

ORIGINAL

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.

State of Florida



Blanca S. Bayó, Director  
Division of Records and Reporting  
(850) 413-6770

Public Service Commission

DATE: January 13, 1998  
TO: Parties of Record  
FROM: Blanca S. Bayó, Director *BSB*  
Division of Records and Reporting  
RE: DOCKET NO. 920199-WS - Application for rate increase in Brevard, Charlotte/Lee, Citrus, Clay, Duval, Highlands, Lake, Marion, Martin, Nassau, Orange, Osceola, Pasco, Putnam, Seminole, Volusia, and Washington Counties by Southern States Utilities, Inc.; Collier County by Marco Shores Utilities (Deltona); Hernando County by Spring Hill Utilities (Deltona); and Volusia County by Deltona Lakes Utilities (Deltona).

This is to inform you that the Commission has reported the following communications in the above-referenced docket.

- Letter from Senator Locke Burt dated December 8, 1997.
- Letter from Dr. Jack Funkey, Vice President of the Sugar Mill Association, Inc., dated December 18, 1997.
- Letter from Mr. Michael B. Twomey, dated December 12, 1997.
- Letter from the Board of County Commissioners in Inverness, dated December 10, 1997.

ACK \_\_\_\_\_  
 AFA \_\_\_\_\_  
 APP \_\_\_\_\_  
 CAF \_\_\_\_\_  
 CMU \_\_\_\_\_  
 CTR \_\_\_\_\_  
 EAG \_\_\_\_\_  
 LEG \_\_\_\_\_  
 LIN \_\_\_\_\_  
 OPC \_\_\_\_\_  
 RCH \_\_\_\_\_  
 SEC \_\_\_\_\_  
 WAS \_\_\_\_\_  
 OTH \_\_\_\_\_

The letters, copies of which are attached, are being made a part of the record in these proceedings. Pursuant to Section 350.042, F.S. any party who desires to respond to an ex parte communication may do so. The response must be received by the Commission within 10 days after receiving notice that the ex parte communication has been placed on the record. Please mail your response to the Division of Records and Reporting, 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0870.

BSB/cp  
Attachment  
cc: Rob Vandiver/w/letter

DOCUMENT NUMBER - DATE

00785 JAN 14 98

FPSC-RECORDS/REPORTING

STATE OF FLORIDA



**RECEIVED**

JAN 05 1998


FPSC - Records/Reporting

**Public Service Commission**

January 2, 1998

**MEMORANDUM**

TO: Blanca Bayo  
Director of Records and Reporting

FROM: Chairman Julia Johnson 

SUBJECT: Correspondence received re Docket No. 920199-WS

Please find attached a copy of a letter dated December 8, 1997, from Senator Locke Burt. Please place this memorandum and attachments on the record of the above-referenced proceeding. Also, please give notice of this communication to all parties to the docket, and inform them that they have 10 days from receipt of the notice to file a response.

JLJ:CJW:ssf

Attachments:

STATE OF FLORIDA

JULIA L. JOHNSON  
CHAIRMAN



CAPITAL CIRCLE OFFICE CENTER  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0854  
(850) 413-6044

**Public Service Commission**

January 2, 1998

Honorable Locke Burt  
The Florida Senate  
140 South Atlantic Avenue, Suite 205  
Ormond Beach, Florida 32176

Dear Senator Burt:

I am writing in response to your letter dated December 8, 1997, on behalf of Dr. Jack Funkey. In your letter you requested that I provide any information that would be of assistance to Dr. Funkey regarding the Florida Water Services case.

Subsequent to your letter, I received a letter from Dr. Funkey dated December 18, 1997, expressing appreciation to the Florida Public Service Commission (FPSC) for its handling of the Florida Water Services case. Based on my understanding of Dr. Funkey's letter, a copy of which is attached, he is no longer in need of additional assistance from the FPSC.

However, if additional information or assistance is needed by you or Dr. Funkey, please contact me.

With kind regards, I am

Sincerely,

A handwritten signature in black ink, appearing to read "Julia L. Johnson".

Julia L. Johnson  
Chairman

JLJ:CJW:ssf

Attachment:

cc: Dr. Jack Funkey, Vice President  
Sugar Mill Association, Inc.  
100 Clubhouse Circle  
New Smyrna Beach, Florida 32168

7690



## THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

### SENATOR LOCKE BURT

*Majority Leader*  
16th District

#### COMMITTEES:

Commerce and Economic Opportunities  
Criminal Justice  
Health Care  
Judiciary  
Rules and Calendar  
Ways and Means,  
Sub. B (Education)

#### JOINT COMMITTEE:

Joint Legislative Auditing Committee

December 8, 1997

Julie L. Johnson, Chairman  
Public Service Commission  
Capital Circle Office Center  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0854

Dear Ms. Johnson:

Please find enclosed copies of a letter and signatures from residents of Sugar Mill Community regarding the Florida Water Services case.

I would be grateful for any information you could provide that would assist my constituents.

Thanks for your help. I hope this case can be resolved amicably.

Sincerely,

A handwritten signature in black ink, appearing to read "LB".

