KEEN SALES, RENTALS & UTILITIES, INC. 685 DYSON ROAD HAINES CITY, FLORIDA 33844 941-421-6827 OR/GIN

June 9, 1998

Mr. Charles H. Hill, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 980751-60

RE: Application for a Name Change for Water Certificate No. 582-W for Keen Sales & Rentals, Inc., in Polk County

Dear Mr. Hill:

Enclosed please find a completed Name Change package including all documents required to facilitate the change.

If you have any questions, please feel free to contact me.

Sincerely,

J Ray Keen President

JRK/mmc Enclosures

DOCUMENT NUMBER-DATE
06293 JUN 15 8
FOSO-RECORDS/REPORTING

APPLICATION FOR NAME CHANGE

ORIGINAL

(Pursuant to Section 367.121, Florida Statutes)

To: Director, Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

The undersigned hereby makes application for a name change on Water Certificate No.582-W and/or Wastewater Certificate No._____ for facilities in ______ POLK _____ County, Florida, and submits the following information:

PART I APPLICANT INFORMATION

| A) The full address an | name (as it app d telephone numbe | pears on the certificate), or of the applicant: |
|----------------------------|--|--|
| | & RENTALS, INC. | • |
| Name of utilit | | |
| (941) 421-68 | 27 (|) SAME BUT CALL FIRST |
| Phone N | o. | Fax No. |
| 685 DYSON R | OAD | |
| Office street a | address | |
| HAINES CITY | , FLORIDA | 33844 |
| City | State | Zip Code |
| | N/A | |
| Mailing address | if different fro | om street address |
| Internet addres | s if applicable | |
| B) The name, a contact cor | ddress and teleph ncerning this app | one number of the person to |
| J. RAY KEEN | pe V main in a month. | 941, 421-6827 |
| Name | | Phone No. |
| 685 DYSON RO | DAD | |
| Street address | | |
| HAINES CITY, | FLORIDA | 33844 |
| City | State | Zip Code |

PSC/WAW 7 (Rev. 8/95)

DOCUMENT NUMBER-DATE
06293 JUN 152

FPSC-RECORDS/REPORTING

| (| Corporation Partnership Sole Proprietorship |
|----|---|
| | Other (Specify) |
| | (Specity) |
| | |
| | KEEN SALES, RENTALS & UTILITIES, INC. |
| | Indicate the organizational character of the utility under the new name: (circle one) |
| | Corporation Partnership Sole Proprietorship |
| | Other(Specify) |
| | Exhibit "A" - A statement setting out the reason for the name change. |
| | The effective date of the name change: 9/96 |
| | Exhibit |
| | Exhibit "C" - In the case of a corporation, limited partnership, or any other type of entity that is chartered by the State of Florida or any other state, a statement from an officer that the ownership and control of the utility and its assets will not change under the proposed name. |
| ((| Exhibit "D" In the case of a sole proprietorship, or any other entity not chartered by the State of Florida or any other state, a statement, signed by a duly authorized representative that the ownership and control of the utility and its assets will not change under the proposed name. |

. . .

- Exhibit "E" A proposed notice to be sent to the K) customers of the utility informing them of the change in utility name. After the Commission staff approves the customer notice, the utility shall send the approved customer notice to all existing customers with the next regular billing, advising them of the name change.
- Exhibit "F" - An original and two copies of the L) utility's water and/or wastewater tariff(s), including all standard forms, resubmitted under the proposed name Sample tariffs are enclosed with the change. application package.
- Exhibit "G1 & G2" The applicant's current water and/or M) wastewater certificate(s).

PART II APPIDAVIT

James Ray Keen D/B/A

I Keen Sales, Rentals & Utilities, Inc. (applicant) do solemnly swear or affirm that the facts stated in the foregoing application and all exhibits attached thereto are true and correct and that said statements of fact thereto constitute a complete statement of the matter to which it relates.

Applicant's Signature

James Ray Keen

Applicant's Name (Typed)

President

Applicant's Title *

Subscribed and sworn to before me this 9TH of JUNE 19 98

OFFICIAL NOTARY SEAL AMANDA M CHAMBERS NOTARY PUBLIC STATE OF FLORIDA COMMISSION NO. CC569956 MY COMMISSION EXP. JULY 17,2000

Notary Public AMANDA M. CHAMBERS

* If the applicant is a corporation, the affidavit must be made by the president or other officer authorized by the by-laws of the corporation to act for it. If the applicant is a partnership or association, a member of the organization authorized to make such affidavit shall execute same.

EXHIBIT "A"

The reason for the name change was to facilitate the records and reporting for the Florida Public Service Commission.

