

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date March 4, 1998

Docket No. 98-332-ET

1. Division Name/Staff Name Division of Legal Services / L. Paugh
2. OPR L. Paugh / LEG
3. OCR K. Smith / CAF, R. Good / EAG
4. Suggested Docket Title Complaint of Mr. Mario P. Martinez Against Florida Power & Light Company Regarding Alleged Current Diversion/Meter Tampering Rebilling for Estimated Usage of Electricity.

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

<u>Mr. Mario P. Martinez</u>	<u>Represented by: Mr. F. David Famulari</u>
<u></u>	<u>Underwood, Karcher & Karcher</u>
<u></u>	<u>2900 S.W. 28th Terrace</u>
<u></u>	<u>Miami, Florida 33133</u>
<u>Florida Power & Light Company</u>	<u></u>
<u></u>	<u></u>
<u></u>	<u></u>

2. Interested Persons and their representatives (if any)

<u></u>	<u></u>
<u></u>	<u></u>
<u></u>	<u></u>
<u></u>	<u></u>
<u></u>	<u></u>

6. Check one:
- Documentation is attached.
- Documentation will be provided with recommendation.

Name MARTINEZ, MARIO P.

Company FLORIDA POWER & LIGHT COMPANY

Request No. 182049I

Address F. DAVID FAMULARI - ATTORNEY

Attn. Debbie Self

By JRD Time 11:31 AM Date 08/05/97

2900 S.W. 28TH TERRACE

Consumer's Telephone # (305)-446-2300

To CO Time FAX Date 08/06/97

City/Zip MIAMI 33133 County DADE

Can Be Reached _____

Type B Form MAIL

Account Number _____

Note _____

Category GI-06

Caller's Name MARIO P. MARTINEZ

Informal Conf. N Outreach _____

Infraction _____

See attached correspondence concerning backbilling.

8/19/97 Report received.

8/26/97 Called Debbie Self and asked her to send me the billing calculation.

9/2/97 Report received. Closed with letter.

9/30/97 Received request for informal conference from customer's attorney. File given to Jennifer Erdmann-Bridges.

12/11/97 5:15 p.m. - called Mr. Famulari's office to try to set up informal conference date. Mr. Famulari was not in the office. I left a message asking for a call back./kes

12/16/97 I called Mr. Famulari's office and left a message for him to call me back. Also, I sent an e-mail message requesting a date in January./kes

12/17/97 I called Mr. Famulari's office after he left a message about setting a date/time for the conference call. We set the informal conference for January 9, 1998 at 10:00 in the Miami PSC District office./kes

1/9/98 Informal conference postponed at Mr. Famulari's request due to complications in his office. Conference rescheduled for 1/14/98.

Closed by JRD Date 09/02/97

Reply Received T

CONSUMER REQUEST

FLORIDA PUBLIC SERVICE COMMISSION

2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL. 32399-0850
904-413-6100

PLEASE RETURN THIS FORM
WITH REPORT OF ACTION TO:

DUE: 08/27/97

PAGE: 2

1/12/98 Conference postponed due to Commissioner Garcia needing the video equipment. Rescheduled for 1/22/98, 2-4 pm. Mr. Famulari notified: FPL available; video reserved by Mike Staden. E-mail to Eyvonne to send new confirmation letter to customer and FPL./kes

1/22/98 Informal conference was held. Present were: Mr. Famulari, attorney for customer; customer and interpreter from Mr. Famulari's law firm. From FPL: Robert Stone, attorney; Ms. MacVickers, revenue protection; and Ms. Lucas, customer service. From PSC: Kate Smith monitor and Carmen Peña, interpreting. Mr. Martinez stated that he did not feel that the amount backbilled was correct and that he was doing as much conservation as he could. He denies doing the diversion.

FPL presented the kwh usage on the old residence, the one in question, and compared it to the current occupant. Mr. Martinez' usage after the new meter was set and the usage of the current resident are quite comparable. Also, Mr. Martinez' current usage is about the same as after the new meter was set in the old residence. The square footage of the two homes differs only by less than 300 square feet.

After listening to both sides and recalculating the backbill figures, I determined that FPL had done the backbilling in compliance with our rules and I supported the full amount of the backbill, \$8513.84, and the 1.5% late fees. Mr. Famulari took his client outside, off the record to discuss an offer.

When we came back on the record, I asked Ms. Peña to do all the interpreting as it seemed that her level of experience and knowledge with current diversion

PAGE: 3

would facilitate matters and keep the customer fully informed. Mr. Famulari offered that his client would attempt to either get a home equity loan or to refinance his home in order to pay the debt. Mr. Stone agreed with this proposal. I have given both parties until 2/3/98 to advise me of the status of this case.

2/24/98 I spoke with Mr. Famulari. His client is simply not able to meet the company's demands for repayment. We agreed that I would write the recommendation and try to put it on the 3/24/98 agenda./ksmith

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: January 7, 1998

TO: Rachelle Ternier

OFFICE/BUSINESS: Miami District Office - PSC

FAX NUMBER: (305) 470-5606

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (850) 413-6362

TELEPHONE NUMBER: (850) 413-6100 OR 1-800-342-3552

COMMENTS: _____

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

**** Transmit Conf. Report ****

Jan 7 '98 16:11

FL PUBLIC SERVICE COMM--> 613054705606	
No.	0021
Mode	NORMAL
Time	0'56"
Pages	2 Page(s)
Result	O K

State of Florida

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: January 7, 1998

TO: Debbie Self

OFFICE/BUSINESS: Florida Power and Light Company

FAX NUMBER: (305) 552-3849

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (850) 413-6362

TELEPHONE NUMBER: (850) 413-6100 OR 1-800-342-3552

COMMENTS: _____

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

**** Transmit Conf. Report ****

Jan 7 '98 16:13

FL PUBLIC SERVICE COMM--> 613055523849	
No.	0022
Mode	NORMAL
Time	1'04"
Pages	2 Page(s)
Result	O K

State of Florida

Commissioners:
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SUSAN F. CLARK
J. TERRY DEASON
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DIVISION OF CONSUMER AFFAIRS
SEVERLEE DeMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: January 7, 1998

TO: Attorney F. David Famulari

OFFICE/BUSINESS: _____

FAX NUMBER: (305) 446-5858

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (850) 413-6362

TELEPHONE NUMBER: (850) 413-6100 OR 1-800-342-3552

COMMENTS: _____

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

** Transmit Conf. Report **

Jan 7 '98 16:15

FL PUBLIC SERVICE COMM--> 613054465858	
No.	0023
Mode	NORMAL
Time	1'18"
Pages	2 Page(s)
Result	OK

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DEMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

January 7, 1998

Attorney F. David Famulari
2900 Southwest 28th Terrace
Miami, FL 33133

Dear Attorney Famulari:

This is to inform you that the informal conference you requested against Florida Power and Light Company (FPL), on behalf of your client, Mr. Mario P. Martinez, has been scheduled for Friday, January 9, at 10 AM. It will be held at the following location:

*Florida Public Service Commission
Miami District Office
Suite #400
3625 Northwest 82nd Avenue
Miami, FL 33166-7602*

Please call Ms. Rachelle Ternier at (305) 470-5600 if you need instructions on how to get to the office.

This is scheduled to be a video teleconference and I will be officiating from the Tallahassee PSC office. There will be representatives for FPL at the Miami location. Please bring any and all documents that you feel will be beneficial on your client's behalf.

If you have any questions, please contact me at 1-800-342-3552.

Sincerely,

A handwritten signature in cursive script that reads "Kate E. Smith".

Kate E. Smith
Regulatory Specialist III
Division of Consumer Affairs

KES:ewe

c: Florida Power and Light Company
PSC - Miami District Office

TELECONFERENCE REQUEST

REQUESTED BY: Leroy A. Rasberry DATE: 01/07/98
(Please print or type name)

PSC DIVISION/OTHER AGENCY: Division of Consumer Affairs

CONFERENCE DATE: January 9, 1998 ESTIMATED NUMBER OF ATTENDEES _____

LOCATIONS - FROM: Tallahassee, FL - PSC

TO: 1) Miami, FL - PSC

2) _____

3) _____

4) _____

(For a list of available locations, contact Mike Staden at 413-6261 (SUNCOM: 293-6261)
(Or see PIN for locations and statistics regarding PSC conference rooms)

Scheduled teleconferences must be "precisely timed." There shall be no charge for up to one and one-half hours of lunch and/or break interruptions.

START TIME: 10:00 A.m.

BREAK FROM: _____ .m. TO: _____ .m.

LUNCH FROM: _____ .m. TO: _____ .m.

BREAK FROM: _____ .m. TO: _____ .m.

STOP TIME: 12:00 p.m.

REMEMBER: AVOID EXCESS CHARGES - NOTIFY MIKE STADEN (OR MARIAN ELLIS) IMMEDIATELY UPON ENDING A TELECONFERENCE

PURPOSE OF TELECONFERENCE: This is an informal conference between

Mr. Mario Martinez against Florida Power and Light Company.

REQUIRED SIGNATURES:

REQUESTOR: Kate Smith for L. Rasberry

PSC OFFICE HEAD/DIVISION DIRECTOR: _____

PSC DEPUTY EXECUTIVE DIRECTOR/ADMINISTRATIVE: _____

FOR ADMINISTRATION USE ONLY			
PUBLIC SERVICE COMMISSION		DEPARTMENT OF MANAGEMENT SERVICES	
CONFIRMED BY: _____	DATE: _____	CONFIRMED BY: _____	DATE: _____

State of Florida

Commissioners:
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SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: January 20, 1998

TO: Attorney F. David Farulari

OFFICE/BUSINESS: _____

FAX NUMBER: (305) 446-5858

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (850) 413-6362

TELEPHONE NUMBER: (850) 413-6100 OR 1-800-342-3552

COMMENTS: _____

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

**** Transmit Conf. Report ****

Jan 20 '98 11:15

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Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: January 20, 1998

TO: Bachelle Ternier

OFFICE/BUSINESS: PSC - Miami District Office

FAX NUMBER: (305) 470-5606

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (850) 413-6362

TELEPHONE NUMBER: (850) 413-6100 OR 1-800-342-3552

COMMENTS: _____

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

** Transmit Conf. Report **

Jan 20 '98 10:33

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Time	0'58"
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Result	O K

State of Florida

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: January 20, 1998

TO: Debbie Self

OFFICE/BUSINESS: Florida Power and Light Company

FAX NUMBER: (305) 552-3849

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (850) 413-6362

TELEPHONE NUMBER: (850) 413-6100 OR 1-800-342-3552

COMMENTS: _____

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

**** Transmit Conf. Report ****

Jan 20 '98 10:36

FL PUBLIC SERVICE COMM---> 613055523849	
No.	0003
Mode	NORMAL
Time	1'04"
Pages	2 Page(s)
Result	O K

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DEMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

January 20, 1998

Attorney F. David Famulari
2900 Southwest 28th Terrace
Miami, FL 33133

Dear Attorney Famulari:

This is an amendment to the January 7 letter written to you on behalf of your client, Mr. Mario P. Martinez. The is in reference to the informal conference you requested against Florida Power and Light Company. The date has been changed to Thursday, January 22 at 2 PM. As previously stated, this will be a video teleconference, which will be held at the:

*Florida Public Service Commission
Miami District Office
Suite #400
3625 Northwest 82nd Avenue
Miami, FL 33166-7602*

If you need to instructions on how to get to the office, please call Ms. Rachele Ternier at (305) 470-5600. If you have any questions concerning your client on this matter, please contact me at 1-800-342-3552 or at my direct line 1-850-413-6105.

Sincerely,

A handwritten signature in cursive script that reads "Kate E. Smith".

Kate E. Smith
Regulatory Specialist III
Division of Consumer Affairs

KES:ewe

c: Florida Power and Light Company
PSC - Miami District Office

TELECONFERENCE REQUEST

REQUESTED BY: Kate E. Smith DATE: 1/20/98
(Please print or type name)

PSC DIVISION/OTHER AGENCY: Division of Consumer Affairs

CONFERENCE DATE: January 22, 1998 ESTIMATED NUMBER OF ATTENDEES _____

LOCATIONS - FROM: Tallahassee, FL - PSC

TO: 1) Miami, FL - PSC

2) _____

3) _____

4) _____

(For a list of available locations, contact Mike Staden at 413-6261 (SUNCOM: 293-6261)
(Or see PIN for locations and statistics regarding PSC conference rooms)

Scheduled teleconferences must be "precisely timed." There shall be no charge for up to one and one-half hours of lunch and/or break interruptions.

START TIME: 2:00 P.m.

BREAK FROM: _____ .m. TO: _____ .m.

LUNCH FROM: _____ .m. TO: _____ .m.

BREAK FROM: _____ .m. TO: _____ .m.

STOP TIME: 4:00 P.m.

REMEMBER: AVOID EXCESS CHARGES - NOTIFY MIKE STADEN (OR MARIAN ELLIS) IMMEDIATELY UPON ENDING A TELECONFERENCE

PURPOSE OF TELECONFERENCE: This is an informal conference between

Mr. Mario Martinez against Florida Power and Light Company.

REQUIRED SIGNATURES:

REQUESTOR: *Kate E. Smith*

PSC OFFICE HEAD/DIVISION DIRECTOR: _____

PSC DEPUTY EXECUTIVE DIRECTOR/ADMINISTRATIVE: _____

FOR ADMINISTRATION USE ONLY

PUBLIC SERVICE COMMISSION

DEPARTMENT OF MANAGEMENT SERVICES

CONFIRMED BY: _____ DATE: _____

CONFIRMED BY: _____ DATE: _____

**** Transmit Conf. Report ****

Oct 8 '97 15:47

FL PUBLIC SERVICE COMM--> 613055523849	
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Mode	NORMAL
Time	3'43"
Pages	8 Page(s)
Result	O K

State of Florida

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KJESLING



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: October 9, 1997

TO: Roseanne Lucas

OFFICE/BUSINESS: Florida Power and Light Company

FAX NUMBER: (305) 552-3849

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (850) 413-6362

TELEPHONE NUMBER: (850) 413-6100 OR 1-800-342-3552

COMMENTS: _____

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 8

*** Transmit Conf. Report ***

Oct 8 '97 8:50

FL PUBLIC SERVICE COMM--> 613055523849	
No.	0001
Mode	NORMAL
Time	1'01"
Pages	2 Page(s)
Result	O K

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
JOE GARCIA



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DEMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

October 7, 1997

Attorney F. David Famulari
2900 Southwest 28th Terrace
Miami, FL 33133

**RE: Mr. Mario P. Martinez
Client - File #1396-149**

Dear Attorney Famulari:

This is to inform you that, on behalf of your above referenced client, the Florida Public Service Commission has received your September 25 letter of request for an informal conference against Florida Power and Light Company. Your request has been assigned to Mr. John Plescow, who will be contacting you in the near future to discuss your concerns.

If you have any questions, please contact him toll-free at 1-800-342-3552 or at his direct number 1-850-413-6115.

Sincerely,

A handwritten signature in cursive script that reads 'Leroy A. Rasberry' followed by a flourish.

Leroy A. Rasberry, Chief
Bureau of Complaint Resolutions
Division of Consumer Affairs

LAR:ewe

c: Florida Power and Light Company

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: October 7, 1997

TO: Debbie Self

OFFICE/BUSINESS: Florida Power and Light Company

FAX NUMBER: (305) 552-3849

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (850) 413-6362

TELEPHONE NUMBER: (850) 413-6100 OR 1-800-342-3552

COMMENTS: _____

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2



Public Service Commission

State of Florida

-M-E-M-O-R-A-N-D-U-M-

DATE: October 7, 1997
TO: John Plescow - Regulatory Supervisor/Consultant
FROM: Leroy A. Rasberry - Bureau Chief of Complaint Resolutions - Division of
Consumer Affairs *for a conf*
RE: Informal Conference Request *D*

This is to inform you that Attorney F. David Famulari, on behalf of his client, Mr. Mario P. Martinez, has requested an informal conference against Florida Power and Light Company. This request has been assigned to you. If at all possible, please handle this as a video teleconference.

LAR:ewe

Law Offices
Underwood, Karcher & Karcher
PROFESSIONAL ASSOCIATION

DAVID P. KARCHER
MICHAEL R. KARCHER
F. DAVID FAMULARI
A. MICHELLE OTERO
BRIAN T. SCARRY
B. COLLEEN MARTIN

GROVE PLAZA BUILDING - 6th FLOOR
2900 S.W. 28TH TERRACE
Miami, Florida 33199
TELEPHONE (305) 446-2300
FAX (305) 446-6858
E-MAIL ukandk@aol.com

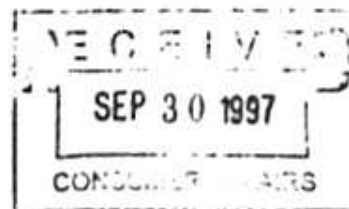
EDWIN H. UNDERWOOD (1920-1995)
OF COUNSEL
GEORGE ELLIOTT PATTERSON, JR.

September 25, 1997

Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Attention Dick Durbin

Re: Florida Power & Light Company
v. Mario P. Martinez, etc.
Our File #1396-149



Dear Mr. Durbin:

We are in receipt of your correspondence dated September 8, 1997, regarding the above-captioned matter. Mr. Martinez objects to the proposed resolution and pursuant to §25-22.032(4) of the Florida Administrative Code, Mr. Martinez requests an informal conference on this matter.

Mr. Martinez takes the position that the kilowatt hours used in the rebilling are much too high an estimate of the electric consumption in the residence.

I look forward to hearing from you in due course pursuant to the procedures required by the Florida Administrative Code. I thank you for your kind cooperation and remain,

Very truly yours,

UNDERWOOD, KARCHER & KARCHER, P.A.

F. David Famulari
F. DAVID FAMULARI

FDF:lb
cc: Robert E. Stone, Esq.

**** Transmit Conf. Report ****

Oct 2 '97 12:36

FL PUBLIC SERVICE COMM--> 613055523849	
No.	0005
Mode	NORMAL
Time	1'03"
Pages	2 Page(s)
Result	O K

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: 10/2/97

TO: Debbie Self

OFFICE/BUSINESS: FPL

FAX NUMBER: (305) 552-3849

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (850) 413-6362

TELEPHONE NUMBER: (850) 413-6100 OR 1-800-342-3552

COMMENTS: This is an informal conference
request on #1820495 - Mario Martinez. His
attorney is David Famulari.

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

** Transmit Conf. Report **

Sep 8 '97 9:14

FL PUBLIC SERVICE COMM--> 613055523849	
No.	0002
Mode	NORMAL
Time	2'00"
Pages	4 Page(s)
Result	OK

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: September 8, 1997

TO: Debbie Self

OFFICE/BUSINESS: Florida Power and Light Company

FAX NUMBER: (305) 552-3849

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (850) 413-6362

TELEPHONE NUMBER: (850) 413-6100 OR 1-800-342-3552

COMMENTS: _____

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 4

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIEBLING
JOE GARCIA



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DEMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

September 8, 1997

Mr. F. David Famulari
Underwood, Karcher and Karcher
2900 Southwest 28th Terrace
Miami, FL 33133

RE: Mario P. Martinez
Client

Dear Mr. Famulari:

This is in response to your inquiry concerning Mr. Martinez's Florida Power and Light Company (FPL) account.

Documents provided to the Florida Public Service Commission (PSC) by FPL indicate the following:

- *On November 1, 1994, an FPL reported low usage on Mr. Martinez' electric meter at 4891 S.W. 5 Terrace, Miami, FL:*
- *On March 21, 1995, an FPL representative found a hole in the canopy of the meter serving Mr. Martinez' residence. The outer seal was missing so a new seal was placed on the meter:*
- *On June 18, 1995, an FPL representative found a wire inserted into the hole preventing the meter from registering the electricity being used by the air conditioner and outside lights that were operating at the time:*

Mr. F. David Famulari
Page 2
September 8, 1997

- *On June 20, 1995, the meter was replaced with a new meter;*
- *On August 14, 1995, Mr. Martinez was interviewed and denied knowledge of the wire;*
- *The account was disconnected for non-payment on March 18, 1996;*
- *On June 21, 1996, a new account was opened in the name of Evelio Beltran;*
- *On August 2, 1996, it was determined that Mr. Martinez was still residing at 4891 SW 5 Terrace, Miami, FL. Service was again disconnected.*

Rule No.25-6.104, Florida Administrative Code, states:

"Unauthorized Use of Energy. In the event of unauthorized or fraudulent use, or meter tampering, the utility may bill the customer on a reasonable estimate of the energy used."

This rule authorizes electric utilities to backfill the customer of record for a reasonable estimate of the electricity consumed but not metered due to meter tampering or fraudulent use. It is not necessary for the utility to demonstrate who tampered with the meter, only that it was tampered with and that the customer of record benefitted from that tampering by paying less for electricity than he would have had there not been any meter tampering. The company may also recover the cost of its investigation.

