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May 27, 1998

Ms. Blanca Bayo
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Reference: Candelore v Florida Power
Docket No: 98-0682

Dear Ms. Bayo:

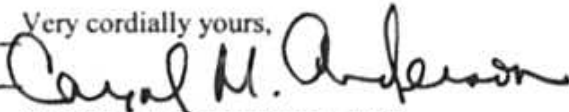
Pursuant to instructions from Ms. Williams in the Division of Records and Reporting, enclosed please find the original and seven copies of a revised page to the Complaint in the above captioned matter.

Please see that this revised page is documented and forwarded to the appropriate staff for insertion in the Complaint.

If you have any questions, please do not hesitate to contact me.

Thank you for your assistance.

Very cordially yours,



CAROL M. ANDERSON, ESQ.

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rely from time to time on social agencies to aid her in paying the bills received from Florida Power, and has had to request additional time from Florida Power to meet payment demands. However, notwithstanding limited financial resources, for all these years Candelore has paid her power bills, even if sometimes late, because Candelore has continually and adamantly refused to institutionalize her son and insists on caring for him in her home.

9. On or about July 2, 1997 Florida Power mailed a Statement of Electric Service to the Plaintiff showing a past due balance of \$488.76 with current charges of \$388.42 for a total due of \$877.18. This statement did not indicate that a disconnect of electric service would be effected by Power. A copy of said statement is attached as Exhibit B.

10. In August 1997, Candelore received a letter dated August 6, 1997 from Florida Power, a copy of which is attached as Exhibit C. This letter was misaddressed to Suzanne F. Candelore at 137 N. Deerwood Avenue, rather than to Susan K. Candelore at 137 S. Deerwood Avenue, and noted a balance of \$817.18, instead of \$877.18 and stated in part as follows:

"We need to receive payment in full by AUGUST 20, 1997 or we may find it necessary to interrupt power until this obligation is met.Failure to respond to this notification could result with your power being interrupted on or after AUGUST 21, 1997."

The aforesaid letter dated August 6, 1997 (Exhibit C), threatened to suspend or discontinue service to Candelore in violation of the provisions of its tariff, regarding procedures to be followed for Medical Essential Services, as required by Florida Administrative Code Rule 25-6.105, in that the thirty (30) day notice was not given.

11. After receiving the letter referred to as Exhibit C, Candelore unsuccessfully attempted to obtain assistance and cooperation from Florida Power to prevent the disconnect of electric service and to accommodate her limited finances so that she could continue her nine-year