

VOTE SHEET

JANUARY 20, 1998

RE: DOCKET NO. 970097-TI - Initiation of show cause proceedings against Integrated TeleServices, Inc. for violation of Rule 25-24.490, F.A.C., Customer Relations; Rules Incorporated; and Rule 25-4.043, F.A.C., Response to Commission Staff Inquiries. (Deferred from the December 16, 1997 Commission Conference)

Issue 1: Should the Commission accept ITS's proposed settlement offer and cancel certificate number 4420 in lieu of a fine as resolution of the apparent violations of Rule 25-24.490, Florida Administrative Code, Customer Relations; Rules Incorporated, and Rule 25-4.043, Florida Administrative Code, Response to Commission Staff Inquiries?

Recommendation: Yes. The Commission should accept ITS's proposed settlement offer and cancel certificate 4420 in lieu of a fine.

MODIFIED *The settlement agreement was approved with the understanding that the Commission retain jurisdiction - in requiring the company to comply with applicable rules in responding to consumer complaints.*

COMMISSIONERS ASSIGNED: CL GR JC

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

[Handwritten signatures]

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

01105 JAN 21 88

FPSC-RECORDS/REPORTING

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Issue 2: Should the Commission order all certificated interexchange companies (IXCs) to discontinue providing interexchange telecommunications service to ITS pursuant to Rule 25-24.4701(3), Florida Administrative Code, if certificate number 4420 is canceled?

Recommendation: Yes. Pursuant to Rule 25-24.4701(3), Florida Administrative Code, the Commission should order all certificated interexchange companies to discontinue providing interexchange telecommunications service to ITS if ITS's certificate is canceled as the result of the Commission's action in Issue 1.

Issue 3: Should this docket be closed?

Recommendation: Yes. This docket should be closed with the approval of Issue 1 and cancellation of certificate number 4420 within 60 days of issuance of the Order.