

940000A-5P

To Bell South: ORIGINAL

We just want to say that taxes are TOO HIGH! It seems you are funding a LOT OF Things! Basic rate \$20.90 goes up \$5.00 (almost) in tax - then there is \$3.98 more tax + \$ almost \$200 more in "connection" charges! THEN you have 3% fed tax - State tax - 2.65% Florida gas tax - and even more! ISNT

THIS RATHER RIDICULOUS! where will it end - why MORE connection charges when phone service IS a connection!

Sincerely -
Frederick Strombeck
a TAX payer!

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU 1
- CTR _____
- EAG _____
- LEG 1
- LIN _____
- OPC _____
- RCH _____
- SEC 1
- WAS _____
- YTH _____

RICK S STROMBECK
705 E PINE ST
ORLANDO FL 32801-2943



STUDY ON FAIR RATES
Division of Records & Recording
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

DOCUMENT NUMBER - DA
08794 AUG 18
FISCAL RECORDS REPORT



Finally reporting it from a
friends phone. Rep. said the
problem must be in my house
I was responsible for this
because there was no storm.

after checking inside of the outside
plug in. I knew it was outside.
called phone rep. again & she
who could handle Spak English
said they would fix it, but it
inside would be a charge, but
could not get to it for a while
at this time there was a telephone
maint. crew within a block of
my house, sitting around doing
nothing, approx. 3 day later
my phone service was restored.
the problem was in the line some
distance from my house.
Believe it or not this really
happened.

over

Bell South says they are not
responsible for what other co.
do. Bell, the billing concern
Bell South, that is just another
excuse for Bell South.

I do not use any phone service
but the local phone. I am 72
you old I would like to Key my
phone, but if necessary I will
give it up, rather than pay those
extra monthly charges.

about 50 lines - my to get a
telephones rep. on the phone, etc.
impossible:

Some time ago my phone
did not work. Went to a pay
phone to report it, Rep. said
I had to report it from my
home phone.

Carrier Universal Service Charge Sprint is required to contribute to various federal Universal Service programs, including programs that provide subsidized local telephone service to consumers in rural areas and to low income consumers, and programs that provide discounted services of various kinds to schools, libraries and rural healthcare providers. Some of these programs are new, and others have recently been expanded.

Because of the amounts that Sprint is required to contribute to these programs, Sprint has decided to initiate a separate charge on your bill, the Carrier Universal Service Charge, that is intended to recover Sprint's costs of contributing to these Universal Service programs. By initiating this separate charge on your bill, Sprint is also letting you know how much of your total long distance dollar is needed to cover the cost of these federal programs. The Carrier Universal Service Charge will be applied to your other charges for interstate and international calls and services. These amounts will probably change periodically to reflect changes in the amount Sprint is required to contribute to the Universal Service programs.

While these federal Universal Service programs are being implemented, federal access charges paid by long distance carriers to local telephone companies have been reduced. Sprint has passed these cost savings along to Customers in the form of promotions and other lower rates. Different users have seen different reductions, but overall Sprint's rates have declined by more than the amount of decreases in access charges.

All long distance companies incur these Universal Service costs. Sprint has chosen to be very straightforward in presenting these charges to you so that you know exactly how your long-distance dollar is being spent. For more information on the Carrier Universal Service Charge, call **1-888-212-2145**. Rest assured, you will continue to receive the same quality of service that you expect from Sprint.

Customer Account Information Use Sprint has a duty under federal law to protect the confidentiality of your account information. Protected account information includes your technical configuration, destination of calls and amount of calling or product use. Sprint is required by the FCC to obtain your permission to review your account information in order to inform you of Sprint-related services that may be of interest to you. You have the option to either grant or deny Sprint permission to use your account information to offer you Sprint products and services that fit your needs.

At any time you may choose to grant or deny Sprint's ability to use your account information by calling **1-888-212-2145**. Your choice will remain valid until you change your mind and will NOT affect any of your Sprint services. Your approval will greatly enhance our ability to make you aware of our best products and services that will meet your changing needs.

