



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: July 22, 1998

TO: Blanco Bayo, Director, Division of Records and Reporting

FROM: *gm*
Toni J. McCoy, Regulatory Analyst, Division of Communications

SUBJECT: Open Docket No. 980732-TI, Revise CASR Title

Please revise the CASR title for the above docket from **Application for certificate to provide interexchange telecommunication service by Emerson Communications Corporation to Application for certificate to provide alternative local exchange telecommunications service by Emerson Communications Corporation.**

In talking with Emerson Communications Corporation, I realized that they had been mailed the incorrect application package in error by PSC, they mailed it back completed and it was set up as an IXC application docket. After conversations with them, it was determined that they should have been mailed an ALEC application for the telecommunication wiring/equipment services they are providing. I mailed them the correct application and have received it back completed. See attachment for the docket file.

I am uncertain of the next process to follow. Is it possible to revise the docket and just proceed processing the application attached or is it more complicated. Please let me know. I can be reached at 413-6532.

Thank you.

cc: Cathy Bedell, LEG
Pete Lester, AFAD

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- LIN _____
- OPC _____
- RCH _____
- SEC 1
- WAS _____
- OTH *copy to Nonny*

DOCUMENT NUMBER-DATE

07698 JUL 22 88

FPSC-RECORDS/REPORTING

LAW OFFICES OF
Greenspoon Marder Hirschfeld Rafkin Ross & Berger
PROFESSIONAL ASSOCIATION

South Trust Bank Building • Suite 1100
135 West Central Boulevard
Orlando, Florida 32801
(407) 425-6559
Fax (407) 422-6583
Web Site: www.greenspoonmarder.com

William Berger¹
Gregory J. Blodig
Ann M. Burke
Robert B. Chapman
Richard W. Epstein
Pamela J. Grampa
N. Dwayne Gray, Jr.
Gerald Greenspoon
Neal W. Hirschfeld²
Robert B. Jackson
David Jankowitz
Victor S. Kline
David R. Lenox

Scott D. Levine
Edmund O. Loos III
Leonard Lubart
Michael E. Marder
Seth A. Marmor¹
Glen Rafkin¹
Michael S. Ross¹
Marc E. Schwartz³
Kenneth J. Sobel
Mark D. Thomson
Frank A. Utset
Stephanie A. Yelenosky

Fort Lauderdale Office

Trade Centre South • Suite 700
100 West Cypress Creek Road
Fort Lauderdale, Florida 33309
(954) 491-1120 • Fax (954) 771-9264
FL WATTS 888-491-1120

July 13, 1998

Toni J. McCoy, Regulatory Analyst
Florida Public Service Commission
Bureau of Service and Evaluation
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RECEIVED

JUL 15 1998

CMU

Re: Wellington Property Management, Inc. and Emerson Communications Corporation vs. Parc Corniche Condominium Association, Inc.
Docket No. 980732-TI

Dear Toni:

With respect to the above-referenced matter, enclosed please find Emerson Communications Corporation's application for Alternative Local Exchange Company and Florida Price List. Should you have any questions, please let me know.

Sincerely,

Stephanie A. Yelenosky
Stephanie A. Yelenosky
Signed in her absence to avoid delay.

SAY:jmp
Enclosures

c: Mr. Joseph E. Demko
Michael E. Marder, Esquire
G:JANWELLINGT.PSC\MCCOY.LTR

¹Also admitted in New York

²Also admitted in Texas

³Also admitted in Colorado

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF COMMUNICATIONS
WALTER D'HAESELEER
DIRECTOR
(850) 413-6600

Public Service Commission

Dear Prospective Applicant:

Enclosed you will find the application forms to provide:

- | | | |
|-------------------------------------|------|---|
| <input checked="" type="checkbox"/> | ALEC | Alternative Local Exchange Company; |
| <input type="checkbox"/> | IXC | Interexchange Telecommunications Service; |
| <input type="checkbox"/> | AAV | Interexchange Telecommunications Service with
Alternative Access Vendor Service; |
| <input type="checkbox"/> | OSP | Interexchange Telecommunications Service with
Operator Service Provider Service; |
| <input type="checkbox"/> | STS | Shared Tenant Service; |
| <input type="checkbox"/> | MLDA | Multi-Location Discount Aggregator
Telecommunications Service Provider. |

