

May 5, 1998

Blanca Bayo Director of Records and Reporting Florida Public Service Commission Capital Circle Office Center 2540 Shumard Oak Blvd Tallahassee, FL 32399-0850 980634-11

Dear Ms. B-yo,

Please let this letter serve as our request to amend our certificate number 2177 in the name of Intellicall Operator Services for the purpose of adding d/b/a IOS. The use of our initials would serve to simplify matters in several areas of our business operating procedures.

This is the only change requested at this time.

Thank you in advance for your assistance and cooperation.

Yours truly,

Kathy McQuade

Director-Billing Services

Kathy McOunde

Intellicall Operator Services FL PSC Certificate Nbr 2177

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