Locke Burt

LB/nk

#### REPLY TO:

- 140 South Atlantic Avenue, Suite 205, Ormond Beach, Florida 32176 (904) 673-7299
- 838 East New York Avenue, Suite B, DeLand, Florida 32724 (904) 738-9002
- 346 Senate Office Building, Tallahassee, Florida 32399-1100 (904) 487-5033

TONI JENNINGS  
President

ROBERTO CASAS  
President Pro Tempore

7691

**Sugar Mill Association, Inc.**  
100 Clubhouse Circle  
New Smyrna Beach, Florida 32168

To whom it may concern:

This information is being sent to you to emphasize the resolve of the Sugar Mill Community residents for a fair, practical, and legal settlement of the Florida Water case regarding surcharges and rebates of our past water bills.

Sincerely,



Dr. Jack K. Funkey, Vice President  
Sugar Mill Homeowners Association.  
(904) 423-4405

# **Sugar Mill Association, Inc.**

100 Clubhouse Circle  
New Smyrna Beach, Florida 32168

## WATER SURCHARGE POSITION PAPER

### BACKGROUND:

In 1993 the Public Service Commission granted a rate increase and authorized uniform rates.

Decision was appealed by some customer groups and the appeals court reversed the decision on 4/6/95.

October 1995, Public Service Commission changed rate structure to modified stand alone and required Florida Water Services to refund to these customers winning the appeal above but did not allow company to surcharge other customers. (Court did not require a refund)

Florida Water Services appealed that decision and the court agreed with FWS on June 17, 1997, saying if there was to be a refund it must come from customers who benefited from uniform rates.

### PRESENT:

In late October (4 months after court decision) the Public Service Commission notified all customers of their share of a potential refund or surcharge.

Public Service Commission said they will consider five options, four of which would require a refund over varying periods of time, with or without interest, and the fifth would not require a refund because the rates have been changed prospectively.

Public Service Commission said they would decide on 12/15/97 (less than two months after notifying customers).

In the Sugar Mill community of New Smyrna Beach 638 customers of Florida Water Services would be required to pay an average of \$568 each. The customers of about 40 other communities would be required to pay amounts ranging from \$18.00 to \$5,509. Receiving refunds would be six communities with an average refund of about \$70.00.

Sugar Mill residents already pay among the highest rates for water and sewer in the state of Florida (\$77.76 for 5,000 gallons). The facilities are in disrepair and the water quality is marginal.

(2)

It should be noted from the above summary that these customers subject to a possible surcharge did nothing to bring on this sad state of affairs. The credit belongs to the Public Service Commission and the Company.

ACTION AND RECOMMENDATION:

Sugar Mill Association has gathered over 500 signatures on a petition to the Public Service Commission protesting a surcharge.

Representatives of the Association have contacted their legislative representatives and the Governor's office.

The Association will take advantage of legal representation made available by the consumer representative of the legislature to intervene in this matter.

WE RECOMMEND THE FOLLOWING:

1) The Public Service Commission should choose their option #2 requiring no refund.

2) Although there appears to be a negative legal precedent in the past, a thorough evaluation should be made of the possible appeal of the court's 1997 decision.

3) The 12/15/97 arbitrary decision date should be extended into 1998. (No hearings have been held)

4) Should a refund be required, the Public Service Commission should be certain that uncollectible surcharges be the company's responsibility.

# Don't give us refunds, say some in Deltona

□ They don't like a utility's plan to collect surcharges from some customers.

By Maria M. Perotin

OF THE SENTINEL STAFF

DELTONA — Even though a water company may pay refunds to some Deltona customers, members of a local group this week said they wouldn't want the money if it came from the pockets of other residents.

Several members of the Deltona Civic Association opposed a plan to collect surcharges from some Florida Water Services customers in order to give refunds to others. The organization had invited the utility's spokesman, Tracy Smith, to a meeting Thursday night to explain a 4-year-old legal battle that could lead to the unprecedented exchange of money next month.

In Deltona, 23,765 Florida Water Services customers could see average refunds of \$53. Of those, 4,684 customers who receive both water and sewer services would get billed about \$416, meaning they'd owe the utility \$363.

Resident Sue Sims said most of the Deltona residents who are hooked up to sewers are senior citizens in the older sections of town.

"For them to get hit with a surcharge would be catastrophic to their budget," Sims said.

The state Public Service Commission is considering the money shuffle as a remedy to a previous rate structure that courts determined gave some customers an unfair advantage. If the agency follows through, about \$14 million would swap hands between 100,000 utility customers, Smith said.

About half of those customers face surcharges ranging from a few bucks to hundreds of thousands of dollars, while the others would receive refunds of a similar range.

Smith, whose company opposes imposing surcharges or paying refunds, urged association members to share their opinions with the commission before a Dec. 15 hearing on the case.

"We want you folks to be fully aware," Smith said. "It's important for everybody to contact the commission."

Letters should be addressed to: Director, Division of Records and Reporting, Florida Public Service Commission, Docket No. 920199-WS, 2540 Shumard Oak Boulevard, Tallahassee, Fla. 32399-0850.



TO: The Florida Public Service Commission RE: Docket #920199-WS

We, the undersigned, each representing one of the 620 households in the Sugar Mill community in New Smyrna Beach are long standing customers of Southern States Utilities and Florida Water Services. We strongly protest the proposed surcharge because the Public Service Commission approved a rate structure which was later challenged in court. At the time we supported your rate determination and now surcharges and rebates are totally unwarranted and unjustifiable. We urge the Public Service Commission to do nothing and to allow the current rates to continue. Otherwise the issue should be resolved between the Public Service Commission and Florida Water Services shareholders.

