606-PDF-TL

Attached is a NOTICE OF PROPOSED AGENCY ACTION ORDER DISMISSING COMPLAINT AND REQUIRING BELLSOUTH TELECOMMUNICATIONS, INC. TO REVISE ITS HIGH TOLL LETTER, to be issued in the above-referenced docket. (Number of pages in Order - 10)

BC/anr  
Attachment  
cc: Division of Communications  
I: 9703710.BC

*Filed  
marked - 1/1*