Mr. Martinez account was backbilled from June, 1990, when the account was first activated, until June 20, 1995, when the new meter was installed. The backbilled amount of \$8,513.84, which includes \$353.63 investigative costs, was calculated by applying Mr. Martinez' electric consumption, after the new meter was installed, to seasonal average percentage of use charts. These charts take into consideration variations in heating and cooling demand due to variations in the weather in the South Florida area.

Mr. Martinez used 3,071 kwh in August, 1995 and a further 2,192 kwh in September, 1995. Records show that a typical south Florida residential customer used 10.2% of his 1995 kwh consumption in August and 10.14% in September, 1995.

Mr. F.David Famulari
Page 3
September 8, 1997

Assuming that Mr. Martinez is a typical South Florida FPL customer, August rate of consumption would extrapolate to 30,108 kwh for the year. Annual calculation using the September figure is 21,617 kwh. The average of those two figures is 25,863 kwh. This is the figure upon which the backbill was calculated.

It appears that FPL has backbilled the Martinez account in compliance with the rules of the PSC and that no adjustment is appropriate. However, if you have any unresolved issues that were not addressed in this investigation, please contact me within 30 days from the date of this letter.

I can be reached at 1-800-342-3552 or at DDURBIN@PSC.STATE.FL.US.

Sincerely,



Dick Durbin
Regulatory Supervisor/Consultant
Division of Consumer Affairs

DD:ewe

c: Florida Power and Light



FACSIMILE COVER SHEET
FLORIDA POWER AND LIGHT CO.
9250 W. FLAGLER ST.
MIAMI FL 33174

SEND TO:

Rest

TELEPHONE NUMBER:

COMPANY/DEPARTMENT

FAX NUMBER:

FROM:

[Signature]

DEPARTMENT:

REGULATORY AFFAIRS

TELEPHONE NUMBER:

305/552-4258

FAX NUMBER:

305/552-3849

DATE:

9-2-97

TOTAL PAGES
(including this sheet)

6

Special Instruction:

Maria Martinez # 182049

Additional Billing Worksheet - South Area

Customer Information

MARIO P MARTINEZ
4891 SW 5TH TER
MIAMI FL 33134
GMAD

5/31/90 1/044/ 5C42938
PH (305)448-1113 S SPEC PEXT
CDIN CCIN
P OLDBA:i

Case # 98E5409
Meter # 5C 7852
Set Date 8/1/7
Svs To Date 5/31/9
ASBILL 3722
REBILL 13179
ADDITIONAL 9457

#	Month	Year	KWH	%	Yearly
1	Aug	95	3071	10.2	30108
2	Sep	95	2192	10.14	21617
3					
4					

Average of Total Yearly Usage == >

25863

Statements

Account Rebilled From 05/31/90 To NMS, 06/20/95 . Using Seasonal Average Percentage.

2773 / 29 = 95.62 Per Day. 95.62 * 19 Days On Old Meter = 1817 .
1817 + 360 NMS Usage = 2177

Service To - 95

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec						7.76			
Nov						8.54			
Oct						9.20			
Sep						10.14			
Aug						10.20			
Jul	06/30/95	29	360	882		10.72	2177		
Jun	06/01/95	30	92232	1455		9.46	2447		
May	05/02/95	29	90777	693		8.25	2134		
Apr	04/03/95	31	90184	798		7.20	1862		
Mar	03/03/95	29	89388	845		6.29	1627		
Feb	02/02/95	29	88741	473		6.06	1567		
Jan	01/04/95	33	88268	433		6.18	1598		

Service To - 94

Dec	12/02/94	31	87835	629		7.76	2007		
Nov	11/01/94	32	87208	462		8.54	2209		
Oct	09/30/94	30	86744	686		9.20	2379		
Sep	08/31/94	29	86058	1057		10.14	2523		
Aug	08/02/94	32	85001	1096		10.20	2638		
Jul	07/01/94	29	83905	755		10.72	2773		
Jun	06/02/94	30	83150	756		9.46	2447		
May	05/03/94	29	82394	978		8.25	2134		
Apr	04/04/94	31	81418	735		7.20	1862		
Mar	03/04/94	30	80683	922		6.29	1627		
Feb	02/02/94	29	79761	409		6.06	1567		
Jan	01/04/94	33	79352	773		6.18	1598		

DIC CHARGES

\$356.63

Billed By: MACVICAR

DATE

9/7/95

Additional Billing Worksheet - South Area

Customer Information

MARIO P MARTINEZ
4891 SW 5TH TER
MIAMI FL 33134
GMAD

ACT 5/31/90 1/044/ 5C42938
PH (305)446-1113 S SPEC PEXT
S/T# CDIN CCIN
P OLDBA:

Case # 95E5409
Meter # 5C 78521
Set Date 2906.
Svc To Date 3302.
ASBILL
REBILL -
ADDITIONAL

#	Month	Year	KWH	%	Yearly
1	Aug	95	3071	10.2	30108
2	Sep	95	2192	10.14	21617
3					
4					

Average of Total Yearly Usage = =>

25863

Statements

Account Rebilled From 05/31/90 To NMS, 06/20/95 . Using Seasonal Average Percentage.

2773 / 29 = 95.62 Per Day. 95.62 * 19 Days On Old Meter = 1817 .
1817 + 360 NMS Usage = 2177

Service To - 93

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec	12/02/93	31	78579	693		7.83	1873		
Nov	11/01/93	31	77886	609		8.61	2227		
Oct	10/01/93	30	77277	535		9.74	2519		
Sep	09/01/93	30	76742	674		10.83	2801		
Aug	08/02/93	32	76068	1226		11.38	2943		
Jul	07/01/93	29	74842	679		10.64	2752		
Jun	06/02/93	30	74163	689		9.02	2333		
May	05/03/93	31	73474	878		7.01	1813		
Apr	04/02/93	30	72596	740		6.65	1720		
Mar	03/03/93	30	71856	574		5.76	1490		
Feb	02/01/93	28	71282	428		6.90	1526		
Jan	01/04/93	33	70854	595		6.83	1766		

Service To - 92

Dec	12/02/92	33	70259	331		7.37	1906		
Nov	10/30/92	29	69928	581		8.85	2289		
Oct	10/01/92	30	69347	779		9.17	2372		
Sep	09/01/92	32	68568	406		9.71	2511		
Aug	07/31/92	30	68162	509		11.56	2990		
Jul	07/01/92	29	67653	689		10.96	2809		
Jun	06/02/92	32	66964	790		9.27	2398		
May	05/01/92	29	66174	561		7.28	1883		
Apr	04/02/92	29	65813	369		6.48	1676		
Mar	03/04/92	29	65224	438		6.57	1699		
Feb	02/04/92	29	64786	504		6.19	1601		
Jan	01/06/92	33	64282	503		6.69	1730		

Billed By:

DATE 9/7/95

Additional Billing Worksheet - South Area

Customer Information

MARIO P MARTINEZ
4891 SW 5TH TER
MIAMI FL 33134
GMAD

LE ACT 5/31/90 1/044/ 5C42938
PH (305)448-1112 S SPEC FEXT
S/T# CDIN CCIN
P OLDBA:

Case # 95E8409
Meter # 5C 78521
Set Date 2806
Svc To Date 3302
ASBILL
REBILL
ADDITIONAL

#	Month	Year	KWH	%	Yearly
1	Aug	95	3071	10.2	30108
2	Sep	95	2192	10.14	21617
3					
4					

Average of Total Yearly Usage == >

25863

Statements

Account Rebilled From 05/31/90 To NMS, 06/20/95 . Using Seasonal Average Percentage.

2773 / 29 = 95.62 Per Day. 95.62 * 19 Days On Old Meter = 1817 .
1817 + 360 NMS Usage = 2177

Service To - 91

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec	12/04/91	30	83779	392	6.72	1738			
Nov	11/04/91	33	83387	541	7.82	2022			
Oct	10/02/91	29	82846	357	9.61	2485			
Sep	09/03/91	32	82489	303	10.81	2744			
Aug	08/02/91	31	82188	465	10.97	2837			
Jul	07/02/91	29	81721	463	10.14	2623			
Jun	06/03/91	32	81258	376	9.53	2465			
May	05/02/91	29	80882	346	8.53	2206			
Apr	04/03/91	29	80536	464	6.85	1772			
Mar	03/05/91	31	80072	356	6.32	1635			
Feb	02/02/91	29	59716	309	6.08	1572			
Jan	01/04/91	31	59407	452	6.82	1764			

Service To - 90

Dec	12/04/90	32	58955	448	6.67	1725			
Nov	11/02/90	30	58509	466	8.17	2113			
Oct	10/03/90	29	58043	416	10.27	2656			
Sep	09/04/90	32	57627	555	10.21	2641			
Aug	08/03/90	31	57072	494	10.89	2816			
Jul	07/03/90	29	56578	607	10.25	2651			
Jun	06/04/90	4	55971	81	9.52	328			
May					7.68				
Apr					6.42				
Mar					6.08				
Feb					6.45				
Jan					7.39				

Billed By:

DATE 9/7/95

CDIC CHARGES

Case Number : 95e6409

Meter : 5C 23.68 923.68

Locking Device Cost	Number	Cost	Total
Lock Ring			
Front Entry			
Side Entry			
HASP Locking Assembly			
Bracket Locking Assembly			
Barrel Lock (1 1/8" Hasp)			
2" Barrel Padlock			
FT Knox Lock			
Lock Pin			
Johnny Bar 24" - 34"			
Johnny Bar 31" - 50"			
Johnny Bar 35" - 54"			
Johnny Bar 48" - 66"			
Sub Total			

Vehicle	Time	Rate	Total
Meter Truck	1	\$4.58	4.58
Trouble Truck			
Line / Trailer Truck			
Underground			
CO. Passenger Car			
Sub Total			\$4.58

Contract Car @ \$0.30 Per Mile, Miles Driven 32

Miscellaneous

Pictures @ \$1.08 # of 4

Other

Lebor	Time	Rate	Total
Investigator #1 (3)	2.75	\$62.25	\$171.19
Investigator #2			
Meterman "A"	1	\$52.88	\$52.88
Meterman "A"			
Sub Total			\$224.07

Locking Device		\$4.58
Vehicle Cost		\$14.18
Miscellaneous		\$4.32
		\$4.32
Labor - Sub Total		\$224.07
Meter Test	1	\$28.44
Accounting	63.94	\$63.94
	62	
Clerical		
Other		
Labor		\$314.45
Total Amount Of CDIC		\$358.63



Florida Power & Light Company
PO Box 025578
Miami, FL 33102

27

Please request changes on the back. Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund to help those in need. (Mark 'X' in box)

\$1 \$2 \$5 \$10 Other _____

PLEASE FILL IN TOTAL AMOUNT PAID

\$

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

166437

MARIO P MARTINEZ
4891 SW 5TH TER
MIAMI FL 33134

Account Number	Total Now Due	NEW Charges Past Due
66393-73124	\$8,692.16	DEC 20 1995

CUSTOMER STATEMENT

Statement Date: NOV 20 1995
Customer Name: MARIO P MARTINEZ
Service Address: 4891 SW 5 TER

Account Number: 56393-73124
Service Dates: MAY 31 90 to JUN 30 95
Service Days: See message below
Next Scheduled Read Date: NOV 30 1995

Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (=)	NEW Charges (+)	NEW Charges Past Due	Total Now Due (=)
268.32	90.00CR	2,883.75CR	2,705.43CR	11,397.59	DEC 20 1995	\$8,692.16

Multiple-Month Usage
Meter No. 5C78821
Total KWH 131,796

Account Activity

Previous Statement Balance 268.32
 Payment Received - THANK YOU 90.00CR
 Additional Activity: 3,240.38CR
 Credit 358.63
 Revenue Protection Invest Charge 2,705.43CR

BALANCE BEFORE NEW CHARGES

Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE
 Electric Service Amount 9,920.45
 Gross Receipts Tax Increase 85.98
 Franchise Charge 498.81
 Utility Tax 892.35
 Current Electric Charges 11,397.59

TOTAL NEW CHARGES: 11,397.59

TOTAL NOW DUE: \$8,692.16

CORRECTED BILL

Messages

- A late payment charge of 1.5% will apply if not paid by DEC 20.
- This bill is for multiple (62) billing periods. Details of each period are available on the attached report(s).
- From all of us at FPL, thank you for your business in 1995. Have a bright and happy holiday season and a safe new year.



Florida Power & Light Company
PO Box 025578



USEFUL TELEPHONE NUMBERS
Customer Service: (305) 442-6770
Hearing/Speech impaired: 1-800-432-6554 (TTY/TDD)

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
JOE GARCIA



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DEMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

August 6, 1997

Attorney F. David Famulari
2900 Southwest 28th Terrace
Miami, FL 33133

RE: FPSC Inquiry #182049I
Mr. Mario P. Martínez - Client

Dear Attorney Famulari:

Thank you for your recent letter concerning Florida Power and Light Company.

We will look into the matter you outlined, advise the company to contact you to resolve the problem, and require the company to provide the Florida Public Service Commission with a letter outlining its resolution of the matter.

If you have any questions, I can be reached at 1-800-342-3552.

Sincerely,

A handwritten signature in cursive script that reads "Dick Durbin".

Dick Durbin
Regulatory Supervisor/Consultant
Division of Consumer Affairs

DD:ewe

**** Transmit Conf. Report ****

Aug 6 '97 8:52

FL PUBLIC SERVICE COMM--> 613055523849	
No.	0003
Mode	NORMAL
Time	14'10"
Pages	30 Page(s)
Result	O K

187049Z

Law Offices
Underwood, Karcher & Karcher
PROFESSIONAL ASSOCIATION

DAVID P. KARCHER
MICHAEL R. KARCHER
F. DAVID FAMILARI
A. MICHELLE OTERO
PAUL N. ANDERSON
BRIAN T. SCARRY
B. COLLEEN MARTIN
JAMES H. PERRY, II

GROVE PLAZA BUILDING - 8th FLOOR
2900 S.W. 28TH TERRACE
Miami, Florida 33133
TELEPHONE (305) 448-2300
FAX (305) 448-5858
E-MAIL ukarch@eol.com

EDWIN H. UNDERWOOD (1920-1985)
OF COUNSEL
GEORGE ELLIOTT PATTERSON, JR.

July 29, 1997

Division of Consumer Affairs
at the Public Service Commission
2540 Shumart Oak Blvd.
Tallahassee, FL 32399



Re: Florida Power & Light Company
v. Mario P. Martinez, etc.
Our File #1396-149

To Whom it may concern:

The undersigned law firm represents Mario P. Martinez in the above styled claim. There is ongoing litigation in the Dade County Circuit Court regarding meter tampering and a past due account between FPL and Mr. Martinez. Mr. Martinez takes this opportunity to file a complaint with the Division of Consumer Affairs pursuant to Florida Administrative Code 25-22.032.

Due to the alleged meter tampering, FPL has rebilled Mr. Martinez' account in the amount of \$8,692.16. A copy of the customer statement with the rebilled amount along with supporting documentation breaking down the adjusted billing is attached for your review.

Mr. Martinez disagrees with the rebilled amount because it is his contention that FPL did not take into account the limited use of electricity at the subject address. Mr. Martinez stated, as evidenced by an affidavit that was filed in the Circuit Court case, that he and his wife made very limited use of the electrical appliances in the house. They used the air-conditioner for only 2 to 3 hours each night and relied mostly on ceiling fans for cooling when necessary. They only cooked one meal a day and never had a dishwasher. Most of the laundry was sent out and any laundry done at home was dried on a close line in the backyard. The amount of kilowatt hours as indicated in the rebilling far exceed not only the usage that Mr. Martinez and his wife customarily consumed but is above the amount used in a residence of the square footage of the house involved.



Florida Power & Light Company
 PO Box 025576
 Miami, FL 33102

27

Please request changes on the back. Notes on the front will not be detected.

A I S 8504 9
 166437

MARIO P MARTINEZ
 4891 SW 5TH TER
 MIAMI FL 33134

I added my donation for the Care to Share Energy Fund to help those in need. (Mark 'X' in box)

\$1 \$2 \$5 \$10 Other _____

PLEASE FILL IN TOTAL AMOUNT PAID
 \$
Dollars Cents

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL
 GENERAL MAIL FACILITY
 MIAMI FL 33188-0001

Account Number	Total Now Due	NEW Charges Past Due
56393-73124	\$8,692.16	DEC 20 1995

CUSTOMER STATEMENT

Statement Date: NOV 29 1995
 Customer Name: MARIO P MARTINEZ
 Service Address: 4891 SW 5 TER

Account Number: 56393-73124
 Service Dates: MAY 31 90 to JUN 30 95
 Service Days: See message below
 Next Scheduled Read Date: NOV 30 1995

FOLD ON PERFORATION BEFORE TEARING

Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (=)	NEW Charges (+)	NEW Charges Past Due	Total Now Due (=)
268.32	90.00CR	2,883.75CR	2,705.43CR	11,397.59	DEC 20 1995	\$8,692.16

Multiple-Month Usage Meter No. 5C78521	
Total KWH	131,796

Account Activity

Previous Statement Balance
 Payment Received - THANK YOU
 Additional Activity:

Credit
 Revenue Protection Invest Charge
BALANCE BEFORE NEW CHARGES

Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE
 Electric Service Amount 9,920.45
 Gross Receipts Tax Increase 85.98
 Franchise Charge 498.81
 Utility Tax 892.35

Current Electric Charges 11,397.59

TOTAL NEW CHARGES:

TOTAL NOW DUE:

CORRECTED BILL

268.32
 90.00CR

3,240.38CR
 356.63

2,705.43CR

11,397.59

11,397.59

\$8,692.16

Messages

- A late payment charge of 1.5% will apply if not paid by DEC 20.
- This bill is for multiple (62) billing periods. Details of each period are available on the attached report(s).
- From all of us at FPL, thank you for your business in 1995. Have a bright and happy holiday season and a safe new year.

Division of Consumer Affairs
July 29, 1997
Page 2

We ask that the public service commission review the rebilling taking into account the size of the residence and the limited use of electricity by the occupants. We welcome the opportunity to discuss these matters with you further.

We enclose pertinent documents from Florida Power and Light related to the rebilling procedure.

We thank you for help in this matter.

Very truly yours,

UNDERWOOD, KARCHER & KARCHER, P.A.


F. DAVID FAMULARI

FDF:lb
cc: Robert E. Stone, Esq.



Florida Power & Light Company
 PO Box 025576
 Miami, FL 33102

/ 27

Please request changes on the back. Notes on the front will not be detected.

A I S 8504 9
 166437

MARIO P MARTINEZ
 4891 SW 5TH TER
 MIAMI FL 33134

I added my donation for the Care to Share Energy Fund to help those in need. (Mark 'X' in box)

\$1 \$2 \$5 \$10 Other _____

PLEASE FILL IN TOTAL AMOUNT PAID
 \$
Dollars Cents

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL
 GENERAL MAIL FACILITY
 MIAMI FL 33188-0001

Account Number	Total Now Due	NEW Charges Past Due
56393-73124	\$8,692.16	DEC 20 1995

FOLD ON PERFORATION BEFORE TEARING

CUSTOMER STATEMENT

Statement Date: NOV 29 1995
 Customer Name: MARIO P MARTINEZ
 Service Address: 4891 SW 5 TER

Account Number: 56393-73124

Service Dates: MAY 31 90 to JUN 30 95
 Service Days: See message below
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Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (=)	NEW Charges (+)	NEW Charges Past Due	Total Now Due (=)
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Multiple-Month Usage
 Meter No. 5C78521
 Total KWH 131,796

Account Activity

Previous Statement Balance
 Payment Received - THANK YOU
 Additional Activity:
 Credit

CORRECTED BILL
 268.32
 90.00CR
 3,240.38CR
 358.63
 2,705.43CR

BALANCE BEFORE NEW CHARGES

Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE
 Electric Service Amount 9,920.45
 Gross Receipts Tax Increase 85.98
 Franchise Charge 498.81
 Utility Tax 892.35
 Current Electric Charges 11,397.59

TOTAL NEW CHARGES:

11,397.59

TOTAL NOW DUE:

\$8,692.16

Messages

- A late payment charge of 1.5% will apply if not paid by DEC 20.
- This bill is for multiple (62) billing periods. Details of each period are available on the attached report(s).
- From all of us at FPL, thank you for your business in 1995. Have a bright and happy holiday season and a safe new year.