NAME

ADDRESS

NAME	ADDRESS
Robert A. Steaton	1048 Clubhouse Blvd N.S.B. FLA.
Mechanic House	1096 Clubhouse Blvd N.S.B. Fla.
(Mrs. ...)	1088 Clubhouse Blvd N.S.B. FL.
William W. Kirk	1074 Clubhouse Blvd N.S.B. FL 32168
...	1070 Clubhouse Blvd N.S.B. 32168
...	1070 Clubhouse Blvd N.S.B. 32168
...	1066 Clubhouse Blvd N.S.B. 32168
...	1042 Clubhouse Blvd N.S.B. 32168
...	1024 Clubhouse Blvd N.S.B. 32168
...	1094 Clubhouse Blvd N.S.B. 32168
1.	
2.	
3.	
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7.	
8.	

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NAME

ADDRESS

Samuel M. Water	600 ST ANDREWS BLVD
Harry C. de Veroys	618 St Andrews
John E. Shepherd	632 St Andrews
James E. Houston	626 ST Andrews Circle
Carl E. Langston	620 St Andrews Cir
Jim. Korman	616 ST. ANDREWS CIR.
Heath B. Nordanson	612 St Andrew Circle
B.C. Plumb	610 St. Andrews Blvd.
W. Egan	604 St. Andrews Blvd.
B.K. Crider	602 St. Andrew Blvd
Rudney M. Solby	630 St. Andrews Cir.
D. Spring Obrow	628 St. Andrews Circle
Samuel W. Santis	606 ST ANDREWS BLVD
KIMMIE JIMOTHY	614 ST ANDREW'S CIR
Virginia C. ...	624 St Andrews Circle
Patricia D'Aprile	654 St. Andrews Circle

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NAME

ADDRESS

NAME	ADDRESS
Mr. Theodore Whittles	603 St. Andrews Blvd - New Smyrna Beach
Warren Hanson	601 St. Andrews Blvd New Smyrna Beach
William E. Lister	605 St. Andrews Blvd New Smyrna Beach
Paul S. Butler	611 St Andrews Blvd Sugar Mill New Smyrna
Paul Larson	631 ST Andrews Cir. Sugar Mill NSB
Judith Kirkland	650 Kilmarnock Ct Sugar Mill NSB
Arthur K. Shuman	644 Kilmarnock Ct SUGAR MILL NSB
Eric P. Loran	642 Kilmarnock Ct Sugar Mill NSB
John Hoffeloh	627 St Andrews Cir Sugar Mill NSB
Richard D. Linn	621 St Andrews Cir Sugar Mill NSB
William K. Linn	615 St Andrews Cir. Sugar Mill NSB
Walter Desautels	640 Kilmarnock Ct SUGAR MILL NSB
Katherine M. Linn	627 St Andrews Circle Sugar Mill NSB.
Donald Linn	625 St. Andrews Circle Sugar Mill NSB
Home Jones	623 St Andrews Circle Sugar Mill NSB

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NAME

ADDRESS

Richard Olsen	657 St Andrews, NSB
Theresa J. Silva	661 St. Andrews, NSB
Faith Ground	656 St. Andrews NSB
Donald E. Diehl	653 ST. ANDREWS CIRCLE "
M. Peter Grunewald	646 Kilmarnock Ct. "
J. A. Sanders	638 Kilmarnock Ct. "
John Simpson	636 KILMARNOCK CT "
Francis B. Colavita	634 Kilmarnock Ct. "

7699

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NAME	ADDRESS
Richard H. Blackwell	662 Inverness Court
Thomas Brando	674 " " "
Ray DeWalt	661 St. Andrews Circle
Walter Brannon	666 Inverness Ct
Frank Fleming	668 Inverness Ct
Donald C. Harmon	672 Inverness Ct.
Norman A. Blueberg	670 INVERNESS CT.
Wayne Stuhman	681 St Andrews Circle
Kenneth Kelly	682 St. Andrews Circle
Dee Purdell	687 " " "
Wane Black	689 " " "
Lois Spitz	688 " " "
Les Katz Jr.	683 " " "
Marjorie Mc Donough	684 " " "
Eliza Hallway	678 " " "
Roy A. Stator	680 " " "
John A. Sull	685 " " "
George F. Tyrnell	686 ST ANDREWS CIRCLE
Gabriel E. Bradford	664 Inverness Court

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NAME

ADDRESS

NAME	ADDRESS
Joseph B. Weller	699 St Andrews Circle New Smyrna Beach
Raymond H. McInnis	695 St. Andrews Cir. N.S.B.
Francis J. [unclear]	697 St Andrews Cir N.S.B 32168
J. O. [unclear]	696 St Andrews C.R NSB 32168
James [unclear]	718 Tantallon Court NSB 32168
August DeFranko	726 St Andrews Cir N.S.B 32168
John R. Mc [unclear]	724 St. Andrews Cir NSB 32168
C. E. Woodson	722 St ANDREWS CR NSB 32168
Deborah A. Komersa	698 St Andrews Circle New Smyrna Beach, FL. 32168
Raymond H. Anderson	700 Tantallon Ct New Smyrna
D. Vander Kooel	710 TANTALLON CT NSB FL 32168
Elizabeth K. Skewin	704 Tantallon Court NSB FL 32168
Naomi M. Burkhardt	693 St Andrews Circle NSB FL 32168
Debra [unclear]	702 Tantallon Ct N.S.B. 32168
Emily [unclear]	706 Tantallon Ct. N.S.B. 32168
Janette [unclear]	716 Tantallon Ct NSB FL 32168
[unclear]	723 St. Andrews Cir NSB 32168
[unclear]	727 " " " "
Harold [unclear]	731 St Andrews Circle NSB, FL. 32168
Paul M. [unclear]	729 St. Andrews Circle NSB, FL. 32168
[unclear]	732 " " " NSB FL 32168
John S. [unclear]	734 St Andrews Circle NSB, FL 32168
William M. [unclear]	735 St Andrews Cir NSB, FL 32168
[unclear]	733 St Andrews Cir 116A F.V. 32168