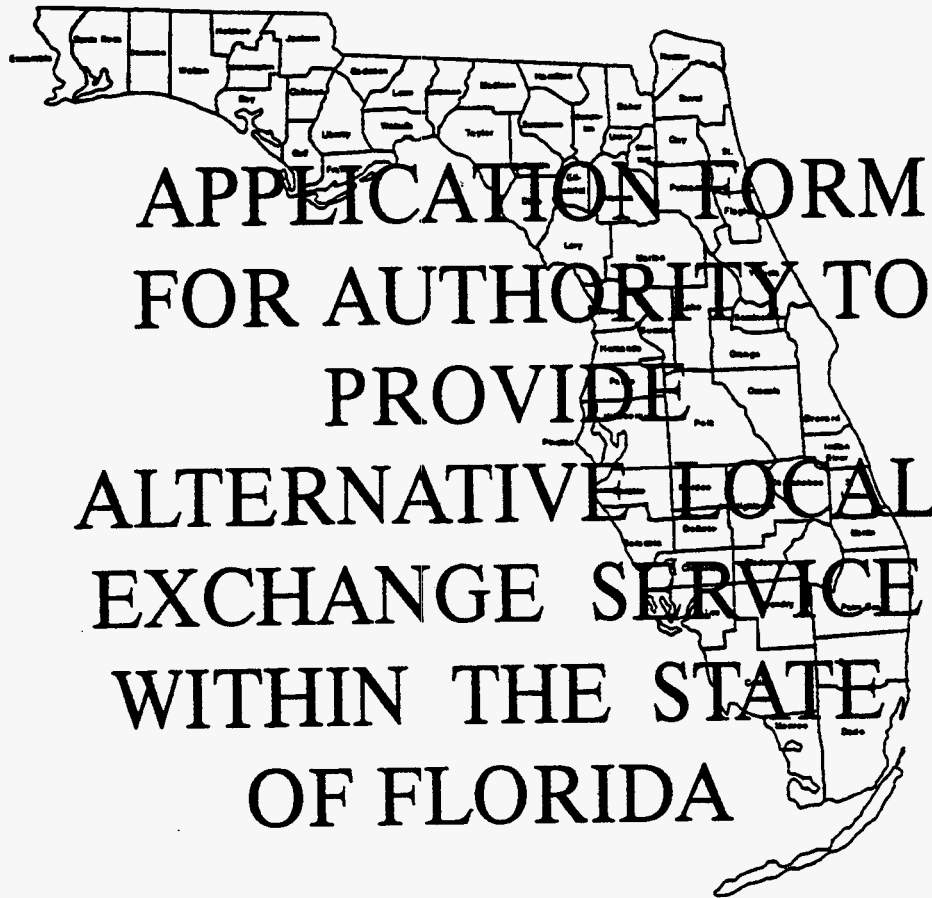
Other attachments include relevant information and requirements.

Upon receipt of the completed forms staff will analyze the material and prepare a recommendation to be presented to the Commission. Following its decision, you will be advised of the outcome. If your application is approved you must follow all applicable rules. If your application is not approved you will be notified of further requirements.

Should you have any questions, please do not hesitate to call me at (850) 413 - 6586.

Sincerely,
A handwritten signature in black ink, appearing to read "Tom Williams III".

Thomas E. Williams III, Engineer
Bureau of Service Evaluation



**APPLICATION FORM
FOR AUTHORITY TO
PROVIDE
ALTERNATIVE LOCAL
EXCHANGE SERVICE
WITHIN THE STATE
OF FLORIDA**

FLORIDA PUBLIC SERVICE COMMISSION
CAPITAL CIRCLE OFFICE CENTER - 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

APPLICATION FORM

for

*AUTHORITY TO PROVIDE (ALEC)
ALTERNATIVE LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF FLORIDA*

INSTRUCTIONS

- ◆ This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing alternative local exchange certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee.
- ◆ Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ If you have questions about completing the form, contact:

**Florida Public Service Commission
Division of Communications
Certification & Compliance Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0866
(850) 413-6600**

- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250 made payable to the Florida Public Service Commission at the above address.

APPLICATION FORM

1. This is an application for (check one):

Original authority (new company)

Approval of transfer (to another certificated company)

Example, a certificated company purchases an existing company and desires to retain the original certificate authority.

Approval of assignment of existing certificate
(to a noncertificated company)

Example, a non-certificated company purchases an existing company and desires to retain the certificate of authority rather than apply for a new certificate.