Florida Power & Light Company
 PO Box 025576



USEFUL TELEPHONE NUMBERS
 Customer Service: (305) 442-8770
 Hearing/Speech Impaired: 1-800-432-6554 (TTY/VOI)

CC N (Y/N)	RQST BY	PAGE		1 OF 2							
S	SVC DT	RM	DYS	T	S	KWH	KWD	ELE AMT	BB AMT	TOT BILL	AMT
-	04/01/96	4	31	F	B	417	0	38.53	0.00	9,319.73	
-	03/01/96	3	29	A	B	704	0	60.60	0.00	9,256.04	
-	02/01/96	2	29	A	B	785	0	67.24	0.00	9,194.55	
-	01/03/96	1	34	A	B	873	0	75.01	0.00	8,992.42	
-	11/30/95	12	31	A	B	1082	0	93.47	0.00	8,785.63	
-	10/30/95	11	31	A	B	2025	0	176.81	0.00	268.32	
-	09/29/95	10	30	A	B	2157	0	188.49	0.00	250.85	
-	08/30/95	9	29	A	B	2192	0	183.60	0.00	527.31	
-	08/01/95	8	32	A	B	3071	0	258.09	0.00	338.63	
-	06/30/95	7	29	L	B	2177	0	182.32	0.00	8,692.16	*
-	06/01/95	6	30	L	B	2447	0	205.21	0.00	0.00	
-	05/02/95	5	29	L	B	2134	0	178.69	0.00	0.00	
-	04/03/95	4	31	L	B	1862	0	155.63	0.00	0.00	

NEXT TYPE A FIND GWA 80
 TOP OF LIST
 08-PAGE DOWN 13-MRDG HIST 16-BUS BRKDWN 17-HI BILL 18-READ/VERIFY NEWS FACT

31HI

BILLING HISTORY

07/20/95 11:35:39

ACT 05/31/90 1/044/ 5C42936

UC50

MARIO P MARTINEZ

PH (305)567-0856 S

SPEC

4891 SW 5TH TER

S/TM

COIN

MIAMI

FL 33134 P 0L03A:85-04-090-17200-6

CC N (Y/N)	POST BY	RM	DYS	T	S	RAA	RRO	ECE AMT	BB AMT	PAGE TOT	2 OF	BILL AMT
- 06/02/94	6	30	A	8		756	0	61.10	0.00		2	61.10
- 05/03/94	5	29	A	8		976	0	79.52	0.00		2	79.52
- 04/04/94	4	31	A	9		735	0	59.54	0.00		2	59.54
- 03/04/94	3	30	A	8		922	0	75.94	0.00		2	75.94
- 02/02/94	2	29	A	8		409	0	36.45	0.00		2	36.45
- 01/04/94	1	33	A	8		773	0	65.19	0.00		2	65.19
- 12/02/93	12	31	A	8		693	0	58.88	0.00		2	58.88
- 11/01/93	11	31	A	8		609	0	52.55	0.00		2	59.12
- 10/01/93	10	30	A	3		535	0	46.95	0.00		2	36.42
- 09/01/93	9	30	A	8		674	0	59.24	0.00		2	118.74
- 08/02/93	8	32	A	8		1226	0	107.93	0.00		2	159.45

NEXT _____ TYPE B FIND _____ 084 11
 BOTTOM OF LIST
 02-TOP LIST 07-PAGE UP 13-MSG HIST 16-MSG BAKDWN 17-NE BILL 18-READ/VERIFY

BIHI

BILLING HISTORY

07/20/95 11:35:39
UCSO

ELE ACT

05/31/90 1/044/ 5042936

MARIO P MARTINEZ
4891 SW 5TH TER
MIAMI

PH (305)567-0856 S
S/TW

SPEC
COIN

FL 33134 P OLD9A:85-04-090-17200-6

PAGE 1 OF 2

CC N (Y/N)	POST	BY	S	SVC	DT	AM	DYS	T	S	KMH	KWD	ELE	AMT	BB	AMT	TOT	BILL	AMT
-	06/30/95	7	29	K	9					882	0	72.60		0.00				129.35
-	06/01/95	6	30	A	8					1455	0	121.15		0.00				130.91
-	05/02/95	5	29	A	8					593	0	49.92		0.00				49.62
-	04/03/95	4	31	A	8					798	0	65.46		0.00				120.70
-	03/03/95	3	29	A	8					645	0	53.21		0.00				135.09
-	02/02/95	2	29	A	8					473	0	40.79		0.00				80.67
-	01/04/95	1	33	A	8					433	0	37.88		0.00				133.20
-	12/02/94	12	31	A	8					629	0	52.05		0.00				90.91
-	11/01/94	11	32	A	8					462	0	39.98		0.00				125.13
-	09/30/94	10	30	A	8					606	0	56.19		0.00				143.04
-	08/31/94	9	29	A	8					1057	0	86.31		0.00				126.46
-	08/02/94	8	32	A	8					1095	0	89.56		0.00				87.56
-	07/01/94	7	29	A	8					755	0	61.02		0.00				61.02

NEXT TYPE B FIND

TOP OF LIST

08-PAGE DOWN 13-M500 HIST 16-EUS ERKOWN 17-HI BILL 18-READ/VERIFY NOW

KWH HISTORY SUMMARY

NAME : MARIO P. MARTINEZ

METER SET DATE: 8/79 METER NO.: 5C78521

ADDRESS: 4891 SW 5 TER

CUSTOMER CONNECT DATE: 5/31/90

ACCT. NO.: 56393-73124 (CURRENT)

CASE NUMBER : 95E-5409

ACCT. NO.: 85-04-090-17200-6 (PREVIOUS)

Readings

MONTH <i>1996</i>	1995	1994	1993	1992	1991	1990	1989
<i>1/3</i> JANUARY <i>873</i>	1/4 433 <i>88268</i>	1/4 773 <i>79352</i>	1/4 595 <i>70854</i>	1/6 503 <i>64282</i>	1/4 452 <i>55407</i>		
FEBRUARY	2/2 473 <i>88741</i>	2/2 409 <i>79761</i>	2/1 428 <i>71282</i>	2/4 504 <i>64786</i>	2/2 309 <i>59716</i>		
MARCH	3/3 645 <i>89386</i>	3/4 922 <i>80683</i>	3/3 574 <i>71856</i>	3/4 438 <i>65224</i>	3/5 356 <i>60072</i>		
APRIL	4/2 798 <i>90184</i>	4/4 735 <i>81418</i>	4/2 740 <i>72596</i>	4/2 389 <i>65613</i>	4/3 484 <i>60536</i>		
MAY	5/2 583 <i>90777</i>	5/3 976 <i>82394</i>	5/3 878 <i>72474</i>	5/1 581 <i>66174</i>	5/2 346 <i>6082</i>		
JUNE	6/1 1455 <i>92232</i>	6/2 756 <i>83150</i>	6/1 689 <i>74163</i>	6/2 790 <i>66964</i>	6/3 376 <i>61258</i>	6/4 81 <i>55971</i>	
JULY	6/30 882 A <i>00260*</i>	7/1 755 <i>83905</i>	7/1 679 <i>74842</i>	7/1 689 <i>67653</i>	7/2 463 <i>61721</i>	7/3 607 <i>56578</i>	
AUGUST	8/1 3071 <i>02431</i>	8/2 1096 <i>85001</i>	8/2 1226 <i>76068</i>	7/31 509 <i>68162</i>	8/2 485 <i>62186</i>	8/3 494 <i>57072</i>	
SEPTEMBER	8/30 05623 <i>2192</i>	8/3 1057 <i>86058</i>	9/1 674 <i>76742</i>	9/1 408 <i>63568</i>	9/3 303 <i>62489</i>	9/4 555 <i>57627</i>	
OCTOBER	10/29 01180 <i>2157</i>	9/30 686 <i>86744</i>	10/1 535 <i>77277</i>	10/1 779 <i>69347</i>	10/2 357 <i>62846</i>	10/3 416 <i>58043</i>	
NOVEMBER	10/30 09305 <i>2025</i>	11/1 462 <i>87206</i>	11/1 609 <i>77886</i>	10/30 581 <i>69928</i>	11/4 541 <i>63387</i>	11/2 466 <i>58509</i>	
DECEMBER	11/30 10857 <i>1082</i>	12/2 629 <i>87835</i>	12/2 693 <i>78579</i>	12/2 331 <i>70259</i>	12/4 392 <i>63779</i>	12/4 446 <i>58955</i>	

A: CONDITION DISCOVERED (NEW METER SET 6/20/95)*

PREPARED BY: _____

C. L. MACVICAR
C. L. MACVICAR

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-ENTER CORR-DEVEN CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	06/04/90	06/04/90	SERVICE TO	07/03/90	07/03/90	SERVICE TO	08/03/90	08/03/90
SERVICE FROM	05/31/90	05/31/90	SERVICE FROM	06/04/90	06/04/90	SERVICE FROM	07/03/90	07/03/90
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		4	SERVICE DAYS		29	SERVICE DAYS		31
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	55971	55971	KWH RDG	56578	56578	KWH RDG	57072	57072
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
JN-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	81	328	TOT KWH USED	607	2651	TOT KWH USED	494	2816
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	6.21	25.10	SERV AMT	46.50	203.03	SERV AMT	38.88	215.77
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX			GR RCT TAX	.24	1.04	GR RCT TAX	.20	1.10
FRANC CHG	.32	1.29	FRANC CHG	2.40	10.48	FRANC CHG	2.01	11.13
UTILITY TX	.53	2.13	UTILITY TX	3.97	17.35	UTILITY TX	3.34	18.44
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIX CHG								
CABLE ADJ								
LEV DIFF								
TOTAL AMT	7.06	28.52	TOTAL AMT	53.11	231.90	TOTAL AMT	44.43	246.44
RECALCULATED AMOUNT	21.46		RECALCULATED AMOUNT	178.79		RECALCULATED AMOUNT	202.01	

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	09/04/90	09/04/90	SERVICE TO	10/03/90	10/03/90	SERVICE TO	11/02/90	11/02/90
SERVICE FROM	08/03/90	08/03/90	SERVICE FROM	09/04/90	09/04/90	SERVICE FROM	10/03/90	10/03/90
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		32	SERVICE DAYS		29	SERVICE DAYS		30
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	57627	57627	KWH RDG	58043	58043	KWH RDG	58509	58509
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	555	2641	TOT KWH USED	416	2656	TOT KWH USED	466	2113
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	42.99	202.25	SERV AMT	34.35	207.92	SERV AMT	37.80	165.03
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.22	1.03	GR RCT TAX	.18	1.06	GR RCT TAX	.19	.84
FRANC CHG	2.22	10.44	FRANC CHG	1.77	10.73	FRANC CHG	1.95	8.52
UTILITY TX	3.68	17.28	UTILITY TX	2.97	17.74	UTILITY TX	3.25	14.08
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
TABLE ADJ								
REV DIFF								
TOTAL AMT	49.11	231.00	TOTAL AMT	39.27	237.45	TOTAL AMT	43.19	188.47
RECALCULATED AMOUNT	181.89		RECALCULATED AMOUNT	198.18		RECALCULATED AMOUNT	145.28	

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT REASON FOR ADJUSTMENT
NON-INNER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	12/04/90	12/04/90	SERVICE TO	01/04/91	01/04/91	SERVICE TO	02/02/91	02/02/91
SERVICE FROM	11/02/90	11/02/90	SERVICE FROM	12/04/90	12/04/90	SERVICE FROM	01/04/91	01/04/91
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		32	SERVICE DAYS		31	SERVICE DAYS		29
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	58955	58955	KWH RDG	59407	59407	KWH RDG	59716	59716
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	446	1725	TOT KWH USED	452	1764	TOT KWH USED	309	1572
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	36.41	134.40	SERV AMT	38.86	145.42	SERV AMT	28.36	129.38
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.19	.69	GR RCT TAX	.20	.74	GR RCT TAX	.14	.66
FRANC CHG	1.88	6.94	FRANC CHG	2.01	7.50	FRANC CHG	1.76	6.68
UTILITY TX	3.14	11.46	UTILITY TX	3.18	11.76	UTILITY TX	2.36	10.46
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
TABLE ADJ								
REV DIFF								
TOTAL AMT	41.62	153.49	TOTAL AMT	44.25	165.42	TOTAL AMT	32.32	147.18
RECALCULATED AMOUNT	111.87		RECALCULATED AMOUNT	121.17		RECALCULATED AMOUNT	114.86	

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	03/05/91	03/05/91	SERVICE TO	04/03/91	04/03/91	SERVICE TO	05/02/91	05/02/91
SERVICE FROM	02/02/91	02/02/91	SERVICE FROM	03/05/91	03/05/91	SERVICE FROM	04/03/91	04/03/91
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		31	SERVICE DAYS		29	SERVICE DAYS		29
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	60072	60072	KWH RDG	60536	60536	KWH RDG	60882	60882
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	356	1635	TOT KWH USED	464	1772	TOT KWH USED	346	2206
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	31.81	134.64	SERV AMT	37.20	136.35	SERV AMT	29.17	170.20
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.16	.69	GR RCT TAX	.19	.70	GR RCT TAX	.15	.87
FRANC CHG	1.64	6.95	FRANC CHG	1.92	7.03	FRANC CHG	1.50	8.77
UTILITY TX	2.63	10.89	UTILITY TX	3.30	12.00	UTILITY TX	2.61	14.99
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
CABLE ADJ								
REV DIFF								
TOTAL AMT	36.24	153.17	TOTAL AMT	42.61	156.08	TOTAL AMT	33.43	194.83
RECALCULATED AMOUNT	116.93		RECALCULATED AMOUNT	113.47		RECALCULATED AMOUNT	161.40	

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INITIAL CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED -----		RE-BILLED--		AS BILLED -----		RE-BILLED		-- AS BILLED-----		RE-BILLED	
SERVICE TO	06/03/91	06/03/91	SERVICE TO	07/02/91	07/02/91	SERVICE TO	08/02/91	08/02/91	SERVICE TO	07/02/91	07/02/91
SERVICE FROM	05/02/91	05/02/91	SERVICE FROM	06/03/91	06/03/91	SERVICE FROM	07/02/91	07/02/91	SERVICE FROM	07/02/91	07/02/91
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		32	SERVICE DAYS		29	SERVICE DAYS		31	SERVICE DAYS		31
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	61258	61258	KWH RDG	61721	61721	KWH RDG	62186	62186	KWH RDG	62186	62186
DEMAND RDG			DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	376	2465	TOT KWH USED	463	2623	TOT KWH USED	465	2837	TOT KWH USED	465	2837
DEM USED			DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	31.22	190.40	SERV AMT	37.13	202.73	SERV AMT	37.27	219.41	SERV AMT	37.27	219.41
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.16	.97	GR RCT TAX	.28	1.56	GR RCT TAX	.29	1.68	GR RCT TAX	.29	1.68
FRANC CHG	1.61	9.82	FRANC CHG	1.92	10.48	FRANC CHG	1.93	11.34	FRANC CHG	1.93	11.34
UTILITY TX	2.79	16.77	UTILITY TX	3.30	17.90	UTILITY TX	3.32	19.38	UTILITY TX	3.32	19.38
FL SLS TAX			FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG											
USAGE CHG											
ADNIN CHG											
XABLE ADJ											
REV DIFF											
TOTAL AMT	35.78	217.96	TOTAL AMT	42.63	232.67	TOTAL AMT	42.81	251.81	TOTAL AMT	42.81	251.81

RECALCULATED AMOUNT 182.18

RECALCULATED AMOUNT 190.04

RECALCULATED AMOUNT 209.00

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-FINER CURR-DIVIS CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	09/03/91	09/03/91	SERVICE TO	10/02/91	10/02/91	SERVICE TO	11/04/91	11/04/91
SERVICE FROM	08/02/91	08/02/91	SERVICE FROM	09/03/91	09/03/91	SERVICE FROM	10/02/91	10/02/91
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		32	SERVICE DAYS		29	SERVICE DAYS		33
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDC	62489	62489	KWH RDC	62846	62846	KWH RDC	63387	63387
DEMAND RDC			DEMAND RDC			DEMAND RDC		
ON-PK KWH RDC			ON-PK KWH RDC			ON-PK KWH RDC		
ON-PK DEM RDC			ON-PK DEM RDC			ON-PK DEM RDC		
TOT KWH USED	303	2744	TOT KWH USED	357	2485	TOT KWH USED	541	2022
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	26.25	212.15	SERV AMT	30.00	192.51	SERV AMT	42.56	156.30
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.20	1.63	GR RCT TAX	.23	1.48	GR RCT TAX	.33	1.20
FRANC CHG	1.36	10.96	FRANC CHG	1.55	9.95	FRANC CHG	2.20	8.08
UTILITY TX	2.37	18.74	UTILITY TX	2.69	17.00	UTILITY TX	3.77	13.79
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
CABLE ADJ								
REV DIFF								
TOTAL AMT	30.18	243.48	TOTAL AMT	34.47	220.94	TOTAL AMT	48.86	179.37
RECALCULATED AMOUNT	213.30		RECALCULATED AMOUNT	186.47		RECALCULATED AMOUNT	130.51	

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INHLR CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

SERVICE TO		03/04/92	03/04/92	SERVICE TO		04/02/92	04/02/92	SERVICE TO		05/01/92	05/01/92
SERVICE FROM		02/04/92	02/04/92	SERVICE FROM		03/04/92	03/04/92	SERVICE FROM		04/02/92	04/02/92
RATE SCHED		RS-1	RS-1	RATE SCHED		RS-1	RS-1	RATE SCHED		RS-1	RS-1
SERVICE DAYS			29	SERVICE DAYS			29	SERVICE DAYS			29
LMIS CRDT DAYS				LMIS CRDT DAYS				LMIS CRDT DAYS			
KWH RDG		65224	65224	KWH RDG		65613	65613	KWH RDG		66174	66174
DEMAND RDG				DEMAND RDG				DEMAND RDG			
ON-PK KWH RDG				ON-PK KWH RDG				ON-PK KWH RDG			
ON-PK DEM RDG				ON-PK DEM RDG				ON-PK DEM RDG			
TOT KWH USED		438	1699	TOT KWH USED		389	1676	TOT KWH USED		561	1883
DEM USED				DEM USED				DEM USED			
ON-PK USAGE				ON-PK USAGE				ON-PK USAGE			
ONP DEMAND				ONP DEMAND				ONP DEMAND			
OFFP KWH USED				OFFP KWH USED				OFFP KWH USED			
SERV AMT		34.70	127.80	SERV AMT		30.78	123.12	SERV AMT		41.87	138.56
LD CNTL CR		0.00	0.00	LD CNTL CR		0.00	0.00	LD CNTL CR		0.00	0.00
GR RCT TAX		.27	.98	GR RCT TAX		.24	.94	GR RCT TAX		.32	1.06
FRANC CHG		1.79	6.61	FRANC CHG		1.57	6.27	FRANC CHG		2.13	7.06
UTILITY TX		3.16	11.54	UTILITY TX		2.83	11.20	UTILITY TX		3.82	12.61
FL SLS TAX				FL SLS TAX				FL SLS TAX			
PRE CNTL CR				PRE CNTL CR				PRE CNTL CR			
TRANSF CR				TRANSF CR				TRANSF CR			
CURTAIL CR				CURTAIL CR				CURTAIL CR			
ACCESS CHG											
USAGE CHG											
ADMIN CHG											
XABLE ADJ											
REV DIFF											
TOTAL AMT		39.92	146.93	TOTAL AMT		35.42	141.53	TOTAL AMT		48.14	159.29
		*****	*****			*****	*****			*****	*****
RECALCULATED AMOUNT		107.01		RECALCULATED AMOUNT		106.11		RECALCULATED AMOUNT		111.15	
		*****				*****				*****	

ADJUSTMENT BILLING BREAKDOWN

DATE: 11-29-95

PAGE: 7

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-SIMILR CURR-DIVLR CH*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	12/04/91	12/04/91	SERVICE TO	01/06/92	01/06/92	SERVICE TO	02/04/92	02/04/92
SERVICE FROM	11/04/91	11/04/91	SERVICE FROM	12/04/91	12/04/91	SERVICE FROM	01/06/92	01/06/92
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		30	SERVICE DAYS		33	SERVICE DAYS		29
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	63779	63779	KWH RDG	64282	64282	KWH RDG	64786	64786
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	392	1738	TOT KWH USED	503	1730	TOT KWH USED	504	1601
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	32.39	134.09	SERV AMT	39.97	133.46	SERV AMT	39.08	120.33
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.25	1.03	GR RCT TAX	.31	1.02	GR RCT TAX	.30	.92
FRANC CHG	1.67	6.93	FRANC CHG	2.07	6.90	FRANC CHG	2.02	6.22
UTILITY TX	2.90	11.83	UTILITY TX	3.55	11.77	UTILITY TX	3.55	10.86
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
TABLE ADJ								
REV DIFF								
TOTAL AMT	37.21	153.88	TOTAL AMT	45.90	153.15	TOTAL AMT	44.95	138.33
RECALCULATED AMOUNT	116.67		RECALCULATED AMOUNT	107.25		RECALCULATED AMOUNT	93.38	