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NAME

ADDRESS

*Marie V. Downey*

*728 St. Andrews Cir  
New Smyrna Beach FL 32168*

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NAME

ADDRESS

NAME	ADDRESS
James R. Muscia	76 Clubhouse Blvd, New Smyrna Beach, FL 32168
Frank B. Jones	56 Clubhouse Blvd, New Smyrna Beach, FL 32168
Tom McDaniel	80 Clubhouse Blvd, N.S.B. FL 32168
Margaret F. Tucker	72 Clubhouse Blvd, N.S.B. FL 32168
Geoffrey A. Sebastian	51 Clubhouse Blvd, N.S.B. - 32168
Dylan F. Finkley	East Guard Shack, 087700/0180/01



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NAME

ADDRESS

1  
500 ...

Betty Marshall 157 Sweeten Av

Cheryl ... 712 Tantalus Ct.

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NAME

ADDRESS

NAME	ADDRESS
John Helms	1013 STAGGER BUSH PLACE
Luigi Acosta	1011 STAGGER BUSH PLACE
Robert Payne	1014 Staggerbush Place
Robert C. King	1017 Staggerbush Place
Paul Minnett	1005 " "
James J. Bures	1004 STAGGERBUSH PL
Walter Tomorrow	1003 Stagger Bush P.L.
Ed G. G. G.	1034 M. SANDIA CIR
John H.	1008 STAGGERBUSH PL
John H. Tomorrow	1001 Club House Blvd NSB FL 32168
John H. Tomorrow	1009 STAGGERBUSH PL NSB FL 32168

7705

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NAME	ADDRESS
Harry Beach	1085 BUTTON BUSH PL, NEW SMYRNA BEACH, FL
N.R. Swenson	1087 BUTTON BUSH PL " " " "
Geraldine Ketzoff	1086 BUTTON BUSH PL, " " " "
Sarah A Walsh	1084 BUTTON BUSH PL, " " " "
John P. Rietman Jr	1083 BUTTON BUSH PL " " " "
Paul Hansen	1082 BUTTON BUSH PL
Walter Christensen	1089 CHELSEA BLVD
William Senikow	1099 CLUBHOUSE BLVD, NEW SMYRNA BEACH, FL
Inez Egan	1093 " " " " "



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NAME

ADDRESS

NAME	ADDRESS
Don MacPhail	268 Canterbury Ct. N.S.B
W.C. Kumbur	276 CARNOUSTIE LN NSB
Barbara P. Delhouson	274 Carnoustie Lane, N.S.B
Gladys deYoung	276 Carnoustie Ln, NSB

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NAME

ADDRESS

NAME	ADDRESS
Ireland H. Bitzer	208 Canterbury New Smyrna Beach Fla
Tommy & Rainie	202 Canterbury Cir New Smyrna Beach, Fla
Mr & Mrs Charles Nozain	206 Canterbury Circle New Smyrna Beach
Mr & Mrs Joseph H. Hobika	266 Canterbury Circle New Smyrna Beach
Mr & Mrs Francis L. Lombardi	262 Canterbury Cir " " "
Miss Nelson G. Di Giovanni	212 Canterbury Circle " " "
Edith M. Davis	210 Canterbury Circle New Smyrna Beach
Betty J. Borg	264 Canterbury Cir New Smyrna Beach.

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NAME	ADDRESS
<del>F. Cooke</del> Cooke	151 Clubhouse Blvd N.S.B.
Emile Joseph	125 Clubhouse Blvd N.S.B.
Mr W. P. Wilson	157 Clubhouse Blvd N.S.B.
A. P. Stewart	155 Clubhouse Blvd N.S.B.
H. Tucker	159 Clubhouse Blvd N.S.B.
John Tucker	179 Clubhouse Blvd N.S.B.
R. W. McCoy	107 Clubhouse Blvd N.S.B.
Donald C. Ferguson	153 Clubhouse Blvd N.S.B.
Frank in camp	181 Clubhouse Blvd N.S.B.
Frank in camp	121 Clubhouse Blvd N.S.B.
F. Alfano	183 Clubhouse Blvd New Smyrna Bch Fla
H. J. Smith	191 Clubhouse Blvd N.S.B.
H. Chapman	161 Clubhouse Blvd N.S.B.
D. J. McKay	119 Clubhouse Blvd N.S.B.
L. F. H. Howell	237 Clubhouse Blvd N.S.B.
W. H. G. Smith	257 " " N.S.B.
Stacy Harrison	243 Clubhouse Blvd N.S.B. 32168
Bill Rowe	245 Clubhouse Blvd N.S.B. 32168
W. W. Allen	253 CLUBHOUSE BLVD NSB 32168
Ed Sanford	221 CLUBHOUSE BLVD NSB 32168
Lee Brooks	225 Clubhouse Blvd N.S.B. 32168
Bill Dean	177 CLUBHOUSE BLVD 423 3612