Approval for transfer of control (to another certificated company)

Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of applicant:

EMERSON COMMUNICATIONS CORPORATION

3. Name under which the applicant will do business (d/b/a):

SAME

4. If applicable, please provide proof of fictitious name (d/b/a) registration.

Fictitious name registration number: _____

APPLICATION FORM

5. A. National mailing address including street name, number, post office box, city, state, zip code, and phone number.

5482 CENTRAL FLORIDA PKWY
ORLANDO, FL 32821
407-238-7800

- B. Florida mailing address including street name, number, post office box, city, state, zip code, and phone number.

5482 CENTRAL FLORIDA PKWY
ORLANDO, FL 32821
407-238-7800

6. Structure of organization: Check appropriate box(s)

<input type="checkbox"/> Individual	<input checked="" type="checkbox"/> Corporation
<input type="checkbox"/> Foreign Corporation	<input type="checkbox"/> Foreign Partnership
<input type="checkbox"/> General Partnership	<input type="checkbox"/> Limited Partnership
<input type="checkbox"/> Joint Venture	<input type="checkbox"/> Other, Please explain _____

7. If applicant is an individual, partnership, or joint venture, please give name, title and address of each legal entity.

APPLICATION FORM

8. State whether any of the officers, directors, or any of the ten largest stockholders have previously been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

NO

9. If incorporated, please provide proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: L 0 6 8 6 7

10. Please provide the name, title, address, telephone number, Internet address, and facsimile number for the person serving as ongoing liaison with the Commission, and if different, the liaison responsible for this application.

STEPHANIE A. YELENOSKY

GREENSPAWN MARDER

135 WEST CENTRAL BLVD ORLANDO, FL 32801

407-425-6559

FAX 407 422-6583

11. Please list other states in which the applicant is currently providing or has applied to provide local exchange or alternative local exchange service.

NONE

APPLICATION FORM

12. Has the applicant been denied certification in any other state? If so, please list the state and reason for denial.

NO

13. Have penalties been imposed against the applicant in any other state? If so, please list the state and reason for penalty.

NO

14. Please indicate how a customer can file a service complaint with your company.

BY SENDING A COMPLAINT TO:

5482 CENTRAL FLORIDA PKWY

ORLANDO, FL 32821

15. Please complete and file a price list in accordance with Commission Rule 25-24.825.(Rule attached)

16. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide alternative local exchange service in Florida.

A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

APPLICATION FORM

1. the balance sheet
2. income statement
3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should attest that the financial statements are true and correct.

B. Managerial capability.

C. Technical capability.

(If you will be providing local intra-exchange switched telecommunications service, then state how you will provide access to 911 emergency service. If the nature of the emergency 911 service access and funding mechanism is not equivalent to that provided by the local exchange companies in the areas to be served, described in detail the difference.)

APPLICATION FORM

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange service in the State of Florida. I have read the foregoing and declare that to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

Official: Joseph K. Pembur Signature 7/8/98 Date

Title: President (407) 238 7800 Telephone Number

Address: 5482 CENTRAL FL PKWY
ORLANDO, FL 32821

25-24.825 Price List.

(1) Prior to providing service, each company subject to these rules shall file and maintain with the Commission a current price list which clearly sets forth the following information for basic local telecommunications services, as defined in s. 364.02(2), F. S. If basic local telecommunications service is offered on a package basis, the following information must be provided for the package:

- (a) current prices,
- (b) customer connection charges,
- (c) billing and payment arrangements, and
- (d) levels of service quality which the company holds itself out to provide for each service.

(2) At the company's option, price list information in paragraph (1) above and other information concerning the terms and conditions of service may be filed for services other than basic local telecommunication services.

(3) A price list revision must be physically received by the Commission's Division of Communications at least one day prior to its effective date.

(4) Price lists must be on 8 ½ by 11 inch paper in loose-leaf form and must utilize an ongoing page identification system which will allow for the identification of inserted and removed pages. The color of paper on which price lists are filed must be amenable to being clearly photocopied on standard photocopy equipment.

(5) Complete information concerning a company's service offerings, rates and charges, conditions of service, service quality, terms and conditions, service area, and subscribership information identified by local exchange company exchange must be made available to Commission staff upon request.

Specific Authority: 350.127(2)

Law Implemented: 364.04, 364.337(5), F.S.

History: New 12/26/95.

EMERSON COMMUNICATIONS CORPORATION - BALANCE SHEET - 1995 - 1996 - 1997

	1995	1996	1997
Cash	\$18,419	\$4,783	\$4,599
Other Current Assets	\$100	\$100	\$100
Television and Telephone Equipment	\$240,000	\$240,000	\$240,000
Less Accumulated Depreciation	-\$240,000	-\$240,000	-\$240,000
Total Assets	\$18,519	\$4,883	\$4,699
Accounts Payable	\$12,229	\$0	\$0
Capital Stock	\$100	\$100	\$100
Retained Earnings	\$6,190	\$4,783	\$4,599
Total Liability and Shareholders Equity	\$18,519	\$4,883	\$4,699

Joseph K. Decker - Pres.