ADJUSTMENT BILLING BREAKDOWN

DATE: 11-29-95

PAGE: 9

CUSTOMER NAME AND SERVICE ADDRESS
 MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
 NON-TIME R CORR-DIVL R CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--		AS BILLED ----- RE-BILLED		-- AS BILLED-----RE-BILLED				
SERVICE TO	06/02/92	06/02/92	SERVICE TO	07/01/92	07/01/92	SERVICE TO	07/31/92	07/31/92
SERVICE FROM	05/01/92	05/01/92	SERVICE FROM	06/02/92	06/02/92	SERVICE FROM	07/01/92	07/01/92
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		32	SERVICE DAYS		29	SERVICE DAYS		30
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	66964	66964	KWH RDG	67653	67653	KWH RDG	68162	68162
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
JN-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	790	2398	TOT KWH USED	689	2809	TOT KWH USED	509	2990
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	57.06	176.95	SERV AMT	50.14	207.59	SERV AMT	38.50	221.09
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.44	1.36	GR RCT TAX	.51	2.13	GR RCT TAX	.39	2.27
FRANC CHG	2.91	9.02	FRANC CHG	2.56	10.61	FRANC CHG	1.97	11.30
UTILITY TX	5.18	16.11	UTILITY TX	4.57	18.95	UTILITY TX	3.53	20.19
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
TABLE ADJ								
REV DIFF								
TOTAL AMT	65.59	203.44	TOTAL AMT	57.78	239.28	TOTAL AMT	44.39	254.85
RECALCULATED AMOUNT	137.85		RECALCULATED AMOUNT	181.50		RECALCULATED AMOUNT	210.46	

C TOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVLH CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	09/01/92	09/01/92	SERVICE TO	10/01/92	10/01/92	SERVICE TO	10/30/92	10/30/92
SERVICE FROM	07/31/92	07/31/92	SERVICE FROM	09/01/92	09/01/92	SERVICE FROM	10/01/92	10/01/92
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		32	SERVICE DAYS		30	SERVICE DAYS		29
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	68568	68568	KWH RDG	69347	69347	KWH RDG	69928	69928
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDC		
TOT KWH USED	406	2511	TOT KWH USED	779	2372	TOT KWH USED	581	2289
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	31.87	185.37	SERV AMT	57.84	179.88	SERV AMT	44.36	173.54
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.33	1.90	GR RCT TAX	.59	1.84	GR RCT TAX	.45	1.78
FRANC CHG	1.63	9.47	FRANC CHG	2.95	9.19	FRANC CHG	2.27	8.87
UTILITY TX	2.94	16.92	UTILITY TX	5.37	16.76	UTILITY TX	4.14	16.17
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
XABLE ADJ								
REV DIFF								
TOTAL AMT	36.77	213.66	TOTAL AMT	66.75	207.67	TOTAL AMT	51.22	200.36
	=====	=====		=====	=====		=====	=====
RECALCULATED AMOUNT	176.89		RECALCULATED AMOUNT	140.92		RECALCULATED AMOUNT	149.14	
	=====			=====			=====	

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INITIAL CURR-DIVIS CR*

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	12/02/92	12/02/92	SERVICE TO	01/04/93	01/04/93	SERVICE TO	02/01/93	02/01/93
SERVICE FROM	10/30/92	10/30/92	SERVICE FROM	12/02/92	12/02/92	SERVICE FROM	01/04/93	01/04/93
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		33	SERVICE DAYS		33	SERVICE DAYS		28
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	70259	70259	KWH RDG	70854	70854	KWH RDG	71282	71282
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	331	1906	TOT KWH USED	595	1766	TOT KWH USED	428	1526
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	27.70	144.19	SERV AMT	45.30	133.47	SERV AMT	34.16	115.08
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.28	1.48	GR RCT TAX	.46	1.37	GR RCT TAX	.35	1.18
FRANC CHG	1.41	7.37	FRANC CHG	2.31	6.82	FRANC CHG	1.75	5.88
UTILITY TX	2.62	13.43	UTILITY TX	4.22	12.43	UTILITY TX	3.21	10.72
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
XABLE ADJ								
REV DIFF								
TOTAL AMT	32.01	166.47	TOTAL AMT	52.29	154.09	TOTAL AMT	39.47	132.86
RECALCULATED*AMOUNT	134.46		RECALCULATED AMOUNT	101.80		RECALCULATED AMOUNT	93.39	

ADJUSTMENT BILLING BREAKDOWN

DATE: 11-29-95

PAGE: 12

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INDLR CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	03/03/93	03/03/93	SERVICE TO	04/02/93	04/02/93	SERVICE TO	05/03/93	05/03/93
SERVICE FROM	02/01/93	02/01/93	SERVICE FROM	03/03/93	03/03/93	SERVICE FROM	04/02/93	04/02/93
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		30	SERVICE DAYS		30	SERVICE DAYS		31
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	71856	71856	KWH RDG	72596	72596	KWH RDG	73474	73474
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	574	1490	TOT KWH USED	740	1720	TOT KWH USED	878	1813
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	43.89	112.31	SERV AMT	56.30	133.07	SERV AMT	67.02	140.37
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.45	1.15	GR RCT TAX	.58	1.36	GR RCT TAX	.69	1.44
FRANC CHG	2.24	5.74	FRANC CHG	2.71	6.40	FRANC CHG	3.22	6.75
UTILITY TX	4.09	10.46	UTILITY TX	4.82	11.44	UTILITY TX	5.74	12.07
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
XABLE ADJ								
REV DIFF								
TOTAL AMT	50.67	129.66	TOTAL AMT	64.41	152.27	TOTAL AMT	76.67	160.63
RECALCULATED AMOUNT	78.99		RECALCULATED AMOUNT	87.86		RECALCULATED AMOUNT	83.96	

ADJUSTMENT BILLING BREAKDOWN

DATE: 11-29-95

PAGE: 13

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INHLR CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	06/02/93	06/02/93	SERVICE TO	07/01/93	07/01/93	SERVICE TO	08/02/93	08/02/93
SERVICE FROM	05/03/93	05/03/93	SERVICE FROM	06/02/93	06/02/93	SERVICE FROM	07/01/93	07/01/93
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		30	SERVICE DAYS		29	SERVICE DAYS		32
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	74163	74163	KWH RDG	74842	74842	KWH RDG	76068	76068
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	689	2333	TOT KWH USED	679	2752	TOT KWH USED	1226	2943
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	52.81	181.15	SERV AMT	52.12	214.02	SERV AMT	94.32	229.00
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.54	1.86	GR RCT TAX	.53	2.19	GR RCT TAX	.97	2.35
FRANC CHG	2.54	8.71	FRANC CHG	2.51	10.29	FRANC CHG	4.54	11.01
UTILITY TX	4.53	15.58	UTILITY TX	4.47	18.42	UTILITY TX	8.10	19.71
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
XABLE ADJ								
REV DIFF								
TOTAL AMT	60.42	207.30	TOTAL AMT	59.63	244.92	TOTAL AMT	107.93	262.07
RECALCULATED AMOUNT	146.88		RECALCULATED AMOUNT	185.29		RECALCULATED AMOUNT	154.14	

ADJUSTMENT BILLING BREAKDOWN

DATE: 11-29-95

PAGE: 14

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INHER CUPR-DIVLR CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	09/01/93	09/01/93	SERVICE TO	10/01/93	10/01/93	SERVICE TO	11/01/93	11/01/93
SERVICE FROM	08/02/93	08/02/93	SERVICE FROM	09/01/93	09/01/93	SERVICE FROM	10/01/93	10/01/93
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		30	SERVICE DAYS		30	SERVICE DAYS		31
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	76742	76742	KWH RDG	77277	77277	KWH RDG	77886	77886
DEMAND RDG			DEMAND RDG			DEMAND RDG		
7N-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
JN-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	674	2801	TOT KWH USED	535	2519	TOT KWH USED	609	2227
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	51.78	217.86	SERV AMT	40.83	189.01	SERV AMT	45.70	166.90
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.53	2.23	GR RCT TAX	.42	1.94	GR RCT TAX	.47	1.71
FRANC CHG	2.49	10.48	FRANC CHG	1.96	9.09	FRANC CHG	2.20	8.03
UTILITY TX	4.44	18.75	UTILITY TX	3.74	17.27	UTILITY TX	4.18	15.25
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
XABLE ADJ								
REV DIFF								
TOTAL AMT	59.24	249.32	TOTAL AMT	46.95	217.31	TOTAL AMT	52.55	191.89
RECALCULATED AMOUNT	190.08		RECALCULATED AMOUNT	170.36		RECALCULATED AMOUNT	139.34	

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INITIAL CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	12/02/93	12/02/93	SERVICE TO	01/04/94	01/04/94	SERVICE TO	02/02/94	02/02/94
SERVICE FROM	11/01/93	11/01/93	SERVICE FROM	12/02/93	12/02/93	SERVICE FROM	01/04/94	01/04/94
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS	31	31	SERVICE DAYS	33	33	SERVICE DAYS	29	29
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDC	78579	78579	KWH RDC	79352	79352	KWH RDC	79761	79761
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDC			ON-PK KWH RDC			ON-PK KWH RDC		
ON-PK DEM RDC			ON-PK DEM RDC			ON-PK DEM RDC		
TOT KWH USED	693	1973	TOT KWH USED	773	1598	TOT KWH USED	409	1567
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	51.22	147.66	SERV AMT	56.72	119.25	SERV AMT	31.61	113.27
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.53	1.51	GR RCT TAX	.58	1.22	GR RCT TAX	.32	1.16
FRANC CHG	2.46	7.10	FRANC CHG	2.73	5.73	FRANC CHG	1.52	5.45
UTILITY TX	4.67	13.49	UTILITY TX	5.16	10.89	UTILITY TX	3.00	10.65
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADNIN CHG								
XABLE ADJ								
REV DIFF								
TOTAL AMT	58.88	169.76	TOTAL AMT	65.19	137.09	TOTAL AMT	36.45	130.53
RECALCULATED AMOUNT	110.88		RECALCULATED AMOUNT	71.90		RECALCULATED AMOUNT	94.08	

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INNER CURR-DIVIS CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
DESCRIPTION	03/04/94	03/04/94	DESCRIPTION	04/04/94	04/04/94	DESCRIPTION	05/03/94	05/03/94
SERVICE TO	03/04/94	03/04/94	SERVICE TO	04/04/94	04/04/94	SERVICE TO	05/03/94	05/03/94
SERVICE FROM	02/02/94	02/02/94	SERVICE FROM	03/04/94	03/04/94	SERVICE FROM	04/04/94	04/04/94
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS	30	30	SERVICE DAYS	31	31	SERVICE DAYS	29	29
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	80683	80683	KWH RDG	81418	81418	KWH RDG	82394	82394
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	922	1627	TOT KWH USED	735	1862	TOT KWH USED	976	2134
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	65.90	117.69	SERV AMT	51.55	133.00	SERV AMT	68.84	152.74
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.68	1.21	GR RCT TAX	.53	1.36	GR RCT TAX	.71	1.57
FRANC CHG	3.17	5.66	FRANC CHG	2.55	6.58	FRANC CHG	3.41	7.56
UTILITY TX	6.19	11.07	UTILITY TX	4.91	12.68	UTILITY TX	6.56	14.57
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
XABLE ADJ								
REV DIFF								
TOTAL AMT	75.94	135.63	TOTAL AMT	59.54	153.62	TOTAL AMT	79.52	176.44
RECALCULATED AMOUNT	59.69		RECALCULATED AMOUNT	94.08		RECALCULATED AMOUNT	96.92	

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INNER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	06/02/94	06/02/94	SERVICE TO	07/01/94	07/01/94	SERVICE TO	08/02/94	08/02/94
SERVICE FROM	05/03/94	05/03/94	SERVICE FROM	06/02/94	06/02/94	SERVICE FROM	07/01/94	07/01/94
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS	30	30	SERVICE DAYS	29	29	SERVICE DAYS	32	32
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	83150	83150	KWH RDG	83905	83905	KWH RDG	85001	85001
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	756	2447	TOT KWH USED	755	2773	TOT KWH USED	1096	2638
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	52.91	175.39	SERV AMT	52.84	199.00	SERV AMT	77.53	189.24
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.54	1.80	GR RCT TAX	.54	2.04	GR RCT TAX	.80	1.94
FRANC CHG	2.62	8.68	FRANC CHG	2.61	9.85	FRANC CHG	3.84	9.36
UTILITY TX	5.03	16.73	UTILITY TX	5.03	18.99	UTILITY TX	7.39	18.05
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
CABLE ADJ								
REV DIFF								
TOTAL AMT	61.10	202.60	TOTAL AMT	61.02	229.88	TOTAL AMT	89.56	218.59
RECALCULATED AMOUNT	141.50		RECALCULATED AMOUNT	168.86		RECALCULATED AMOUNT	129.03	

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVLR CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	08/31/94	08/31/94	SERVICE TO	09/30/94	09/30/94	SERVICE TO	11/01/94	11/01/94
SERVICE FROM	08/02/94	08/02/94	SERVICE FROM	08/31/94	08/31/94	SERVICE FROM	09/30/94	09/30/94
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS	29	29	SERVICE DAYS	30	30	SERVICE DAYS	32	32
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	16058	86058	KWH RDG	86744	86744	KWH RDG	87206	87206
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	1057	2623	TOT KWH USED	686	2379	TOT KWH USED	462	2209
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	74.72	188.12	SERV AMT	48.69	171.18	SERV AMT	34.63	158.81
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.77	1.93	GR RCT TAX	.50	1.76	GR RCT TAX	.36	1.63
FRANC CHG	3.70	9.31	FRANC CHG	2.41	8.47	FRANC CHG	1.71	7.86
UTILITY TX	7.12	17.95	UTILITY TX	4.58	16.14	UTILITY TX	3.28	14.98
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
XABLE ADJ								
REV DIFF								
TOTAL AMT	86.31	217.31	TOTAL AMT	56.18	197.55	TOTAL AMT	39.98	183.28

RECALCULATED AMOUNT 131.00

RECALCULATED AMOUNT 141.37

RECALCULATED AMOUNT 143.30

CUSTOMER NAME AND SERVICE ADDRESS
 ...RIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
 NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	12/02/94	12/02/94	SERVICE TO	01/04/95	01/04/95	SERVICE TO	02/02/95	02/02/95
SERVICE FROM	11/01/94	11/01/94	SERVICE FROM	12/02/94	12/02/94	SERVICE FROM	01/01/95	01/04/95
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS	31	31	SERVICE DAYS	33	33	SERVICE DAYS	29	29
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	87835	87835	KWH RDG	88268	88268	KWH RDG	88741	88741
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	629	2007	TOT KWH USED	433	1598	TOT KWH USED	473	1567
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	45.11	144.13	SERV AMT	32.81	114.38	SERV AMT	35.33	112.12
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.46	1.48	GR RCT TAX	.34	1.17	GR RCT TAX	.36	1.15
FRANC CHG	2.23	7.13	FRANC CHG	1.62	5.66	FRANC CHG	1.75	5.55
UTILITY TX	4.25	13.59	UTILITY TX	3.11	10.78	UTILITY TX	3.35	10.57
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
CABLE ADJ								
REV DIFF								
TOTAL AMT	52.05	166.33	TOTAL AMT	37.88	131.99	TOTAL AMT	40.79	129.39
RECALCULATED AMOUNT	114.28		RECALCULATED AMOUNT	94.11		RECALCULATED AMOUNT	88.60	

ADJUSTMENT BILLING BREAKDOWN

DATE: 11-29-95

PAGE: 20

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

SERVICE TO	03/03/95	03/03/95	SERVICE TO	04/03/95	04/03/95	SERVICE TO	05/02/95	05/02/95
SERVICE FROM	02/02/95	02/02/95	SERVICE FROM	03/03/95	03/03/95	SERVICE FROM	04/03/95	04/03/95
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS	29	29	SERVICE DAYS	31	31	SERVICE DAYS	29	29
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	89386	89386	KWH RDG	90184	90184	KWH RDG	90777	90777
DEMAND RDG			DEMAND RDG			DEMAND RDG		
TM-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
JN-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	645	1627	TOT KWH USED	798	1862	TOT KWH USED	593	2134
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	46.11	116.48	SERV AMT	56.86	135.14	SERV AMT	43.35	155.16
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.47	1.19	GR RCT TAX	.58	1.39	GR RCT TAX	.44	1.59
FRANC CHG	2.28	5.76	FRANC CHG	2.81	6.68	FRANC CHG	2.14	7.67
UTILITY TX	4.35	10.98	UTILITY TX	5.21	12.42	UTILITY TX	3.99	14.27
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
CABLE ADJ								
REV DIFF								
TOTAL AMT	53.21	134.41	TOTAL AMT	65.46	155.63	TOTAL AMT	49.92	178.69
=====		=====	=====		=====	=====		=====
RECALCULATED AMOUNT	81.20		RECALCULATED AMOUNT	90.17		RECALCULATED AMOUNT	128.77	
=====			=====			=====		

ADJUSTMENT BILLING BREAKDOWN

DATE: 11-29-95

PAGE: 21

CUSTOMER NAME AND SERVICE ADDRESS
MARIO P MARTINEZ

BILL ACCT

REASON FOR ADJUSTMENT
NON-INITR CURR-DIVIS CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

SERVICE TO	06/01/95	06/01/95	SERVICE TO	06/30/95	06/30/95
SERVICE FROM	05/02/95	05/02/95	SERVICE FROM	06/01/95	06/01/95
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS	30	30	SERVICE DAYS	29	29
LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	92232	92232	KWH RDG	360	360
DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG		
JN-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	1455	2447	TOT KWH USED	882	2177
DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED		
SERV AMT	105.20	178.18	SERV AMT	63.05	158.31
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	1.08	1.83	GR RCT TAX	.65	1.62
FRANC CHG	5.20	8.81	FRANC CHG	3.12	7.83
UTILITY TX	9.67	16.39	UTILITY TX	5.78	14.56
FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR		
ACCESS CHG					
USAGE CHG					
ADMIN CHG					
CABLE ADJ					
REV DIFF					
TOTAL AMT	121.15	205.21	TOTAL AMT	72.60	182.32
	=====	=====		=====	=====

RECALCULATED AMOUNT 84.06
=====

RECALCULATED AMOUNT 109.72
=====



FACSIMILE COVER SHEET
FLORIDA POWER AND LIGHT CO.
9250 W. FLAGLER ST.
MIAMI FL 33174

SEND TO:

Dick

TELEPHONE NUMBER:

COMPANY/DEPARTMENT:

FAX NUMBER:

FROM:

Public

DEPARTMENT:

REGULATORY AFFAIRS

TELEPHONE NUMBER:

305/552-4258

FAX NUMBER:

305/552-3849

DATE:

8-19-97

TOTAL PAGES
(including this sheet)

31

Special Instruction:

Response for Maria Martinez #18202496



Customer Inquiry Response

Customer Information

MARIO MARTINEZ
4891 SW 5TH TER
MIAMI

1820491

56393-73124

Dick

Final

SEE HARD COPY

FPSC RECEIVED:8/06/87 - RESPONSE SUBMITTED:8/18/87

Approval Signature: Rita D. Lynn

Approver's Title: RP Supervisor

Date of Approval: 08/18/87

Unknown

Error in Complaint Type Field -
you must enter an existing value
in the Complaint Code Field

30
/

FLORIDA POWER & LIGHT CO.