When we originally came under the auspices of the Florida

Public Service Commission we combined our books (i.e. Real Estate
and Water Works). Since we must now annually report to the

Commission it was determined that we should form a totally separate
corporation. This was done so in November, 1996.



Bepartment of State

I certify from the records of this office that KEEN SALES, RENTALS AND UTILITIES, INC. is a corporation organized under the laws of the State of Florida. filed on September 27, 1996.

The document number of this corporation is P96000080972.

I further certify that said corporation has paid all fees and penalties due this office through December 31, 1996, and its status is active.

I further certify that said corporation has not filed Articles of Dissolution.

Given under my hand and the Great Seal of the State of Florida. at Tallahassee, the Capitol, this the First day of October, 1996



CR2EO22 (2-95)

Sendra B. Mortlam)

Sandra B. Mortham Secretary of State

EXHIBIT "C"

There will be no change in the day to day operation of the Utility. The only change is the name and a separate set of books to facilitate reporting to the Florida Public Service Commission.

KEEN SALES, RENTALS & UTILITIES, INC.

BY:

James Ray Keen - President

EXHIBIT "D"

There will be no change in ownership and control of the Utility, Keen Sales, Rentals & Utilities, Inc., and its assets will not change with this name change.

Business will be conducted as usual.

KEEN SALES, RENTALS & UTILITIES, INC.

BY: James Ray Keen - President

EXHIBIT "E"

NOTICE TO CUSTOMERS

Please be informed that effective immediately the Utility Company serving you will have a legal name change.

CURRENT NAME:

KEEN SALES & RENTALS, INC. 685 Dyson Road Haines City, Florida 33844 941-421-6827

NEW NAME:

KEEN SALES, RENTALS & UTILITIES, INC. 685 Dyson Road Haines City, Florida 33844 941-421-6827

This name change is to facilitate the forming of a separate corporation so that any and all reporting will be made easier to the Florida Public Service Commission.

State of Florida

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



DIVISION OF WATER & WASTEWATER CHARLES HILL DIRECTOR (904) 413-6900

Public Service Commission

August 4, 1997

Mr. J. Ray Keen Keen Sales & Rentals, Inc. 685 Dyson Road Haines City, FL 33844

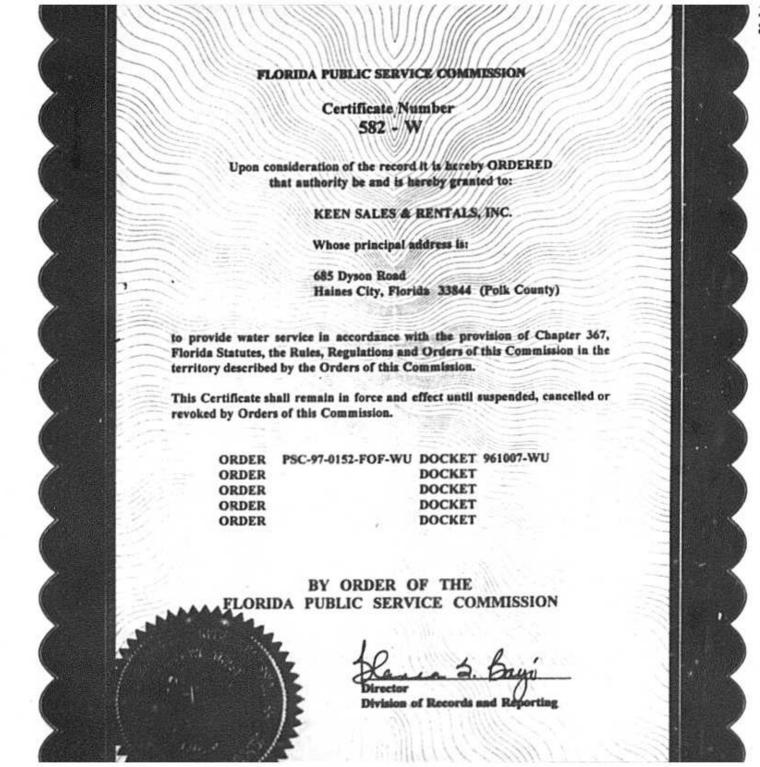
Re: Docket No. 961007-WU, Application for certificate under grandfather rights to provide water service in Polk County.

Dear Mr. Keen:

Enclosed please find a copy of Certificate No. 582-W which has been issued for Keen Sales & Rentals, Inc. We will send you the actual certificate after the Commission has made a determination regarding your application to transfer the facilities of Lake Region Paradise Island and amend certificate No. 582-W in Docket No. 970201-WU. This certificate should be retained in the utility office. The certificate will have to be returned to the Commission along with any application you may file in the future requesting amendment of your certificated territory, transfer of ownership, or change in name of the utility.

