

BellSouth Telecommunications. Inc. Surte 400 850 224 7798 Fax 850 224 5073 A. M. Lombardo Regulatory Vice President

March 20, 1998

150 South Monroe Street Tallahassee, Florida 32301-1556

Mrs. Blanca S. Bayo Director, Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

980383-71

Re: Approval of the Resale Agreement Negotiated by BellSouth Telecommunications, Inc. ("BellSouth") and One Call Telecom, Inc. pursuant to Sections 251 and 252 of the Telecommunications Act of 1996

Dear Mrs. Bayo:

Pursuant to section 252(e) of the Telecommunications Act of 1996, BellSouth and One Call Telecom, Inc. are submitting to the Florida Public Service Commission their negotiated agreement for the purchase of BellSouth's telecommunications services for the purpose of resale to end users by One Call Telecom, Inc.

Pursuant to section 252(e) of the Act, the Commission is charged with approving or rejecting the negotiated agreement between BellSouth and One Call Telecom, Inc. within 90 days of its submission. The Act provides that the Commission may only reject such an agreement if it finds that the agreement or any portion of the agreement discriminates against a telecommunications carrier not a party to the agreement or the implementation of the agreement or any portion of the agreement is not consistent with the public interest, convenience and necessity. Both parties aver that neither of these reasons exist as to the agreement they have negotiated and therefore, are very hopeful that the Commission shall approve their agreement.

Very truly yours,

Regulatory Vice President

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Agreement Between BellSouth Telecommunications, Inc. and One Call Telecom, Inc. Regarding
The Sale of BellSouth Telecommunications Services to One Call Telecom, Inc. For The Purposes of
Resale

THIS AGREEMENT is by and between BellSouth Telecommunications, Inc., ("BellSouth" or "Company"), a Georgia corporation, and One Call Telecom, Inc. ("One Call Telecom"), a Minneapolis corporation, and shall be deemed effective as of January 30, 1998.

WITNESSETH

WHEREAS, BellSouth is a local exchange telecommunications company authorized to provide telecommunications services in the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee; and

WHEREAS, One Call Telecom is or seeks to become an alternative local exchange telecommunications company authorized to provide telecommunications services in the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee; and

WHEREAS, One Call Telecom desires to resell BellSouth's telecommunications services; and

WHEREAS, BellSouth has agreed to provide such services to One Call Telecom for resale purposes and pursuant to the terms and conditions set forth herein;

NOW, THEREFORE, for and in consideration of the mutual premises and promises contained herein, BellSouth and One Call Telecom do hereby agree as follows:

I. Term of the Agreement

- A. The term of this Agreement shall be two years beginning January 30, 1998 and shall apply to all of BellSouth's serving territory as of January 1, 1998 in the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee; and
- B. This Agreement shall be automatically renewed for two additional one year periods unless either party indicates its intent not to renew the Agreement. Notice of such intent must be provided, in writing, to the other party no later than 60 days prior to the end of the then-existing contract period. The terms of this Agreement shall remain in effect after the term of the existing agreement has expired and while a new agreement is being negotiated.

The rates pursuant by which One Call Telecom is to purchase services from BellSouth for resale shall be at a discount rate off of the retail rate for the telecommunications service. The discount rates shall be as set forth in Exhibit A, attached hereto and incorporated herein by this reference. Such discount shall reflect the costs avoided by BellSouth when selling a service for wholesale purposes.

II. Definition of Terms

- A. CUSTOMER OF RECORD means the entity responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuance of service; payment in full of charges incurred such as non-recurring, monthly recurring, toll, directory assistance, etc.
- B. DEPOSIT means assurance provided by a customer in the form of cash, surety bond or bank letter of credit to be held by the Company.