EMERSON COMMUNICATIONS CORPORATION - INCOME STATEMENT - 1995 - 1996 - 1997

	1995	1996	1997
INCOME			
Gross Receipts	\$435,023	\$310,843	\$52,556
EXPENSES			
Commissions	\$265,000	\$208,000	\$12,000
Maintenance & Misc	\$169,522	\$104,250	\$40,740
NET REVENUE	\$501	-\$1,407	-\$184

Joseph R. Decker Pres

Title Sheet

FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange communications provided by Emerson Communications Corporation with principal exchange offices at 5482 Central Florida Pkwy., Orlando, FL 32821. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: January 1, 1998

EFFECTIVE: January 1, 1998

By:

Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below compromise all changes from the original price list and are currently in effect as of the dates of the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original

ISSUED: January 1, 1998

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By:

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Orlando, FL 32821

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ISSUED: January 1, 1998

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Orlando, FL 32821

SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

D – Delete or Discontinue

R- Change Resulting In An Increase to A Customer's Bill

M- Moved From Another Tariff Location

N- New

R- Change Resulting In A Reduction To A Customer's Bill

T- Change in Text or Regulation But No Change In Rate Or Charge

ISSUED: January 1, 1998

EFFECTIVE: January 1, 1998

By:

Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

PRICE LIST FORMAT SHEETS

- A. Sheet Numbering-** Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers-** Revision number also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version of file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence-** There are nine levels of paragraph coding. Each level of coding is subservient to it's next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

- D. Check Sheets-** When a price list filing is made with the FPSC, and updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: January 1, 1998

EFFECTIVE: January 1, 1998

By:

Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS

Access Line – An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code- A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carries both to prevent unauthorized access to it's facilities and to identify the customer for billing purposes.

Company or Carrier – Emerson Communications Corporation.

Central Office- A location where there is an assembly of equipment that establishes the connections between subscriber access lines, trunks, switched access circuits, private line facilities, and special access facilities with the rest of the telephone network.

Customer – The person, firm, corporation or other entity which orders service and is responsible for the payment of charges due and compliance with the Company's tariff regulations.

Exchange – The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area.

Intra-state Toll Messages – Those toll messages which originate and terminate within the same state.

Message – a completed telephone call.

ISSUED: January 1, 1998

EFFECTIVE: January 1, 1998

By:

Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking the Company.

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company's installs operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carries or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven day per week.

The selling of ALEC telecommunication services to uncertified ALEC resellers is prohibited.

2.2 Limitations.

2.2.1 Service is offered subject to the availability of facilities and provisions of this price list.

2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the user of service necessitated by conditions beyond it's control: or when the customer is using service in violation of the law or the provisions of this price list change.

2.2.3 All facilities provided under this price list are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the user or location of the service or facilities.

ISSUED: January 1, 1998

EFFECTIVE: January 1, 1998

By:

Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 2 – RULES AND REGULATIONS continued

2.2 Limitations (cont.)

- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier for the Florida Public Service Commission.

2.3 Liabilities of the Company.

- 2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defect in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the commission.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
 - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

ISSUED: January 1, 1998

EFFECTIVE: January 1, 1998

By:

Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 2 – RULES AND REGULATIONS continued**2.4 Interruption of Service**

- 2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence or the customer or to the failure of channels or equipment provided by the customer are subject to the general liability set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the subscriber does not provided access to the company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows

Credit Formula:

$$\text{Credit} = A/B \times C$$

"A" = outage time in hours

"B" = total days in month

"C" = total monthly charge for affected facility

2.5 Disconnection of Service by Carrier.

The Company (carrier), may discontinue service or cancel an application for service without incurring any liability for any of the following reasons.

- 2.5.2 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for service.
- 2.5.3 A violation of any regulation governing the service under this tariff.
- 2.5.4 A violation of any law, rule, or regulation of any government authority having jurisdiction over such a service.

ISSUED: January 1, 1998

EFFECTIVE: January 1, 1998

By:

Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing of Calls

All charges due by the subscriber are payable to any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

2.10 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed/ number of calls attempted) of not less than 90% during peak use periods for all FG D services ("1+" dialing).