CUSTOMER RESPONSE

FPSC No.: 97F1342 REPORT STATUS: FINAL DATE: AUGUST 7, 1997

1. CUSTOMER NAME: MARIO P. MARTINEZ
2. SERVICE ADDRESS: 4891 SW 5 TER.
3. CITY: MIAMI STATE: FL ZIP: 33134
4. ACCT NO.: 56393-73124 CASE NO.: 95E5409
5. INVESTIGATION INITIATED BY: METER READING DATE: 11/1/94
6. METER SEAL STATUS: INTACT METER NO.: 5C78521
INITIAL OBSERVATION: LOW USAGE/METER SWEATS
7. METERMAN INSPECTION DATE: 6/20/95 NEW METER SET: YES
PRETESTED: NO, NEW FROM FACTORY.
8. OBSERVATIONS: HOLE IN CANOPY WITH OBJECT
9. TEST RESULTS: FL 0 LL 0 W/A 0 VB (WITH WIRE)
WITHOUT WIRE: FL 100.35 LL 99.72 W/A 100.22
DATE: 6/22/95
10. OBSERVATIONS: INNER SEAL INTACT/HOLE/WIRE/RUST ON
DISK/SCRATCHES ON DISK
11. CUSTOMER CONNECT DATE: 5/31/90 METER SET DATE: 8/79
12. ADDITIONAL BILLING TIME FRAME FR: 6/4/90 TO: 6/30/95
13. REASON FOR START DATE: LOW CONSUMPTION/INCREASE AFTER NEW
METER INSTALLED
14. METHOD USED IN ADDITIONAL BILLING: SEASONAL AVERAGE
PERCENTAGE OF USAGE
15. REASON WHY OTHER METHODS WERE NOT USED:
 - A. TEST RESULTS: AFFECTED BY CONDITION
 - B. FOLLOW-UP READINGS: CONSUMPTION ON NEW METER USED
16. PREVIOUS HISTORY: AFFECTED BY CONDITION
17. PERCENTAGE OF USAGE: METHOD USED
18. BILLING IN ACCORDANCE WITH: 25-6.104 FLA. ADMINISTRATIVE
CODE.
19. TOTAL KWH ADDITIONAL BILLED: 94,572 DOLLAR AMOUNT \$8157.21

20. INVESTIGATIVE COSTS BILLED: YES AMOUNT: \$ 353.63
REASON: MANUAL DIVERSION
21. TOTAL ADDITIONAL BILLED AMT: \$8513.84
22. NUMBER MONTHS BILLED: 62 DATE BILL MAILED: 12/20/95
23. NAME/DATE OF CUSTOMER CONTACT: MR. MARIO P. MARTINEZ 8/14/95
24. DETAILS OF BILLING SENT TO CUSTOMER: YES, TO ATTORNEY
IF NOT, WHY?
25. CUSTOMER CONTACT INFORMATION: SEE ATTACHMENT
26. PAYMENT ARRANGEMENTS MADE: NO
INITIAL PAYMENT OF: \$
BALANCE IN EQUAL PAYMENTS OF \$ PER MONTH.

REVENUE PROTECTION SUPV.

DATE

Rita D. Lynn

SYSTEM REVENUE PROTECTION
MANAGER

8-18-97

DATE

FPL CASE SUMMARY

MARIO P. MARTINEZ
4891 SW 5 TER.
MIAMI, FL. 33134

NOVEMBER 1, 1994-FPL METER READER REPORTS "LOW USE" (METER NO. 5C 78521).

MARCH 21, 1995- FPL REVENUE PROTECTION METERMAN DOCUMENTS HOLE IN CANOPY OF METER, OUTER SEAL MISSING; INSTALLS NEW YELLOW SEAL #0006392.

JUNE 18, 1995- FPL REVENUE PROTECTION INVESTIGATOR DOCUMENTS WIRE THROUGH HOLE IN CANOPY OF METER; CENTRAL AIR-CONDITIONER AND OUTSIDE LIGHTS OPERATING.

JUNE 20, 1995- METER IS REPLACED; NEW METER INSTALLED, 5C42936.

JUNE 22, 1995- METER IS TESTED; WITH WIRE METER TEST ZERO.

AUGUST 14, 1995- MR. MARIO P. MARTINEZ IS INTERVIEWED, DENIES KNOWLEDGE OF DIVERSION.

MARCH 18, 1996- ACCOUNT IS DISCONNECTED FOR NON-PAYMENT.

MARCH 19, 1996-(7:50AM) FPL RETURNED MR. MARTINEZ' CALL (MESSAGE LEFT ON MRS. MACVICAR'S TELEPHONE) MRS. MARTINEZ QUESTIONED WHY SERVICE WAS DISCONNECTED, HOWEVER WHEN THE REPRESENTATIVE TRIED TO EXPLAIN MRS. PASTOR WOULD NOT ALLOW HER TO SPEAK, SAID SHE WOULD CALL THEIR ATTORNEY.

11:35AM- MR. MARTINEZ CALLED STATING THAT HE WAS FOUND NOT GUILTY, THEREFORE HE DID NOT HAVE TO PAY. IT WAS EXPLAINED TO MR. MARTINEZ, AGAIN, THAT THE CRIMINAL MATTER WAS SEPARATE AND APART FROM THE ADDITIONAL BILLING. THE CURRENT DIVERSION DID NOT ALLOW ALL OF HIS CONSUMPTION TO REGISTER ON THE METER, REGARDLESS OF WHO DID THE TAMPERING, THEREFORE, HE HAD RECEIVED THE BENEFIT OF LOWER BILLS, AND PAYMENT ARRANGEMENTS NEEDED TO BE MADE BEFORE THE SERVICE COULD BE RECONNECTED. MR. MARTINEZ STATED THAT HE HAD TAKEN THE DISCONNECT NOTICE TO HIS ATTORNEY, AND "I WILL SEE YOU IN COURT."
12:30PM- CARMEN BENITEZ (DAUGHTER) CALLED WANTING TO KNOW "WHAT IS THIS ALL ABOUT?" I EXPLAINED THAT I COULD NOT DISCUSS THE MATTER WITH HER, AND THAT I HAD EXPLAINED EVERYTHING TO HER FATHER. MRS. BENITEZ STATED SHE HAD ADVISED HER FATHER TO TAKE THE PAPERS TO COURT.

MARCH 25, 1996- COLLECTION SUPERVISOR DOCUMENTS VEHICLE IN DRIVEWAY, TAG NO. TEB-48Z.

MARCH 29, 1996- CORRESPONDENCE RECEIVED FROM THE MARTINEZES INDICATING THEY DID NOT HAVE TO PAY THE ADDITIONAL BILL, AS THEY HAD BEEN FOUND "INNOCENT" IN THE TRIAL.

APRIL 1, 1996- COLLECTIONS SUPERVISOR DRIVES BY HOUSE, DOCUMENTS LIGHTS ON.

APRIL 2, 1996- REVENUE PROTECTION METERMAN FIELD CHECKS ACCOUNT DOCUMENTS "NO JUMPERS ON METER"- NOTE ON METER, "USING GENERATOR."

JUNE 21, 1996- NEW NAME ON ACCOUNT.

AUGUST 2, 1996- FRAUD INVESTIGATOR AND REVENUE PROTECTION REPRESENTATIVE GO TO LOCATION (SAME VEHICLE-TAG NO. THB-482). A YOUNG MAN ANSWERS THE DOOR, AND WHEN ASKED IF HE IS EVELIO BELTRAN (NEW NAME ON ACCOUNT) RESPONDS "NO" HE IS NOT HERE, HE IS AT WORK." AT THE SAME TIME MR. MARTINEZ CAME TO THE DOOR. THE FRAUD INVESTIGATOR INFORMED MR. MARTINEZ THAT HIS NAME WOULD BE PLACED BACK ON THE ACCOUNT, AS HE IS STILL RESIDING THERE. THE INVESTIGATOR ALSO ADVISED MR. MARTINEZ THAT IT APPEARED THE NAME WAS CHANGED TO AVOID PAYMENT OF THE BILL, AND THE SERVICE WOULD AGAIN BE DISCONNECTED. MR. MARTINEZ CALLED THE POLICE. A BRIEF SUMMARY WAS GIVEN TO THE POLICE, WHO THEN ADVISED MR. MARTINEZ THAT FPL WAS IN THE RIGHT IN INSPECTING AND DISCONNECTING THE SERVICE.

THE CONSUMPTION ON MR. MARTINEZ' ACCOUNT INCREASED DRAMATICALLY AFTER THE NEW METER WAS INSTALLED (FROM 882 KWH IN JULY 1995, TO 3071 KWH IN AUGUST. THE CONSUMPTION FOR THE SUBSEQUENT TENANT IS CONSISTENT WITH MR. MARTINEZ' CONSUMPTION IMMEDIATELY AFTER THE DIVERSION WAS REMOVED AND A NEW METER WAS INSTALLED. IT IS OBVIOUS FROM BOTH MR. MARTINEZ' CONSUMPTION AND THE SUBSEQUENT TENANT'S, (SEE ATTACHED) THAT THE HOUSE IS CAPABLE OF THIS CONSUMPTION.

BIHI

BILLING HISTORY

08/13/97 10:16:14

ELE ACT

10/30/96 1/044/ 5C60699

TRTO

JOSE C JIMENEZ

PH (305) 444-7956 S

SPEC

4891 SW 5TH TER

S/T#

CCIN

MIAMI

FL 33134 P

CC N (Y/N)	SVC DT	RM	DYS	T	S	KWH	KWD	ELE AMT	BB AMT	PAGE TOT	1 OF	BILL AMT
-	07/30/97	8	30	A	B	3234	0	290.48	0.00		1	290.48
-	06/30/97	7	31	A	B	3079	0	276.44	0.00			276.44
-	05/30/97	6	30	A	B	2482	0	222.41	0.00			212.91
-	04/30/97	5	29	A	B	2069	0	195.07	0.00			185.07
-	04/01/97	4	29	A	B	1815	0	162.09	0.00			162.09
-	03/03/97	3	32	A	B	1765	0	159.93	0.00			159.93
-	01/30/97	2	31	A	B	1265	0	114.01	0.00			114.01
-	12/30/96	1	33	A	B	1228	0	110.63	0.00			110.63
-	11/27/96	12	28	A	B	1426	0	128.99	0.00			144.99

NEXT _____ TYPE A FIND _____

GWA BC

COMPLETE LIST

13-MRDG HIST

16-BUS BRKDOWN

17-HI BILL

18-READ/VERIFY

NEW

FAC

new tenants' Consumption

IHI

BILLING HISTOR

FAL

04/01/96 1/044/ SC42936

PH (308) 446-1113 S

S/T#

CDBI

SPEC

UCB2

CCIN

MARIO P MARTINEZ

891 SW 5TH TER

IAMI

FL 33134 P OLDBA: 85-04-090-17200-0

PAGE 1 OF 2

C N (Y/N)	SVC DT	RM	DYS	T	S	KWH	KWD	ELE AMT	BB AMT	TOT BILL AMT
	04/01/96	4	31	F	B	417	0	38.53	0.00	9,319.73
	03/01/96	3	29	A	B	704	0	60.60	0.00	9,256.04
	02/01/96	2	29	A	B	785	0	67.24	0.00	9,194.55
	01/03/96	1	34	A	B	873	0	75.01	0.00	8,992.42
	11/30/95	12	31	A	B	1082	0	93.47	0.00	8,785.63
	10/30/95	11	31	A	B	2025	0	176.81	0.00	268.32
	09/29/95	10	30	A	B	2157	0	188.49	0.00	250.85
	08/30/95	9	29	A	B	2192	0	183.60	0.00	527.31
	08/01/95	8	32	A	B	3071	0	258.09	0.00	338.63
	06/30/95	7	29	L	B	2177	0	182.32	0.00	8,692.16
	06/01/95	6	30	L	B	2447	0	205.21	0.00	0.00
	05/02/95	5	29	L	B	2134	0	178.69	0.00	0.00
	04/03/95	4	31	L	B	1862	0	155.63	0.00	0.00

GWA 83

NEXT TYPE A FIND

TOP OF LIST 13-MRDG HIST 16-BUS BKDWN 17-HI BILL 18-READ/VERIFY NEW FAC

08-PAGE DOWN

BILING HISTORY

MIAMI
MARTIN P MARTINEZ
3801 SW 5TH TER
MIAMI

05/31/90 1/044/ 5C42936
PH (305) 867-0856 S
S/TH

FL 33134 P OLDOR: 95-04-080-17200-6

07/20/95 11:35:39
UCSD

SPEC
COIN

PAGE 1 OF 2

CC N (Y/M)	SVC DT	RM	DYS	T	S	KMH	KMD	ELE AMT	BB AMT	TOT	BILL AMT
-	06/30/95	7	29	K	8	882	0	72.60	0.00		129.35
-	06/01/95	6	30	A	6	1455	0	121.15	0.00		130.91
-	05/02/95	5	29	A	8	593	0	49.92	0.00		49.62
-	04/03/95	4	31	A	8	798	0	65.44	0.00		120.70
-	03/03/95	3	29	A	3	645	0	53.21	0.00		135.09
-	02/02/95	2	29	A	8	473	0	40.79	0.00		60.67
-	01/04/95	1	33	A	8	433	0	37.88	0.00		133.20
-	12/00/94	17	31	A	8	629	0	52.05	0.00		93.91
-	11/01/94	11	32	A	8	442	0	39.98	0.00		128.13
-	09/30/94	10	30	A	8	680	0	56.18	0.00		140.94
-	08/31/94	9	24	A	8	1057	0	86.31	0.00		126.46
-	08/02/94	8	32	A	6	1095	0	89.56	0.00		89.75
-	07/01/94	7	29	A	8	755	0	61.02	0.00		61.02

NEXT TYPE B FIND
TOP OF LIST
08-PAGE DOWN

13-APROG HIST 16-FUE BRKOWN 17-HI BILL

18-READ/VERIFY NEW FAC

CONFIDENTIAL
INVESTIGATIVE REPORT

August 15, 1995

Case No. SD-1729-95

SUBJECT : Mario Martinez Pastor
Delfina Mercedes Pastor
4891 SW 5th Terrace
Miami, Florida 33134

TITLE : LARCENY OF ELECTRICITY
Florida Statute 812.14

REPORT BY: Clara L. MacVicar
FPL Revenue Protection Specialist

SYNOPSIS:

On June 18, 1995, the electric meter serving the residence at 4891 SW 5th Terrace, Miami, Florida, was inspected for a possible current diversion condition. A hole was found through the top of the meter canopy, there was a wire inserted through the hole and against the meter disk, preventing its rotation. This condition allowed the full use of the electric service within the residence, without any kilowatt hour registration on the meter, even though the central air-conditioner and outside lights were documented as operating.

On August 14, 1995, Mario Martinez Pastor went to the Florida Power & Light Company office located at 9250 W. Flagler St., Miami, Florida. Mr. Pastor confirmed that he is the renter of the house located at 4891 SW 5th Terrace, Miami, (Dade County) Florida, and he is responsible for the payment of the electric bills, and his wife, Delfina, also contributes. It was established that Mr. and Mrs. Pastor were residing at the above mentioned address on the date the current diversion condition was discovered, and have resided there continuously since May 31, 1990.

Details of the current diversion condition are contained herein.

Confidential Report
Case No. SD-1729-95
August 15, 1995

INVESTIGATIVE PERIOD:

November 1, 1994 through August 14, 1995.

ADMINISTRATIVE:

Exhibits will be maintained in the South Area Revenue Protection Department files.

Confidential Report
Case No. SD-1729-95
August 15, 1995

Mail Subpoenas to:

Florida Power & Light Company
P. O. Box 025209
Attn: Revenue Protection Mgr.
Miami, FL 33102-5209

Deliver Subpoenas to:

Florida Power & Light Company
9250 W. Flagler St., 6th Fl
Attn: Revenue Protection Mgr.
Miami, FL 33174

TLC well
7/14/97
for 3 weeks
WITNESSES:

1. J. Guzman - FPL Meter Reader (DO NOT SUBPOENA)
Reported possible current diversion condition (low use) November 1, 1994.
2. R. Brahim- FPL Revenue Protection Meterman (DO NOT SUBPOENA)
Inspected and documented hole on top of canopy of Meter 5C78521, and outer seal missing on March 21, 1995. Installed yellow seal, No. 0006392, on March 21, 1995.
3. C. W. Vessels- FPL Revenue Protection Investigator
Observed and documented current diversion condition, hole/wire, and surrounding area on June 18, 1995. Removed wire on June 18, 1995. Gave wire to G. Canavan on June 20, 1995.
4. G. Canavan - FPL Revenue Protection Investigator
Met and gave wire to Meterman on June 20, 1995. Documented and photographed current diversion condition, meter replacement and surrounding area on June 20, 1995.
5. E. List - FPL Revenue Protection Meterman (DO NOT SUBPOENA)
Removed Meter No. 5C78521, Serial No. 68426444, placed meter and wire (removed on June 18, 1995) into security container on June 20, 1995. Installed new Meter No. 5C42936, and secured meter installation on June 20, 1995.
6. E. B. Curry - FPL Meter Technician
Tested Meter No. 5C78521, Serial No. 68426444, on June 22, 1995.
7. M. Gurruchaga - FPL Revenue Protection Specialist (DO NOT SUBPOENA)
Interviewed Mario Martinez Pastor on August 14, 1995.
8. C. L. MacVicar - FPL Revenue Protection Specialist
Interviewed Mario Martinez Pastor on August 14, 1995. Delfina Mercedes Pastor was not interviewed.

Confidential Report
Case No. SD-1729-95
August 15, 1995

EXHIBITS:

1. Electric Meter No. 5C78521, Serial No. 68426444, found with hole in canopy.
2. Wire found in hole in canopy of Meter No. 5C78521, Serial No. 68426444, on June 18, 1995.
3. RPI Inspection Info reported by J. Guzman on November 1, 1994.
4. Computer print-out of Revenue Protection Investigation- Meters, prepared by R. Brahm on March 21, 1995.
5. Copy of Current Diversion-Report (Form 890CD) prepared by C. W. Veselis on June 18, 1995, and RPI Inspt Information prepared by G. Canavan on June 20, 1995.
6. Computer print-out of RPI Inspection Info.
7. Yellow Seal, No. 0006392, removed from meter installation on June 20, 1995.
8. Photographs of current diversion condition and surrounding area taken June 20, 1995.
9. Computer generated Meter Test Report of Meter No. 5C78521, Serial No. 68426444, prepared by E. B. Curry on June 22, 1995.
10. Evidence Custody Log.
11. Two (2) yellow seals, Serial No. 0017513, and No. 0127885, removed from security container.
12. Kilowatt Hour History Summary, prepared by Clara L. MacVicar.
13. Computer print-out of FPL's Customer of Record, pages 1, 1/3, 1/2 and 1.
14. Copy of Tax Records for 4891 SW 5th Terrace, Miami, Florida.
15. Florida Driver's License information for Delfina Mercedes Pastor.
16. Equifax Identification Information Report for Delfina Mercedes Pastor.
17. Copy of checks made out to FPL and signed by Mario J. Pastor.
18. Copy of check made out to FPL and signed by Delfina M. Pastor.
19. Report by Clara L. MacVicar.

Confidential Report
Case No. SD-1729-95
August 15, 1995

PREDICATION:

On June 18, 1995, a current diversion condition (wire through hole in canopy) did exist at the residence of Mario Martinez and Delfina Mercedes Pastor located at 4891 SW 5th Terrace, Miami, (Dade County) Florida.

This condition was a deliberate act with intent to avoid payment of the electric service. Mr. and Mrs. Pastor received the direct benefit of the condition found by examination of ~~meter~~ registration on the electric meter.

Mr. and Mrs. Pastor have been recipients of FPL's utility services since May 31, 1990.

Confidential Report
Case No. SD-1719-93
August 15, 1995

The following is a physical description of Mario Martinez Pastor based on the interview conducted on August 14, 1995.

Hispanic

Height - Approx. 5'5"
Weight - Approx. 195 lbs.
Hair - Black (Greying)/Mustache
Eyes - Brown
D.O.B. - 1-7- 49
Physical Description - White Male
Occupation - Metro Dade - Seaport Dept.(Housekeeping)

Delfina Mercedes Pastor was not interviewed. Description obtained from Florida Driver's License and Equifax Identification Information Report.

Hispanic

Height- 5'4"
Wight- N/A
Hair- N/A
Eyes- N/A
D.O.P.- 11/26/37
Physical Description- Female
Occupation- Nurse/Family Home Care

Disposed By: 

Clara L. MacVicar

Confidential Report
Case No. SD-1729-95
August 15, 1995

On August 14, 1995, M. Gurruchaga and I met with Mr. Mario Martinez Pastor, as pre-arranged, at our office located at 9250 W. Flagler St., Miami, Florida.

Mr. Pastor did not speak or understand English well, therefore, the interview was conducted in Spanish.

I advised Mr. Pastor that he was not obligated to answer any of our questions, and was free to leave whenever he wished.

It was established that Mr. Pastor is the renter at 4891 SW 5th Terrace, Miami (Dade County), Florida, has resided there continuously since May 31, 1990, and is responsible for payment of the electric bills. The house is owned by Armando Valdez and his wife, Violetta. I inquired of Mr. Pastor as to the name of Mario P. Martinez on the electric account. Mr. Pastor replied it was his name.

I inquired of Mr. Pastor as to the number of people residing in the house. Mr. Pastor informed us that when they first moved into the house there were nine (9) people living there: his daughter and her three (3) children, his two (2) sons, his wife, his stepson and himself. Since the end of 1992, it has been just he, his wife and stepson. I asked Mr. Pastor if anyone else saw or contributed towards the electric bills. Mr. Pastor responded "no." I showed Mr. Pastor copies of checks made out to FPL, which he identified as having his signature. I then showed him a copy of a check from Delfina Mercedes Pastor's account. Mr. Pastor said it was his wife, "she recently started working. If I do not have enough money in my account, I may ask her to write a check, but that is very seldom." Mr. Pastor added that his son is unemployed and is not responsible for the electric bills.

