

RECEIVED  
FLORIDA PUBLIC  
SERVICE COMMISSION  
98 MAY -5 AM 10:43  
MAIL ROOM

FLORIDA PUBLIC SERVICE COMMISSION

ORIGINAL  
971603-TI

DIVISION OF COMMUNICATIONS  
BUREAU OF SERVICE EVALUATION

APPLICATION FORM  
for  
AUTHORITY TO PROVIDE  
INTEREXCHANGE TELECOMMUNICATIONS SERVICE  
WITHIN THE STATE OF FLORIDA

Instructions

A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).

B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.

C. Use a separate sheet for each answer which will not fit the allotted space.

D. If you have questions about completing the form, contact:

Florida Public Service Commission  
Division of Communications  
Bureau of Service Evaluation  
2540 Shumard Oak Blvd., Gerald Gunter Building  
Tallahassee, Florida 32399-0850  
(850) 413-6600

ACK \_\_\_\_\_  
AFA 1 \_\_\_\_\_  
APP \_\_\_\_\_  
CAF \_\_\_\_\_  
CMU \_\_\_\_\_  
CTR \_\_\_\_\_  
EAG \_\_\_\_\_  
LEG 1 \_\_\_\_\_  
LIN \_\_\_\_\_  
OPC \_\_\_\_\_  
RCH \_\_\_\_\_  
SEC 1 \_\_\_\_\_  
WAS \_\_\_\_\_  
OTH \_\_\_\_\_

E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission  
Division of Administration  
2540 Shumard Oak Blvd., Gerald Gunter Building  
Tallahassee, Florida 32399-0850  
(850) 413-6251

DOCUMENT NUMBER-DATE

05096 MAY-6 88

FPSC-RECORDS/REPORTING

1. Select what type of business your company will be conducting  (check all that apply):

**Facilities based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.

**Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.

**Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.

**Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.

**Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.

**Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

2. This is an application for  (check one):

Original Authority (New company).

Approval of Transfer (To another certificated company).

Approval of Assignment of existing certificate (To an uncertificated company).

Approval for transfer of control (To another certificated company).

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

MICROSUN TELECOMMUNICATIONS, INC.

4. Name under which the applicant will do business (fictitious name, etc.):

MICROSUN TELECOMMUNICATIONS, INC.

5. National address (including street name & number, post office box, city, state and zip code).

800 W. OAKLAND PARK BLVD

SUITE 100

FT. LAUDERDALE, FL 33311

6. Florida address (including street name & number, post office box, city, state and zip code):

MICROSUN TELECOMMUNICATIONS, INC.  
800 W. OAKLAND PARK BLVD  
STE 100  
FT. LAUDERDALE, FL 33311

7. Structure of organization; check which applies.

Individual  Corporation  
 Foreign Corporation  Foreign Partnership  
 General Partnership  Limited Partnership  
 Other, \_\_\_\_\_

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.

(a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

(b) Indicate if the individual or any of the partners have previously

been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: 97000051097

- (b) Name and address of the company's Florida registered agent.

ELUIS SIMRING  
800 W OAKLAND PARK BLVD  
FT. LAUDERDALE, FL 33311

- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: \_\_\_\_\_

- (d) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application;

SAM RAMAN, VP  
800 W. OAKLAND PARK BLVD.  
STE 100  
FT. LAUDERDALE, FL 33311  
(800) 675-0707

(b) Official Point of Contact for the ongoing operations of the company;

ELI BARTOV, PRESIDENT  
800 W. OAKLAND PARK BLVD  
STE 100  
FT. LAUDERDALE, FL 33311  
(800) 675-0707

(c) Tariff;

SAM RAMAN, VP  
800 W. OAKLAND PARK BLVD, STE 100  
FT. LAUDERDALE, FL 33311  
(800) 675-0707

(d) Complaints/Inquiries from customers;

ELI BARTOV, PRESIDENT  
800 W. OAKLAND PARK BLVD, STE 100  
FT. LAUDERDALE, FL 33311  
(800) 675-0707

11. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

N/A

(b) Has applications pending to be certificated as an interexchange carrier.

N/A

(c) Is certificated to operate as an interexchange carrier.

