

ORIGINAL



Stella Albaranes  
4002 Wolverton A  
Boca Raton, FL 33434-4508

August 19, 1998

Study on Fair Rates (No. 980000A-SP)  
Division of Records & Reporting  
2540 Shulward Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Phone (561) 487-7049

Dear Sirs:

I am a customer of Bellsouth for a long time. I am also a senior citizen on a fixed income.

Could you please help in eliminating small, unnecessary charges.

As of July this year, Carrier Line Charge (\$54) and Universal Connectivity Charge (93¢) have been added to my bill.

My calls are kept to a minimum, and the charges keep going up.

Is there any way you could exclude these two charges from my bill. These and other charges, present a hardship to me.

Thank you.

A response would be gratefully appreciated.

Sincerely  
Stella Albaranes

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RCH   I    
SEC   I    
WAS \_\_\_\_\_  
OTH   good  



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