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GTE SERVICE CORPORATION

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Ms. Blanca S. Bayo, Director
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

February 20, 1998

Re: Docket No. 970882-T1
Joint Petition of Robert A. Butterworth, Attorney General, and the Citizens of the State of Florida, by and through the Office of Public Counsel, for initiation of formal proceedings pursuant to Section 120.57(1), Florida Statutes, to investigate the practice of "slamming," i.e. the unauthorized change of a customer's presubscribed carrier, and to determine the appropriate remedial measures

Dear Ms. Bayo:

ACK Please find enclosed an original and fifteen copies of Charles M. Scobie's Late-Filed
AFA Exhibit 11 on behalf of GTE Florida Incorporated for filing in the above matter. Service
APP has been made as indicated on the Certificate of Service. If there are any questions
regarding this matter, please contact me at (813) 483-2617.

CAF
CMU Very truly yours,

CTR
EAG
LEG

Kimberly Caswell

LIN 54829
Kulas
OPC Enclosures

RCH RECEIVED & FILED

SEC
WAS FPSC BUREAU OF RECORDS
A part of GTE Corporation

Exhibit filed w/hearing exhibit pouch
me

DOCUMENT NUMBER-DATE
FEB 20 8
FPSC-RECORDS/REPORTING

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that copies of Charles M. Scobie's Late-Filed Exhibit 11 on behalf of GTE Florida Incorporated in Docket No. 970882-TI were sent via U.S. mail on February 20, 1998, to the parties on the attached list.


Kimberly Caswell

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