

M E M O R A N D U M

ORIGINAL

July 10, 1998

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (JAEGER)
RE: DOCKET NO. 960545-WS - INVESTIGATION OF UTILITY RATES OF
ALOHA UTILITIES, INC. IN PASCO COUNTY.

Please place the attached letter dated July 9, 1998, in the docket file.

RRJ/lw

Attachment

cc: Division of Water and Wastewater (Crouch, McRoy, Moniz,
Rendell, Starling)
Representative Mike Fasano
F. Marshall Deterding, Esquire
James Goldberg
Office of Public Counsel (McLean)

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RECORDS AND REPORTING

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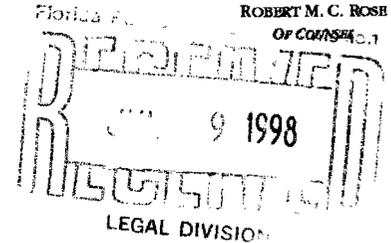
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July 9, 1998

VIA HAND DELIVERY



Ralph Jaeger, Esquire
Division of Legal Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Re: Aloha Utilities, Inc.; Docket No. 960545-WS
Commission Visit to Aloha Service Territory
Our File No. 26038.17

Dear Ralph:

In anticipation of the Commission's upcoming visit to the territory of Aloha Utilities, Inc. on Monday, July 13, 1998, we would like to outline the agenda as we understand it based on the notices provided by you and our subsequent discussions.

The Commission's 8:00 a.m. Meeting at Utility's Offices

We plan to meet at the offices of Aloha Utilities, Inc. at the below address at 8:00 a.m. on Monday, July 13th.

Aloha Utilities, Inc.
2514 Aloha Place
Holiday, Florida 34691
813/937-4275

As I have indicated to you previously, the Utility does have a small conference room which we would like to utilize to show the Commissioners the location of the Utility's current facilities, and the areas that we will visit. Keep in mind that our offices and specifically our conference room can only accommodate about 10 people at most. We will show the Commissioners the location, both the well and treatment facilities of Aloha and the individual customer homes, on a map of the Utility's territory. We will also coordinate with the Commission and its staff which homes will be visited and in what order. Since Aloha is familiar with the service territory, we will be glad to lead the way to each of the

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homes in whatever order is desired, though hopefully in the most efficient manner possible.

The Utility will take this opportunity to provide the Commissioners with a very brief overview of the location of the proposed centralized treatment facilities recently discussed in our letter to the Commission and in the engineering study published last year.

Visit to Utility Plant Sites

After approximately 15-20 minutes at the Utility's offices, we will lead the Commissioners and other parties to the location of a couple of the Utility's existing well sites so that the Commissioners can see the current treatment facilities. These are very small fenced areas with small concrete block structures on them. They can only accomodate a few people and we want to minimize the number of persons allowed inside not only because of the room considerations, but also because there are serious safety considerations with the chemicals present at these sites. It is our intention to take them to the plant sites most convenient to the majority of homes that will be visited, which are also the newest well sites which provide the majority of flows to the Wyndtree and Chelsea subdivisions since these seem to be the areas with the most water complaints per resident.

Visit to Customer Homes

After a visit to a couple of the well/plant sites, we will lead the Commission to each of the individual homes. There, we would like to draw a sample of the water provided by Aloha at or near the point of delivery, and show it to the Commissioners and the other parties. The Commission can then enter the home and examine the facilities inside the home and the water drawn from the taps. In this way, it can be compared to that delivered by the Utility at its farthest point of delivery.

After we have visited all of the homes which the Commissioners wish to view, including any of the alternates, we will gladly lead the Commissioners and/or the staff back to the main highways and direct them to their final destination.

We look forward to having the staff and the Commissioners visit the service territory and giving us this opportunity to show you any part of the system as operated by the Utility, that which is proposed for the future, and the quality of water delivered by Aloha to its customers.

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We look forward to seeing you and the Commissioners on July 13th. Should you have any questions with regard to this agenda as outlined herein, please let me know.

Sincerely,

ROSE, SUNDSTROM & BENTLEY, LLP



F. Marshall Deterding
For The Firm

FMD/tmg
cc: Chuck Hill
Marshall Willis
Bob Crouch
John Starling
James McRoy

aloha\17\3jaeger.ltr