- C. The provision of services by the Company to One Call Telecom does not constitute a joint undertaking for the furnishing of any service.
- D. One Call Telecom will be the customer of record for all services purchased from BellSouth. Except as specified herein, the Company will take orders from, bill and expect payment from One Call Telecom for all services.
- E. One Call Telecom will be the Company's single point of contact for all services purchased pursuant to this Agreement. The Company shall have no contact with the end user except to the extent provided for herein.
- F. The Company will continue to bill the end user for any services that the end user specifies it wishes to receive directly from the Company.
- G. The Company maintains the right to serve directly any end user within the service area of One Call Telecom. The Company will continue to directly market its own telecommunications products and services and in doing so may establish independent relationships with end users of One Call Telecom.
- H. Neither Party shall interfere with the right of any person or entity to obtain service directly from the other Party.
- I. Current telephone numbers may normally be retained by the end user. However, telephone numbers are the property of the Company and are assigned to the service furnished. One Call Telecom has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, whenever the Company deems it necessary to do so in the conduct of its business.
- J. The Company may provide any service or facility for which a charge is not established herein, as long as it is offered on the same terms to One Call Telecom.
- K. Service is furnished subject to the condition that it will not be used for any unlawful purpose.
- L. Service will be discontinued if any law enforcement agency advises that the service being used is in violation of the law.
- M. The Company can refuse service when it has grounds to believe that service will be used in violation of the law.
- N. The Company accepts no responsibility to any person for any unlawful act committed by One Call Telecom or its end users as part of providing service to One Call Telecom for purposes of resale or otherwise.
- O. The Company will cooperate fully with law enforcement agencies with subpoenas and court orders for assistance with the Company's customers. Law enforcement agency subpoenas and court orders regarding end users of One Call Telecom will be directed to One Call Telecom. The Company will bill One Call Telecom for implementing any requests by law enforcement agencies regarding One Call Telecom end users.
- P. The characteristics and methods of operation of any circuits, facilities or equipment provided by any person or entity other than the Company shall not:

offered together in any way to the end user. Such efforts include, but are not 'limited to, sales referrals, resale arrangements, sales agencies or billing agreements. This subsection shall be void and of no effect for a particular state covered under this Agreement as of February 8, 1999 or on the date BellSouth is authorized to offer interLATA services in that state, whichever is earlier.

- 3. Hotel and Hospital PBX service are the only telecommunications services available for resale to Hotel/Motel and Hospital end users, respectively. Similarly, Access Line Service for Customer Provided Coin Telephones is the only local service available for resale to Independent Payphone Provider (IPP) customers. Shared Tenant Service customers can only be sold those telecommunications services available in the Company's A23 Shared Tenant Service Tariff.
- 4. One Call Telecom is prohibited from furnishing both flat and measured rate service on the same business premises to the same subscribers (end users) as stated in A2 of the Company's Tariff except for backup service as indicated in the applicable state tariff Section A3.
- 5. If telephone service is established and it is subsequently determined that the class of service restriction has been violated, One Call Telecom will be notified and billing for that service will be immediately changed to the appropriate class of service. Service charges for changes between class of service, back billing, and interest as described in this subsection shall apply at the Company's sole discretion. Interest at a rate as set forth in Section A2 of the General Subscriber Service Tariff and Section B2 of the Private Line Service Tariff for the applicable state, compounded daily for the number of days from the back billing date to and including the date that One Call Telecom actually makes the payment to the Company may be assessed.
- 6. The Company reserves the right to periodically audit services purchased by One Call Telecom to establish authenticity of use. Such audit shall not occur more than once in a calendar year. One Call Telecom shall make any and all records and data available to the Company or the Company's auditors on a reasonable basis. The Company shall bear the cost of said audit.
- B. Resold services can only be used in the same manner as specified in the Company's Tariff. Resold services are subject to the same terms and conditions as are specified for such services when furnished to an individual end user of the Company in the appropriate section of the Company's Tariffs. Specific tariff features, e.g. a usage allowance per month, shall not be aggregated across multiple resold services. Resold services cannot be used to aggregate traffic from more than one end user customer except as specified in Section A23. of the Company's Tariff referring to Shared Tenant Service.
- C. One Call Telecom may resell services only within the specific resale service area as defined in its certificate.
- D. Telephone numbers transmitted via any resold service feature are intended solely for the use of the end user of the feature. Resale of this information is prohibited.
- E. No patent, copyright, trademark or other proprietary right is licensed, granted or otherwise transferred by this Agreement. One Call Telecom is strictly prohibited from any use, including but not limited to sales, marketing or advertising, of any BellSouth name or trademark.