Also enclosed with this letter are the following documents:

- Chapter 367, Florida Statutes (F.S.), which details the Commission's jurisdiction over private water and wastewater utilities;
- Chapter 25-9, Florida Administrative Code (F.A.C.), which details the rules governing the filing of utility tariffs;
- Chapter 25-22, F.A.C., which details rules governing general Commission practices such as the procedures for conducting meetings, rule-making, hearings and the issuance of orders;
- Chapter 25-30, F.A.C., which details the specific rules promulgated to carry out the jurisdiction of the Commission over private water and wastewater utilities;



WATER TARIFF

KEEN SALES, RENTALS & UTILITIES, INC.

FILED WITH
FLORIDA PUBLIC SERVICE COMMISSION

WATER TARIFF

NAME OF COMPANY

685 DYSON ROAD

HAINES CITY, FLORIDA 33844

(ADDRESS OF COMPANY)

(941) 421-6827/(941) 422-8077 (BUSINESS & EMERGENCY TELEPHONE NUMBERS)

FILED WITH
FLORIDA PUBLIC SERVICE COMMISSION

| | KEEN | |
|--|------|--|
| | | |
| | | |

PRESIDENT

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

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| Territory Served | 3.0 |

ORIGINAL SHEET NO. 3.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

TERRITORY SERVED

CERTIFICATE NUMBER - 582-W

COUNTY -

Polk

COMMISSION ORDER(s) APPROVING TERRITORY SERVED -

Order Number

Date Issued

Docket Number

Filling Type

PSC-97-0152-

FOF-WU

2/11/97

961007-WU

Grandfather Certificate

(Continued to Sheet No. 3.1)

ORIGINAL SHEET NO. 3.1

NAME OF COMPANY _ KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

(Continued from Sheet No. 3.0)

DESCRIPTION OF TERRITORY SERVED

The following described lands located in Section 25, Township 27 South, Range 27 East, Polk County, Florida:

The Earlene and Ray Keen Subdivisions:

Township 27 South, Range 27 East, Section 25, the East % of the Northeast 1/4 of the Northwest 1/4.

The Ellison Park Subdivision:

Commence at the NW corner of the NW 1/4 of the NE 1/4 of Section 25, Township 27 South, Range 27 East, Polk County, Florida, and run S 00° 25′ 15" East along West boundary thereof, 45.80 feet to a point on the South right-of-way line of County Road #580; thence North 89° 42′ 57" East along said South right-of-way line, 100.00 feet to the Point of Beginning; thence continue North 89° 42′ 57" East along said South right-of-way line, 169.58 feet: thence South 00° 25′ 15" East, 170.00 feet; thence North 89° 42′ 57" East, 225.10 feet to a point on the East boundary of the West 3/4 of the W ½ of said NW 1/4 of the NE 1/4; thence South 00° 25′ 31" East along said East boundary 1106.92 feet; thence South 89° 45′ 03" West, 494.68 feet; thence North 00° 25′ 15" West, 922.42 feet; thence North 89° 48′ 25" East, 100.00 feet; thence North 00° 25′ 15" West 354.36 feet to the Point of Beginning.

ORIGINAL SHEET NO. 4.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.
WATER TARIFF

COMMUNITIES SERVED LISTING

| County Name | DevelopmentName | Rate Schedule(s) Available | | Sheet No. |
|----------------|--------------------------|----------------------------------|----|------------|
| Polk | Earlene Subdivision | GS, RS | | 12.0, 13.0 |
| Polk | Ray Keen Subdivision | GS, RS | 39 | 12.0, 13.0 |
| Polk | Ellison Park Subdivision | GS, RS | | 12.0, 13.0 |

