

Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Ref: Docket No. 971663-WS

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
APR 17 AM 8:21
MAIL ROOM

ORIGINAL

April 14, 1998

Dear Director:

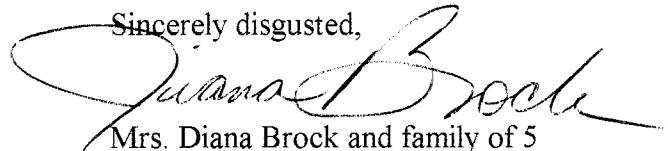
Florida Cities Water Company has filed a petition to pass on their legal fees to the customer. It comes as no surprise to me that a huge giant of a company such as this one, would want to insult their poor, unfortunate customers in this way. After all, my neighbors and I need water, as does anyone who reads this letter.

We are not at liberty to change our water service company nor drill a well for alternate water service. Disregard the fact that I would never consider actually drinking my tap water without a water treatment system attached, and that 20% of the neighbors on my block use a bottled water service. My lawn is nonexistent in dry weather months due to the ridiculous fees charged by this company. One block away in Cape Coral, their water service costs them 80% less per month for the same service and usage!

Last year we received a credit on our water bill due to a lawsuit case in which they had to pay back their customers for charging them too much money. I now receive a whopping .42 cents credit each month. This is a greater insult than the overcharging and overinflating of water service costs.

I urge you to reject this petition. Of course by doing so, they will incur more legal expenses which I am sure they will try to pass on to us in some fashion at a later date. What hope do us poor hapless needy people of water have to say about it? Only too little, I'm sure! We will pay them whatever they ask. Our only option is to sell our home and relocate wherever they do not rule.

Sincerely disgusted,



Mrs. Diana Brock and family of 5
Customer?
1001 Lovely Lane
N. Ft Myers, FL 33903

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