

STUDY ON FAIR RATES (NO. 9800007-57)

Division of Records & Reporting

To whom it may concern,

When I opened my Aug 1, 1998 bill today completely overwhelmed to think that Sprint Telephone has the audacity to charge me a late payment fee on my bill. I will admit that I did not pay the July bill and as a result they have the nerve to charge me an extra .51 as a late payment.

Don't they understand that many of us are over 65 years of age and it is possible to miss a payment through some error.

I personally feel that they ought to take in to consideration everything the older generation has done for them and when it comes to paying a bill maybe a month or two late that it certainly wouldn't hurt Sprint to give a little break to those who have helped make this country as great as it is either through the medium of work or even greater through the medium of fighting & protecting this country.

On behalf of the elderly, I remain

Sincerely



Robert V. Bowdoin
734 Ramadillo Drive
DELTONA, FL 32735

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FPC-RECORDS/REPORTING

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