ORIGINAL SHEET NO. 5.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

TECHNICAL TERMS AND ABBREVIATIONS

- 1.0 <u>*BFC*</u> *BFC* is the abbreviation for *Base Facility Charge* which is the minimum amount the utility may charge to the Company's customers and is separate from the amount billed for water consumption on the utility's bills to its customers.
- 2.0 <u>*CERTIFICATE*</u> A document issued by the Commission authorizing the Company to provide water service in a specific territory.
- 3.0 <u>"COMMISSION"</u> "Commission" refers to the Florida Public Service Commission.
- 4.0 <u>*COMMUNITIES SERVED*</u> The group of customers who receive water service from the Company and who's service location is within a specific area or locality that is uniquely separate from another.
- 5.0 COMPANY . Keen Sales & Rentals, Inc.
- 6.0 <u>"CUSTOMER"</u> Any person, firm or corporation who has entered into an agreement to receive water service from the Company and who is liable for the payment of that water service.
- 7.0 <u>"CUSTOMER'S INSTALLATION"</u> All pipes, shut-offs, valves, flutures and appliances or apparatus of every kind and nature which are located on the customer's side of the "Point of Delivery" and used in connection with or forming a part of the installation necessary for rendering water service to the customer's premises regardless of whether such installation is owned by the customer or used by the consumer under lease or other agreement.
- 8.0 <u>*MAIN*</u> A pipe, conduit, or facility used for conveying water service through individual services or through other mains.
- 9.0 "POINT OF DELIVERY" For water systems, "point of delivery" shall mean the outlet connection of the meter for metered service or the point at which the company's piping, fittings and valves connect with the customer's piping, fittings and valves for non-metered service.
- 10.0 <u>*RATE*</u> Amount which the utility may charge for water service which is applied to the customer's actual consumption.
- 11.0 <u>"RATE SCHEDULE"</u> The rate(s) or charge(s) for a particular classification of service plus the several provisions necessary for billing, including all special terms and conditions under which service shall be furnished at such rate or charge.

ORIGINAL SHEET NO. 5.1

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

(Continued from Sheet No. 5.0)

- 12.0 <u>*SERVICE*</u> Service, as mentioned in this tariff and in agreement with customers, shall be construed to include, in addition to all water service required by the customer the readiness and ability on the part of the Company to furnish water service to the customer. Service shall conform to the standards set forth in Section 367.111 of the Florida Statutes.
- 13.0 <u>*SERVICE LINES*</u> The pipe between the Company's mains and the point of delivery and shall include all of the pipe, fittings and valves necessary to make the connection to the customer's premises excluding the meter.
- 14.0 <u>"TERRITORY"</u> The geographical area described by metes and bounds with township, range and section in a certificate, which may be within or without the boundaries of an incorporated municipality and, may include areas in more than one county.

ORIGINAL SHEET NO. 6.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

INDEX OF RULES AND REGULATIONS

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| Adjustment of Bills | 10.0 | 23.0 |
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| | | 2017/10/09/4 |

(Continued to Sheet No. 6.1)

JAMES RAY KEEN ISSUING OFFICER

PRESIDENT

ORIGINAL SHEET NO. 6.1

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

(Continued from Sheet No. 6.0)

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| Termination of Service | 9.0 | 18.0 |
| Type and Maintenance | 8.0 | 9.0 |
| Unauthorized Connections - Water | 10.0 | 20.0 |

ORIGINAL SHEET NO. 7.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

RULES AND REGULATIONS

1.0 <u>GENERAL INFORMATION</u> - These Rules and Regulations are a part of the rate schedules and applications and contracts of the Company and, in the absence of specific written agreement to the contrary, apply without modifications or change to each and every customer to whom the Company renders water service.

The Company shall provide water service to all customers requiring such service within its certificated territory pursuant to Chapter 25-30, Fiorida Administrative Code and Chapter 367, Florida Statutes.

- 2.0 <u>POLICY DISPUTE</u> Any dispute between the Company and the customer or prospective customer regarding the meaning or application of any provision of this tariff shall upon written request by either party be resolved by the Florida Public Service Commission.
- 3.0 APPLICATION In accordance with Rule 25-30.310, Florida Administrative Code, a signed application is required prior to the initiation of service.
- 4.0 APPLICATIONS BY AGENTS Applications for water service requested by firms, partnerships, associations, corporations, and others shall be rendered only by duly authorized parties or agents.
- 5.0 <u>REFUSAL OR DISCONTINUANCE OF SERVICE</u> The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business in accordance with Rule 25-30.320, Florida Administrative Code.
- 6.0 EXTENSIONS Extensions will be made to the Company's facilities in compliance with Commission Rules and Orders and the Company's tariff.
- 7.0 LIMITATION OF USE Water service purchased from the Company shall be used by the customer only for the purposes specified in the application for water service and the customer shall not sell or otherwise dispose of such water service supplied by the company.

In no case shall a customer, except with the written consent of the company, extend his lines across a street, alley, lane, court, property line, avenue, or other way in order to furnish water service to the adjacent property through one meter even though such adjacent property may be owned by him. In case of such unauthorized extension, sale, or disposition of service, the customer's water service will be subject to discontinuance until such unauthorized extension, remetering, sale or disposition of service is discontinued and full payment is made to the Company for water service rendered by the Company (calculated on proper classification and rate schedules) and until relmbursement in full is made in full to the Company for all extra expenses incurred for clerical work, testing, and inspections.