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PO Box 569670
Dallas, TX 75356-9670

PRESORTED
FIRST-CLASS
MAIL
U.S. POSTAGE
PAID
SPRINT

**Important
Information**

**Regarding
Your
Sprint
Account**

AUTOCR**R-004
Llewellyn Baker
5840 SE 115th St
Belleview FL 34420-4334





SPRINT

PAGE 7
352-245-1676 (447)
JUNE 04, 1998

FOR SPRINT CUSTOMER SERVICE CALL: 1-888-361-8794
SPRINT ACCOUNT ID 0190278275
SPRINT INVOICE 05260823

SUMMARY CURRENT CHARGES

CALL ACTIVITY THRU 05/21/98

LONG DISTANCE CHARGES						6.40
OTHER CHARGES AND CREDITS						.80
TAXES	FEDERAL	.22	STATE/LOCAL	.00	X SURCHARGE	.18
						.40

TOTAL CURRENT CHARGES	7.60
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LONG DISTANCE CHARGES

REF	DATE	TIME	PLACE CALLED	NUMBER CALLED	FROM PLACE	FROM NUMBER	CODE	MIN	AMOUNT
BILL FROM 352-245-1676									
1	APR 25	10:00:27am	COLONIE NY	518-456-1300			AN	18.0	1.80
2	APR 25	08:27:42pm	CHARLOTTE NC	704-393-7052			AN	11.0	1.10
3	MAY 02	10:03:55am	COLONIE NY	518-456-1300			AN	10.0	1.00
4	MAY 02	07:10:24pm	NEWMYRNCH FL	904-428-9502			AN	1.0	.10
5	MAY 09	10:11:57am	COLONIE NY	518-456-1300			AN	12.0	1.20
6	MAY 10	12:12:30pm	ALBANY NY	518-459-4491			AN	2.0	.20
7	MAY 16	10:33:30am	COLONIE NY	518-456-1300			AN	10.0	1.00

TOTAL LONG DISTANCE CHARGES	6.40
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***Rate Codes for Interstate and Intrastate Long Distance Calls

	Customer Dial Rate	Overseas Rate	Service Charge/Custom Feature	
A = Automatic Number Identification(ANI)	D = Day	R = Standard	C = Calling Card	F = Call Forward
M = Multiple Rate Period	E = Evening	T = Discount	P = Person	X = Conference
	N = Night/Weekend	Y = Economy	S = Station	

- C = When this symbol appears in the left margin, it indicates credit has been applied and the toll call is being billed at the reduced rate.
- R = When this symbol appears in the left margin, it indicates a toll call has been billed to your account after being investigated by a toll investigation group.

OTHER CHARGES AND CREDITS

1 FEATURE/EQUIP/FEEs	.80
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CONTINUED ON BACK OF THIS PAGE THANK YOU FOR YOUR PROMPT PAYMENT



RETURN TOP HALF WITH PAYMENT

352-245-1676 (447)
JULY 04, 1998

P.O. BOX 370
FORT MYERS, FL 33902-0370

ACCOUNT WILL DRAFT AFTER 07/14

25.36

AMOUNT PAID _____

MAKE CHECKS PAYABLE TO:



AUTOCR**R-004

SPRINT
P. O. BOX 30784
TAMPA, FL 33630-1784

LLEWELLYN E BAKER
5840 SE 115TH ST
BELLEVILLE, IL 62220-4334

Check Here for Address Change
See Reverse Side

39123522451676447072398000025360000253608240704981108

0824
R



LOCAL COMMUNICATIONS

PAGE 1
352-245-1676 (447)
JULY 04, 1998

BUSINESS OFFICE NO. 1-800-339-1811

PREVIOUS BALANCE IF ANY IS PAST DUE. PLEASE PAY IMMEDIATELY.

