

ORIGINAL

8-18-98

To FPSC

Study on Fair Rates (No. 950000 A-S A)  
Division of Records and Reporting  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32344-0850

Fr: Leslie Gianotti

13656 Crystal River Dr.  
Orlando, FL 32828-8447

Dear Sir / Madam,

My family has just relocated to the Orlando Area from Houston TX. I have just received my first bill and was outraged at some of the charges. Although I feel that \$22.00 to install two phone jacks is high, at least I can understand that about 40 minutes was needed to do the work. I can certainly support the charge for 911 which is 4 times what it is in TX (the charge here is a \$1.00). What I can't understand is how you are allowing BellSouth to charge \$20.00 to connect me to MCI for 1000 miles as well as another \$12.00

- ACK \_\_\_\_\_
- AFA
- APP \_\_\_\_\_
- CAF
- CMU
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG
- LIN \_\_\_\_\_
- OPC \_\_\_\_\_
- RCH
- SEC
- WAS \_\_\_\_\_
- OTH \_\_\_\_\_

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

for the second line. There is no  
justification for charging \$52.00.  
I feel BellSouth is twisting  
customers arms to use AT&T as  
the long distance carrier. I hope  
you will address this situation.  
Thank you for your effort in  
this matter.

Sincerely,  
Leslie Gianotti

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JUN 24 11 53 AM '96  
MAIL ROOM

Vincent M. Gianotti  
Leslie A. Gianotti  
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