N/A

- (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

N/A

- (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

N/A

- (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

N/A

12. What services will the applicant offer to other certificated telephone companies: Check which applies.

- Facilities.  Operators.  
 Billing and Collection.  Sales.  
 Maintenance.  
 Other: \_\_\_\_\_

NONE

13. Do you have a marketing program?

DIRECT MARKETING & AGENCY MARKETING

14. Will your marketing program:

- Pay commissions?  
 Offer sales franchises?  
 Offer multi-level sales incentives?  
 Offer other sales incentives?

15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).

COMMISSION PAID TO AGENTS ON CUSTOMER USAGE NOT TO EXCEED 10%

16. Who will receive the bills for your service?  (Check all that apply)

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Residential customers. | <input checked="" type="checkbox"/> Business customers. |
| <input type="checkbox"/> PATS providers.                   | <input type="checkbox"/> PATS station end-users.        |
| <input checked="" type="checkbox"/> Hotels & motels.       | <input type="checkbox"/> Hotel & motel guests.          |
| <input type="checkbox"/> Universities.                     | <input type="checkbox"/> Univ. dormitory residents.     |
| <input type="checkbox"/> Other: (specify) _____.           |   |

17. Please provide the following (if applicable):

(a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

MICROSUN TELECOMMUNICATIONS WILL APPEAR ON THE BILL.

TEL: (800) 675-0707

(b) Name and address of the firm who will bill for your service.

MICROSUN WILL DO ITS OWN BILLING.

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

A. Financial capability.

~~See Attached~~  
ON FILE WITH PETE LESTER



Regarding the showing of financial capability, the following applies:  
The application should contain the applicant's financial statements for the most recent 3 years, including:

1. the balance sheet
2. income statement
3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

**NOTE:** This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability. ~~SEE ATTACHED~~ ON FILE WITH PETER LESTER.

C. Technical capability. ~~SEE ATTACHED~~ ON FILE WITH PETER LESTER.

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed). SEE ATTACHED FLORIDA TELECOMMUNICATIONS TARIFF

20. The applicant will provide the following interexchange carrier services  (Check all that apply):

- MTS with distance sensitive per minute rates
- Method of access is FGA
- Method of access is FGB
- Method of access is FGD
- Method of access is 800
  
- MTS with route specific rates per minute
- Method of access is FGA
- Method of access is FGB
- Method of access is FGD
- Method of access is 800
  
- MTS with statewide flat rates per minute (i.e. not distance sensitive)
- Method of access is FGA
- Method of access is FGB
- Method of access is FGD
- Method of access is 800
  
- MTS for pay telephone service providers
- Block-of-time calling plan (Reach out Florida, Ring America, etc.).
- 800 Service (Toll free)
  
- WATS type service (Bulk or volume discount)
- Method of access is via dedicated facilities
- Method of access is via switched facilities
  
- Private Line services (Channel Services)  
(For ex. 1.544 mbs., DS-3, etc.)

- Travel Service**
- Method of access is 950
- Method of access is 800
- 900 service**
- Operator Services**
- Available to presubscribed customers
- Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals.
- Available to inmates

**Services included are:**

- Station assistance
- Person to Person assistance
- Directory assistance
- Operator verify and interrupt
- Conference Calling

21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

0+ FOR STATION ASSISTANCE & CONFERENCE CALLING  
1+ NPA + SSS-1212 FOR DIRECTORY ASSISTANCE

22.  Other:

**\*\* APPLICANT ACKNOWLEDGEMENT STATEMENT \*\***

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.
6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement. Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

UTILITY OFFICIAL:



Signature

5/4/98

Date

PRESIDENT

Title

(800) 675-0707

Telephone No.

**\*\* APPENDIX A \*\***

**CERTIFICATE TRANSFER STATEMENT**

N/A

I, (TYPE NAME) \_\_\_\_\_,

(TITLE) \_\_\_\_\_,

of (NAME OF COMPANY) \_\_\_\_\_

\_\_\_\_\_, and current holder of certificate number \_\_\_\_\_.

have reviewed this application and join in the petitioner's request for a transfer of the above-mention certificate.

**UTILITY OFFICIAL:**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_

\_\_\_\_\_  
Title

\_\_\_\_\_  
Telephone No.