V. Maintenance of Services

- A. One Call Telecom will adopt and adhere to the standards contained in the applicable BellSouth Work Center Interface Agreement regarding maintenance and installation of service.
- B. Services resold under the Company's Tariffs and facilities and equipment provided by the Company small be maintained by the Company.

- C. One Call Telecom or its end users may not rearrange, move, disconnect, remove or attempt to repair any facilities owned by the Company, other than by connection or disconnection to any interface means used, except with the written consent of the Company.
- D. One Call Telecom accepts responsibility to notify the Company of situations that arise that may result in a service problem.
- E. One Call Telecom will be the Company's single point of contact for all repair calls on behalf of One Call Telecom's end users. The parties agree to provide one another with toll-free contact numbers for such purposes.
- F. One Call Telecom will contact the appropriate repair centers in accordance with procedures established by the Company.
- G. For all repair requests, One Call Telecom accepts responsibility for adhering to the Company's prescreening guidelines prior to referring the trouble to the Company.
- H. The Company will bill One Call Telecom for handling troubles that are found not to be in the Company's network pursuant to its standard time and material charges. The standard time and material charges will be no more than what BellSouth charges to its retail customers for the same services.
- The Company reserves the right to contact One Call Telecom's customers, if deemed necessary, for maintenance purposes.

VI. Establishment of Service

- A. After receiving certification as a local exchange company from the appropriate regulatory agency, One Call Telecom will provide the appropriate Company service center the necessary documentation to enable the Company to establish a master account for One Call Telecom. Such documentation shall include the Application for Master Account, proof of authority to provide telecommunications services, an Operating Company Number ("OCN") assigned by the National Exchange Carriers Association ("NECA") and a tax exemption certificate, if applicable. When necessary deposit requirements are met, the Company will begin taking orders for the resale of service.
- B. Service orders will be in a standard format designated by the Company.
- C. When notification is received from One Call Telecom that a current customer of the Company will subscribe to One Call Telecom's service, standard service order intervals for the appropriate class of service will apply.
- D. The Company will not require end user confirmation prior to establishing service for One Call Telecom's end user customer. One Call Telecom must, however, be able to demonstrate end user authorization upon request.
- E. One Call Telecom will be the single point of contact with the Company for all subsequent ordering activity resulting in additions or changes to resold services except that the Company will accept a request directly from the end user for conversion of the end user's service from One Call Telecom to the Company or will accept a request from another OLEC for conversion of the end user's service from One Call Telecom to the other LEC. The Company will notify One Call Telecom that such a request has been processed.

