Original States 1515 South Federal Highwa Boca Raton, FL 33432 (561) 392-2244 (561) 756-2629 Fax

DEPOSIT

DATE

(800) 226-1800

D814

JUL 2 2 1998

## BY OVERNIGHT MAIL:

July 25, 1998

Mr. Rick Moses Engineering Supervisor Bureau of Service Evaluation Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

RECEIVED 17 1998

CMU

980000

Dear Rick

WorldCom has completed the refund project ordered by the Commission in Docket No. 971567-TI. Below is our report on the project.

WorldCom went back and captured the actual calls impacted by the error (our original number was an estimate). All the credits were sent out before May 1, 1998. WorldCom then had to wait until we received verification regarding the sendbacks, which was the end of June, 1998.

98-1619 158223

Below is the breakdown on the project:

Original calls identified: 47,813 Bad call records 4,002 15,346 No billing agreement Unbillable Sendbacks 7,342 Total calls credited 21,123

Total calls not able to be credited 26,690

We credited each call \$1.00 (this included the difference in rates of \$0.75 plus interest). The amount that WorldCom was unable to refund was \$26,690. Pursuant to the Commission's order enclosed is a check for that amount to the State of Florida. WorldCom considers this matter closed.

Rick HISTS

and further quartions places call me at \$61-750-7940

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FIRST UNION NATIONAL JACKSONVILLE OFFICE PO BOX 2080 JACKSONVILLE, FLORIDA 37231

P.O. BOX 23397 JACKSON, MS 39225-3397 Phone: (601) 360-8008

CHECK NUMBER	CHECK DATE	CHECK AMOUNT
1228217	07/14/98	**\$26,690.00

Twenty six thousand six hundred ninety and 00/100 Dollars

FLORIDA GENERAL REVENUE FUND €/O PUBLIC SERVICE COMMISSION 2540 SHUMARD OAK BLVD TALLAHASSEE FL 32399

VOID AFTER 90 DAYS

WoodCom, Inc

WZED SIGNATURE

WIRLD COM.

DEPOSIT

D814

DATE

JUL 2 2 1998

1515 South Federal Highway, Suite 400 Boxa Raton, PL 33432 (561) 392-2244 (800) 226-1800

(800) 226-1800 (561) 750-2629 Fax

BY OVERNIGHT MAIL:

July 25, 1998

Mr. Rick Moses
Engineering Supervisor
Bureau of Service Evaluation
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

RECEIVED

CMU

Dear Rick:

WorldCom has completed the refund project ordered by the Commission in Docket No. 97!567-TI. Below is our report on the project.

WorldCom went back and captured the actual calls impacted by the error (our original number was an estimate). All the credits were sent out before May 1, 1998. WorldCom then had to wait until we received verification regarding the sendbacks, which was the end of June, 1998.

Below is the breakdown on the project:

Original calls identified: 47,813
Bad call records 4,002
No billing agreement 15,346
Unbillable Sendbacks 7,342
Total calls credited 21,123

Total calls not able to be credited 26,690

We credited each call \$1.00 (this included the difference in rates of \$0.75 plus interest). The amount that WorldCom was unable to refund was \$26,690. Pursuant to the Commission's order enclosed is a check for that amount to the State of Florida. WorldCom considers this matter closed.

If you have any further questions, please call me at 561-750-2940.

Rick Hists

Sincerely yours,

Brian Sulmonetti

Director, Regulatory Affairs

PUHINISTRATION

DOCUMENT NUMBER-DATE

07739 JUL 22 8

FPSC-RECORDS/REPORTING

ORDER NO. PSC-98-0129-FOF-TI DOCKE' NO. 971567-TI PAGE 3

Moreover, WorldCom has agreed to refund those customers who were overbilled the amount overcharged plus interest.

## III. CONCLUSION

Upon consideration, we accept WorldCom's refund calculation of \$47,500.00, adding interest calculations of \$3,373.61, for a total of \$50,873.61, and its proposal to credit customer bills between February 1 and April 30, 1998. Any remaining monies, including interest due unidentified consumers, shall be remitted to the Commission within 30 days following the refund period, and deposited in the General Revenue Fund, pursuant to Chapter 364.285(1), Florida Statutes.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that WorldCom's refund proposal is hereby accepted as specified in the body of this Order. It is further

ORDERED that any remaining monies, including interest due unidentified consumers, shall be remitted to the Commission within 30 days following the refund period, and deposited in the General Revenue Fund, pursuant to Chapter 364.285(1), Florida Statutes. It is further

ORDERED that the provisions of this Order, issued as proposed agency action, shall become final and effective unless an appropriate petition, in the form provided by Rule 25-22.036, Florida Administrative Code, is received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on the date set forth in the "Notice of Further Proceedings or Judicial Review" attached hereto. It is further

ORDERED that in the event this Order becomes final, this Docket shall be closed.