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NAME

ADDRESS

*OWNER*

<i>Mary J. Cook Mrs. S. Truett Cook</i>	<i>56 Live Oak New Smyrna</i>
<i>Mary J. Cook</i>	<i>171 Live Oak " "</i>
<i>Mary J. Cook</i>	<i>142 Holly Hill Ct. " "</i>
<i>John P. ...</i>	<i>10 ... Pub House ... NSB.</i>



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NAME

ADDRESS

William Dean	562 Clubhouse Blvd New Smyrna Bch Fl.
Edward Pegg	560 CLUBHOUSE BLVD. NEW SMYRNA BCH, FL.
Hubert B. Cannon	534 CLUBHOUSE BLVD. NEW SMYRNA BCH, FL.
Bob Waller	530 Clubhouse Blvd. " " " "
M. L. Ellisen	528 Clubhouse Blvd N.S.B.
Albert Weiler	524 " " " "
Richard Marland	522 Clubhouse Blvd N.S.B.
Robert H. [unclear]	286 Clubhouse Blvd NSB
John Kusby	General Manager Sugar Mill CC 100 Clubhouse Cir NSB, FL

TO: The Florida Public Service Commission RE: Docket #920199-WS

We, the undersigned, each representing one of the 620 households in the Sugar Mill community in New Smyrna Beach are long standing customers of Southern States Utilities and Florida Water Services. We strongly protest the proposed surcharge because the Public Service Commission approved a rate structure which was later challenged in court. At the time we supported your rate determination and now surcharges and rebates are totally unwarranted and unjustifiable. We urge the Public Service Commission to do nothing and to allow the current rates to continue. Otherwise the issue should be resolved between the Public Service Commission and Florida Water Services shareholders.

NAME

ADDRESS

NAME	ADDRESS
Loyal Mitchell	142 Sand Pine Pl.
John Delavan	129 Sand Pine Pl.
Roy E. Anderson	143 Sand Pine Pl.
Russell Draethon	157 Sand Pine Pl.
Madeline Hart	170 SAND PINE PLACE
Clayton Melod	114 Sand Pine Pl. N.S.B.
J. A. L. K.	429 SWEET BAY AVE NEW SMYRNA BEACH, FL
Coral Zacha	329 Sweet Bay Ave, NSB
Pat Daley	371 Sweet Bay, NSB -
Carmie Walsh	315 Sweet Bay, NSB
W. D. Smith	385 Sweet Bay Ave NSB
Katharine K. Trank	128 Sand Pine Place
Gay N. Johnson	115 Sand Pine
John T. Chewey	128 Sand Pine Place
Kandy L. Goun	156 SAND PINE PL.
Burton Ray	343 SWEET BAY AVE

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

Clifford B. Whitcomb

1105 Red Maple Way

W. H. Martin

1104 Red Maple Way

G. G. Fuller

1103 Loch Linnhe Ct

Vince Lambert

1117 Loch Linnhe Ct

D. G. Richards

1065 Red Maple Way

J. B. Hall

1110 Loch Laggan

T. R. Schulp

1124 Loch Lomond

Martin Keller

1122 Loch Lomond

Chap. Madson

1109 Loch Laggan Ct.

Suzanne C. Tuttle

1103 Loch Laggan

J. W. Eldred

1090 Red Maple Way - NSB

Bill Mays

1113 Loch Laggan Ct

James R. Collins MD

1104 Loch Laggan Ct.

Vivian D. Cooper

1115 Loch Linnhe Ct.

R. W. Haysen

1111 Loch Linnhe Ct.

Marnie Schio

1100 Loch Lomond Ct.

Jeanna Atkinson

1069 Red Maple Way

Frank R. Henderson

1121 Loch Lomond NSB

Vincent J. Dore

1102 Red Maple Way - NSB.

Richard H. Knight

1108 Loch Lomond Ct NSB

Shirley Cooper

1100 LOCH LAGGAN Ct NSB

P. M. Burns

1108 Loch Laggan Ct. NSB 3714

Andrew Stahl

1074 RED MAPLE WAY, NSB, FL

2 1 11

1067 Red Maple Way NSB

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME	ADDRESS
James H. Atchley	218 PRESTWICK DR. NEW SMYRNA BEACH
Karen C. Zelon	213 Bromely Cir, New Smyrna Beach
John L. Lobdell	211 BROMELY CIR. " " "
John J. Murphy	204 Prestwick Dr. " " "
John F. Bricker	211 Prestwick Dr. " " "
The S.S. Anderson	200 Prestwick " " "
Aldis Sargent	202 Prestwick " " "
Mary Jane Johnson	219 Prestwick Dr. NSB, FL 32168
Mary E. Bacheller	214 Prestwick Dr. NSB FL 32168
L. W. Wren	221 PRESTWICK " " "

We, the undersigned, each representing one of the 620 households in the Sugar Mill community in New Smyrna Beach are long standing customers of Southern States Utilities and Florida Water Services. We strongly protest the proposed surcharge because the Public Service Commission approved a rate structure which was later challenged in court. At the time we supported your rate determination and now surcharges and rebates are totally unwarranted and unjustifiable. We urge the Public Service Commission to do nothing and to allow the current rates to continue. Otherwise the issue should be resolved between the Public Service Commission and Florida Water Services shareholders.