- D. The Company will render bills each month on established bill days for each of One Call Telecom's accounts.
- E. The Company will bill One Call Telecom, in advance, charges for all services to be provided during the ensuing billing period except charges associated with service usage, which charges will be billed in arrears. Charges will be calculated on an individual end user account level, including, if applicable, any charges for usage or usage allowances. BellSouth will also bill all charges, including but not limited to 911 and E911 charges, telecommunications relay charges, and franchise fees, to One Call Telecom.
- F. The payment will be due by the next bill date (i.e., same date in the following month as the bill date) and is payable in immediately available funds. Payment is considered to have been made when received by the Company.
 - If the payment due date falls on a Sunday or on a Holiday which is observed on a Monday, the
 payment due date shall be the first non-Holiday day following such Sunday or Holiday. If the
 payment due date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday,
 Thursday, or Friday, the payment due date shall be the last non-Holiday day preceding such
 Saturday or Holiday. If payment is not received by the payment due date, a late payment penalty,
 as set forth in I. following, shall apply.
- G. Upon proof of tax exempt certification from One Call Telecom, the total amount billed to One Call Telecom will not include any taxes due from the end user. One Call Telecom will be solely responsible for the computation, tracking, reporting and payment of all federal, state and/or local jurisdiction taxes associated with the services resold to the end user.
- H. As the customer of record, One Call Telecom will be responsible for, and remit to the Company, all charges applicable to its resold services for emergency services (E911 and 911) and Telecommunications Relay Service (TRS) as well as any other charges of a similar nature.
- If any portion of the payment is received by the Company after the payment due date as set forth preceding, or if any portion of the payment is received by the Company in funds that are not immediately available to the Company, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the payment due date times a late factor. The late factor shall be as set forth in Section A2 of the General Subscriber Service Tariff and Section B2 of the Private Line Service Tariff.
- J. Any switched access charges associated with interexchange carrier access to the resold local exchange lines will be billed by, and due to, the Company. No additional charges are to be assessed to One Call Telecom.
- K. The Company will not perform billing and collection services for One Call Telecom as a result of the execution of this Agreement. Requests by the One Call Telecom for assistance with billing services should be referred to the appropriate entity or operational group within the Company.
- L. Pursuant to 47 CFR Section 51.617, the Company will bill One Call Telecom end user common line charges identical to the end user common line charges the Company bills its end users.
- M. In general, the Company will not become involved in disputes between One Call Telecom and One Call Telecom's end user customers over resold services. If a dispute does arise that cannot be settled without the involvement of the Company, One Call Telecom shall contact the designated Service Center for resolution. The Company will make every effort to assist in the resolution of the dispute and will work with One Call Telecom to resolve the matter in as timely a manner as possible. One Call Telecom may be required to submit documentation to substantiate the claim.

VIII. Discontinuance of Service

- A. The procedures for discontinuing service to an end user are as follows:
 - Where possible, the Company will deny service to One Call Telecom's end user on behalf of, and at the request of, One Call Telecom. Upon restoration of the end user's service, restoral charges will apply and will be the responsibility of One Call Telecom.
 - At the request of One Call Telecom, the Company will disconnect a One Call Telecom end user customer.
 - All requests by One Call Telecom for denial or disconnection of an end user for nonpayment must be in writing.
 - One Call Telecom will be made solely responsible for notifying the end user of the proposed disconnection of the service.
 - 5. The Company will continue to process calls made to the Annoyance Call Center and will advise One Call Telecom when it is determined that annoyance calls are originated from one of their end user's locations. The Company shall be indemnified, defended and held harmless by One Call Telecom and/or the end user against any claim, loss or damage arising from providing this information to One Call Telecom. It is the responsibility of One Call Telecom to take the corrective action necessary with its customers who make annoying calls. Failure to do so will result in the Company's disconnecting the end user's service.
- B. The procedures for discontinuing service to One Call Telecom are as follows:
 - The Company reserves the right to suspend or terminate service for nonpayment or in the event of
 prohibited, unlawful or improper use of the facilities or service, abuse of the facilities, or any other
 violation or noncompliance by One Call Telecom of the rules and regulations of the Company's
 Tariffs.
 - 2. If payment of account is not received by the bill day in the month after the original bill day, BellSouth may provide written notice to One Call Telecom that additional applications for service will be refused and that any pending orders for service will not be completed if payment is not received by the fifteenth day following the date of the notice. In addition BellSouth may, at the same time, give thirty days notice to the person designated by One Call Telecom to receive notices of noncompliance, discontinue the provision of existing services to One Call Telecom at any time thereafter.
 - In the case of such discontinuance, all billed charges, as well as applicable termination charges, shall become due.
 - 4. If BellSouth does not discontinue the provision of the services involved on the date specified in the thirty days notice and One Call Telecom 's noncompliance continues, nothing contained herein shall preclude BellSouth's right to discontinue the provision of the services to One Call Telecom without further notice.
 - 5. If payment is not received or arrangements made for payment by the date given in the written notification, One Call Telecom's services will be discontinued. Upon discontinuance of service on a One Call Telecom's account, service to One Call Telecom's end users will be denied. The Company will also reestablish service at the request of the end user or One Call Telecom's upon payment of the appropriate connection fee and subject to the Company's normal application

