

ORIGINAL

REQUEST TO ESTABLISH DOCKET  
(PLEASE TYPE)

Date 07/21/98

Docket No. 980914-T1

- 1. Division Name/Staff Name T. Williams, CMU
- 2. OPRT Williams
- 3. OCR \_\_\_\_\_

4. Suggested Docket Title Initiation of Show Cause Proceedings against Network Access, <sup>Inc.</sup> Incorporated, for violation of Rule 25-4.043, FAC, Response to Commission Staff Inquiries.

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5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

2. Interested Persons and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

6. Check one:

- Documentation is attached.
- Documentation will be provided with recommendation.

STATE OF FLORIDA

*June 22*

Commissioners:  
JULIA L. JOHNSON, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.



DIVISION OF COMMUNICATIONS  
WALTER D'HAESELEER  
DIRECTOR  
(850) 413-6600

## Public Service Commission

May 29, 1998

Mr. Jorge A. Puente-Duany, Controller  
Network Access, Incorporated  
1334 North State Road 7  
Margate, Florida 33063-2843

**Re: Network Access Charges to (813) 677-5286**

Dear Mr. Puente-Duany:

In reviewing the charges billed by Network Access to the above telephone number since January, a number of questions come to mind. Accordingly, pursuant to §364.27 and 364.604, Florida Statutes, the purpose of this letter is to inquire into the basis for these charges. For your convenience, a copy of pertinent portions of a bill are enclosed. My requests will refer to specific calls listed on those pages. Please provide your responses by June 22, 1998.

1. For the series of calls detailed on GTE bill page 13 of 14, please describe with specificity the dialing sequence applicable to each call to Toronto shown to be a direct dialed regulated call. Explain what if any relationship these calls have to calls to World TelNet at (954) 450-7877 at approximately the same time for the same duration. See enclosure, GTE bill page 8 of 14. If World TelNet receives any portion of the revenues derived from these calls, please describe World TelNet's role in detail in the provision of any regulated or unregulated telecommunications, information or entertainment services.

2. For the series of calls detailed on page 13 of 14, please describe with specificity the dialing sequence applicable to each call to England shown to be an operator assisted call.

3. Provide a switched access record for each call along with the GTE bill for the access charges involved.

4. Provide a copy of the applicable international tariff for the calls to Toronto and to England. If Network Access is not the service provider, identify the service provider, including a name, address and telephone number.

5. Provide a copy of all promotions soliciting callers to dial (954) 450-7877. Explain what cost disclosures are made. Provide a copy of all promotions soliciting callers to dial (416) 754-5568.

Mr. Jorge A. Puente-Duany, Controller  
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Explain what cost disclosures are made. Provide a copy of all promotions soliciting callers to dial 0441713730027. Explain what cost disclosures are made.

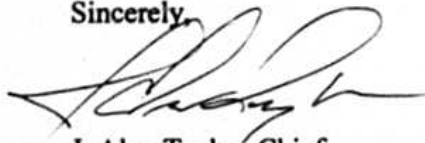
6. To the extent that any of Network Access' charges stem from collect call back services, please explain why Network Access believes it is not in violation of the prohibition against such charges as embodied in the Telephone Disclosure and Dispute Resolution Act of 1992. Please also explain why the charges are mischaracterized on the bill as outbound calls and whether your billing agreement with GTE allows billing details to reflect other than the actual dialing sequence used with appropriate regulated/unregulated indicator.

7. As the subscriber acknowledges that his guest made the calls to (954) 450-7877, but without authorization to incur charges to or from Canada and England, please address whether the account should receive a refund or credit.

7. Provide any other information that Network Access believes is pertinent to our understanding of these bills on behalf of Network Access.

Meanwhile, please feel free to contact me if you have any questions.

Sincerely,



J. Alan Taylor, Chief  
Bureau of Service Evaluation

Enclosure

c: Mr. Don Tetro, President  
World TelNet, Inc.  
10011 Pines Boulevard, Suite 101  
Pembroke Pines, Florida 33024

Ms. Beverly Y. Menard  
GTE Florida, Inc.