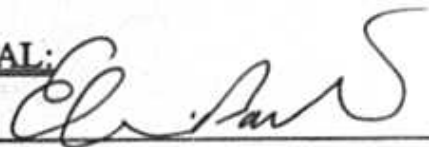
**\*\* APPENDIX B \*\***

**CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (✓) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- ( ) The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

**UTILITY OFFICIAL:**

 _____ Signature	<u>5/4/98</u> _____ Date
<u>ELI BARTOV</u> _____ PRESIDENT	<u>(800) 675-0707</u> _____ Telephone No.
_____ Title	

**\*\* APPENDIX C \*\***

**INTRASTATE NETWORK**

1. **POP:** Addresses where located, and indicate if owned or leased.

1) *NONE CURRENTLY*                      2)

3)    4)

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased.

1) *NONE CURRENTLY*                      2)

3)    4)

3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

<u>POP-to-POP</u>	<u>TYPE</u>	<u>OWNERSHIP</u>
-------------------	-------------	------------------

1) *NONE CURRENTLY*

2)

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

SEE ATTACHED APPENDIX D

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

ALL OF AND O-CALLS WILL INITIALLY BE SERVED BY THE EXISTING LOCAL EXCHANGE COMPANY (BELLSOUTH).

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has ( ) or has not (  ) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

a) What services have been provided and when did these services begin?

b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:

  
\_\_\_\_\_  
Signature

5/4/98  
\_\_\_\_\_  
Date

ELI BARTOV  
\_\_\_\_\_  
PRESIDENT  
\_\_\_\_\_  
Title

(800) 675-0707  
\_\_\_\_\_  
Telephone No.



TITLE SHEETFLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Microsun Telecommunications, Inc. with principal offices at 800 W. Oakland Park Blvd., Suite 100, Fort Lauderdale, FL 33311. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUE: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date at the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

---

TABLE OF CONTENTS

TITLE SHEET..... 1  
CHECK SHEET..... 2  
TABLE OF CONTENTS ..... 3  
SYMBOLS SHEET..... 4  
TARIFF FORMAT SHEETS..... 5  
SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS..... 6  
SECTION 2 - RULES AND REGULATIONS..... 7  
SECTION 3 - DESCRIPTION OF SERVICE ..... 10  
SECTION 4 - RATES..... 14

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

---

SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

- D - Delete Or Discontinue
- I - Change Resulting In An Increase To A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction To A Customer's Bill
- T - Change In Text Or Regulation But No Change In Rate Or Charge

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

TARIFF FORMAT SHEETS

- A. **Sheet Numbering** – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4<sup>th</sup> revised sheet 14 cancels the 3<sup>rd</sup> revised sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequences** – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).1.
  - 2.1.1.A.1.(a).1.(i).
  - 2.1.1.A.1.(a).1.(i).1)
- D. **Check Sheets** – When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** - An arrangement which connects the customer's locations to the Company's network switching center.

**Authorization Code** - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

**Company or Carrier** - Microsun Telecommunications, Inc.

**Customer** - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

**Day** - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

**Evening** - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

**Holidays** - The Company's recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents Day, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving Day, Christmas Day.

**Night/Weekend** - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

SECTION 2 - RULES AND REGULATIONS2.1 Undertaking of the Company.

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

The selling of IXC telecommunication service to uncertificated IXC resellers is prohibited.

2.2 Limitations.

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, or when the customer is using service in violation of the law or provisions of this tariff.
- 2.2.3 All facilities provided under this tariff are directly controlled by the company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier for the Florida Public Service Commission.

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

---

**SECTION 2 – RULES AND REGULATIONS** *continued***2.3 Liabilities of the Company.**

- 2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occurred.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
  - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

**2.4 Interruption of Service.**

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit shall be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:
- Credit Formula:
- Credit = A/B x C
- "A" - outage time in hours  
"B" - total days in month  
"C" - total monthly charge for affected facility

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311



---

SECTION 2 - RULES AND REGULATIONS continued2.5 Disconnection of Service by Carrier

The Company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3 A violation of any law, rule or regulation of government authority having jurisdiction over such service.
- 2.5.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be reported promptly to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with the approved rates or that an adjustment be appropriate.