agree that all Information shall either be in writing or other tangible format and clearly marked with a confidential, private or proprietary legend, or, when the Information is communicated orally, it shall also be communicated that the Information is confidential, private or proprietary. The Information will be returned to the owner within a reasonable time. Both parties agree that the Information shall not be copied or reproduced in any form. Both parties agree to receive such Information and not disclose such Information. Both parties agree to protect the Information received from distribution, disclosure or dissemination to anyone except employees of the parties with a need to know such Information and which employees agree to be bound by the terms of this Section. Both parties will use the same standard of care to protect Information received as they would use to protect their own confidential and proprietary Information.

B. Notwithstanding the foregoing, both parties agree that there will be no obligation to protect any portion of the Information that is either: 1) made publicly available by the owner of the Information or lawfully disclosed by a nonparty to this Agreement; 2) lawfully obtained from any source other than the owner of the Information; or 3) previously known to the receiving party without an obligation to keep it confidential.

XI. Resolution of Disputes

Except as otherwise stated in this Agreement, the parties agree that if any dispute arises as to the interpretation of any provision of this Agreement or as to the proper implementation of this Agreement, either Party may petition the Commission for a resolution of the dispute. However, each party reserves any rights it may have to seek judicial review of any ruling made by the Commission concerning this Agreement.

XII. Limitation of Use

The parties agree that this Agreement shall not be proffered by either party in another jurisdiction as evidence of any concession or as a waiver of any position taken by the other party in that jurisdiction or for any other purpose.

XIII. Waivers

A failure or delay of either Party to enforce any of the provisions hereof, to exercise any option which is herein provided, or to require performance of any of the provisions hereof shall in no way be construed to be a waiver of such provisions or options, and each Party, notwithstanding such failure, shall have the right thereafter to insist upon the specific performance of any and all of the provisions of this Agreement.

XIV. Governing Law

This Agreement shall be governed by, and construed and enforced in accordance with, the laws of the State of Georgia, without regard to its conflict of laws principles.

XV. Arm's Length Negotiations

This Agreement was executed after arm's length negotiations between the undersigned parties and reflects the conclusion of the undersigned that this Agreement is in the best interests of all parties.

XVI. Notices

A. Every notice, consent, approval, or other communications required or contemplated by this Agreement shall be in writing and shall be delivered in person or given by postage prepaid mail, address to:

BellSouth Telecommunications, Inc.

One Call Telecom, Inc.

CLEC Account Team 3535 Colonnade Parkway Room E4E1 Birmingham, AL 35243 Joseph Rubin, CEO/President 706 Second Avenue S., Suite 1200 Minneapolis, MN 55402 (612) 204-3500

or at such other address as the intended recipient previously shall have designated by written notice to the other party.

B. Where specifically required, notices shall be by certified or registered mail. Unless otherwise provided in this Agreement, notice by mail shall be effective on the date it is officially recorded as delivered by return receipt or equivalent, and in the absence of such record of delivery, it shall be presumed to have been delivered the fifth day, or next business day after the fifth day, after it was deposited in the mails.

XVII. Amendments

This Agreement may be amended at any time upon written agreement of both parties.

XVIII. Entire Agreement

This Agreement sets forth the entire understanding and supersedes prior agreements between the parties relating to the subject matter contained herein and merges all prior discussions between them, and neither party shall be bound by any definition, condition, provision, representation, warranty, covenant or promise other than as expressly stated in this Agreement or as is contemporaneously or subsequently set forth in writing and executed by a duly authorized officer or representative of the party to be bound thereby.