ISSUED: January 1, 1998

EFFECTIVE: January 1, 1998

By:

Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES**3.1 Exchange Service List**

Chapter 25-24.825 (5) , Florida Administrative Code only requires the company to make available to the alternative local exchange service areas upon request.

3.2 Network Switched Service**3.2.1 General**

Network switched service is provided via one or more channels terminated at the customers premises. Each Network Switched Channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Network Switched Service provides a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provide, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXXX).

Basic Business or Residential Access Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. A nonrecurring service connection charge applies to each new access line installation and monthly recurring charge applies per access line.

ISSUED: January 1, 1998

EFFECTIVE: January 1, 1998

By:

Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES

3.2 Network Switched Service

3.2.2 Classes of Service

A. Flat Rate Service

Monthly exchange rates for flat rate service entitle Customers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange.

B. Message Rate Service

Monthly exchange rates for message rate service entitle Customers to a message allowance where there is no incremental charge per message up to and including the monthly message allowance. Messages in excess of the monthly message allowance are billed on a per call basis. Messages in excess of the monthly message allowance are \$0.10 and \$0.12 per message for Residential lines and Business lines, respectively. The monthly message allowance is 30 and 75 messages for Residential lines, and Business lines respectively.

C. Vacation Service or Customer Requested Temporary Suspension of Service

Vacation service allows Customers to temporarily suspend service for a minimum of one month and up to a maximum of six months. The monthly charge for this service is 50% of the normal monthly rate regularly charged to Customers that subscribe to either flat rate or message rate service in local exchange company areas. The monthly charge for this service is 72% of the normal monthly rate charged to Customers that subscribe to message rate service in local exchange company areas.

ISSUED: January 1, 1998
By:

EFFECTIVE: January 1, 1998

Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES**3.3 Extended Area Dialing Plan**

Extended Area Dialing Plans allow Customers to extend their basic exchange service to include adjacent exchanges within a certain mile radius to be included on a calling plan.

A. Extended Calling Service (ECS) provides usage based pricing for Customer dialed or operator assisted calls to selected exchanges within the Customer's LATA. Residential Customers are billed a message charge. Business Customers are billed a per minute charge. Residential Customers are billed \$0.25 per message. Business Customers are billed \$0.10 for the first minute or fraction thereof and \$0.06 for each additional minute or fraction thereof. Specific available routes are found in

B. Optional Extended Local Calling (OELC) permits exchange Customers to place and receive unlimited toll- free calls to and from the selected exchange which is outside the Customer's normal local calling area for a flat monthly rate in addition to applicable monthly local exchange rate. Customers who subscribe to OELC are entitled to one listing in the selected exchange directory at no charge. The directory listing will contain sufficient wording in each exchange's directory to advise callers that the OELC Customer can be called toll- free. Specific available routes and calling plan rates are found in

3.4 Calling Features

Customers of the Company's Access Line, Trunk Service, or Centrex Arrangements may obtain central office based functions which are auxiliary to call processing. The availability of these features are dependent upon the central office which services the Customer's location. The features in this section are made available on an individual basis or as part of multiple features packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission level may not be sufficient in all cases.

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Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

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3.5 Payment of Calls

3.5.1 Late Payment Charge

Interest charges of 1.5% per month will be assessed of all unpaid balances more than thirty days old.

3.5.2 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the check, whichever is greater.

3.6 Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non- payment.

3.7 Emergency Calls

The following calls exempted from all charges: Emergency calls to recognizable authorized civil agencies, including police, fire, ambulance, bomb squad and poison control. Emerson Communications Corporation will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

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Joseph G. Demko, President
5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES**3.8 Monthly Recurring Charges****3.8.1 A. (Local Exchange Company #1) Areas – all rate groups**

Service Type	Rate Groups 1-6					
	1	2	3	4	5	6
Residential Flat Rate	\$6.47	\$7.22	\$7.98	\$8.73	\$9.48	\$10.23
Residential Message Rate Up to 30 Call Allowance	3.00	3.00	3.00	3.00	3.00	3.00
Per Call Past the 30 Call Allowance	.10	.10	.10	.10	.10	.10
Residential Rotary, Flat Rate	9.98	11.19	12.34	13.49	14.65	15.85
Business, Flat Rate	15.20	16.96	18.71	20.47	22.28	24.03
Business Message Rate	N/A	N/A	N/A	N/A	N/A	N/A
Business Rotary, Flat Rate	23.27	25.97	28.68	31.39	34.10	36.81

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5482 Central Florida Pkwy
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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES

3.8.2 B. (Local Exchange Company #2) Areas – Rate Groups 1-6

<u>Service Type</u>	<u>Rate Groups 1-6</u>					
	1	2	3	4	5	6
Residential Flat Rate	\$ 7.30	\$7.70	\$8.10	\$8.40	\$8.80	\$9.15
Residential Message Rate Up to 30 Call Allowance	4.38	4.62	4.86	5.04	5.28	5.49
Per Call, past The 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Residential Rotary, add't Per line	3.65	3.85	4.05	4.20	4.40	4.58
Business, Flat Rate	19.80	20.80	21.90	22.90	23.85	24.90
Business Message Rate Up to 75 Call Allowance	14.71	15.46	16.29	17.04	17.75	18.54
Per Call, past The 75 Call Allowance	0.12	0.12	0.12	0.12	0.12	0.12
Business Rotary, add'1 Per line	6.50	6.83	7.19	7.52	7.83	8.17

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5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES

3.8.3 B. (Local Exchange Company #2) Areas - Rate Groups 7-12

<u>Service Type</u>	<u>Rate Groups 7-12</u>					
	7	8	9	10	11	12
Residential Flat Rate	\$ 9.50	\$ 9.80	\$10.05	\$10.30	\$10.45	\$10.65
Residential Message Rate Up to 30 Call Allowance	5.70	5.80	6.03	6.18	6.27	6.39
Per Call, past The 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Residential Rotary, add't Per line	4.75	4.90	5.03	5.15	5.23	5.33
Business, Flat Rate	25.75	26.60	27.40	28.00	28.60	29.10
Business Message Rate Up to 75 Call Allowance	19.18	19.81	20.41	20.86	21.31	21.69
Per Call, past The 75 Call Allowance	0.12	0.12	0.12	0.12	0.12	0.12
Business Rotary, add'1 Per line	8.45	8.73	9.00	9.19	9.39	9.55

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5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES3.9 **Monthly Recurring Charges**

(A) Residential Service, per line

	LEC #1 Areas	LEC #2 Areas
Touch Tone	\$ 1.00	n/c
FCC Charges	3.50	3.50
Hearing and Speech Surcharge	0.12	0.12

(B) Business Service, per line

	LEC #1 Areas	LEC #2 Areas
Touch Tone	\$ 1.00	n/c
FCC Charge	3.50	3.50
Hearing and Speech Surcharge	0.12	0.12

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5482 Central Florida Pkwy
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SECTION 4 - MISCELLANEOUS SERVICES**4.1 Directory Assistance**

There is no charge for the first three calls per month to Directory Assistance. The Customer can request a maximum of two numbers per call to Customer requests that the Directory Assistance operator call the Directory Assistance number requested. All completed calls will be charged the Directory Assistance Call Completion charge, in addition to any other appropriate charges. The service charges for each service are noted below:

	LEC #1	LEC #2
	Areas	Areas
A. Directory Assistance	\$ 0.40	\$ 0.25
B. Directory Assistance Call Completion	0.40	0.30

4.2 Directory Listings

One Listing, termed the initial listing, is included with each Customer's service. Additional listings are confined to the names of those who are entitled to use the Customer's service. Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the Company's alphabetical directory, however, they are carried in the Company's directory assistance and other records and are given to any calling party. The charges listed below are monthly charges and are the same for both Residence or Business Customers.

	LEC #1	LEC #2
	Areas	Areas
A. Non-Published Number, per line	\$ 2.35	\$ 1.75
B. Non-Listed Number, per line	1.00	0.80
C. Additional Listing, per listing	1.25	1.20

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5482 Central Florida Pkwy
Orlando, FL 32821

SECTION 4 - MISCELLANEOUS SERVICES**4.3 Local Operator Services**

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods and is as follows:

	LEC #1 Areas	LEC #2 Areas
A. Customer Dialed Calling Card	\$ 0.75	\$ 0.75
B. Station to Station operator assisted, collect, third party	1.00	1.00
C. Person-to-Person operator assisted Local call	2.50	2.50
D. Operator Busy Verification	0.95	0.35
E. Operator Emergency Interruption	0.45	0.40

4.4 Special Construction

Where the Company furnishes a facility service for which a rate or charge is not specified in the Company's Price List, charges will be based on the costs incurred by the Company (including return) and may include:

- a) nonrecurring charges;
- b) recurring charges;
- c) termination liabilities; or
- d) combinations of (a), (b), and (c)

4.5 Non-Routine Installation and/or Maintenance

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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