ORIGINAL SHEET NO. 8.0

| NAME OF COMPANY | NV | KEEN | SALES, | RENTALS | & | UTILITIES, | INC. |
|-----------------|----|------|--------|---------|---|------------|------|
| THE OF COME? | | - | | | | | |

WATER TARIFF

(Continued from Sheet No. 7.0)

8.0 CONTINUITY OF SERVICE - In accordance with Rule 25-30.250, Florida Administrative Code, the company will at all times use reasonable diligence to provide continuous water service and, having used reasonable diligence, shall not be liable to the customer for fallure or interruption of continuous water service.

If at any time the Company shall interrupt or discontinue its service, all customers affected by said interruption or discontinuance shall be given not less than 24 hours written notice.

- 9.0 TYPE AND MAINTENANCE In accordance with Rule 25-30.545, Florida Administrative Code, the customer's pipes, apparatus and equipment shall be selected, installed, used and maintained in accordance with standard practice and shall conform with the Rules and Regulations of the Company and shall comply with all Laws and Governmental Regulations applicable to same. The Company shall not be responsible for the maintenance and operation of the customer's pipes and facilities. The customer expressly agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the water service; the Company reserves the right to discontinue or withhold water service to such apparatus or device.
- 10.0 <u>CHANGE OF CUSTOMER'S INSTALLATION</u> No changes or increases in the customer's installation, which will materially affect the proper operation of the pipes, mains, or stations of the Company, shall be made without written consent of the Company. The customer shall be liable for any change resulting from a violation of this Rule.
- 11.0 INSPECTION OF CUSTOMER'S INSTALLATION All customer's water service installations or changes shall be inspected upon completion by a competent authority to ensure that the customer's plping, equipment, and devices have been installed in accordance with accepted standard practice and local Laws and Governmental Regulations. Where Municipal or other Governmental inspection is required by local Rules and Ordinances, the Company cannot render water service until such inspection has been made and a formal notice of approval from the inspecting authority has been received by the Company.

Not withstanding the above, the Company reserves the right to inspect the customer's installation prior to rendering water service, and from time to time thereafter, but assumes no responsibility whatsoever for any portion thereof.

12.0 PROTECTION OF COMPANY'S PROPERTY - The customer shall exercise reasonable diligence to protect the Company's property. If the customer is found to have tampered with any utility property or refuses to correct any problems reported by the utility, service may be discontinued in accordance with Rule 25-30.320, Florida Administrative Code.

ORIGINAL SHEET NO. 9.0

NAME OF COMPANY KEEN SALES; RENTALS & UTILITIES, INC.

WATER TARIFF

(Continued from Sheet No. 8.0)

In the event of any loss or damage to property of the Company caused by or arising out of carelessness, neglect, or misuse by the customer, the cost of making good such loss or repairing such damage shall be paid by the customer.

- 13.0 ACCESSTO PREMISES In accordance with Rule 25-30.320(2)(f), Florida Administrative Code, the company shall provide the duly authorized agents of the Company access at all reasonable hours to its property. If reasonable access is not provided, service may be discontinued pursuant to the above rule.
- 14.0 BIGHT OF WAY OR EASEMENTS The customer shall grant or cause to be granted to the Company, and without cost to the Company, all rights, easements, permits, and privileges which are necessary for the rendering of water service.
- 15.0 <u>CUSTOMER BILLING</u> Bills for water service will be rendered Monthly, Bimonthly, or Quarterly as stated in the rate schedule.

In accordance with Rule 25-30.335, Florida Administrative Code, the utility may not consider a customer delinquent in paying his or her bill until the twenty-first day after the utility has mailed or presented the bill for payment.

A municipal or county franchise tax levied upon a water or wastewater public utility shall not be incorporated into the rate for water or wastewater service but shall be shown as a separate item on the utility's bills to its customers in such Municipality or County.

If a utility utilizes the basefacility and usage charge rate structure and does not have a Commission authorized vacation rate, the utility shall bill the customer the base facility charge regardless of whether there is any usage.

- 16.0 <u>DELINQUENT BILLS</u> When it has been determined that a customer is delinquent in paying any bill, water service may be discontinued after the Company has mailed or presented a written notice to the customer in accordance with Rule 25-30.320, Florida Administrative Code.
- 17.0 PAYMENT OF WATERAND WASTEWATERSERVICE BILLS CONCURRENTLY In accordance with Rule 25-30.320(2)(g), Florida Administrative Code, when both water and wastewater service are provided by the Company, payment of any water service bill rendered by the Company to a customer shall not be accepted by the Company without the simultaneous or concurrent payment of any wastewater service bill rendered by the Company.
- 18.0 <u>TERMINATION OF SERVICE</u> When a customer wishes to terminate service on any premises where water service is supplied by the Company with water service, the Company may require reasonable notice to the Company in accordance with Rule 25-30.325, Florida Administrative Code.

