

Sue Ann Stroup
31368 Ave. E
Big Pine Key, FL
33043

RECEIVED
AUG 26 9 28 AM '98
ADMINISTRATION
MAIL ROOM

ORIGINAL

8-21-98

Steve & Sue Ann Stroup
31368 Avenue E
Big Pine Key, FL 33043

Study on Fair RATES (No 980000A-SP)
Div. of Records & Reporting
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

I feel the charges for information calls are too HIGH - especially upsetting is having to call information for an area code - many are new and not printed in any published telephone book - and then having to pay again & DIAL again the area code & the 555-1212. I buy many extra services, and always pay my bills on time. I was charged \$1.10 for my last call to information, then I paid \$4⁰⁰ in long DISTANCE charges to the number I acquired through information.

My total phone bill is usually in the \$60 - \$80 a month range. I don't mind that, but the information charges make me feel angry & ripped off.

Thank You, Sue Ann Stroup

ACK _____
AFA I
APP _____
CAF I
CMU I
CTR _____
EAG _____
LEG I
LIN _____
OPC _____
RCH I
SEC I
WAS _____
OTH _____

DOCUMENT NUMBER - DATE
09279 AUG 26 98

FPSC-RECORDS/REPORTING