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ORIGINAL 980000A

Lakeland, Fl.

3-19-98

MAIL ROOM
AUG 20 1998

To Whom This May Concern,

I'm so thankful to the Legislature Bill no. 4735
The House Bill passed, as to the fair and
reasonable Florida basic local telecommunications
service rate,

A ^{GTE} affordability - the under 30 telephone call system
was what I could afford. But with those
people in and out all needing to use the telephone
price per Minact brought my bill up to unlimited
calls so I changed. I have a long distance
Company, Var Tec telecom Regulated service
There was a problem at first which was
Corrected and I am satisfied at this time
with their service.

I received a call from tele salesperson DAN
offering service with no additional charges
except when placing a call, I told them I
didn't make that many long distance calls, I
said I didn't know if I would use the service
which I didn't plan to because my present Co
had better rate.

I got my Aug. 8th 1998 Bill and one

- AGP
- AFA
- APP
- CAF
- CMU
- CTR
- EAG
- LEG
- LIN
- OPC
- FCH
- SEC
- WAS

by Brad

from:
BARBARA C DONAHUE
840 CHAPARRAL DR
LAKELAND, FL 33815-4152

DOCUMENT NUMBER-DATE

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FILED/RECORDED/REPORTING

85. I wasn't told about any of this when I (2)
 hadn't made any calls on this OAN.
NO Service NO Money

enclosed from OAN Services Inc. regulated service
 I hadn't used the Company Made NO Calls
 and yet I received a Bill with these Charges

| It read | Date | Description | Amt. |
|---------|---------|---|------|
| 1. | July 1 | Pic Line <u>Monthly Charge</u> | 915 |
| 2. | Jul. 2. | universal service fund usage ^{Fund.} | 154 |
| Total | | | 2.49 |

Taxes & fees on OAN Services Inc. regulated service

| | | |
|-------|------------------------------------|-----------|
| 3. | Federal excess Tax (3.00% of 2.49) | Amount |
| 3. | | .07 |
| 4 | City Tax (1.00% of 2.49) | <u>17</u> |
| Total | | .24 |

OAN Services Inc regulated service Charge

2.73

Total for OAN Service Inc

2.73

on GTE. I had these Charges

GTE regulated service 17.24 I used this

Gte non- " " 1.00

Other regulated Charge 6.91

other Non regulated 14.11

39.26

Too Many Taxes services fees ect
 Most of us Elderly Can't afford a telephone
 at these prices and it is a necessity for
 Most everyone with Children, illness ect.
 so please Consider Cutting something
 out or down. Help those who are
 struggling to Make ends Meet without
 the finer things of life.

Thank you sincerely,

Barbara C. Donahue
 an Elderly Widow living alone.
 and Ill.

The Lakeland power Electric Co. raised
 all our Rates. when I called to ask why
 they did this they said to help the City of
 Lakeland at that time I knew of a family
 that Couldn't afford the Electric, my
 Daughter and husband Both working Min. Wage
 ne one at home during day time leave about 6 am
 return about 5pm had a Electric Bill of \$170.⁰⁰ mine
 being alone was
over