

9800034 ORIGINAL

FLORIDA PUBLIC SERVICE COMMISSION

UNDOCKETED

RULE TITLE:

RULE NO.:

Customer Billing

25-6.100

PURPOSE AND EFFECT: The purpose of the rule amendment is to require customer bills to include information about the types and amounts of fuel that are being used by the utility for electric generation.

SUBJECT AREA TO BE ADDRESSED: Cost and desirability of including additional information in customer bills.

SPECIFIC AUTHORITY: 366.05(1), F.S.

LAW IMPLEMENTED: 366.03, 366.041(1), 366.05(1), 366.06(1), F.S.

IF REQUESTED AND NOT DEEMED UNNECESSARY BY THE AGENCY HEAD, A RULE DEVELOPMENT WORKSHOP WILL BE HELD AT THE TIME, DATE, AND PLACE SHOWN BELOW:

TIME AND DATE: 1:30 P.M., Tuesday, March 3, 1998

PLACE: Florida Public Service Commission, Betty Easley Conference Center, Room 171, 4075 Esplanade Way, Tallahassee, FL 32399-0850

THE WORKSHOP REQUEST MUST BE SUBMITTED IN WRITING WITHIN 21 DAYS OF THE DATE OF THIS NOTICE TO CHRISTIANA T. MOORE, DIVISION OF

ACK _____ APPEALS, 2540 SHUMARD OAK BOULEVARD, TALLAHASSEE, FL 32399-0850.

AFA _____ THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE DEVELOPMENT

APP _____ IS: Roberta Bass, Division of Electric and Gas, Florida Public

CAF _____ Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-

CMU _____ 0862.

CTR _____

EAG _____ Any person requiring some accommodation at this workshop

LEG _____ because of a physical impairment should call the Division of

LIN _____ Records and Reporting at (850) 413-6770 at least five calendar days

OPC _____

RCH _____

SEC 1 _____

WAS _____

OTH _____

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

prior to the hearing. If you are hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at: 1-800-955-8771 (TDD).

THE PRELIMINARY TEXT OF THE PROPOSED RULE DEVELOPMENT IS:

25-6.106 Customer Billing.

(1) Bills shall be rendered monthly and as promptly as possible following the reading of meters.

(2) ~~By January 1, 1983,~~ Each customer's bill shall show at least the following information:

(a) The meter reading and the date the meter is read, in addition to the meter reading for the previous period. If the meter reading is estimated, the word "estimated" shall be prominently displayed on the bill.

(b) 1. Kilowatt-hours (KWH) consumed including on and off peak if customer is time-of-day metered.

2. Kilowatt (KW) demand, if applicable, including on and off peak if customer is time-of-day metered.

(c) The dollar amount of the bill, including separately:

1. Customer charge.

2. Energy (KWH) charge, exclusive of fuel, in cents per KWH, including amounts for on and off peak if the customer is time-of-day metered and energy conservation costs.

3. Demand (KW) charge, exclusive of fuel, in dollar cost per KW, if applicable, including amounts for on and off

peak if the customer is time-of-day metered.

4. Fuel cost in cents per KWH (no fuel costs shall be included in the base charge for demand or energy).

5. Total electric cost which is the sum of the customer charge, total fuel cost, total energy cost, and total demand cost.

6. Franchise fees, if applicable.

7. Taxes, as applicable on purchases of electricity by the customer.

8. Any discount or penalty, if applicable.

9. Past due balances shown separately.

10. The gross and net billing, if applicable.

(d) - (j) No Change.

(k) Fuel type, quantity and corresponding percentage of each fuel type used for system generation included in the fuel cost pursuant to paragraph (c)4.

(3) - (7) No Change.

Specific Authority: 366.05(1), F.S.

Law Implemented: 366.03, 366.041(1), 366.05(1), 366.06(1), F.S.

History: New 2/25/76, Amended 4/13/80, 6/28/82, 5/16/83, _____.

1 25-6.100 Customer Billing.

2 (1) Bills shall be rendered monthly and as promptly as
3 possible following the reading of meters.

4 (2) ~~By January 1, 1983,~~ Each customer's bill shall show at
5 least the following information:

6 (a) The meter reading and the date the meter is read, in
7 addition to the meter reading for the previous period. If the
8 meter reading is estimated, the word "estimated" shall be
9 prominently displayed on the bill.

10 (b) 1. Kilowatt-hours (KWH) consumed including on and off
11 peak if customer is time-of-day metered.