PREVIOUS CHARGES	PAYMENTS RECEIVED	ADJUSTMENTS	PAST DUE BALANCE	CURRENT CHARGES	PAYMENT DUE BY
21.10	21.10	.00	.00	25.36	JULY 23, 1998

TOTAL AMOUNT DUE 25.36

CARRIER SUMMARY

CARRIER	ADJUSTMENTS	CURRENT CHARGES
SPRINT LOCAL COMMUNICATIONS	.00	13.49
SPRINT INVOICE CHARGES	.00	11.87
TOTALS	.00	25.36

OUR RECORDS INDICATE YOUR LOCAL TOLL CARRIER IS SPRINT

SPRINT



THANK YOU FOR YOUR PROMPT PAYMENT

CONTINUED ON BACK OF THIS PAGE THANK YOU FOR YOUR PROMPT PAYMENT



LOCAL COMMUNICATIONS

PAGE 3
352-245-1676 (447)
AUGUST 04, 1998FOR BILLING INQUIRIES, CALL 1-800-339-1811.
PHONE IN HOURS: MON-FRI 8AM-6PM
SAT 9AM-1PM

SUMMARY OF CURRENT CHARGES

LOCAL SERVICE - AUG 04 TO SEP 03		8.84
NETWORK ACCESS	SEE DETAIL	3.50
TAXES	SEE DETAIL	1.15

TOTAL CURRENT CHARGES	13.49
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NETWORK ACCESS CHARGES

FCC ACCESS CHARGE	3.50
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TOTAL ACCESS CHARGES	3.50
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DETAIL OF TAXES

FEDERAL TAX - No. 2 - SEE PAGE 7	.38
GROSS RECEIPTS TAX-OTHER	.51
COUNTY 911 SERVICE CHARGE	.46
TOTAL TAX	1.15

Dial 411

for any number coast to coast.

Get business or residential listings anywhere in the U.S., with just one call. Dial 411, even if you don't know the area code. It's easy. And it's just one more communication service Sprint puts easily within your reach, at home, business or anywhere in between. For long distance numbers, each 411 call is just 85¢. To get local numbers, you pay only 45¢. And each month, you get three free local 411 calls.



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Where it all comes together™

FL 98-14
UT 98-40

SPRINT

CONTINUED ON BACK OF THIS PAGE THANK YOU FOR YOUR PROMPT PAYMENT



SPRINT

PAGE 7
352-245-1676 (447)
AUGUST 04, 1998

FOR SPRINT CUSTOMER SERVICE CALL: 1-888-361-8794
SPRINT ACCOUNT ID 0190279275
SPRINT INVOICE 07238247

SUMMARY CURRENT CHARGES

CALL ACTIVITY THRU 07/21/98

LONG DISTANCE CHARGES

OTHER CHARGES AND CREDITS								6.65
TAXES								.80
	Y	FEDERAL	.24	STATE/LOCAL	.00	YSURCHARGE	.51	.75

TOTAL CURRENT CHARGES	8.20
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LONG DISTANCE CHARGES

REF	DATE	TIME	PLACE CALLED	NUMBER CALLED	FROM PLACE	FROM NUMBER	CODE	MIN	AMOUNT
BILL FROM 352-245-1676									
1	JUL 02	01:56:00pm	ALBANY	NY	518-459-4691		AD	1.0	.25
2	JUL 04	09:45:24am	COLONIE	NY	518-456-1300		AN	14.0	1.60
3	JUL 05	02:00:15pm	ALBANY	NY	518-459-4691		AN	13.0	1.30
4	JUL 18	10:03:15am	COLONIE	NY	518-456-1300		AN	6.0	.60
5	JUL 18	05:29:15pm	CHARLOTTE	NC	704-393-7052		AN	9.0	.90
6	JUL 18	08:22:21pm	ALBANY	NY	518-459-4691		AN	20.0	2.00

TOTAL LONG DISTANCE CHARGES	6.65
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***Rate Codes for Interstate and Intrastate Long Distance Calls

	Customer Dial Rate	Overseas Rate	Service Charge/Custom Feature
A = Automatic Number Identification(ANI)	D = Day	R = Standard	C = Calling Card F = Call Forward
M = Multiple Rate Period	E = Evening	T = Discount	P = Person X = Conference
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- C = When this symbol appears in the left margin, it indicates credit has been applied and the toll call is being billed at the reduced rate.
- R = When this symbol appears in the left margin, it indicates a toll call has been billed to your account after being investigated by a toll investigation group.

OTHER CHARGES AND CREDITS

X FEATURE/EQUIP/FEES

TOTAL OTHER CHARGES AND CREDITS	.80
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