NAME	ADDRESS
Floyd W Neal	810 Silk Oak Ct. Sugar Mill N.S.B. 32168
Robert H. Bracer	806 Silk Oak Ct. " " " 32168
Beverly H. Kisch	804 Silk Oak Ct. New Smyrna Bch 32168
Ronald H. Walk	801 Silk Oak Ct. New Smyrna Bch 32168
Douglas U. Hayes	811 Silk Oak Ct. New Smyrna 32168
Peter J. Morrison	807 Silk Oak Ct. New Smyrna 32168
Jean Polderman	809 Silk Oak Ct. New Smyrna 32168
Barbara Seeds	803 Silk Oak Ct. New Smyrna 32168
Kale Kruffert	802 Silk Oak Ct. New Smyrna 32168

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

NAME	ADDRESS
Joseph [Signature]	512 Boxwood Lane
Mr. J. W. Tolson Jr.	516 Boxwood Lane
Carl Anderson	515 Boxwood Lane
Merle C. Townley	513 Boxwood LN
Charles B. Huffman	507 Boxwood LN
Sony L. Jones	505 Boxwood Lane
Charlton G. O'Byrne	502 Boxwood Lane
Marianne L. Bentzen	514 Boxwood Lane
W. W. [Signature]	511 " "
Vernon C. Cook	504 " "
Hugo S. Kater	501 Boxwood Lane

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

Earl A Roberts

370 Sweet Bay Ave.

William J. ...

356 Sweet Bay Ave

John E. ...

270 Sweet Bay Ave.

Eugene T. Hoover

314 Sweet Bay Ave

...

420 Sweet Bay Ave

Ruby S. ...

384 Sweet Bay Ave

Wes Rose

328 Sweet Bay Ave.

Gerald ...

300 Sweet Bay Ave

William ...

414 Sweet Bay Ave.

...

342 Sweet Bay Ave -

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

NAME	ADDRESS
Mary Jo Cash Mrs Stewart Cathy Owen	105 Club House Blvd New Smyrna Beach
Mary Jo Cash Mrs " " "	109 Club House Blvd " " "
Mary Jo Cash Mrs " " "	113 Club House Blvd " " "
Mary Jo Cash Mrs " " "	115 Club House Blvd " " "
Mary Jo Cash Mrs " " "	167 Club House Blvd " " "
Mary Jo Cash Mrs " " "	171 Club House Blvd " " "
Mary Jo Cash Mrs " " "	203 Club House Blvd " " "
Mary Jo Cash Mrs " " "	205 Club House Blvd " " "
Mary Jo Cash Mrs " " "	217 Club House Blvd " " "
Mary Jo Cash Mrs " " "	229 Club House Blvd " " "
Mary Jo Cash Mrs " " "	231 Club House Blvd " " "
Mary Jo Cash Mrs " " "	239 Club House Blvd " " "
Mary Jo Cash Mrs " " "	536 Club House Blvd " " "
Mary Jo Cash Mrs " " "	915 Club House Blvd " " "
Mary Jo Cash Mrs " " "	1031 Club House Blvd " " "
Mary Jo Cash Mrs " " "	1067 Club House Blvd " " "
Mary Jo Cash Mrs " " "	1081 Club House Blvd " " "
Mary Jo Cash Mrs " " "	228 Sweet Bay " " "
Mary Jo Cash Mrs " " "	284 Sweet Bay " " "
Mary Jo Cash Mrs " " "	400 Sweet Bay " " "
Mary Jo Cash Mrs " " "	417 Sweet Bay " " "
Mary Jo Cash Mrs " " "	416 Sweet Bay Lodge " " "
Mary Jo Cash Mrs " " "	956 Beach Fern " " " 7719
Mary Jo Cash Mrs " " "	827 - Sauratown " " " "



TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME	ADDRESS	
		30168 New Smyrna Beach
P. O. Jackson	304 Glen Eagles Dr.	NSB
R. J. Payquale	350 GLENEAGLES DR	"
R. James O'Brien	370 GLENEAGLES DR	"
Wm. Green	378 Glen Eagles Dr	"
M/M Robert White	300 GLENEAGLES	
Julia Greene	302 Glen Eagles Dr	
Jeannie Stokes	304 Glen Eagles Dr.	
John and Elizabeth Lane	310 Glen Eagles Dr.	
W. J. White	312 GLENEAGLES DR.	
Ms. Gail Martin	376 Glen Eagles Dr.	
Mr. and Mrs. Leon Keller	4318 GLENEAGLES DR.	
Betty E. Parker	316 " " "	
Robert C. See, Jr.	372 Glen Eagles Drive	
John K. Meggin	322 Glen Eagles Drive	
Donald K. Meggin	322 Glen Eagles Drive	
Mr. & Mrs. Wm J. Lippel	308 Glen Eagles Dr., N.S.B., Fl.	
Mr & Mrs Archibald Hughes	382 Glen Eagles Dr. NSB Fl.	

