

STATE OF FLORIDA

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DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

RECEIVED

JUN - 4 1998

May 13, 1998

FPSC - Records/Reporting

Mrs. Anna Lou Roland
1996 Longfellow Drive
North Fort Myers, FL 33903-6445

Re: Docket No. 971663-WS - Petition of Florida Cities Water Company (FCWC) for a limited proceeding to recover environmental litigation costs for its North and South Ft. Myers Division in Lee County and Barefoot Bay Divisions in Brevard County.

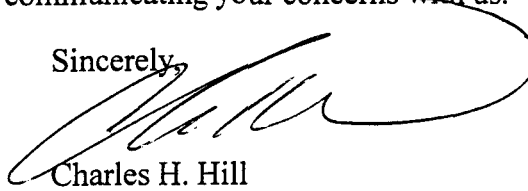
Dear Mrs. Roland:

Thank you for your correspondence dated May 1, 1998, concerning FCWC's request to recover litigation costs. The Commission has scheduled a customer service hearing for July 15, 1998 in Fort Myers. This customer service hearing will permit customers to provide testimony to the Commission, which will become part of the official record for this case. FCWC will send its customers another notice, which will include the location and time of this customer service hearing. This notice will be sent at least 14 days prior to the scheduled date, but no more 30 days prior to the scheduled date.

In addition to the customer service hearing, the Commission will hold a technical hearing in Tallahassee for the purpose of hearing testimony and evidence from various expert witnesses sponsored by the parties to this proceeding, including the Office of Public Counsel who has intervened on behalf of the citizens. The technical hearing is scheduled for August 12 through 14, 1998. The Commission's technical hearing will also be open to the public.

Lastly, your letter has been placed on the correspondence side of the docket file where it will be available for review. Thank you again for communicating your concerns with us.

Sincerely,


Charles H. Hill
Director

CHH:sbf

cc: Division of Water and Wastewater (Fletcher)
Division of Records and Reporting

Doc # 05036-98

ORIGINAL

May 1, 1998

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: DOCKET NO. 971663-WS

Dear Sir:

After reading the pamphlet that was mailed along with my water bill, I felt I needed to write concerning the above mentioned DOCKET.

Why should we, the customers, have to pay for FCWC's legal expenses. They are the ones that made the mistake, not their customers.

Needless to say, we, the customers, are receiving a few cents (\$.40, \$.42, etc.) credit on our monthly bills. This is only because you ruled we were to be reimbursed. With the rates FCWC charge, this small amount does not help very much. I feel the amount FCWC owed each customer should have been paid in full. One thing for sure, if each customer owed them, it would have had to be paid in full.

If, they are so concerned about the legal expenses, I have a suggestion. Reduce each and every CEO's salary by 1/2, I'm sure they would have or nearly have enough money to pay the legal expenses. Not only would they have enough money, but it would place the CEO's income down to the working persons income.

ACK _____ Again, Please DO NOT ALLOW FCWC to force the surcharge
(for Legal expenses) on their customers. We did not make
AFA _____ the mistake, they did.

APP _____ Thanking you in advance for taking the time to read my
CAF _____ letter. I hope you will take into consideration how I
CMU _____ feel about this matter.

CTR _____ Sincerely,
EAG _____ *Anna Lou Roland*
LEG 1 Anna Lou Roland
LIN _____ 1996 Longfellow Drive
OPC _____ North Fort Myers, FL. 33903-6445
(Florida Cities Water Customer)

RCH _____

SEC 1

WAS 1

OTH *og Brad*

DOCUMENT NUMBER-DATE

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