12 2. Kilowatt (KW) demand, if applicable, including on
13 and off peak if customer is time-of-day metered.

14 (c) The dollar amount of the bill, including separately:

15 1. Customer charge.

16 2. Energy (KWH) charge, exclusive of fuel, in cents
17 per KWH, including amounts for on and off peak if the
18 customer is time-of-day metered and energy conservation
19 costs.

20 3. Demand (KW) charge, exclusive of fuel, in dollar
21 cost per KW, if applicable, including amounts for on and off
22 peak if the customer is time-of-day metered.

23 4. Fuel cost in cents per KWH (no fuel costs shall be
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CODING: Words underlined are additions; words in
~~struck-through~~ type are deletions from existing law.

1 included in the base charge for demand or energy).

2 5. Total electric cost which is the sum of the
3 customer charge, total fuel cost, total energy cost, and
4 total demand cost.

5 6. Franchise fees, if applicable.

6 7. Taxes, as applicable on purchases of electricity
7 by the customer.

8 8. Any discount or penalty, if applicable.

9 9. Past due balances shown separately.

10 10. The gross and net billing, if applicable.

11 (d) Identification of the applicable rate schedule.

12 (e) The date by which payment must be made in order to
13 benefit from any discount or avoid any penalty, if applicable.

14 (f) The average daily KWH consumption for the current
15 period and for the same period in the previous year, for the same
16 customer at the same location.

17 (g) The delinquent date or the date after which the bill
18 becomes past due.

19 (h) Any conversion factors which can be used by customers
20 to convert from meter reading units to billing units. Where
21 metering complexity makes this requirement impractical, a
22 statement must be on the bill advising that such information may
23 be obtained by contacting the utility's local business office.
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1 (i) Where budget billing is used, the bill shall contain
2 the current month's consumption and charges separately from
3 budgeted amounts.

4 (j) The name of the utility plus the address and telephone
5 number of the local office where the bill can be paid and any
6 questions about the bill can be answered.

7 (k) Fuel type, quantity and corresponding percentage of each
8 fuel type used for system generation included in the fuel cost
9 pursuant to paragraph (c)4.

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11 (3) When there is sufficient cause, an estimated bill may
12 be submitted provided that with the third consecutive estimated
13 bill the company shall contact the customer explaining the reason
14 for the estimated billing and who to contact in order to obtain
15 an actual meter reading. An actual meter reading must be taken
16 at least once every six months. If an estimated bill appears to
17 be abnormal when a subsequent reading is obtained, the bill for
18 the entire period shall be computed at a rate which contemplates
19 the use of service during the entire period and the estimated
20 bill shall be deducted. If there is reasonable evidence that
21 such use occurred during only one billing period, the bill shall
22 be computed.

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24 (4) The regular meter reading date may be advanced or
25 postponed not more than five days without a pro-ration of the

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1 | billing for the period.

2 | (5) Whenever the period of service for which an initial or
3 | opening bill is rendered is less than the normal billing period,
4 | the charges applicable to such service, including minimum
5 | charges, shall be pro-rated except that:

6 | (a) Initial or opening bills need not be rendered, but the
7 | energy used during such period may be carried over to and
8 | included in the next regular monthly billing.

9 | (6) The practices employed by each utility regarding
10 | customer billing shall have uniform application to all customers
11 | on the same rate schedule.

12 | (7) Franchise Fees.

13 | (a) When a municipality charges a utility any franchise
14 | fee, the utility may collect that fee only from its customers
15 | receiving service within that municipality. When a county
16 | charges a utility any franchise fee, the utility may collect that
17 | fee only from its customers receiving service within that county.

18 | (b) A utility may not incorporate any franchise fee into
19 | its other rates for service.

20 | (c) For the purposes of this subsection, the term "utility"
21 | shall mean any electric utility, rural electric cooperative, or
22 | municipal electric utility.

23 | (d) This subsection shall not be construed as granting a
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1 | municipality or county the authority to charge a franchise fee.
2 | This subsection only specifies the method of collection of a
3 | franchise fee, if a municipality or county, having authority to
4 | do so, charges a franchise fee.
5 | Specific Authority: 366.05(1), F.S.
6 | Law Implemented: 366.03, 366.041(1), 366.05(1), 366.06(1), F.S.
7 | History: New 2/25/76, Amended 4/13/80, 6/28/82, 5/16/83, _____.
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