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

NAME	ADDRESS
W. J. ...	249 ...
Ralph E. ...	324 Iron Ct, New Smyrna Beach, FL
E. J. ...	240 Canterbury Cir New Smyrna Bch FL
...	1071 ...
Jack ...	CHB West Guard Shack 087173-1-01801-0

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

Howard & Betty Kells	330 Troon Ct. NSB 32168
Edna Turner	348 Troon Ct NSB 32168
Wanda Thomas	342 Troon Ct N.S.B 32168
Levella Van Suren	340 Troon Ct N.S.B. 32168
Edward W. Green, 140	334 Troon Ct N.S.B. 32168
Elizabeth S. Green	334 Troon Ct NSB 32168
Ernest Green	338 Troon Ct NSB 32168
Bertie V. Green	338 Troon Ct. NSB 32168
Elizabeth A. Wade	344 Troon Ct NSB 32168
Mary H. Wade	344 Troon Ct. NSB 32168
M. M. Wade	346 Troon Ct NSB 32168

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

NAME	ADDRESS
Alan C. Davidson	120 OAKMONT LN., N.S.B, FL. 32168
Clara Rakely	118 Oakmont Lane N.S.B 32168
Henry E. Potten	116 Oakmont Ln NSB 32168
Jane A. Brownlee	114 Oakmont Lane NSB 32168
Barbara R. Campbell	110 Oakmont Lane NSB 32168
Mary J. Cook Mgr	106 OAKMONT LANE NSB 32168
Mary J. Cook Mgr	112 Oakmont Lane NSB 32168
Mary J. Cook Mgr	134 TURN BERRY NSB
Mary J. Cook Mgr	272 CAROLSKI NSB
Mary J. Cook Mgr	336 TOWN CT NSB
Harold Curtis	104 Oakmont Lane NSB
Howe Lynn	126 OAKMONT N.S.B.
Tom A. Mason	176 Turnberry Circle, NSB
Steve White	178 Turnberry Ct NSB, FL 32168
Mary Ann Easter	180 Turnberry Ct. NSB 32168
John G. Gibson	100 Oakmont Lane NSB 32168
Valerie Samile	102 Oakmont Ln NSB 32168
Leonard Zajd	106 OAKMONT LN NSB 32168
John W. Chilling	108 OAKMONT LN NSB 32168

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME	ADDRESS	City
Ann [unclear]	166 Turnberry	N.S.B.
Anna Christoske	172 " "	" " "
Nancy E Lohman	174 Turnberry	N.S.B.
Howard [unclear]	165 Turnberry	N.S.B.
John H. Hobika MD	160 Turnberry Circle	NSB
James G. Hamilton	274 [unclear] Blvd.	N.S.B.
[unclear] Moore	170 Turnberry Cr.	NSB
Robert Owens	105 CLUBhouse	NSB
Carol A. Christie	164 Turnberry C.	N.S.B.
Margaret [unclear]	270 Clubhouse Blvd	NSB
Angela Maul	414 Sweet Bay Lane	NSB
Peggy Kalfant	552 [unclear] Ct	NSB

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

Carl W. Halcomb	130 Junberry Cr. NSB, FL 32168
Maryann Smith	132 Junberry Cr. NSB FL 32168
	134 Not @ Home
	136 ✓ ✓ ✓
Robert J. Turner	138 Junberry Cr. NSB FL 32168
Francis R. Gair	181 Turnberry Circle NSB FZ 32168
Harold C. Rasmussen	140 Turnberry Circle NSB 32168
Robert J. Giverty	142 ✓ ✓
Harry Kurant J.	144 Turnberry Circle
Jack H. G. Gair	146 ✓ ✓
	148 Not @ Home
X	150 Not @ Home
	152 ✓ ✓ ✓
	154 ✓ ✓ ✓
W. G. Gair	156 Turnberry Circle
J. G. Gair	157 Turnberry
Alvin & Jim Buckert	159 Turnberry Circle

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME	ADDRESS
Ed. Surchenal	924 Clubhouse Blvd.
E. E. Tate	930 Clubhouse Blvd.
D. H. Skell	932 Clubhouse Blvd.
Jeff Craft	931 Clubhouse Blvd.
Richard Palmer	964 Clubhouse Blvd.
Russell Brumple	933 Clubhouse Blvd.
Dorothy D. Clark	925 Lakeside Rd.
Jim Butler	927 Chinaberry Ct.
Eugene & Ruth	922 Clubhouse Blvd.
Walter V. Chersi	926 Clubhouse Blvd.
Rita J. McSweeney	943 Clubhouse Blvd.

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NAME	ADDRESS
<i>J. E. Peale</i>	828 Sawgrass Lane, NSB
<i>W. W. Morrison</i>	830 " "
<i>Thomas Melano</i>	832 Sawgrass Lane - N.S.B.
<i>John H. Clark</i>	835 Sawgrass Lane NSB
<i>Alfred C. Freeman</i>	831 Sawgrass Lane NSB
<i>Dorothy K. Thorne</i>	829 Sawgrass Lane NSB
<i>Earl M. Hough</i>	827 Sawgrass Lane NSB
<i>Kyle K. Smith</i>	825 Sawgrass Ln NSB
<i>Virginia Glavin</i>	823 Sawgrass Ln NSB
<i>Muriel Marble</i>	822 Sawgrass Ln NSB
<i>Carolyn Bell</i>	824 Sawgrass Ln NSB
<i>Wm. V. B. Bell</i>	824 Sawgrass Ln NSB
<i>Frances Witt</i>	826 Sawgrass Ln NSB
<i>Joseph Rossetti</i>	833 Sawgrass Ln NSB
<i>Helene Rossetti</i>	" "
<i>Amy Rossetti</i>	238 Canterbury Circle
<i>Sally Hand's</i>	836 Sawgrass Lane



TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

NAME	ADDRESS
Robert Engelkamp	1059 Red Maple Ct.
John G. Bergin	1061 Red Maple Ct.
Philip W. Fisher	1063 Red Maple Ct
William J. Blum	1054 Red Maple Way
Simon T. ...	1067 Club House Blvd.
John ...	1071 Club House Blvd.
Robert P. Murray	1073 " " "
Allen Schick	1069 " " "
William Klum	1057 Red Maple Way
George E. ...	935 Crooked Wood Ct
Marjorie A. ...	1052 Red Maple Way
David ...	1058 Red Maple Ct.
Howard D. ...	1060 Red Maple Ct NSB
Correy ...	1053 Red Maple Way, N.S.B