I asked Mr. Pastor if the house is equipped with all electrical appliances. Mr. Pastor replied "yes," including stove, refrigerator, clothes washer and dryer (broken), and central air conditioning. Mr. Pastor added that the washer was damaged during the hurricane, he purchased one from Sears one year ago, and it has been broken for six (6) to seven (7) months. I asked if the washer was under warranty, and why he would not have had it replaced. Mr. Pastor replied "yes, I have had it fixed several times, (did not comment on the replacement). The dryer has been broken for a long time." Mr. Pastor did not remember how long the dryer has been broken.

I asked Mr. Pastor how the air-conditioning was used. Mr. Pastor replied "at night only, no one is home during the day. The thermostat is set according to the temperature (outside), on automatic, to cool the house. We use fans." I asked Mr. Pastor if there had been any other changes in the electrical equipment other than the clothes washer and dryer. Mr. Pastor replied "no."

I then explained to Mr. Pastor that on November 1, 1994, the FPL Meter Reader had reported low use, and the meter sweating. At this point Mr. Pastor produced some photographs of his back yard showing a tree which had fallen over after Hurricane Andrew. Mr. Pastor said he had work done on the meter. (No information on his address on the Computer Trouble Program). I continued by explaining to Mr. Pastor that the meter was inspected on March 21, 1995, and the FPL Meterman had documented a hole

Confidential Report
Case No. SD-1729-95
August 15, 1995

in the "12:00 o'clock" position of the canopy, there was no object through the hole at that time. Another inspection conducted on June 18, 1995, revealed a wire through the hole in the meter canopy preventing the rotation of the disk. Mr. Pastor stated he had no knowledge of this condition.

I showed Mr. Pastor photographs of his house and his automobile, which he identified. I then showed him a photograph of the current diversion condition, and explained that the wire prevented the disk from rotating even though the central air-conditioner and outside lights were documented on. Mr. Pastor again denied any knowledge.

I showed Mr. Pastor a Kilowatt Hour History Summary of his account. I pointed out the low consumption back to June 1990, and explained that it certainly did not reflect the nine (9) people living there, nor the equipment in use. Mr. Pastor said, "I will repeat to you again that the ceiling fans are used." I then explained to Mr. Pastor that the consumption on the new meter was very high, 3071 Kwh for August (1995). Mr. Pastor said, "no, it can not be." I reminded Mr. Pastor that the central air-conditioner had been documented operating on two occasions, June 18 and June 20, 1995, and July's consumption, 887 Kwh, did not reflect it. Mr. Pastor remarked, "oh well, if you say it like that, I can not say yes or no. I can only say that I am responsible for the payment of the electric bills."

I informed Mr. Pastor that there would be an additional bill rendered for lost revenues to FPL, and that a copy of my report would be forwarded for review with the possibilities of charges being filed by the State Attorney's Office. Mr. Pastor stated, "I have the right to appoint an attorney to this case." I acknowledged Mr. Pastor's statement.

I asked Mr. Pastor if he had understood all that was discussed, and if he had any questions. Mr. Pastor responded that he had understood, and had no questions.

We thanked Mr. Pastor for his time, and concluded the interview.

Prepared by: _____


Clara L. MacVicar

Confidential Report
Case No. SD-1729-95
August 15, 1995

PREDICATION:

On June 18, 1995, a current diversion condition (wire through hole in canopy) did exist at the residence of Mario Martinez and Delfina Mercedes Pastor located at 4891 SW 5th Terrace, Miami, (Dade County) Florida.

This condition was a deliberate act with intent to avoid payment of the electric service. Mr. and Mrs. Pastor received the direct benefit of the condition found by violation of proper regulations on the electric meter.

Mr. and Mrs. Pastor have been recipients of FPL's utility services since May 31, 1990.

Confidential Report
Case No. SD-1729-95
August 15, 1995

The following is a physical description of Mario Martinez Pastor based on the interview conducted on August 14, 1995.

Hispanic

Height -	Approx. 5'5"
Weight -	Approx. 195 lbs.
Hair -	Black (Greying)/Mustache
Eyes -	Brown
D.O.B. -	1-7- 49
Physical Description -	White Male
Occupation -	Metro Dade - Seaport Dept.(Housekeeping)

Delfina Mercedes Pastor was not interviewed. Description obtained from Florida Driver's License and Equifax Identification Information Report.

Hispanic

Height-	5'4"
Wight-	N/A
Hair-	N/A
Eyes-	N/A
D.O.B.-	11/26/37
Physical Description-	Female
Occupation-	Nurse/Family Home Care

Prepared By:


Clara L. MacVicar

CURRENT DIVERSION REPORT
Form 8700 (Revised Nov. 2/93)

DATE FOUND 5/18/95	TIME FOUND 7:05	CODE NO. R353	PREMISE NUMBER
D-1111 83	CY DAY 04	ROUTE 090	ACCOUNT NUMBER 5695-73124
CUSTOMER NAME MARIO P. MARTINEZ		MTR LOCATION OR READ INSTRUCTION	
SERVICE ADDRESS 1821 [REDACTED]		APT NO.	CITY
METER NO. 5C78521	READING 92726	METER SEALED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	SEAL INTACT SEAL RIGGED <input checked="" type="checkbox"/>
DISK TURNING YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>		METER RESEALED YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	COLOR WEL
DESCRIPTION OF DIVERSION [REDACTED]			
EQUIPMENT ON: UNKNOWN <input type="checkbox"/> A/C WALL <input type="checkbox"/> A/C CENTRAL <input checked="" type="checkbox"/> DRYER <input type="checkbox"/> PUMP <input type="checkbox"/> OUTSIDE LIGHTS <input type="checkbox"/> WASHER <input type="checkbox"/>			
OTHER: <u>ENG TR [REDACTED]</u>			
SIGNED [Signature]	DEPT. SRL	PR LOG CD	SOC. SEC. NO.
Company Supervisor Recommends Employee Be Paid A Bonus			DATE
SUPERVISOR'S SIGNATURE <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			DATE
CURRENT DIVERSION DOCUMENTED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			4701 PREPARED YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>

FL TAGS
SIQ 27Q
RIM07W

-----RPI INSPCT INFORMATION-----
 METER AS FOUND: TYPE CODE 81 MTR NUMBER 5C78521 RDG 92754 INSPCT. DT. 6-20-95
 METER SEALED (Y/N) Y SEAL COND IN SEAL NO. 0006322 COLOR YEL YR 1995
 DISK TURNING (Y/N) N METER FOUND LOCKED (Y/N) N INNER SEAL COND (CD)
 EQUIP ON(X): CENTRAL A/C WALL A/C WASHER DRYER POOL PUMP UNKNOWN
 INSIDE LIGHTS OUTSIDE LIGHTS OTHER
 INSPCT COND OBSRVD (CD) 03 ACTION MTRMAN TOOK (CD) 02 LOCKING DEVICE (CD)
 METER RESEALED (Y/N) Y SEAL NO. 017590 COLOR YEL YR 1995
 INSPCT RMKS: RECREATED DIVERSION FOR PICTURES BY INSERTING WIRE THRU
 HOLE IN CABINET AND DISK TO STOP DISK ROTATION, DISK STOPPED
 CURRENTLY DISK TORN & MTR I REMOVED THE WIRE

METERMAN NM: E. LIST JA Canada 6-20-95 11:02 AM

NMS (35) 5C42936 R=00000

[Handwritten signature]

RPIP RPI INSPECTION INFO
ELE ACT

RPI INSPECTION INFO
05/31/90 1/044/ 5C42936
PH (305)567-0356 S
S/TH

07/20/95 11:34:38
UCSO

MARIO P MARTINEZ
4891 SW 5TH TER
MIAMI

FL 33134 P OLDBA

SPEC
COIN

RPI NUMBER 993295115 DATE CREATED 12/20/94 SOURCE OTH TYPE R1 STATUS CASS
DATE INSPECTED 06/20/95 MTRMAN NM LISI

METER AS FOUND: TYPE CO -- MTR NUMBER -- -- -- -- -- R00

METER SEALED (Y/N) Y SEAL COND -- SEAL NO. ----- COLOR ----- YR -----
DISK TURNING (Y/N) Y METER FOUND LOCKED (Y/N) N INNER SEAL COND IN
EQUIP ON (X): CENTRAL A/C - WALL A/C - WASHER - DRYER - POOL PUMP - UNKNOWN -
INSIDE LIGHTS - OUTSIDE LIGHTS - OTHER -----

INSPECT COND OBSERVED (CODE) 03 HOLE IN CANOPY WITH OBJECT
ACTION METERMAN TOOK (CODE) 02 REPLACED METER
METER RESEALED (Y/N) Y SEAL NO. 012212 COLOR YELLOW YEARS 22

METER LOCKING DEVICE TYPE --
INSPECT AXES -----

NEXT TYPE 9 FIND ----- SOLERR - NEWS_FACT_USER, NOTIFY SUPV.
COMPLETE LIST
13-KPI DETAIL 15-BILL HIST 16-RPI CASE 17-R00 MAINT 20-ON AIA MATH NEW
PAC

NAME : MARIO P. MARTINEZ

METER SET DATE: 8/79 METER NO.:5C78521

ADDRESS:4891 SW 5 TER

CUSTOMER CONNECT DATE:5/31/90

ACCT. NO.: 58393-73124 (CURRENT)

CASE NUMBER : 95E-5409

ACCT. NO.:85-04-090-17200-6 (PREVIOUS)

total 15

MONTH 1996	1985	1984	1983	1982	1981	1980	1989
JANUARY 873	433	773	595	501	452	238 951	
FEBRUARY	473	409	428	501	309	941	
MARCH	645	922	574	431	358	1045	
APRIL	798	735	740	381	464	1060	
MAY	593	978	878	584	346	1174	
JUNE	1455	768	689	790	376	81	
JULY	882 A	755	679	680	463	607	
AUGUST	3071	1098	1226	509	465	491	
SEPTEMBER	2192	1057	674	408	303	555	
OCTOBER	2157	686	535	773	357	413	
NOVEMBER	2025	462	609	181	541	463	
DECEMBER	1082	629	693	131	392	443	

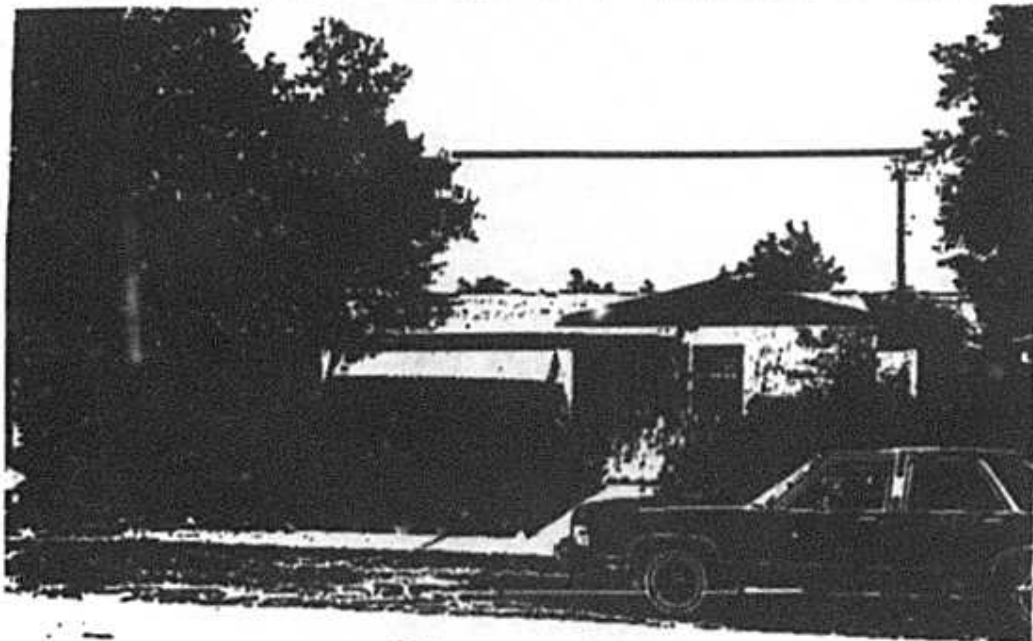
A: CONDITION DISCOVERED (NEW METER SET 8/20/85).

PREPARED BY:

C. L. MACVICAR

CASE #: 95E5409 ACCT #: 56393-73124 ADDR: 4891 SW 5TH E

DATE TAKEN: JUNE 20, 1995 INV.: G. CANAVAN



DESCRIBE SCENE:

MARIO MARTINEZ
PASQUA'S RESIDENCE
4891 SW 5TH E,
MIAMI, FL.



DESCRIBE SCENE:

WIRE THROUGH HOLE
IN CANOPY OF METER
507821, AS FOUND
ON JUNE 18, 1995.

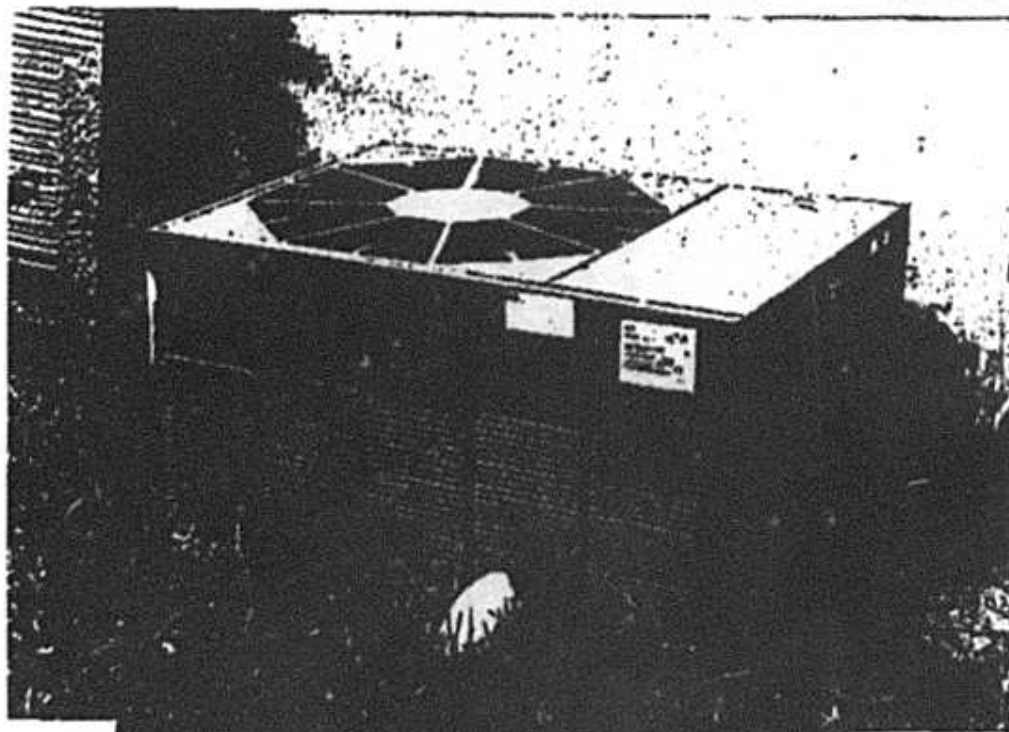
CASE #: _____

ACCT #: _____

ADDR: _____

DATE TAKEN: _____

INV.: _____



DESCRIBE SCENE:

CENTRAL AIR CONDITIO
DOCUMENTED OPERATING
ON JUNE 18, 1995.

DESCRIBE SCENE:

NEW METER SC42934
INSTALLED ON
JUNE 20, 1995.

F P L M E T E R T E S T R E P O R T

FPL SYMBOL.....: 5C
COMPANY NUMBER: 78521
SERIAL NUMBER.: G068426444
TYPE_CODE.....: 81
DATE OF TEST..: 06/22/1995
DISTRICT.....: 83
ADDRESS.....: 4891 SW.5 TR.
AS FOUND TEST RESULTS: SF: 000.00 SP: SL: 000.00 WA: 000.00
AS LEFT TEST RESULTS.: SF: 100.35 SP: SL: 99.72 WA: 100.22
REGISTER TEST (VERIBOARD) RESULTS: /
DIAL READING IN.: 92754
DIAL READING OUT: _____
TEST REASON...: RPT
CREEP (YES/NO).....: N
OPERATOR.....: EBC
KWH BOARD #.....: 01
DEMAND BOARD #.....:
KWD FULL SCALE.....:
KWD % ERROR AF.....: + .
KWD % ERROR AL.....: + .
TRANSMITTAL NUMBER: 1401
TRANSMITTAL DATE..: 06/22/1995
GENERAL REMARKS....: 53,03,19,87 LOCK-UP

COMMENTS: _____

SIGNATURE

Emory B. Curry

DATE

6/22/95

EVIDENCE CUSTODY LOG
FPL REVENUE PROTECTION DEPARTMENT

(1) Meter Number: 5C78521 Serial Number: 68426444
Removed From: 4891 SW 5 TR Date: 6-20-95
Additional Evidence Removed: WIRE

Evidence placed in a lock-up container and sealed.

Seal Number: 0017513 Seal Color: YELLOW
Signed: Edward Just
Witness: [Signature]

(2) Date: 6/22/95 Seal Number Cut: 0017513 Seal Color: Yellow
Removed intact from the lock-up container for testing.
Meter Number: 5C78521 Serial Number: 68426444
Additional Evidence Removed: WIRE + PAPERWORK
Signed: Emory B. Curry

(3) Evidence returned to lock-up container after testing and sealed.
Meter Number: 5C78521 Serial Number: 68426444
Seal Number: 0127885 Seal Color: yellow
Additional Evidence Returned: WIRE + PAPERWORK
Signed: Emory B. Curry Date: 6/22/95

(4) Date: 7-10-95 Seal Number Cut: 0127885 Seal Color: yellow
Removed intact from lock-up container and placed in evidence room:
Meter Number: 5C78521 Serial Number: 68426444
Additional Evidence Removed: WIRE & PAPERWORK
Signed: H. [Signature]

(5) Removed evidence from the locked evidence room to show the customer during the interview and returned. (S/A)
Meter Number: 5C78521 Serial Number: 68426444
Signed: [Signature] Date: 1/10/96



Mario J. Pastor
 Dolores Mercedes Pastor
 4091 B.W. 5 Terr.
 Miami, FL 33134

8/20 1994

13-20-94

Pay to the
 order of

F P K

\$ 50.00

CHECKS PERIOD XXX Dollars



POSTAGE
 WILL BE PAID BY ADDRESSEE
 PERMIT NO. 1000 MIAMI FL 33101

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FACSIMILE COVER SHEET
FLORIDA POWER AND LIGHT CO.
9250 W. FLAGLER ST.
MIAMI FL 33174

SEND TO:

Dick

TELEPHONE NUMBER:

COMPANY/DEPARTMENT:

FAX NUMBER:

FROM:

Dick

DEPARTMENT:

REGULATORY AFFAIRS

TELEPHONE NUMBER:

305/552-4258

FAX NUMBER:

305/552-3849

DATE:

8-19-97

TOTAL PAGES
(including this sheet)

31

Special Instruction:

Response for Maria Martinez #1820249i



Customer Inquiry Response

Customer Information

MARIO MARTINEZ
4891 SW 5TH TER
MIAMI

1820491	Dick
56393-73124	Final

SEE HARD COPY

FPSC RECEIVED:8/06/97 - RESPONSE SUBMITTED:8/19/97

Approval Signature: Rita Q. Lynn
Approver's Title: RP Supervisor
Date of Approval: 08/18/97

Unknown	Error in Complaint Type Field - you must enter an existing value in the Complaint Code Field
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323

FLORIDA POWER & LIGHT CO.

