

ORIGINAL

19 Aug 98

To Whom it May Concern

I just don't know where to begin.

I received my telephone bill today. I jumped about \$4.00 to \$5.00. It stated Universal Connectivity Charge \$1.80 I don't use any Long Distance calls.

Also, Computer Line Charge of \$1.70. I just don't know why I have to pay for phone + internet service to schools & libraries. I do not have any books in schools & never use the libraries. I am a Senior Citizen at age of 81 years. My wife is 76 years & live on a fixed budget.

This is for the birds, if this keeps up, I'll just have to discontinue my telephone service.

I talk to the personal on At a 1-800-532-2021 & they tell me, there is nothing I can do. Why?

The Bell South & At&T call

ACK	_____
AFA	_____
APP	_____
CAF	_____
CMU	_____
CTR	_____
EAG	_____
LEG	_____
LIN	_____
OPC	_____
RCH	_____
SEC	_____
WAS	_____
OTH	_____

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FPSC-RECORDS/REPORTING

the rest of of Long Distance  
Carriers are just bleeding all  
the average customer. I don't think  
it's right. They are just getting  
Ricker + customer is getting poorer  
What can I do?

Sincerely Yours,  
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