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DIVISION OF WATER & WASTEWATER  
 CHARLES H. HILL  
 DIRECTOR  
 (850) 413-6900

## Public Service Commission

August 24, 1998

Mr. Tarver A. Kitchens, President  
 Bayside Homeowners Association  
 1045 Bay Circle  
 Panama City Beach, Florida 32407-5501

**Re: Docket No. 971401-WS, Application for a Staff Assisted Rate Case for Bayside Utilities, Inc. in Bay County**

Dear Mr. Kitchens:

This letter is in answer to the fax received today stating you have not heard from us regarding your first e-mail. We received your first e-mail on August 17, 1998 at 2:49 pm. Mr. Bob Casey phoned you at 3:58 pm on the same day and left a message on your answering machine that a letter, which answers the questions you presented to staff (including the two additional questions in your e-mail), would be sent out on August 20, 1998. Staff had to wait until the recommendation was filed August 20th to answer some of the questions the association posed.

After receiving today's fax, Mr. Casey tried calling you at 2:01 pm, and again got your answering machine. He left a message stating the letter which answered the association's questions was sent out, along with a copy of the recommendation under separate cover, and he was calling to confirm that you received them. Copies of the letter and recommendation were also sent to Mr. Wharton and Mr. Pattillo.

ACK \_\_\_\_\_ Copies of staff's recommendation were also sent out by our legal department to all Bayside  
 AFA \_\_\_\_\_ Utilities, Inc. customers who signed up to receive copies, along with Bay County officials, and  
 APP \_\_\_\_\_ Senator Bob Graham.  
 CAF \_\_\_\_\_  
 CMU \_\_\_\_\_ As mentioned in the August 20th letter, Commissioners will be considering this  
 CTR \_\_\_\_\_ recommendation at the September 1, 1998 Agenda Conference. You are welcome to attend the  
 EAG \_\_\_\_\_ Agenda Conference and relay your concerns to the Commissioners. If you or a representative of the  
 LEG \_\_\_\_\_ Bayside Homeowner's Association decide to come to Tallahassee for the Agenda, please contact  
 LIN \_\_\_\_\_ Mr. Casey ahead of time so he can give you directions, and make arrangements to introduce you to  
 OPC \_\_\_\_\_ the Commissioners at agenda.

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

DOCUMENT NUMBER DATE

09395 AUG 28 98

FPSC-RECORDS/REPORTING

Mr. Tarver A. Kitchens, President  
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For your convenience, I am enclosing another copy of the August 20th letter. If you have any questions after reading the letter or recommendation, please don't hesitate to contact Mr. Troy Rendell (850) 413-6934, or Bob Casey at (850) 413-6974. Thank You.

Sincerely,



bill lowe  
Assistant Director

BL:rc

cc: Division of Water and Wastewater (Hill, Willis, Rendell, Crouch, Casey, T. Davis, Roland)  
Division of Legal Services (Fleming, Jaeger)  
Division of Records and Reporting (971401-WS)

**BAYSIDE  
HOMEOWNERS  
ASSOCIATION**

# Fax

**To:** MARSHALL WILLIS

**From:** BAYSIDE HOMEOWNERS  
ASSOCIATION

**Fax:** 850 233 9192

**Pages:** 2

**Phone:** 850 233 6606

**Date:** 08/20/98

**Re:** BAYSIDE UTILITIES

**CC:** [Click here and type name]

Urgent     For Review     Please Comment     Please Reply     Please Recycle

● **Comments:** MR. WILLIS, WE SENT AN E MAIL 2 DAYS AGO, AND HAVE NOT HEARD ANYTHING. HERE IS A COPY OF THE E MAIL LETTER, THERE ARE ONLY 10 DAYS BEFORE THE NEXT HEARING, AND WE REALLY NEED ANSWERS TO THE QUESTIONS WE SUBMITTED ON JULY 29, 1998. AND ALSO 2 ADDITIONAL QUESTIONS ON THE E MAIL. THANK YOU FOR YOUR HELP. TARVER KITCHENS, BOB PATTILLO, JIM WHARTON ALL GAVE THEIR NAMES AND ADDRESSES TO RECEIVE THE ANSWERS.

AUGUST 17, 1998

RE: BAYSIDE UTILITIES RATE CASE DOCKET # 971401-WS

DEAR MR. WILLIS,

WITH THE 20<sup>TH</sup> OF AUGUST FAST APPROACHING, WE ( THE HOMEOWNERS ASSOC.) WERE WONDERING IF OUR PREVIOUSLY WRITTEN QUESTIONS WOULD BE ANSWERED PRIOR TO YOU MAKING YOUR RECCOMENDATIONS TO THE COMMISSION.

IN ADDITION, WE HAVE TWO OTHER QUESTIONS TO SUBMIT FOR YOUR CONSIDERATION: PAGE F-4 OF BAYSIDE UTILITIES 1997 ANNUAL REPORT SHOWS UNDER ASSETS, "ABANDONED PLANT", \$41,250 , THE SAME FIGURE WAS SHOWN FOR THE PREVIOUS YEAR. DOES THIS RELATE TO THE 1988 ORIGINAL ORDER THAT SHOWS ON PAGE 7, LAST PARAGRAPH, "THE SEWAGE TREATMENT PLANT WILL BE RETIRED WITH AN ESTIMATED SALVAGE VALUE OF \$2500.00?

ALSO, PAGE W-4 OF THE ANNUAL REPORT SHOWS TOTAL WATER PURCHASED OF 13,515,000 GALLONS, AND 11,787,000 GALLONS SOLD TO CUSTOMERS. WHERE DID THE OTHER 1,787,000 GALLONS GO? IF THIS IS ATTRIBUTED TO LEAKAGE, IS 13.2% AN ACCEPTABLE LOSS OF PRODUCT RATIO?

SINCERELY

JAMES A. WHARTON  
BOBBY PATTILLO  
TARVER KITCHENS  
JERRY AUSTIN

PLEASE REPLY!!!