

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date 2/3/98

Docket No. 930179-10

1. Division Name/Staff COMMUNICATIONS/Hawkins
2. OPR _____
3. OCL _____

4. Suggested Docket Title Request for cancellation of Pay Telephone Certificate No. 4916 by Patricia JoAnn Stapleton effective

5. Suggested Docket Billing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, P.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

(TF779)

1. Parties and their representatives (if any)

| | |
|-------|-------|
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |

2. Interested Persons and their representatives (if any)

| | |
|-------|-------|
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |

6. Check one: Documentation is attached.
 Documentation will be provided with the recommendation.

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION

98 FEB -2 PM 12:15

January 29, 1998 MAIL ROOM

RECEIVED

FEB 2 1998

Florida Public Service Comm.
2540 Shumard Oak Blvd.
Tallahassee, Fl 32399-0876

CMU

RE: Patricia Jo Ann Stapleton
#TF779

ATTN. Brenda Hawkins
Per my conversation with Charles Byrne on 1/29/98,
he suggest I write to you to research my account.
I had written a letter (copy enclosed), on 3/12/97,
to request cancellation on my inactive account
(has never been active), and mailed with payment
of \$106.00, for 1996 and 1997.

At that time, it should have been cancelled, but
evidently it wasn't, because I have just received
a RAF return.

Please research and notify me at (904) 781-8825 or
in writing at P.O. Box 7351, Jax., Fl 32238.

Your attention to this matter is greatly appreciated.

Thank You!

Patricia Jo Ann Stapleton

Patricia Jo Ann Stapleton

Key
Here are all the files we have for
TF779. It appears that she tried to
Cancel in 97. She paid for the RAF period
96 and Raf 97 in March. *Cheryl*

BAD COPY

Telephone Service Provider Regulatory Assessment

Florida Public Service Commission
Use Flats for returns on Back of Envelope

14 779 P173 997 790
 Attention: Ann Stapleton
 P. O. Box 7351
 Jacksonville, FL 32238-0351

RECEIVED
 STAPLETON
 IN
 98 FEB -2 PM 12:14
 MAIL ROOM

Please Complete Below If Address Has Changed

(Address)

ACCOUNT CLASSIFICATION

1. Local Telephone Company
 2. Local Telephone Company
 3. Local Telephone Company
 4. Local Telephone Company
 5. Local Telephone Company
 6. Local Telephone Company
 7. Local Telephone Company
 8. Local Telephone Company
 9. Local Telephone Company
 10. Local Telephone Company

FLORIDA PUBLIC SERVICE COMMISSION

REGULATORY ASSESSMENT

FOR THE YEAR ENDING

DATE

BY

FILE NO.

DATE

DEPOSIT DATE
MAR 25 1997
97 MAR 24 AM 10:56



Commissioners
JULIA L. JOHNSON, CHAIRMAN
SONALI CHAKR
J. TERRY DEASON
JOE GARLEY
DAVID K. KILGUS

STEVE TRIDICI, DIRECTOR
DIVISION OF ADMINISTRATION
(904) 413-6330

3774
100.00
5.00
1.00
3/24/97
PR
OB

Public Service Commission

RECEIVED

FEB 04 1998
February 28, 1997
FPSC - Records Reporting

TF779
Patricia Jo Ann Stapleton
P. O. Box 7351
Jacksonville, FL 32238-0351

Delinquent Notice - Pay Telephone Service Provider

According to the Commission's records, we have not received payment for your 1996 Regulatory Assessment Fee covering the period January 1, through December 31, 1996, which was due on January 30, 1997. If your RAF Filing and payment are not received in this office by March 14, 1997, your certificate may be canceled, and your account may be referred to the Commission's Division of Legal Services for appropriate action.

This is also to advise that pursuant to Florida Law, you shall add interest charges at 12% per annum, and a 5% penalty for each 30-day period or fraction thereof up to a maximum of 25% in addition to the delinquent amount due. If you have paid your RAF, please provide us with your check number and the date that it was paid.

Should you have any questions, please contact Mr. Charles Byrne at (904) 413-6267

c. Charles Byrne
Brenda Hawkins

FORMS LETTERS DEL 96 PY LTR



8/29/96 cont.

1100.00 - application

per
for dlys. $\$36.00 - '96$
 $\$50.00 - '97$
yellow page -

\$106.00

CAPITAL CIRCLE OFFICE CENTER • 2540 SHEPARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action/Equal Opportunity Employer Internet E-mail CONTACT@PSC.STATE.FL.US

As per our conversation, please find enclosed \$56.00 for 1996 and \$50.00 for 1997. I was unaware of this being due. This is the first letter I received.
Thanks!

P.O. Box 7351
x., FL 32238



PUBLIC SERVICE COMMISSION
CAPITAL CIRCLE OFFICE CENTER
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

32399>7019



STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



STEVE TRIBBLE, DIRECTOR
DIVISION OF ADMINISTRATION
(904) 413-6330

Public Service Commission

TF779
Patricia Jo Ann Stapleton
P. O. Box 7351
Jacksonville, FL 32238-0351

February 28, 1997

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c: Charles Byrne
Brenda Hawkins

C:\FORMS\LETTERS\DEL96PY.LTR

From: Kay Flynn
To: Brenda Hawkins
Subject: fwd: Patricia Jo Ann Stapleton

===NOTE=====2/04/98--5:36pm==
CC: Linda Williams
.....

Brenda, Charles Byrne sent me copies of Ms. Stapleton's payment activity. She paid for 1996 AND 1997 in March 1997, apparently with the intent of canceling. We can give her the "benefit of the doubt" and make her cancellation effective 12/31/97. Do you want to run this by Rick? Meanwhile, we'll go ahead and show it to be effective 12/31/97. Kay

Fwd=by:=Brenda=Hawkin=2/05/98--8:11am==
Fwd to: Kay Flynn
.....

Sounds good to me!

From: Brenda Hawkins
To: Kay Flynn, Linda Williams
Subject: REQUEST TO CANCEL CERTIFICATE

===NOTE=====2/03/98=10:36am==
Hello Ladies!

You will be receiving a "Request to Cancel a Certificate" from Patricia Jo Ann Stapleton. When you read the information, you'll see that SHE says she wrote a letter last year to cancel. Anybody can put a date on a letter and fax it us and that's what some people have been doing because they don't want to pay RAF for another year. If we should come across her request sometime later, then I stand corrected, but let me know which effective date you intend to use for cancellation. Thanks for your help!
