

RECEIVED
AUG 26 9 29 AM '98
ADMINISTRATION
MAIL ROOM



August 22, 1998

Director of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Bl'vd.
Tallahassee, FL 32399-0850

Re: 4 Sea Dune Terrace
Ormond by the Sea,
Florida, 32176

98071-WS

Dear Sir:

At this time I am requesting that a docket be opened so that the petition may be ruled upon; Petition to Challenge, Rule #25-30.360 (2).

In regards to the State of Florida Public Service Commission, I believe they have made a grave error. They have not demonstrated to me that they are there to protect the public.

The Public Service Commission became aware the North Peninsula Utility Corp. had overcharged its customers and ordered North Peninsula Utility Corp. to reimburse said customers. The overcharge was for a period of time from spring of 1996 back. In approximately May, 1997, North Peninsula Utility Corp. sent refund checks out to homeowners. People who had sold their property from May 1996 to May 1997 did not receive a refund even though they had previously lived in the area for years. The Florida Public Service Commission said it would be a hardship on North Peninsula Utility Corp. to locate the people who had moved during that time. I, for one, did notify North Peninsula Utility Corp. where I was moving when I paid my final bill, Account #1292, so they did know my whereabouts. Even so, I contacted the U.S. Postal Service and I was told that for one year after you move they will forward your mail to your new address, plus for six more months they will notify the sender of your whereabouts if the sender has a return address on the envelope. So, therefore, it was absolutely no hardship for North Peninsula Utility Corp. to send the refund check to me or anyone else they owed the money to.

I have been in contact with the Florida Public Service Commission since early June of 1997 by correspondence and many phone conversations. I contacted the Public Service Commission directly after talking to the North Peninsula Utility Corp. and they informed me they were not sending me a refund as the Public Service Commission said they didn't have to as I was not a customer of record with the utility as of March 20, 1997. However, I was the one who was overcharged and was entitled to be reimbursed. What right does the Public Service Commission have to give my money away??

New rulings should be made on this unfair decision.

Yours truly,

Robert P. Crocetta, Sr.

Copy to: Rosanne Gervasi
Div. of Legal Services, PSC

19269 AUG 26 88