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TELEPHONE NUMBER 813 677-5286  
BILL DATE JAN 04 1998

1214 1053	SC POPLAR MO 573 785 5311	DDD HIGH	1.0	.05
1214 1134	SC BIRCH TNG 573 292 5776	DDD HIGH	23.2	1.16
1214 1518	SC VAN BURMO 573 323 4736	DDD HIGH	54.2	2.71
1221 1745	SC POPLAR MO 573 785 5311	DDD HIGH	20.9	1.04
TOTAL CALLS FROM 813-677-5286:				13.22

NON-PLAN CALLS FROM 813-677-5286:

DATE TIME	PLACE CALLED	NUMBER CALLED	TYPE	PERIOD	MIN	AMOUNT
1126 1916	POPLAR BLFMO	573 785 5311	DDD	EVE	45.6	5.47
1203 1755	CHESTERTONIN	219 926 4597	DDD	DAY	12.7	1.52 <i>OK</i>
1204 0657	HOLLYWOOD FL	954 450 7877	DDD	HIGH	1.0	.12
1204 0711	HOLLYWOOD FL	954 450 7877	DDD	DAY	1.0	.12
<u>1204 0718</u>	HOLLYWOOD FL	954 450 7877	DDD	DAY	8.9	1.06
<u>1204 1156</u>	HOLLYWOOD FL	954 450 7877	DDD	DAY	2.1	.25
<u>1204 1202</u>	HOLLYWOOD FL	954 450 7877	NON	DAY	2.3	.27
<u>1204 1421</u>	HOLLYWOOD FL	954 450 7877	DDD	DAY	3.3	.39
1204 1509	CHESTERTONIN	219 926 4597	DDD	DAY	75.0	9.00 <i>OK</i>
<u>1205 1348</u>	HOLLYWOOD FL	954 450 7877	DDD	DAY	1.7	.20
<u>1205 1519</u>	HOLLYWOOD FL	954 450 7877	DDD	DAY	17.3	2.07
<u>1208 0650</u>	HOLLYWOOD FL	954 450 7877	DDD	HIGH	6.7	.80
<u>1211 0838</u>	HOLLYWOOD FL	954 450 7877	DDD	DAY	1.7	.20
1215 1950	VAN BUREN MO	573 323 4736	DDD	EVE	1.7	.20
1215 2000	VAN BUREN MO	573 323 8547	DDD	EVE	6.0	.72
1216 0828	HOLLYWOOD FL	954 450 7877	DDD	DAY	1.0	.12
1216 0829	HOLLYWOOD FL	954 450 7877	DDD	DAY	1.0	.12
1216 0830	HOLLYWOOD FL	954 450 7877	DDD	DAY	1.0	.12
1217 1540	HOLLYWOOD FL	954 450 7877	DDD	DAY	1.0	.12
1224 0643	HOLLYWOOD FL	954 450 7877	DDD	HIGH	1.0	.12
<u>1224 0650</u>	HOLLYWOOD FL	954 450 7877	DDD	HIGH	11.0	1.32
TOTAL NON-PLAN CALLS FROM 813-677-5286:						24.31
TOTAL LONG DISTANCE .....						37.53

OPERATOR SERVICES

WE'RE HERE FOR YOU! MCI'S MULTILINGUAL  
OPERATORS ARE AVAILABLE TO HELP YOU 24 HOURS



LONG DISTANCE CALLS  
BILLING FOR NETWORK ACCESS  
NETWORK ACCESS REGULATED SERVICE  
REGULATED CALLS  
DIRECT DIALED CALLS

DATECALLTOHRMINPA	TELNO	MIN	PL	CPTSL	FROM	REF	
1204TOROON07124167545568		9		461J2		041	43.11 F 2
1204TOROON11504167545568		3		461J2		041	14.37 F 2
1204TOROON11554167545568		3		461J2		041	14.37 F 2
1204TOROON14154167545568		4		461J2		041	19.16 F 2
1205TOROON13424167545568		2		461J2		041	9.58 F 2
1205TOROON15134167545568		10		461J2		041	86.22 F 2
1208TOROON06434167545568		7		461J2		041	33.53 F 2
1211TOROON08314167545568		2		461J2		041	9.58 F 2
1224TOROON06424167545568		11		461J2		041	52.69 F 2
TOTAL							282.61

OPERATOR ASSISTED CALLS

DATECALLTOHRMINPA	TELNO	MIN	PL	CPTSL	FROM	REF	
1205TAMPFL1348		4		664N2	ENGLAN	041	19.96 F 2
0441713730027							
1205TAMPFL1352		3		664N2	ENGLAN	041	14.97 F 2
0441713730027							
1209TAMPFL1447		3		664N2	ENGLAN	041	14.97 F 2
0441713730027							
1212TAMPFL1051		11		664N2	ENGLAN	041	54.89 F 2
0441713730027							
TOTAL							104.79

TAXES AND FEES ON NETWORK ACCESS REGULATED SERVICES	
F 3.00% FEDERAL EXCISE TAX (3.00% OF 0396.31)	11.89
R01 2.30% FLORIDA INTERSTATE GROSS RECEIPTS TAX (2.30% OF 0307.40)	0.91
TOTAL	20.80
NETWORK ACCESS REGULATED SERVICE CHARGES	408.20

*NET  
LINE*