

ORIGINAL
980000A

August 11, 1989

This is with reference to the public hearings conducted, I am unable to attend as I cannot drive at night.

I would however like to ask why there are so many pages on the phone bill, it is so confusing. Also, could you issue a memo detailing or explaining the following charges:

1. Network access.
2. FCC access.
3. Invoice Charges.
4. Gross receipts and Tax Other.

In my opinion, you have entirely too many charges.

The operators I have called to explain all this to me were not at all clear and I hope that somehow you can come up with a simpler way to explain all of these charges.

ACK _____
 AFA _____
 APP _____
 CAF 1
 CMU 1
 CTR _____
 EAG _____
 LEG 1
 LIN _____
 OPC _____
 RCH _____
 SEC 1
 WAS _____
 OTH _____

Sincerely,

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DOCUMENT NUMBER-DATE

08800 AUG 18 89

FPSO-RECORDS/REPORTING

Butler and Fort write. There are also a lot of other Sprint Customers in my area that work in these other areas and call there abt each month. I have spoken to a lot of Sprint Customers and they would also, like a plan that allows them to call these areas. I contacted Sprint and they told me to get 50 signatures and they would set up such a plan. When I called back to get an address to send these signatures and a list of places they told me they stopped doing this in February 1998. My husband and I, live on a fixed income as do a lot of people in this area. My husband sees Doctors in Gainesville, Fernandina Beach, Ft. Butler and Jacksonville. We have family in Kipton Heights, Palatka, Jacksonville and Middleburg.

and Lake Butler. It's long distance anywhere we call almost. I spend at least \$70.00 a month with Sprint for local long distance and at least \$45.00 a month in toll long distance. Ninety percent of the Sprint customers pay for calls each month to these basic areas. It would benefit at least ninety percent of Sprint customers to be able to call these areas.

Bell South charges \$30.00 a month for this service and they have approximately 50 different towns for this price that you are able to call unlimited times each month.

We aren't asking for that many. The ones we are asking for are as follows:

Macedonia, Lake Butler, Jacksonville, Fernandina Beach, Palatka, Lake City, Middleburg, Krypton Heights, Gainesville, Macedonia.