

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: 1998 COMPETITION REPORT

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COMMENTS OF TIME WARNER CONNECT  
TO THE ALEC DATA REQUEST, JULY, 1998

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- 1) Are you currently providing basic local service in Florida?

ANSWER: Yes. Time Warner Connect is currently providing basic local service in Florida.

- 2) If you are not currently providing basic local service in Florida:

- a) Please explain why you are not providing basic local service. For example, are you experiencing marketing or billing difficulties? Lack of capital? Customers are not willing to try something new? Lack of expertise in telecommunications? Difficulties dealing with the incumbent telecommunications company? Insufficient profit margin? Etc.

ANSWER: N/A

- b) Please explain under what conditions you believe your company would consider providing basic local service.

ANSWER: N/A.

- c) Do you anticipate providing basic local service at some future date? If so, please indicate the date or time-frame (e.g., fall of 1998, first quarter 1999).

ANSWER: N/A.

- d) Please identify the three most important factors that are inhibiting your ability to provide basic local service, and describe how these factors have adversely affected your entry.

ANSWER: N/A.

- e) Are you currently providing any other telecommunications services? If so, please list the telecommunications services you provide.

ANSWER: Time Warner Connect is reselling long distance services.

3) If you are currently providing basic local service in Florida:

a) Is service being offered solely to residential customers, business customers, or both?

ANSWER: Time Warner Connect is offering service to both residential and business customers.

b) Please describe the method(s) you are using to provide basic local service, e.g., resale, interconnection, unbundled network elements.

ANSWER: Time Warner Connect is providing basic local service using resale.

c) For each exchange where you are providing basic local service, please identify, by exchange (an exchange list and map are attached), the number of business access lines served. (see example below)

ANSWER: [REDACTED]

d) For each exchange where you are providing basic local service, please identify, by exchange (an exchange list and map are attached), the number of residential access lines served. (see example below)

ANSWER: [REDACTED]

4) a) Do you provide basic local service in any other state? If so, please identify in which states and in which areas you provide basic local service. (e.g., in Illinois but only in the Chicago area).

ANSWER: Time Warner Connect is providing basic local service in Los Angeles, California; Houston, Austin and San Antonio, Texas; and New York, New York.

b) If you provide basic local service in other states for each state please indicate whether you provide service to residential customers, business customers, or both?

ANSWER: Time Warner Connect provides service to both residential and business customers.

c) For each state in which you are providing basic local service, please describe the method(s) you use to provide service -- e.g., own facilities with only

interconnection, resale of incumbent's services, unbundled network elements, etc.

**ANSWER:** Time Warner Connect is providing basic local service using resale only in all states where it is operating.

d) For each state and geographic area in which you are providing basic local service, please indicate when you began to provide service.

**ANSWER:** Orlando, Florida - July, 1997  
Los Angeles, California - August, 1996  
Houston, Texas - January, 1997  
Austin, Texas - February, 1996  
San Antonio, Texas - August, 1994 (started as STS provider, not resale)  
New York, New York - June, 1996

e) For each state and geographic area in which you are providing basic local service, please describe the prevailing conditions which hastened your entry into that market, as opposed to the Florida market.

**ANSWER:** Time Warner Connect began offering services in states where it could package telephone services with its cable services.

5) a) Please describe any actions available to the Florida Public Service Commission which you believe should be taken to foster local exchange competitive market entry.

**ANSWER:** Time Warner Connect would like to see the PSC adopt a "fresh look" policy for Florida to foster competition.

b) Please describe any actions which you believe should be taken by the Florida legislature that would foster exchange competitive market entry.

**ANSWER:** No comments at this time.

6) Please provide any additional comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. In particular, we are seeking comments on any obstacles that you believe may be impeding the growth of local competition in the state and any suggestions you may have on how to remove such obstacles.

**ANSWER:** No comments at this time.

Attachment A

Locations w/basic local service (4a)		(4b)	(4c)	(4d)	(4e)
State	City	Business or Residential	Method of Service	Date Service Began	Reason Service Began
TX	Austin	Business	our own facilities	April-97	As Time Warner Cable
NC	Charlotte	Business	our own facilities	December-97	operations already existed in
OH	Cincinnati	Business	our own facilities	November-97	each city, it was expedient to
OH	Columbus	Business	our own facilities	July-97	utilize the existing facilities for
HI	Honolulu	Business	our own facilities	January-98	telecommunications services
TX	Houston	Business	our own facilities	September-97	also.
IN	Indianapolis	Business	our own facilities	December-97	↓
TN	Memphis	Business	our own facilities	May-97	
WI	Milwaukee	Business	our own facilities	September-97	
NY	Manhattan	Business	our own facilities	February-96	
NC	Raleigh	Business	our own facilities	September-97	
NY	Rochester	Business & Residential*	our own facilities	February-95	
TX	San Antonio	Business	our own facilities	November-97	
CA	San Diego	Business	our own facilities	July-97	
		*Res. Until the IPO only			