

ORIGINAL

Aug 21-98

Mrs. D. Lamott  
501 Timberlane Ct.  
Lake Mary, FL 32746-2525

Study of Fair Rates  
Div of Records & Reporting  
Tallahassee, FL 32399

980000A

Gentlemen:

Re: Telephone Bill 8/13/98  
407-322-9106 Complaint

Monthly Service Charge	
Residential Line	9.80
Emergency 911 Charge	- 31
FCC Charge for Interstate	
- Toll Access	2.50 ✓
Telecommunication Act	
System Act Surcharge	.12 ✓
1.373	
Taxes - Federal	.41 ✓
Florida Gross Receipts Surcharge	.18 ✓
City Tax	.70 ✓
Franchise Charge	.10 ✓
1.39	
Total Tax	\$ 15.12

(All check marks  
Government regulation  
plus greedy  
telephone companies)

ACK \_\_\_\_\_  
 AFA 1 \_\_\_\_\_  
 APP \_\_\_\_\_  
 CAF 1 \_\_\_\_\_  
 CMU \_\_\_\_\_  
 CTR \_\_\_\_\_  
 EAG \_\_\_\_\_  
 LEG 1 \_\_\_\_\_  
 LIN \_\_\_\_\_  
 OPC \_\_\_\_\_  
 RCH 1 \_\_\_\_\_  
 SEC 1 \_\_\_\_\_  
 WAS \_\_\_\_\_  
 OTH \_\_\_\_\_

Other Charges	.93 ✓
Universal Connectivity Chg	.85 ✓
Carrier Line Chg	1.78
Federal Tax @ 3%	.05 ✓
Fla. Br. Rpt. Tax Surcharge	.05 ✓
2.5618	
Total AT&T Invoice	1.88
Billing Current Charge	

Total Amt. Due \$ 17.00

What a mess - I feel absolutely outraged  
at all the tax and surcharges on a simple  
Phone in my home!

DOCUMENT NUMBER-DATE  
09140 AUG 24 98  
FPSC-RECORDS/REPORTING

I am an ordinary senior citizen trying to survive and being sent such a bill for simple telephone services where the phone line cost \$9.80 and all the tax and bewildering surcharges etc. amounts to \$72.00. What a state of affairs -

Inflation plus excess government intrusion in a simple business almost double my cost! Then you want to add more tax! How can you?

Please register my protest to an outrageous intrusion in a simple business transaction. No inflation! My bill has tripled in last few years

What solution do you have?  
Awaiting an ~~explains~~ explanation!

Sincerely  
Dor. D. Lamott