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

---

SECTION 3 - DESCRIPTION OF SERVICE3.1 Timing of Calls3.1.1 When Billing Charges Begin and End For Phone Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver (i.e. when 2 way communication, often referred to as "conversation time" is possible). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 Billing Increments

The minimum call duration for billing purposes is 18 seconds for a connected call and calls beyond 18 seconds are billed in 6 second increments.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 Uncompleted Calls

There shall be no charge for uncompleted calls

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

---

**SECTION 3 - DESCRIPTION OF SERVICE** continued**3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.

**FORMULA:**

The square  
root of:

$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

**3.3 Minimum Call Completion Rate**

A customer can expect a call completion rate ( number of calls completed / number of calls attempted), expressed as a percentage, of not less than 90% during peak use periods for all Feature Group D services ("1+" dialing)

---

**ISSUED:** May 1, 1998**EFFECTIVE:** \_\_\_\_\_**By:**

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

SECTION 3 - DESCRIPTION OF SERVICE continued3.4 Service Offerings

## 3.4.1 MicroSun Long Distance Service

MicroSun Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in 6 second increments, with an 18 second minimum call duration. A \$25.00 minimum monthly billing requirement applies. Customers whose monthly usage is less than the minimum will be billed the minimum amount.

## 3.4.2 MicroSun 800/888 (Inbound) Long Distance Service

MicroSun 800/888 (Inbound) Long Distance Service is offered to residential and business customers. The service permits inbound 800/888 calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in 6 second increments, with an 18 second minimum call duration. No monthly recurring charges or minimum monthly billing requirements apply.

## 3.4.3 MicroSun Calling Card Service

MicroSun Calling Card Service is a calling card service offered to residential and business customers who subscribe to the MicroSun Long Distance Service calling plan. Customers using the Carrier's calling card service access the service by dialing a 1-800 number followed by an account identification number and the number being called. This service permits subscribers to make calls at a single per minute rate. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no nonrecurring or monthly recurring charges. No calling card surcharge applies.

## 3.4.4 Operator Services

The Company's operator services are provided to residential and business customers on an "on-demand" basis for intrastate calling. Operator services will only include completion of collect, third-party billed, station-to-station calling and conference services with the assistance of a Carrier operator. Each completed operator assisted call consists of two charge elements (except as otherwise noted herein): (i) a fixed operator charge, which will be dependent on the type of service selected and (ii) a measured usage charge dependent on the duration, distance and/or time of day of the call.

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

SECTION 3 - DESCRIPTION OF SERVICE continued

## 3.4.4 Operator Services (continued)

## 3.4.4.A Operator Dialed Surcharge

This surcharge applies to Operator Station-to-Station rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble in the MicroSun Telecommunications, Inc. network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

## 3.4.4.B Conference Calling Surcharge

This surcharge applies to each participant in an operator assisted conference call when a customer wishes the operator to place a call to multiple parties, who will be able to communicate with each other simultaneously.

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

---

SECTION 4 - RATES4.1 MicroSun Long Distance Service4.1.1 Switched

Switched One Plus service is designed as a flat rate, direct access inter/intrastate service through shared use access lines. Intrastate rates for Switched One Plus service are as follows:

Rate per minute: \$0.14

The plan is billed in 6 second increments with an 18 second minimum. Rates for these billing periods are as follows:

Rate for initial 18 seconds or fraction thereof:	\$0.042
Rate for each additional 6 seconds or fraction:	\$0.014

4.1.2 Dedicated

Dedicated service is designed as a flat rate, direct access service through dedicated access lines. Intrastate rates for Dedicated service are as follows:

Rate per minute: \$0.10

The plan is billed in 6 second increments with an 18 second minimum. Rates for these billing periods are as follows:

Rate for initial 18 seconds or fraction thereof:	\$0.03
Rate for each additional 6 seconds or fraction:	\$0.01

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Saan Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

---

SECTION 4 - RATES continued4.2 MicroSun 800/888 (Inbound) Long Distance Service4.2.1 Switched

Switched 800/888 Inbound service is designed as a flat rate, direct access inter/intrastate service through shared use access lines. Intrastate rates for Switched 800/888 Inbound service are as follows:

Rate per minute: \$0.14

The plan is billed in 6 second increments with an 18 second minimum. Rates for these billing periods are as follows:

Rate for initial 18 seconds or fraction thereof:	\$0.042
Rate for each additional 6 seconds or fraction:	\$0.014

4.2.2 Dedicated

Dedicated 800/888 Inbound service is designed as a flat rate, direct access service through dedicated access lines. Intrastate rates for Dedicated 800/888 Inbound service are as follows:

Rate per minute: \$0.10

The plan is billed in 6 second increments with an 18 second minimum. Rates for these billing periods are as follows:

Rate for initial 18 seconds or fraction thereof:	\$0.03
Rate for each additional 6 seconds or fraction:	\$0.01

4.3 MicroSun Calling Card Service

Rate per minute: \$0.20  
Plan is billed in full minute increments.

