



STIS

Supra Telecom & Information Systems, Inc.

ORIGINAL

Phone: (305) 443-3710
Fax: (305) 443-1078
2620 S.W. 27th Avenue
Miami, FL 33133
Email: sales@stis.com
www.stis.com

DEPOSIT DATE
D773 **MAY 12 1998**


Date: May 8, 1998

Mrs. Blanca Bayó
Director, Division of Records and reporting
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
98 MAY 11 AM 10:19
MAIL ROOM

Dear Mrs. Bayó,

Re: DOCKET NO. 971527-TX

- ACK _____ Enclosed, please find a check for the sum of \$15,000 being Supra Telecommunications &
- AFA _____ Information Systems, Inc. contribution to the General Revenue Fund.
- APP _____
- CAF _____ Please acknowledge receipt.
- CMU 1 Respectfully yours,
- CTR _____
- EAG _____
- LEG 1 
- LIN _____ Olukayode A. Ramos
- OPC _____ CEO
- RCH _____
- SEC 1
- WAS _____
- OTH _____

SUPRA TELECOMMUNICATIONS AND
INFORMATION SYSTEMS, INC.
2620 S.W. 27TH AVE.
MIAMI, FL 33133

63-2/630
00772

2179

REDACTED

PAY TO THE
ORDER OF

Florida General Revenue Fund
Fifteen thousand Dollars only

\$15,000

DOLLARS

FIRST UNION
First Union National Bank
Miami, Florida

CODE



DOCUMENT NUMBER-DATE

05292 MAY 12 98

FPSC-RECORDS/REPORTING

FOR

FPSC



STIS

Supra Telecom & Information Systems, Inc.

Phone: (305) 443-3710
Fax: (305) 443-1078
2620 S.W. 27th Avenue
Miami, FL 33133
Email: sales@stis.com
www.stis.com

DEPOSIT DATE
D773 **MAY 12 1998**

Date: May 8, 1998

Mrs. Blanca Bayó
Director, Division of Records and reporting
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
98 MAY 11 AM 10:19
MAIL ROOM

Dear Mrs. Bayó,

Re: DOCKET NO. 971527-TX

Enclosed, please find a check for the sum of \$15,000 being Supra Telecommunications & Information Systems, Inc. contribution to the General Revenue Fund.

Please acknowledge receipt.

Respectfully yours,

Olukayode A. Ramos
CEO

DOCUMENT NUMBER-DATE
05292 MAY 12 98
FPSO-RECORDS/REPORTING

ORDER NO. PSC-98-0500-AS-TX
DOCKET NO. 971527-TX
PAGE 3

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the settlement proposed by Supra Telecommunications & Information Systems in resolution of this show cause proceeding, which is attached to this Order as Attachment A and is incorporated herein by reference, is hereby approved. It is further

ORDERED that Docket No. 971527-TI shall remain open until the Commission receives Supra Telecommunications & Information Systems's voluntary contribution of \$45,000.00 as set out in the body of this order, for deposit in the State of Florida General Revenue Fund. Upon receipt of the final payment, Docket No. 971527-TI shall be closed.

By ORDER of the Florida Public Service Commission this 10th day of April, 1998.

\s\Blanca S. Bayo'

BLANCA S. BAYÓ, Director
Division of Records and Reporting

This is a facsimile copy. A signed copy of the order may be obtained by calling 1-850-413-6770.

(S E A L)

SOME (OR ALL) ATTACHMENT PAGES ARE NOT ON ELECTRONIC DOCUMENT.

JRB

SETTLEMENT PROPOSAL

Supra Telecommunications & Information Systems' settlement offer of March 4, 1998, can be summarized as follows:

1. STIS admits no intentional wrongdoing;
2. STIS will make a contribution of \$45,000 to the State General Revenue Fund:
 - a. \$15,000 paid within 30 days of the issuance of the final order;
 - b. \$10,000 paid in six months;
 - c. \$10,000 paid in 12 months;
 - d. \$10,000 paid in 18 months;
3. STIS will comply with the Commission's proposed Rule 25-4.118, Florida Administrative Code, Carrier Selection;
4. STIS also assures its compliance with Rule 25-4.043, Florida Administrative Code, Response to Commission Staff Inquiries.

We believe the STIS settlement conditions adequately address STIS' slamming complaints and the untimely responses to the Commission. The company has responded to all of the outstanding consumer complaints previously discussed at the January 20, 1998 Agenda Conference. The revisions of the sales and verification scripts appear to more accurately reflect the telecommunications service the company is selling.

Accordingly, we accept STIS' settlement proposal. We find the \$45,000 voluntary contribution reasonable, in light of the fact that STIS is a start-up company. Further, STIS has credited all affected consumers, in effect providing free services to those consumers whose service was switched without authorization. The \$45,000.00 contribution will be forwarded to the Office of the Comptroller for deposit in the State General Revenue Fund pursuant to Section 364.285, Florida Statutes.