ORIGINAL SHEET NO. 10.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

(Continued from Sheet No. 9.0)

- 20.0 <u>UNAUTHORIZED CONNECTIONS</u> <u>WATER</u> Any unauthorized connections to the customer's water service shall be subject to immediate discontinuance without notice, in accordance with Rule 25-30.320, Florida Administrative Code.
- 21.0 METERS All water meters shall be furnished by and remain the property of the Company and shall be accessible and subject to its control, in accordance with Rule 25-30.230, Florida Administrative Code.
- 22.0 ALL WATER THROUGH METER That portion of the customer's installation for water service shall be so arranged to ensure that all water service shall pass through the meter. No temporary pipes, nipples or spaces are permitted and under no circumstalices are connections allowed which may permit water to by-pass the meter or metering equipment.
- 23.0 ADJUSTMENT OF BILLS When a customer has been undercharged as a result of incorrect application of the rate schedule, incorrect reading of the meter, incorrect connection of the meter, or other similar reasons, the amount may be billed to the customer as the case may be pursuant to Rule 25-30.350, Florida Administrative Code.
- ADJUSTMENT OF BILLS FOR METER ERROR When meter tests are made by the Commission or by the Company, the accuracy of registration of the meter and its performance shall conform with Rule 25-30.262, Florida Administrative Code and any adjustment of a bill due to a meter found to be in error as a result of any meter test performed whether for unauthorized use or for a meter found to be fast, slow, non-registering, or partially registering, shall conform with Rule 25-30.340, Florida Administrative Code.
- 25.0 METER ACCURACY REQUIREMENTS All meters used by the company should conform to the provisions of Rule 25-30.262, Florida Administrative Code.
- 26.0 FILING OF CONTRACTS Whenever a Developer Agreement or Contract, Guaranteed Revenue Contract, or Special Contract or Agreement is entered into by the Company for the sale of its product or services in a manner not specifically covered by its Rules and Regulations or approved Rate Schedules, a copy of such contracts or agreements shall be tiled with the Commission prior to its execution in accordance with Rule 25-9.034 and Rule 25-30.550, Florida Administrative Code. If such contracts or agreements are approved by the Commission, a conformed copy shall be placed on file with the Commission within 30 days of execution.

JAMES RAY KEEN

PRESIDENT

ORIGINAL SHEET NO. 11.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.
WATER TARIFF

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ORIGINAL SHEET NO. 12.0

NAME OF COMPANY KEEN SALES, RENTALS, & UTILITIES, INC.

WATER TARIFF

GENERAL SERVICE

RATE SCHEDULE GS

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For water service to all customers for which no other schedule applies.

LIMITATIONS - Subject to all of the Rules and Regulations of this tariff and General Rules and

Regulations of the Commission.

BILLING PERIOD - Monthly (25th of the Month to the 25th of the Month)

RATE - Minimum Charge (includes first 1,000 gallons)
Meter Size

5/8" x 3/4" \$15.71

Gallonage Charge (per 1,000 gallons over the first

1,000 gallons) \$ 1.78

MINIMUM CHARGE - Minimum Charge of \$15.71

TERMS OF PAYMENT- Bills are due and payable when rendered. In accordance with Rule 25-30.320,

Florida Administrative Code, if a customer is delinquent in paying the bill for water

service, service may then be discontinued.

EFFECTIVE DATE - July 18, 1997

TYPE OF FILING - Grandfather Certificate

FIRST REVISED SHEET NO. 13.0 CANCELS ORIGINAL SHEET NO. 13.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

RESIDENTIAL SERVICE

RATE SCHEDULE RS

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For water service for all purposes in private residences and individually metered

apartment units.

LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and

Regulations of the Commission.

BILLING PERIOD - Monthly (25th of the Month to the 25th of the Month)

RATE - Minimum Charge (includes first 1,000 gallons)

Meter Size

5/8" x 3/4" \$15.71

Gallonage Charge

(per 1,000 gallons over the first

1,000 gallons)

\$ 1.78

MINIMUM CHARGE - Minimum Charge of \$15.71

TERMS OF PAYMENT- Bills are due and payable when rendered. In accordance with Rule 25-30.320,

Florida Administrative Code, if a customer is delinquent in paying the bill for water

service, service may then be discontinued.