CUSTOMER RESPONSE

FPSC No.:97F1342 REPORT STATUS: FINAL DATE: AUGUST 7, 1997

1. CUSTOMER NAME: MARIO P. MARTINEZ
2. SERVICE ADDRESS: 4891 SW 5 TER.
3. CITY:MIAMI STATE: FL ZIP: 33134
4. ACCT NO.:56393-73124 CASE NO.:95E5409
5. INVESTIGATION INITIATED BY:METER READING DATE:11/1/94
6. METER SEAL STATUS:INTACT METER NO.:5C78521
INITIAL OBSERVATION:LOW USAGE/METER SWEATS
7. METERMAN INSPECTION DATE:6/20/95 NEW METER SET:YES
PRETESTED: NO, NEW FROM FACTORY.
8. OBSERVATIONS:HOLE IN CANOPY WITH OBJECT
9. TEST RESULTS: FL 0 LL 0 W/A 0 VB (WITH WIRE)
WITHOUT WIRE: FL 100.35 LL 99.72 W/A 100.22
DATE:6/22/95
10. OBSERVATIONS: INNNER SEAL INTACT/HOLE/WIRE/RJST ON
DISK/SCRATCHES ON DISK
11. CUSTOMER CONNECT DATE: 5/31/90 METER SET DATE:8/79
12. ADDITIONAL BILLING TIME FRAME FR:6/4/90 TO:6/30/95
13. REASON FOR START DATE: LOW CONSUMPTION/INCREASE AFTER NEW
METER INSTALLED
14. METHOD USED IN ADDITIONAL BILLING:SEASONAL AVERAGE
PERCENTAGE OF USAGE
15. REASON WHY OTHER METHODS WERE NOT USED:
 - A. TEST RESULTS: AFFECTED BY CONDITION
 - B. FOLLOW-UP READINGS:CONSUMPTION ON NEW METER USED
16. PREVIOUS HISTORY:AFFECTED BY CONDITION
17. PERCENTAGE OF USAGE:METHOD USED
18. BILLING IN ACCORDANCE WITH:25-6.104 FLA. ADMINISTRATIVE
CODE.
19. TOTAL KWH ADDITIONAL BILLED:94,572 DOLLAR AMOUNT \$8157.21

20. INVESTIGATIVE COSTS BILLED: YES AMOUNT: \$ 353.63
REASON: MANUAL DIVERSION
21. TOTAL ADDITIONAL BILLED AMT: \$8513.84
22. NUMBER MONTHS BILLED: 62 DATE BILL MAILED: 12/20/95
23. NAME/DATE OF CUSTOMER CONTACT: MR. MARIO P. MARTINEZ 8/14/95
24. DETAILS OF BILLING SENT TO CUSTOMER: YES, TO ATTORNEY
IF NOT, WHY?
25. CUSTOMER CONTACT INFORMATION: SEE ATTACHMENT
26. PAYMENT ARRANGEMENTS MADE: NO
INITIAL PAYMENT OF: \$
BALANCE IN EQUAL PAYMENTS OF \$ PER MONTH.

REVENUE PROTECTION SUPV.

DATE

Rita D. Lynn

SYSTEM REVENUE PROTECTION
MANAGER

8-18-97

DATE

FPL CASE SUMMARY

MARIO P. MARTINEZ
4891 SW 5 TER.
MIAMI, FL. 33134

NOVEMBER 1, 1994- FPL METER READER REPORTS "LOW USE" (METER NO. 5C 78521).

MARCH 21, 1995- FPL REVENUE PROTECTION METERMAN DOCUMENTS HOLE IN CANOPY OF METER, OUTER SEAL MISSING; INSTALLS NEW YELLOW SEAL #0006392.

JUNE 18, 1995- FPL REVENUE PROTECTION INVESTIGATOR DOCUMENTS WIRE THROUGH HOLE IN CANOPY OF METER; CENTRAL AIR-CONDITIONER AND OUTSIDE LIGHTS OPERATING.

JUNE 20, 1995- METER IS REPLACED; NEW METER INSTALLED, 5C42936.

JUNE 22, 1995- METER IS TESTED; WITH WIRE METER TEST ZERO.

AUGUST 14, 1995- MR. MARIO P. MARTINEZ IS INTERVIEWED, DENIES KNOWLEDGE OF DIVERSION.

MARCH 18, 1996- ACCOUNT IS DISCONNECTED FOR NON-PAYMENT.

MARCH 19, 1996- (7:50AM) FPL RETURNED MR. MARTINEZ' CALL (MESSAGE LEFT ON MRS. MACVICAR'S TELEPHONE) MRS. MARTINEZ QUESTIONED WHY SERVICE WAS DISCONNECTED, HOWEVER WHEN THE REPRESENTATIVE TRIED TO EXPLAIN MRS. PASTOR WOULD NOT ALLOW HER TO SPEAK, SAID SHE WOULD CALL THEIR ATTORNEY.

11:35AM- MR. MARTINEZ CALLED STATING THAT HE WAS FOUND NOT GUILTY, THEREFORE HE DID NOT HAVE TO PAY. IT WAS EXPLAINED TO MR. MARTINEZ, AGAIN, THAT THE CRIMINAL MATTER WAS SEPARATE AND APART FROM THE ADDITIONAL BILLING. THE CURRENT DIVERSION DID NOT ALLOW ALL OF HIS CONSUMPTION TO REGISTER ON THE METER, REGARDLESS OF WHO DID THE TAMPERING, THEREFORE, HE HAD RECEIVED THE BENEFIT OF LOWER BILLS, AND PAYMENT ARRANGEMENTS NEEDED TO BE MADE BEFORE THE SERVICE COULD BE RECONNECTED. MR. MARTINEZ STATED THAT HE HAD TAKEN THE DISCONNECT NOTICE TO HIS ATTORNEY, AND "I WILL SEE YOU IN COURT."
12:30PM- CARMEN BENITEZ (DAUGHTER) CALLED WANTING TO KNOW "WHAT IS THIS ALL ABOUT?" I EXPLAINED THAT I COULD NOT DISCUSS THE MATTER WITH HER, AND THAT I HAD EXPLAINED EVERYTHING TO HER FATHER. MRS. BENITEZ STATED SHE HAD ADVISED HER FATHER TO TAKE THE PAPERS TO COURT.

MARCH 25, 1996- COLLECTION SUPERVISOR DOCUMENTS VEHICLE IN DRIVEWAY, TAG NO. TEB-48E.

MARCH 29, 1996- CORRESPONDENCE RECEIVED FROM THE MARTINEZES INDICATING THEY DID NOT HAVE TO PAY THE ADDITIONAL BILL, AS THEY HAD BEEN FOUND "INNOCENT" IN THE TRIAL.

APRIL 1, 1996- COLLECTIONS SUPERVISOR DRIVES BY HOUSE, DOCUMENTS LIGHTS ON.

APRIL 2, 1996- REVENUE PROTECTION METERMAN FIELD CHECKS ACCOUNT DOCUMENTS "NO JUMPERS ON METER"- NOTE ON METER, "USING GENERATOR."

JUNE 21, 1996- NEW NAME ON ACCOUNT.

AUGUST 2, 1996- FRAUD INVESTIGATOR AND REVENUE PROTECTION REPRESENTATIVE GO TO LOCATION (SAME VEHICLE-TAG NO. THB-48Z). A YOUNG MAN ANSWERS THE DOOR, AND WHEN ASKED IF HE IS EVELIO BELTRAN (NEW NAME ON ACCOUNT) RESPONDS "NO" HE IS NOT HERE, HE IS AT WORK." AT THE SAME TIME MR. MARTINEZ CAME TO THE DOOR. THE FRAUD INVESTIGATOR INFORMED MR. MARTINEZ THAT HIS NAME WOULD BE PLACED BACK ON THE ACCOUNT, AS HE IS STILL RESIDING THERE. THE INVESTIGATOR ALSO ADVISED MR. MARTINEZ THAT IT APPEARED THE NAME WAS CHANGED TO AVOID PAYMENT OF THE BILL, AND THE SERVICE WOULD AGAIN BE DISCONNECTED. MR. MARTINEZ CALLED THE POLICE. A BRIEF SUMMARY WAS GIVEN TO THE POLICE, WHO THEN ADVISED MR. MARTINEZ THAT FPL WAS IN THE RIGHT IN INSPECTING AND DISCONNECTING THE SERVICE.

THE CONSUMPTION ON MR. MARTINEZ' ACCOUNT INCREASED DRAMATICALLY AFTER THE NEW METER WAS INSTALLED (FROM 882 KWH IN JULY 1995, TO 3071 KWH IN AUGUST. THE CONSUMPTION FOR THE SUBSEQUENT TENANT IS CONSISTENT WITH MR. MARTINEZ' CONSUMPTION IMMEDIATELY AFTER THE DIVERSION WAS REMOVED AND A NEW METER WAS INSTALLED. IT IS OBVIOUS FROM BOTH MR. MARTINEZ' CONSUMPTION AND THE SUBSEQUENT TENANT'S, (SEE ATTACHED) THAT THE HOUSE IS CAPABLE OF THIS CONSUMPTION.

RYMI

BILLING HISTORY
ELE ACT

10/30/96 1/044/ 5C60699
PH (305)444-7956 S
S/T#

08/13/97 10:16:14
TRTO

SPEC

CCIN

JOSE C JIMENEZ
4891 SW 5TH TER
MIAMI

FL 33134 P

CC N (Y/N)		RQST BY				KWH	KWD	ELE AMT	BB AMT	PAGE 1 OF 1	TOT BILL AMT
S	SVC DT	RM	DYS	T	S						
-	07/30/97	8	30	A	B	3234	0	290.48	0.00		290.48
-	06/30/97	7	31	A	B	3079	0	276.44	0.00		276.44
-	05/30/97	6	30	A	B	2482	0	222.41	0.00		212.91
-	04/30/97	5	29	A	B	2069	0	185.07	0.00		185.07
-	04/01/97	4	29	A	B	1815	0	162.09	0.00		162.09
-	03/03/97	3	32	A	B	1765	0	159.93	0.00		159.93
-	01/30/97	2	31	A	B	1265	0	114.01	0.00		114.01
-	12/30/96	1	33	A	B	1228	0	110.63	0.00		110.63
-	11/27/96	12	28	A	B	1426	0	128.99	0.00		144.99

NEXT _____ TYPE A FIND _____

GWA 80

COMPLETE LIST

13-MRDG HIST

16-BUS BRKDOWN

17-HI BILL

18-READ/VERIFY

NEWS
FACT

New tenants' Consumption

IHI

BILLING HISTORY

LE FBL

04/01/96 1/044/ SC42936

PH (305) 444-1113 S

S/T#

CDBI

SPEC

UCS2

CCIN

MARIO P MARTINEZ
891 SW 5TH TER
LAMI

FL 33134 P OLDBA: 85-04-090-17200-8

PAGE 1 OF 2

C N (Y/N)	SVC DT	RM	DYS	T	S	KWH	KWD	ELC AMT	HB AMT	TOT BILL AMT
						417	0	38.53	0.00	9,319.73
	04/01/96	4	31	F	B	704	0	60.60	0.00	9,256.04
	03/01/96	3	29	A	B	785	0	67.24	0.00	9,194.55
	02/01/96	2	29	A	B	873	0	75.01	0.00	8,992.42
	01/03/96	1	34	A	B	1082	0	93.47	0.00	8,785.63
	11/30/95	12	31	A	B	2025	0	176.81	0.00	268.32
	10/30/95	11	31	A	B	2157	0	188.49	0.00	250.85
	09/29/95	10	30	A	B	2192	0	183.60	0.00	527.31
	08/30/95	9	29	A	B	3071	0	258.09	0.00	338.63
	08/01/95	8	32	A	B	2177	0	182.32	0.00	8,692.16
	06/30/95	7	29	L	B	2447	0	205.21	0.00	0.00
	06/01/95	6	30	L	B	2134	0	178.69	0.00	0.00
	05/02/95	5	29	L	B	1862	0	155.63	0.00	0.00
	04/03/95	4	31	L	B					GWA 50

NEXT TYPE & FIND

TOP OF LIST

08-PAGE DOWN

13-MRGG HIST

16-BUS BRKDOWN

17-HI BILL

18-READ/VERIFY NEWS FACT

BILLING HISTORY

ELK PBL

04/01/96 1/044/ 5C42936

PH (305) 446-1113 S

S/T#

FL 33134 P OLDBA: 85-04-090-17200-6

MARIO P MARTINEZ
891 SW 5TH TER
LAMI

CDBI

SPEC

UCS2

CCIN

PAGE 1 OF 2

C N (Y/N)	SVC DT	RM	DYS	T	S	KWH	KWD	ELK AMT	EB AMT	TOT BILL AMT
	04/01/96	4	31	F	B	417	0	38.53	0.00	9,319.73
	03/01/96	3	29	A	B	704	0	60.60	0.00	9,256.04
	02/01/96	2	29	A	B	785	0	67.24	0.00	9,194.55
	01/03/96	1	34	A	B	873	0	75.01	0.00	8,992.42
	11/30/95	12	31	A	B	1082	0	93.47	0.00	8,785.63
	10/30/95	11	31	A	B	2025	0	176.81	0.00	268.32
	09/29/95	10	30	A	B	2157	0	188.49	0.00	250.85
	08/30/95	9	29	A	B	2192	0	183.60	0.00	927.31
	08/01/95	8	32	A	B	3071	0	258.09	0.00	338.63
	06/30/95	7	29	L	B	2177	0	182.32	0.00	8,692.16
	06/01/95	6	30	L	B	2447	0	205.21	0.00	0.00
	05/02/95	5	29	L	B	2134	0	178.69	0.00	0.00
	04/03/95	4	31	L	B	1862	0	155.63	0.00	0.00

GWA 60

NEXT TYPE & FIND
TOP OF LIST
08-PAGE DOWN

13-MRDG HIST

16-BUS BRKDOWN

17-HI BILL

18-READ/VERIFY NEWS
FACT

MIAMI

BILLING HISTORY

ELE ACT

05/31/90 1/044/ 5C42936

PH (305)567-0856 S

S/TH

07/20/95 11:35:39

UCSO

SPEC

COIN

MARIO P MARTINEZ

4891 SW 5TH TER

MIAMI

PL 33134 P OLDBA: 83-04-080-17200-6

PAGE 1 OF 2

CC N (Y/N)	SVC DT	RM	DYS	T	S	KWH	KWD	ELE AMT	BB AMT	TOT	BILL AMT
S	06/30/95	7	29	K	8	882	0	72.60	0.00		129.35
-	06/01/95	6	30	A	8	1455	0	121.15	0.00		130.91
-	03/02/95	5	29	A	8	593	0	49.92	0.00		49.62
-	04/03/95	4	31	A	8	798	0	65.44	0.00		120.70
-	03/03/95	3	29	A	8	643	0	53.21	0.00		135.09
-	02/02/95	2	29	A	8	473	0	40.79	0.00		80.67
-	01/04/95	1	32	A	8	433	0	37.88	0.00		133.20
-	12/02/94	17	31	A	8	629	0	52.05	0.00		33.91
-	11/01/94	11	32	A	8	462	0	39.98	0.00		125.13
-	09/30/94	10	30	A	8	686	0	56.18	0.00		140.94
-	08/31/94	9	29	A	8	1057	0	86.31	0.00		126.46
-	08/02/94	8	32	A	8	1095	0	89.56	0.00		89.56
-	07/01/94	7	29	A	8	755	0	61.02	0.00		61.02

GWA 32

NEXT TYPE B FIND

TOP OF LIST

09-PAGE DOWN

12-ARDC

11ST

16-EUS BRDWN

17-HI STLL

18-READ/VERIFY NEWS FACT

**CONFIDENTIAL
INVESTIGATIVE REPORT**

August 15, 1995

Case No. SD-1729-95

SUBJECT : Mario Martinez Pastor
Delfina Mercedes Pastor
4891 SW 5th Terrace
Miami, Florida 33134

TITLE : LARCENY OF ELECTRICITY
Florida Statute 812.14

REPORT BY: Clara L. MacVicar
FPL Revenue Protection Specialist

SYNOPSIS:

On June 18, 1995, the electric meter serving the residence at 4891 SW 5th Terrace, Miami, Florida, was inspected for a possible current diversion condition. A hole was found through the top of the meter canopy, there was a wire inserted through the hole and against the meter disk, preventing its rotation. This condition allowed the full use of the electric service within the residence, without any kilowatt hour registration on the meter, even though the central air-conditioner and outside lights were documented as operating.

On August 14, 1995, Mario Martinez Pastor went to the Florida Power & Light Company office located at 9250 W. Flagler St., Miami, Florida. Mr. Pastor confirmed that he is the renter of the house located at 4891 SW 5th Terrace, Miami, (Dade County) Florida, and he is responsible for the payment of the electric bills, and his wife, Delfina, also contributes. It was established that Mr. and Mrs. Pastor were residing at the above mentioned address on the date the current diversion condition was discovered, and have resided there continuously since May 31, 1990.

Details of the current diversion condition are contained herein.

Confidential Report
Case No. SD-1729-95
August 15, 1995

INVESTIGATIVE PERIOD:

November 1, 1994 through August 14, 1995.

ADMINISTRATIVE:

Exhibits will be maintained in the South Area Revenue Protection Department files.

Confidential Report
Case No. SD-1729-95
August 15, 1995

Mail Subpoenas to:

Florida Power & Light Company
P. O. Box 025209
Attn: Revenue Protection Mgr.
Miami, Fl 33102-5209

Deliver Subpoenas to:

Florida Power & Light Company
9250 W. Flagler St., 6th Fl
Attn: Revenue Protection Mgr.
Miami, Fl 33174

*TPL check
7/14/97
for 3 weeks*

WITNESSES:

1. J. Guzman - FPL Meter Reader (DO NOT SUBPOENA)
Reported possible current diversion condition (low use) November 1, 1994.
2. R. Brahim- FPL Revenue Protection Meterman (DO NOT SUBPOENA)
Inspected and documented hole on top of canopy of Meter 5C78521, and outer seal missing on March 21, 1995. Installed yellow seal, No. 0006392, on March 21, 1995.
3. C. W. Vessels- FPL Revenue Protection Investigator
Observed and documented current diversion condition, hole/wire, and surrounding area on June 18, 1995. Removed wire on June 18, 1995. Gave wire to G. Canavan on June 20, 1995.
4. G. Canavan - FPL Revenue Protection Investigator
Met and gave wire to Meterman on June 20, 1995. Documented and photographed current diversion condition, meter replacement and surrounding area on June 20, 1995.
5. E. List - FPL Revenue Protection Meterman (DO NOT SUBPOENA)
Removed Meter No. 5C78521, Serial No. 68426444, placed meter and wire (removed on June 18, 1995) into security container on June 20, 1995. Installed new Meter No. 5C42936, and secured meter installation on June 20, 1995.
6. E. B. Curry - FPL Meter Technician
Tested Meter No. 5C78521, Serial No. 68426444, on June 22, 1995.
7. M. Gurruchaga - FPL Revenue Protection Specialist (DO NOT SUBPOENA)
Interviewed Mario Martinez Pastor on August 14, 1995.
8. C. L. MacVicar - FPL Revenue Protection Specialist
Interviewed Mario Martinez Pastor on August 14, 1995. Delfina Mercedes Pastor was not interviewed.

Confidential Report
Case No. SD-1729-95
August 15, 1995

EXHIBITS:

1. Electric Meter No. 5C78521, Serial No. 68426444, found with hole in canopy.
2. Wire found in hole in canopy of Meter No. 5C78521, Serial No. 68426444, on June 18, 1995.
3. RPI Inspection Info reported by J. Guzman on November 1, 1994.
4. Computer print-out of Revenue Protection Investigation- Meters, prepared by R. Brahim on March 21, 1995.
5. Copy of Current Diversion Report (Form 870CD) prepared by C. W. Vessels on June 18, 1995, and RPI Inspect Information prepared by G. Canavan on June 20, 1995.
6. Computer print-out of RPI Inspection Info.
7. Yellow Seal, No. 0006392, removed from meter installation on June 20, 1995.
8. Photographs of current diversion condition and surrounding area taken June 20, 1995.
9. Computer generated Meter Test Report of Meter No. 5C78521, Serial No. 68426444, prepared by E. B. Curry on June 22, 1995.
10. Evidence Custody Log.
11. Two (2) yellow seals, Serial No. 0017513, and No. 0127885, removed from security container.
12. Kilowatt Hour History Summary, prepared by Clara L. MacVicar.
13. Computer print-out of FPL's Customer of Record, pages 1, 1/3, 1/2 and 1.
14. Copy of Tax Records for 4891 SW 5th Terrace, Miami, Florida.
15. Florida Driver's License information for Delfina Mercedes Pastor.
16. Equifax Identification Information Report for Delfina Mercedes Pastor.
17. Copy of checks made out to FPL and signed by Mario J. Pastor.
18. Copy of check made out to FPL and signed by Delfina M. Pastor.
19. Report by Clara L. MacVicar.

Confidential Report
Case No. SD-1729-95
August 15, 1995

PREDICATION:

On June 18, 1995, a current diversion condition (wire through hole in canopy) did exist at the residence of Mario Martinez and Delfina Mercedes Pastor located at 4891 SW 5th Terrace, Miami, (Dade County) Florida.

This condition was a deliberate act with intent to avoid payment of the electric service. Mr. and Mrs. Pastor received the direct benefit of the condition found by reduction of proper registration on the electric meter.

Mr. and Mrs. Pastor have been recipients of FPL's utility services since May 31, 1990.

Confidential Report
Case No. SD-1729-95
August 15, 1995

The following is a physical description of Mario Martinez Pastor based on the interview conducted on August 14, 1995.

Hispanic

Height - Approx. 5'5"

Weight - Approx. 195 lbs.

Hair - Black (Greying)/Mustache

Eyes - Brown

D.O.B. - 1-7- 49

Physical Description - White Male

Occupation - Metro Dade - Seaport Dept (Housekeeping)

Delfina Mercedes Pastor was not interviewed. Description obtained from Florida Driver's License and Equifax Identification Information Report.