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

<del>Frank P. DeLish</del>	228 SWEET BAY
Frank P. DeLish	273 Sweet Bay
Charles E. Munn	242 Sweet Bay
Patricia Evans	224 Sweet Bay Ave
Marcia McHenry	180 Sweet Bay Ave.
Ken & Len Longington	200 Sweet Bay Ave
Margaret Sauls	132 Sweet Bay Ave
James Sheppard	133 Sweet Bay Ave
Dwight Lee	149 Sweet Bay Ave.
W. B. Kitter	257 SWEET BAY AVE
S. Motta	271 SWEET BAY AVE
Henry Clinger	201 Sweet Bay Ave
Robert Keyserling	256 Sweet Bay, FL
William Dunning	101 Sweet Bay
William Dunning	155 SWEET BAY
Jack Archer	100 Sweet Bay

7729

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME	ADDRESS	ZIP CODE
Dr. Fred L. ...	920 Clubhouse Blvd.	32168
Richard W. Ross	916 CLUBHOUSE BLVD	32168
Joe ...	921 Clubhouse Blvd	32168
Tom ...	923 " "	4
Tr. Emerita Christensen	907 " "	4
R.H. ...	913 Clubhouse Blvd.	32168
Barbara Jean Scott	914 Clubhouse Blvd	32168
Lolanda ...	911 Clubhouse Blvd	32168
J. Robt. ...	904 Clubhouse	
Richard Lagala	909 ARROWOOD CT	32168
John ...	918 Clubhouse Blvd	32168
John R. ...	910 arrowood ct	32168
...	909 Club House Blvd	32168
Martha ...	917 Clubhouse Blvd	32168

TO: - The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

NAME	ADDRESS
Dr. Arthur Applewood	256 Canterbury Ave. N.S.B.
Donald W. Wain	222 Canterbury Cir. N.S.B.
Francis Bourciat	324 Canterbury Cir. N.S.B.
William J. Johnson	328 Canterbury Circle N.S.B.
Kathryn Babcock	252 Canterbury Cir. N.S.B.
Gene Tate	232 Canterbury Circle, N.S.B.
Michael J. Campbell	234 Canterbury N.S.B.
William J. Johnson	222
John J. Johnson	218 Canterbury Cir. N.S.B.
James K. Smith	238 Canterbury Cir. N.S.B.
Robert A. Lewis	236 Canterbury Cir.
	242 " " "

TO: The Florida Public Service Commission RE: Docket #920199-WS

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NAME

ADDRESS

*Patricia A. Tuboe*

*1035 Magnolia Circle*

*Bonnie J. Woodson*

*1036 Magnolia Circle*

*[Signature]*

*1243 CIVILHOUSE BLV.*

We, the undersigned, each representing one of the 620 households in the Sugar Mill community in New Smyrna Beach are long standing customers of Southern States Utilities and Florida Water Services. We strongly protest the proposed surcharge because the Public Service Commission approved a rate structure which was later challenged in court. At the time we supported your rate determination and now surcharges and rebates are totally unwarranted and unjustifiable. We urge the Public Service Commission to do nothing and to allow the current rates to continue. Otherwise the issue should be resolved between the Public Service Commission and Florida Water Services shareholders.

NAME

ADDRESS

554 Bottlebrush Ct	554 BOTTLEBRUSH CT
555 Bottlebrush Ct	555 BOTTLEBRUSH CT
Ronald T. Fuller	556 Bottlebrush
Michael Chappert	552 Bottlebrush
Marion L. Patterson	549 Bottlebrush Court
Maryann E. Jones	548 Bottlebrush Ct.
Marion K. Gilmore	547 Bottlebrush Court
John D. Bodie	547 Bottlebrush Ct.
Tranica C. Stewart	544 Bottlebrush Court
Lincoln LaFontaine	544 Bottlebrush Ct.
Edward Brown	553 BOTTLEBRUSH CT.
Margaret F. Scherer	541 Bottlebrush Ct.
Mie Abbott	545 Bottlebrush Ct.

-----  
From: Carol Purvis  
To: Bill Berg, Billy Stiles, Braulio Baez, Curtis Williams  
Subject: fwd: Ex Parte  
-----

====NOTE=====1/05/98==4:51pm=====

Chairman Johnson has reported receiving a letter from Senator Locke Burt dated December 8, 1997, concerning Docket No. 920199-WS. We are preparing to distribute this letter to the parties to this docket. Would you please let me know if your Commissioner also received this letter from Senator Burt.

Fwd=by:=Braulio=Baez==1/07/98=10:52am=====

Fwd to: Carol Purvis

.....  
Our office did not receive this letter...  
-----

-----  
From: Carol Purvis Confirm receipt  
To: Curtis Williams, Braulio Baez, Billy Stiles, Bill Berg  
Subject: Ex Parte  
-----

===NOTE=====

BCC: Robby Cunningham  
.....  
Chairman Johnson has reported receiving a letter from Senator Locke Burt dated December 8, 1997, concerning Docket No. 920199-WS. We are preparing to distribute this letter to the parties to this docket. Would you please let me know if your Commissioner also received this letter from Senator Burt.  
-----