EFFECTIVE DATE - July 18, 1997

TYPE OF FILING - Grandfather Certificate

ORIGINAL SHEET NO. 14.0

| NAME OF COMPANY | KEEN | SALES, | RENTALS | 8 | UTILITIES | INC. |
|-----------------|------|--------|---------|---|-----------|------|
| NAME OF COMPANY | - | - | | | | |
| WATER TARIFF | | | | | | |

SCHEDULE OF CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of Initial deposit shall be the following according to meter size:

| | Residential | General Service |
|-------------------|-------------|-----------------------|
| 5/8° x 3/4° | \$50.00 | \$50.00 |
| 1. | | |
| 1 1/2* Over 2* | - | |
| Over 2 | | And the second second |

<u>ADDITIONAL DEPOSIT</u> - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay Interest on customer deposits pursuant to Rule 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the customers account during the month of ______each year.

<u>REFUND OF DEPOSIT</u> - After a residential customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the customer's deposit provided the customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential customer after a continuous service period of 23 months and shall pay interest on the non-residential customer's deposit pursuant to Rule 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a customer's deposit in less than 23 months.

EFFECTIVE DATE - July 18, 1997

IYPE OF FILING . Grandfather Certificate

ORIGINAL SHEET NO. 15.0

NAME OF COMPANY _KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

METER TEST DEPOSITS

METER BENCH TEST REQUEST - If any customer requests a bench test of his or her water meter, in accordance with Rule 25-30.266, Florida Administrative Code, the Company may require a deposit to defray the cost of testing; such deposit shall not exceed the schedule of tees found in Rule 25-30.266, Florida Administrative Code.

| METERSIZE | FEE | | |
|---------------|-------------|--|--|
| 5/8" x 3/4" | \$20.00 | | |
| 1° and 1 1/2° | \$25.00 | | |
| 2 and over | Actual Cost | | |

REFUND OF METER BENCH TEST DEPOSIT - The utility may refund the meter bench test deposit in accordance with Rule 25-30.266, Florida Administrative Code.

METER FIELD TEST REQUEST - A customer may request a field test in accordance with Rule 25-30.266, Florida Administrative Code.

EFFECTIVE DATE - July 18, 1997

TYPE OF FILING - Grandfather Certificate

ORIGINAL SHEET NO. 16.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms state herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company requires multiple actions.

INITIAL CONNECTION - This charge would be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge would be levied for transfer of service to a new customer account at a previously served location or reconnection of service subsequent to a customer requested disconnection.

<u>VIOLATION RECONNECTION</u> - This charge would be levied prior to reconnection of an existing customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge would be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

Schedule of Miscellaneous Service Charges

| Initial Connection Fee | \$ |
|--|----------|
| Normal Reconnection Fee | \$ |
| Violation Reconnection Fee | \$ 25.00 |
| Premises Visit Fee (In Ileu of disconnection) | \$ |