Hispanic

Height- 5'4"

Wight- N/A

Hair- N/A

Eyes- N/A

D.O.B.- 11/26/37

Physical Description- Female

Occupation- Nurse/Family Home Care

Prepared By: 
Clara L. MacVicar



FPL

FACSIMILE COVER SHEET
FLORIDA POWER AND LIGHT CO.
9250 W. FLAGLER ST.
MIAMI FL 33174

SEND TO:

Dick

TELEPHONE NUMBER:

COMPANY/DEPARTMENT:

FAX NUMBER:

FROM:

Public

DEPARTMENT:

REGULATORY AFFAIRS

TELEPHONE NUMBER:

305/552-4258

FAX NUMBER:

305/552-3849

DATE:

8-19-97

TOTAL PAGES
(including this sheet)

31

Special Instruction:

Response for Maria Martinez # 1820249c

Confidential Report
Case No. SD-1729-95
August 15, 1995

On August 14, 1995, M. Gurruchaga and I met with Mr. Mario Martinez Pastor, as pre-arranged, at our office located at 9250 W. Flagler St., Miami, Florida.

Mr. Pastor did not speak or understand English well, therefore, the interview was conducted in Spanish.

I advised Mr. Pastor that he was not obligated to answer any of our questions, and was free to leave whenever he wished.

It was established that Mr. Pastor is the renter at 4891 SW 5th Terrace, Miami (Dade County), Florida, has resided there continuously since May 31, 1990, and is responsible for payment of the electric bills. The house is owned by Armando Valdez and his wife, Violetta. I inquired of Mr. Pastor as to the name of Mario P. Martinez on the electric account. Mr. Pastor replied it was his name.

I inquired of Mr. Pastor as to the number of people residing in the house. Mr. Pastor informed us that when they first moved into the house there were nine (9) people living there: his daughter and her three (3) children, his two (2) sons, his wife, his stepson and himself. Since the end of 1992, it has been just he, his wife and stepson. I asked Mr. Pastor if anyone else saw or contributed towards the electric bills. Mr. Pastor responded "no." I showed Mr. Pastor copies of checks made out to FPL, which he identified as having his signature. I then showed him a copy of a check from Delfina Mercedes Pastor's account. Mr. Pastor said it was his wife, "she recently started working. If I do not have enough money in my account, I may ask her to write a check, but that is very seldom." Mr. Pastor added that his son is unemployed and is not responsible for the electric bills.

I asked Mr. Pastor if the house is equipped with all electrical appliances. Mr. Pastor replied "yes," including: stove, refrigerator, clothes washer and dryer (broken), and central air-conditioning. Mr. Pastor added that the washer was damaged during the hurricane, he purchased one from Sears one year ago, and it has been broken for six (6) to seven (7) months. I asked if the washer was under warranty, and why he would not have had it replaced. Mr. Pastor replied "yes, I have had it fixed several times, (did not comment on the replacement). The dryer has been broken for a long time." Mr. Pastor did not remember how long the dryer has been broken.

I asked Mr. Pastor how the air-conditioning was used. Mr. Pastor replied "at night only, no one is home during the day. The thermostat is set according to the temperature (outside), on automatic, to cool the house. We use fans." I asked Mr. Pastor if there had been any other changes in the electrical equipment other than the clothes washer and dryer. Mr. Pastor replied "no."

I then explained to Mr. Pastor that on November 1, 1994, the FPL Meter Reader had reported low use, and the meter sweating. At this point Mr. Pastor produced some photographs of his back yard showing a tree which had fallen over after Hurricane Andrew. Mr. Pastor said he had work done on the meter. (No information on his address on the Computer Trouble Program). I continued by explaining to Mr. Pastor that the meter was inspected on March 21, 1995, and the FPL Meterman had documented a hole

Confidential Report
Case No. SD-1729-95
August 15, 1995

in the "12:00 clock" position of the canopy, there was no object through the hole at that time. Another inspection conducted on June 18, 1995, revealed a wire through the hole in the meter canopy preventing the rotation of the disk. Mr. Pastor stated he had no knowledge of this condition.

I showed Mr. Pastor photographs of his house and his automobile, which he identified. I then showed him a photograph of the current diversion condition, and explained that the wire prevented the disk from rotating even though the central air-conditioner and outside lights were documented on. Mr. Pastor again denied any knowledge.

I showed Mr. Pastor a Kilowatt Hour History Summary of his account. I pointed out the low consumption back to June 1990, and explained that it certainly did not reflect the nine (9) people living there, nor the equipment in use. Mr. Pastor said, "I will repeat to you again that the ceiling fans are used." I then explained to Mr. Pastor that the consumption on the new meter was very high, 3071 Kwh for August (1995). Mr. Pastor said, "no, it can not be." I reminded Mr. Pastor that the central air-conditioner had been documented operating on two occasions; June 18 and June 20, 1995, and July's consumption, 882 Kwh, did not reflect it. Mr. Pastor remarked, "oh well, if you say it like that, I can not say yes or no. I can only say that I am responsible for the payment of the electric bills."

I informed Mr. Pastor that there would be an additional bill rendered for lost revenues to FPL, and that a copy of my report would be forwarded for review with the possibilities of charges being filed by the State Attorney's Office. Mr. Pastor stated, "I have the right to appoint an attorney to this case." I acknowledged Mr. Pastor's statement.

I asked Mr. Pastor if he had understood all that was discussed, and if he had any questions. Mr. Pastor responded that he had understood, and had no questions.

We thanked Mr. Pastor for his time, and concluded the interview.

Prepared by: _____


Clara L. MacVicar

Confidential Report
Case No. SD-1729-95
August 15, 1995

PREDICATION:

On June 18, 1995, a current diversion condition (wire through hole in canopy) did exist at the residence of Mario Martinez and Delfina Mercedes Pastor located at 4891 SW 5th Terrace, Miami, (Dade County) Florida.

This condition was a deliberate act with intent to avoid payment of the electric service. Mr. and Mrs. Pastor received the direct benefit of the condition found by reduction of proper registration on the electric meter.

Mr. and Mrs. Pastor have been recipients of FPL's utility services since May 31, 1990.

CONFIDENTIAL
CONFIDENTIAL
CONFIDENTIAL

Confidential Report
Case No. SD-1729-95
August 15, 1995

The following is a physical description of Mario Martinez Pastor based on the interview conducted on August 14, 1995.

Hispanic

Height -	Approx. 5'5"
Weight -	Approx. 195 lbs.
Hair -	Black (Greying)/Mustache
Eyes -	Brown
D.O.B. -	1-7- 49
Physical Description -	White Male
Occupation -	Metro Dade - Seaport Dept.(Housekeeping)

Delfina Mercedes Pastor was not interviewed. Description obtained from Florida Driver's License and Equifax Identification Information Report.

Hispanic

Height-	5'4"
Wight-	N/A
Hair-	N/A
Eyes-	N/A
D.O.B.-	11/26/37
Physical Description-	Female
Occupation-	Nurse/Family Home Care

Prepared By:


Clara L. MacVicar

CURRENT DIVERSION REPORT
Form 8700 (Revised) Rev. 2/93

DATE FOUND 6/18/95		TIME FOUND 7:05 PM		CODE NO. R333		PREMISE NUMBER	
DIALING 83		CY DAY 04		ROUTE 090		ACCOUNT NUMBER 6393-73124	
CUSTOMER NAME MARIO P. MARTINEZ						EMPLOYEE NAME (PRINT)	
SERVICE ADDRESS 4891 [REDACTED]						MTR LOCATION OR READ INSTRUCTION	
METER NO. 5C78521				READING 92726		METER SEALED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	
DISK TURNING YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>				SEAL INTACT SEAL RIGGED <input checked="" type="checkbox"/>		COLOR YEL	
DESCRIPTION OF DIVERSION [REDACTED]				METER RESEALED YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>		COLOR YEL	
EQUIPMENT ON: UNKNOWN <input type="checkbox"/> A/C WALL <input type="checkbox"/> A/C CENTRAL <input checked="" type="checkbox"/> DRYER <input type="checkbox"/> PUMP <input type="checkbox"/> OUTSIDE LIGHTS <input type="checkbox"/> WASHER <input type="checkbox"/>							
OTHER: TAG # [REDACTED]							
SIGNED [Signature]		DEPT. SAP		PR LOC CD		SOC. SEC. NO.	
Company Supervisor Recommends Employee Be Paid A Bonus						EMPLOYEE'S SUPERVISOR	
SUPERVISOR'S SIGNATURE						DATE	
CURRENT DIVERSION DOCUMENTED YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>						4701 PREPARED YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	

FL TAGS
SIA 27Q
RIM 07W

-----RPI INSPCT INFORMATION-----
 METER AS FOUND: TYPE CODE 81 MTR NUMBER 5C78521 RDG 92754 INSPCT. DT: 6-20-95
 METER SEALED (Y/N) Y SEAL COND IN SEAL NO. 0006392 COLOR YEL YR 1995
 DISK TURNING (Y/N) N METER FOUND LOCKED (Y/N) N INNER SEAL COND (CD)
 EQUIP ON(X): CENTRAL A/C WALL A/C WASHER DRYER POOL PUMP UNKNOWN
 INSIDE LIGHTS OUTSIDE LIGHTS OTHER
 INSPCT COND OBSRVD (CD) 03 ACTION MTRMAN TOOK (CD) 02 LOCKING DEVICE (CD)
 METER RESEALED (Y/N) Y SEAL NO. 017590 COLOR YEL YR 1995
 INSPCT RMKS: REPEATED DIVERSION FOR RECURS BY INSERTING WIRE THRU
 HOLE IN CABINET AND PRESSING DOWN DISK ROTATION. DISK STOPPED
 COMPLETELY. DISK TURNED AFTER I REMOVED THE WIRE.
 METERMAN NM: E. LIST J. Camacho 6-20-95 11:02 AM

NMS (35) 5C42936 R=00000

[Handwritten signature]

RPIP RPI INSPECTION INFO 07/20/95 11:34:38
ELE ACT 05/31/90 1/044/ 5C42936 UCSO

MARIO P MARTINEZ PH (305)567-0856 S SPEC
4891 SW 5TH TER S/T# COIN
MIAMI FL 33134 P OLD9A:85-04-090-17200-6
RPI NUMBER 993295115 DATE CREATED 12/20/94 SOURCE OTH TYPE #1 STATUS CASS
DATE INSPECTED 06/29/95 MTRKAN NM LIZI
METER AS FOUND: TYPE CD -- MTR NUMBER -- -- -- -- -- RDG -- --

METER SEALED (Y/N) Y SEAL COND -- SEAL NO. -- -- -- -- -- COLOR -- -- -- -- -- YR -- --
DISK TURNING (Y/N) Y METER FOUND LOCKED (Y/N) N INNER SEAL COND IN
EQUIP ON (X): CENTRAL A/C - WALL A/C - WASHER - DRYER - FLOOR PUMP - UNKNOWN -
INSIDE LIGHTS - OUTSIDE LIGHTS - OTHER
INSPECT COND DESERVED (CODE) 03 HOLE IN CANOPY WITH OBJECT
ACTION METERMAN TOOK (CODE) 27 REPLACED METER
METER RESEALED (Y/N) Y SEAL NO. 21222 COLOR YELL YR 22
METER LOCKING DEVICE TYPE --
INSPECT MARK

NEXT TYPE 9 FIND SOLERR - NEWS_FACT_USER, NOTIFY SUPV. GWA 22
COMPLETE LIST
13-RPI DETAIL 15-BILL HIST 16-RPI CASE 17-LOG MAINT 22-ON OTA KATV NEWS FOOT

WATER HISTORY COMPANY

NAME : MARIO P. MARTINEZ

METER SFT DATE: 8/79 METER NO..5C78521

ADDRESS: 4891 SW 5 TER

CUSTOMER CONNECT DATE: 5/31/90

ACCT. NO.: 56393-73124 (CURRENT)

CASE NUMBER : 95E-5409

ACCT. NO.: 85-04-090-17200-8 (PREVIOUS)

End H5

MONTH <i>1996</i>	1995	1994	1993	1992	1991	1990	1989
<i>1 1/2</i> JANUARY <i>873</i>	423	773	595	503	452	<i>2500</i> 951	
FEBRUARY	473	409	428	504	309	941	
MARCH	645	922	574	438	366	1045	
APRIL	798	735	740	389	464	1060	
MAY	593	976	878	561	346	1174	
JUNE	1455	756	689	790	376	81	
JULY	882 A	755	679	689	463	607	
AUGUST	3071	1096	1226	509	465	494	
SEPTEMBER	<i>2192</i>	1057	674	406	303	555	
OCTOBER	<i>2157</i>	686	535	779	357	416	
NOVEMBER	<i>2025</i>	462	609	581	541	486	
DECEMBER	<i>1082</i>	629	693	331	392	446	

A: CONDITION DISCOVERED (NEW METER SET 6/20/95).

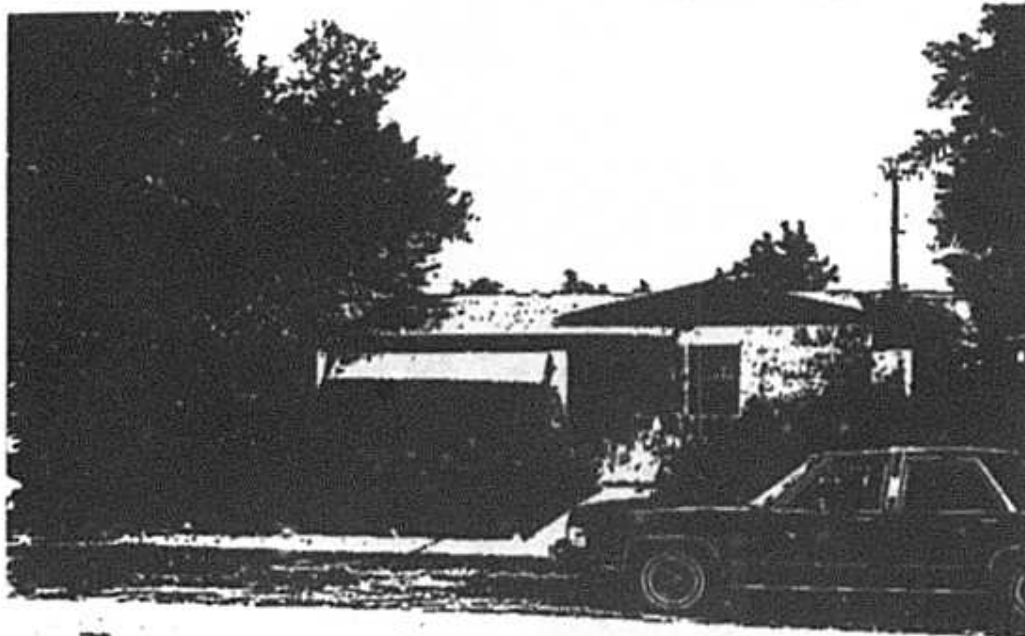
PREPARED BY:

C. L. Macvicar

C. L. MACVICAR

CASE #: 95E5409 ACCT #: 56383-73124 ADDR: 4891 SW 5 TER

DATE TAKEN: JUNE 20 1995 INV.: G. CANAVAN



DESCRIBE SCENE:

MARIO MARTINEZ
PASTOR'S RESIDENCE
4891 SW 5 TER,
MIAMI, FL.

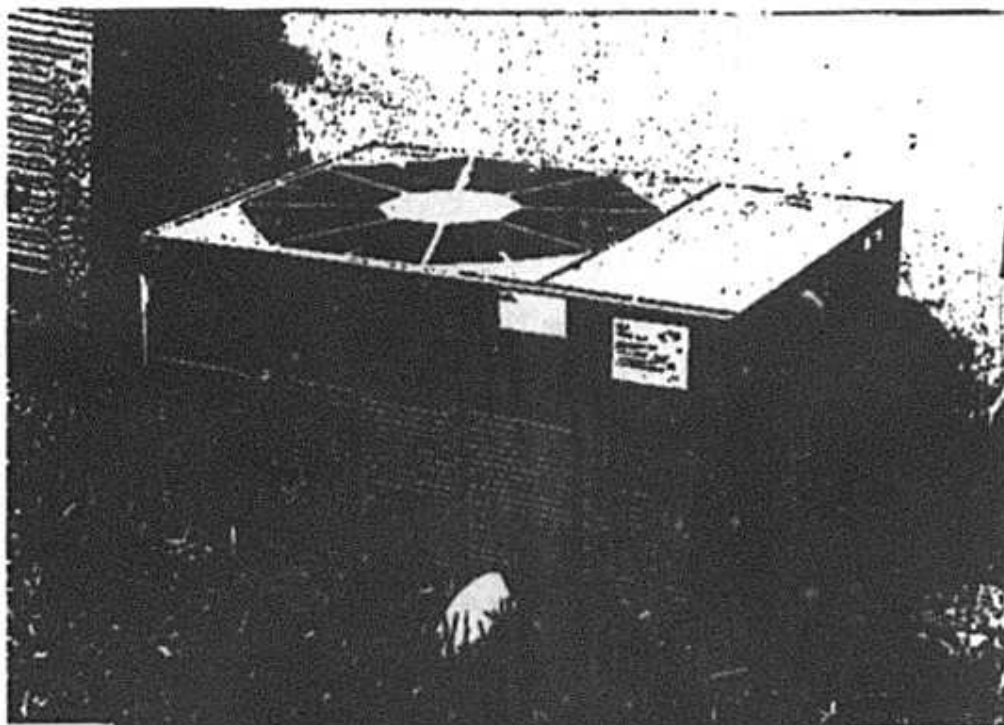


DESCRIBE SCENE:

WIRE THROUGH HOLE
IN CANOPY OF METER
SC78521, AS FOUND
ON JUNE 18, 1995.

CASE #: _____ ACCT #: _____ ADDR: _____

DATE TAKEN: _____ INV.: _____



DESCRIBE SCENE:

CENTRAL AIR CONDITIO
DOCUMENTED OPERATING
ON JUNE 18, 1995.

DESCRIBE SCENE:

NEW METER SC4293
INSTALLED ON
JUNE 20, 1995.

F P L M E T E R T E S T R E P O R T

FPL SYMBOL.....: 5C
COMPANY NUMBER: 78521
SERIAL NUMBER.: G068426444
TYPE_CODE.....: 81
DATE OF TEST..: 06/22/1995
DISTRICT.....: 83
ADDRESS.....: 4891 SW.5 TR.
AS FOUND TEST RESULTS: SF: 000.00 SP: SL: 000.00 WA: 000.00
AS LEFT TEST RESULTS.: SF: 100.35 SP: SL: 99.72 WA: 100.22
REGISTER TEST (VERIBOARD) RESULTS: /
DIAL READING IN.: 92754
DIAL READING OUT: _____
TEST REASON...: RPT
CREEP (YES/NO).....: N
OPERATOR.....: EBC
KWH BOARD #.....: 01
DEMAND BOARD #.....:
KWD FULL SCALE.....:
KWD % ERROR AF.....: + .
KWD % ERROR AL.....: + .
TRANSMITTAL NUMBER: 1401
TRANSMITTAL DATE..: 06/22/1995
GENERAL REMARKS...: 53,03,19,87 LOCK-UP

COMMENTS: _____

SIGNATURE

Emory B. Curry

DATE

6/22/95

EVIDENCE CUSTODY LOG
FPL REVENUE PROTECTION DEPARTMENT

(1) Meter Number: 5C78521 Serial Number: 68426444
Removed From: 4891 SW 5 TR Date: 6-20-95
Additional Evidence Removed: WIRE
Evidence placed in a lock-up container and sealed.
Seal Number: 0017513 Seal Color: YELLOW
Signed: Edward Just
Witness: J. Condon

(2) Date: 6/22/95 Seal Number Cut: 0017513 Seal Color: Yellow
Removed intact from the lock-up container for testing.
Meter Number: 5C78521 Serial Number: 68426444
Additional Evidence Removed: WIRE + PAPERWORK
Signed: Emory B. Curry

(3) Evidence returned to lock-up container after testing and sealed.
Meter Number: 5C78521 Serial Number: 68426444
Seal Number: 0127885 Seal Color: yellow
Additional Evidence Returned: WIRE + PAPERWORK
Signed: Emory B. Curry Date: 6/22/95

(4) Date: 7-10-95 Seal Number Cut: 0127885 Seal Color: yellow
Removed intact from lock-up container and placed in evidence room:
Meter Number: 5C78521 Serial Number: 68426444
Additional Evidence Removed: WIRE + PAPERWORK
Signed: H. S. S. S. S. S.

(5) Removed evidence from the locked evidence room to show the (S/A)*
customer during the interview and returned.
Meter Number: 5C78521 Serial Number: 68426444
Signed: H. S. S. S. S. Date: 1/10/96

