

Aldine Robinson
2901 NE 20th Terrace
Ft. Lauderdale, FL 33308
954/565-4724

ORIGINAL
8-25-98

TO FPSC

STUDY ON FAIR RATES (NO. 980000A-5P)
DIV. of RECORDS & REPORTING
2540 Shumard Oaks Blvd
TALLAHASSEE FL 32399-0850

COMMENTARY,
RE STUDY ON FAIR RATES

980000A

I find BEANSOUTH rates unfair and exorbitant and
always increasing. If you sign on for a special service,
the rate goes up soon after. Example: ① The AREA PLUS PLAN
was once \$20-something, now it's \$30. ② The NO-DIRECTORY-
LISTING service was \$1.00 monthly, now \$1.65. It should
be an annual charge only, coinciding with the annual printing
of the directory.

The lay-out of the billings appears designed to
confuse customers - impossibly fragmented. - you can-
not see at a glance what you are paying for anything!

Thank you for holding public hearings,

Sincerely,

Aldine Robinson

ACK _____
AFA I
APP _____
CAF I
CMU I
CTR _____
EAG _____
LEG I
LIN _____
OPC _____
RCH I
SEC I
WAS _____
OTH Brad

DOCUMENT NUMBER - DATE

09345 - AUG 27 88

FPSC - RECORDS/REPORTING