EFFECTIVE DATE - July 18, 1937

IYPE OF FILING - Grandfather Certificate

JAMES RAY KEEN ISSUING OFFICER PRESIDENT

TITLE

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

SERVICE AVAILABILITY SCHEDULE OF FEES AND CHARGES

| DESCRIPTION | | EH TO SERVICE | | | |
|--|---------------------------|------------------------------------|--|--|--|
| DESCRIPTION | | AVAIL POLICY SHEET NO,/RULE NO. | | | |
| Back-Flow Preventor Installation Fee | AMOUNT SITE | ET NO./HOLE NO. | | | |
| 5/8* x 3/4* | | | | | |
| 1' | \$ -0- | | | | |
| 1 1/2" | \$ N/A | | | | |
| | \$ N/A | | | | |
| 2 | \$ N/A | 4 | | | |
| Over 2* | Actual Cost [1] N/ | ٨ | | | |
| Customer Connection (Tap-In) Charge | | | | | |
| 5/8" x 3/4" metered service | \$ -0- | | | | |
| 1* metered service | \$ N/A | | | | |
| 1 1/2" metered service | \$ N/A | | | | |
| 2" metered service | \$ N/A | | | | |
| Over 2* metered service | Actual Cost [1] N/ | a | | | |
| Guaranteed Revenue Charge | | | | | |
| With Prepayment of Service Availability Charges: | | | | | |
| Residential-per ERC/month (GPD) | \$ -0- | | | | |
| All others-per gallon/month | \$ -0- | | | | |
| Without Prepayment of Service Availability Charges: | -0- | | | | |
| Residential-per ERC/month (GPD) | \$ -0- | | | | |
| All others-per gallon/month | \$ -0- | | | | |
| Inspection Fee | Actual Cost [1] N/ | ٨ | | | |
| Main Extension Charge | ricidal coal (1) 117 | 2.20 | | | |
| Residential-perERC (GPD) | \$ -0- | | | | |
| All others-per gallon | \$ -0- | | | | |
| or | • -0- | | | | |
| Residential-periot (foot frontage) | s -0- | | | | |
| All others-per front foot | \$ -0- | | | | |
| Meter Installation Fee | | | | | |
| 5/8° × 3/4° | \$ -0- | | | | |
| 1 | s N/A | | | | |
| 1 1/2* | S N/A | | | | |
| 2 | s N/A | | | | |
| Over 2* | Actual Cost [1] N/A | | | | |
| Plan Review Charge | Actual Cost [1] N/A | | | | |
| Plant Capacity Charge | Actual Cost [1] h7 h | 122 | | | |
| | \$ N/A | | | | |
| Residential-perERC (GPD) | | | | | |
| All others-per gallon | \$ N/A | | | | |
| System Capacity Charge | | | | | |
| Residential-perERC (GPD) | \$ N/A | | | | |
| All others-per gallon | \$ N/A | | | | |
| [1] Actual Cost is equal to the total cost incurred for services | rendered by a customer. N | / / | | | |
| EFFECTIVE DATE 7-1- 10 1007 | | | | | |

EFFECTIVE DATE - July 18, 1997
TYPE OF FIUNG - Grandfather Certificate

JAMES RAY KEEN ISSUING OFFICER PRESIDENT

TITLE

ORIGINAL SHEET NO. 18.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.
WATER TARIFF

INDEX OF STANDARD FORMS

| | Sheet No. |
|--------------------------------------|-----------|
| APPLICATION FOR METER INSTALLATION | 21.0 |
| APPLICATION FOR WATER SERVICE | 20.0 |
| COPY OF CUSTOMER'S BILL | 22.0 |
| CUSTOMER'S GUARANTEE DEPOSIT RECEIPT | 19.0 |

ORIGINAL SHEET NO. 19.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

CUSTOMER'S GUARANTEE DEPOSIT RECEIPT

| _ | | | | | • | | - | | | |
|---|---------|------|------------------|--------------------|---|-----------|----------|-------------|-------------|-------|
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JAMES RAY KEEN ISSUING OFFICER PRESIDENT

TITLE

ORIGINAL SHEET NO. 20.0

NAME OF COMPANY _ KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

APPLICATION FOR WATER SERVICE

PAY WATER DEPOSIT AND WATER WILL BE TURNED ON WITHIN ONE (1) HOUR

JAMES RAY KEEN ISSUING OFFICER PRESIDENT

TITLE

ORIGINAL SHEET NO. 21.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.
WATER TARIFF

APPLICATION FOR METER INSTALLATION

WHEN INDIVIDUALS PURCHASE LOT A METER IS AUTOMATICALLY INSTALLED

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

COPY OF CUSTOMER'S BILL

KEEN UTILITIES, INC. 685 DYSON ROAD HAINES CITY, FL 33844 (813) 421-6827

486 RAY KEEN ROAD

Return Postage Guaranteed Address Correction Requested

......... TITLE DELIVER TO TITLE METER READING - CONSUMPTION - AMOUNT PREV - PRES -----DANNY W. HOLMES 486 RAY KEEN ROAD 21728400 21737000 8,600 29.24 HAINES CITY, FL 33844 ACCOUNT PLEASE PAY THIS ARN'T BILLING ACCOUNT PLEASE PAY BILLING DATE NUMBER THIS AWN'T DATE 0.00 010400 86/81/98 86/81/98 818486 0.00

SERVICE DISCONNECTED WITHOUT NOTICE IF BILL
IS NOT PAIN WITHIN 28 DAYS, RECOMMECT - \$25 PETIEN THIS STUR FOR PROPER CHERT

JAMES RAY KEEN ISSUING OFFICER

PRESIDENT

TITLE

ORIGINAL SHEET NO. 23.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.
WATER TARIFF

INDEX OF SERVICE AVAILABILITY

ORIGINAL SHEET NO. 24.0

NAME OF COMPANY KEEN SALES, RENTALS & UTILITIES, INC.

WATER TARIFF

SERVICE AVAILABILITY POLICY

WHEN INDIVIDUALS PURCHASE A LOT, A METER IS AUTOMATICALLY INSTALLED. THERE ARE NO SERVICE AVAILABILITY CHARGES.