BellSouth Telecommunications, Inc.	One Call Telecom, Inc.
By: Signature	By: Signature
Name: Lory D. Hendung	Name: JOFFH NUBIN Printed Name
Title: Director	Title: PRESIDENT & (FO
Date: 1/30/97	Date: 128/98

EXHIBIT B Page 1 of 2

	146.44										
Type of Service		AL		FL		GA		KY		LA	
		Resale?	Discount?								
1	Grandfathered Services	Yes	Yes	Yes	Ves	Yes	Yes	Yes	Yes	Yes	Yes
2	Contract Service Arrangements	Note 9	Note 9	Yes	Yes	Yes	No	Yes	No	Note 5	Note 5
3	Promotions - > 90 Days	Yes	Yes								
4	Promotions - < 90 Days	Yes	No	Yes	No	Yes	No	No	No	Yes	No
5	Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes
6	911/E911 Services (See Note 10)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
7	N11 Services (See Note 10)	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
8	AdWatch Svc (See Note 8)	Yes	No								
_	MemoryCall® Service	Yes	No								
10	Mobile Services	Yes	No								
11	Federal Subscriber Line Charges	Yes	No								
12	Non-Recurring Charges	Yes	Yes								

Type of Service		MS		NC		\$C		TN	
		Resale?	Discount?	Resale?	Discount?	Resale?	Discount?	Resale?	Discount?
1	Grandfathered Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2	Contract Service Arrangements	Note 5	Note 5	Note 6	Note 6	Yes	No	Yes	Yes
3	Promotions - > 90 Days	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Note 3
4	Promotions - < 90 Days	Yes	No	No	No	Yes	No	No	No
5	Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Note 4
6	911/E911 Services (See Note 10)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
7	N11 Services (See Note 10)	No	No	No	No	Yes	Yes	Yes	Yes
8	AdWatch SM Svc (See Note 8)	Yes	No	Yes	No	Yes	No	Yes	No
9	MemoryCall® Service	Yes	No	Yes	No	Yes	No	Yes	No
10		Yes	No	Yes	No	Yes	No	Yes	No
11	Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No
12	Non-Recurring Charges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No

Applicable Notes:

- 1 Grandfathered services can be resold only to existing subscribers of the grandfathered service.
- 2 Where available for resale, promotions will be made available only to end users who would have qualified for the promotion had it been provided by BellSouth directly.
- 3 In Tennessee, long-term promotions (offered for more than ninety (90) days) may be obtained at one of the following rates:
 - (a) the stated tariff rate, less the wholesale discount;
 - (b) the promotional rate (the promotional rate offered by BellSouth will not be discounted further by the wholesale discount rate)
- 4 Lifeline/Link Up services may be offered only to those subscribers who meet the criteria that BellSouth currently applies to subscribers of these services. In Tennessee, One Call Telecom shall purchase BellSouth's Message Rate Service at the stated tariff rate, less the wholes discount. One Call Telecom must further discount the wholesale Message Rate Service to LifeLine customers with a discount which is no less.
 - than the minimum discount that BellSouth now provides. One Call Telecom is responsible for recovering the Subscriber Line Charge from the
 - National Exchange Carriers Association interstate toll settlement pool just as BellSouth does today. The maximum rate that One Call Telecom may charge for LifeLine Service shall be capped at the flat retail rate offered by BellSouth.
- 5 In Louisiana and Mississippi, all Contract Service Arrangements entered into by BellSouth or terminating after the effective date of the Commission Order (1/28/97 for LA and 3/10/97 for MS) will be subject to resale without the wholesale discount. All CSAs which are in place as of the effective date of the Commission order (1/28/97 for LA and 3/10/97 for MS) will not be eligible for resale.

Page 2 of 2

- 6 In North Carolina, Contract Service Arrangements entered into by BellSouth before April 15, 1997, shall be subject to resale at no discount, while BellSouth CSAs entered into after that date shall be subject to resale with the discount.
- 7 Some of BellSouth's local exchange and toll telecommunications services are not available in certain central offices and areas.
- 8 AdWatch Service is tariffed as BellSouth AIN Virtual Number Call Detail Service
- 9 In Alabama, Contract Service Arrangements entered into prior to Feb. 6, 1997 are not available for resale. CSAs entered into between Feb. 6, 1997 and May 13, 1997 are available for resale without a discount to the same client to whom the CSA is applicable. CSAs entered into May 14, 1997 and later are available for resale with a discount to the same client to whom the CSA is applicable.
- 10 Exclusions for N11/911/E911 are also applicable to equipment associated with the service