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Ruman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

---

SECTION 4 - RATES continued4.4 Operator Services4.4.1 Usage Rates:

Station to station	\$0.14 per minute
Collect station-to-station	\$0.14 per minute
Conference Service	\$0.30 per minute (applied to each participant)

4.2.3 Operator Charges:

Station to station	\$1.00
Collect station-to-station	\$1.00
Conference service	\$2.00 (applied to each participant)

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311



---

SECTION 4 - RATES continued4.5 Payment of Calls4.5.1 Late Payment Charges

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

4.5.2 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, whichever is greater.

4.6 Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected or suspended for non-payment.

4.7 Special Promotions

The Company will, from time to time, offer special promotions to its customers waiving or modifying certain charges. These promotions will be approved by the FPSC with specific starting and ending dates.

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

---

SECTION 4 - RATES continued4.8 Special rates for the Handicapped

## 4.8.1 Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of fifty within a billing cycle.

## 4.8.2 Hearing And Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

## 4.8.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges.

---

ISSUED: May 1, 1998

EFFECTIVE: \_\_\_\_\_

By:

Sam Raman, Vice President  
800 W. Oakland Park Blvd, Ste. 100  
Ft. Lauderdale, FL 33311

APPENDIX D

FLORIDA TELEPHONE EXCHANGES

MicroSun Telecommunications, Inc. intends to provide service in the following telephone company exchanges within the state of Florida:

MAJOR EXCHANGE

SMALL EXCHANGES WITHIN

PENSACOLA:

Cantonment, Gulf Breeze Pace, Milton  
Holley-Navarre

PANAMA CITY:

Lynn Haven, Panama City Beach, Youngstown-  
Fountain and Tyndall AFB

TALLAHASSEE

Crawfordville, Havana, Monticello, Panacea,  
Sopchoppy and St. Marks

JACKSONVILLE:

Baldwin, Ft. George, Jacksonville Beach, Callahan,  
Maxville, Middleburg, Orange Park, Ponte Vedra and  
Julington

GAINESVILLE:

Alachua, Archer, Brooker, Hawthorne, High Springs,  
Melrose, Micanopy, Newberry and Waldo

OCALA:

Belleview, Citra, Dunnellon, Forest Lady Lake  
(B21), McIntosh, Oklawaha, Orange Springs, Salt  
Springs and Silver Spring Shores

DAYTONA BEACH:

New Smyrna Beach

TAMPA:

Central	None
East	Plant City
North	Zephyrhills
South	Palmetto
West	Clearwater

CLEARWATER:

St. Petersburg, Tampa-West and Tarpon Springs

ST. PETERSBURG:

Clearwater

LAKELAND:

Bartow, Mulberry, Plant City, Polk City and Winter  
Haven

APPENDIX D continued

ORLANDO:	Apopka, East Orange, Lake Buena Vista, Oviedo, Windermere, Winter Garden, Winter Park, Montverde, Reedy Creek and Oviedo-Winter Springs
WINTER PARK:	Apopka, East Orange, Lake Buena Vista, Orlando, Oviedo, Sanford, Windermere, Winter Garden, Oviedo-Winter Springs, Reedy Creek, Geneva and Montverde
TITUSVILLE:	Cocoa and Cocoa Beach
COCOA:	Cocoa Beach, Eau Gallie, Melbourne and Titusville
MELBOURNE:	Cocoa, Cocoa Beach, Eau Gallie and Sebastian
SARASOTA:	Bradenton, Myakka and Venice
FT. MYERS:	Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva Islands
NAPLES:	Marco Island and North Naples
WEST PALM BEACH:	Boynton Beach and Jupiter
POMPANO BEACH:	Boca Raton, Coral Springs, Deerfield Beach and Ft. Lauderdale
FT. LAUDERDALE:	Coral Springs, Deerfield Beach, Hollywood and Pompano Beach
HOLLYWOOD:	Ft. Lauderdale and North Dade
NORTH DADE:	Hollywood, Miami and Perrine
MIAMI:	Homestead, North Dade and Perrine