

ORIGINAL

11631 Southwest 125 Court  
Miami, FL 33186-4923

August 29, 1998

Florida Public Service Commission  
Study on Fair Rates (No. 980000A-SP)  
Division of Records and Reporting  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

To Whom It May Concern:

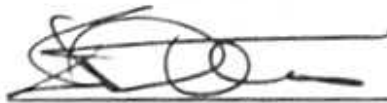
This letter addresses the matter of fair and reasonable residential basic local telecommunications rates, considering (a) affordability, (b) value of service, (c) comparable residential basic local telecommunications rates in other states, and (d) the cost of providing residential basic local telecommunications service in the State of Florida.

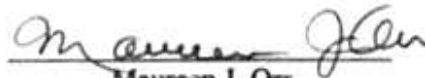
We regret that other obligations preclude our ability to attend any public hearings. However, we would appreciate your taking this letter and its attachment into account as our contribution toward the public hearing process.

We are two people in a single household. While we incur a rather high cost of calls (using the MCI \$.10 plan) due to extended family and a few business-related calls, we are appalled to note the cost of fees leveled by Bell South and AT & T. The two firms have charged us \$752.04 for the first eight months of 1998 (or 32% of our total telephone cost outlay). This sum is unconscionable and indicative of nothing less than greed.

We ask the Florida Public Service Commission to take this complaint into account in your public hearings. Thank you.

Sincerely,

  
Steven D. Orr

  
Maureen J. Orr

Attachment: Telephone Costs Spreadsheet

- ACK \_\_\_\_\_
- AFA   1
- APP \_\_\_\_\_
- CAF   1
- CMU   1
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG   1
- LIN \_\_\_\_\_
- OPC \_\_\_\_\_
- RCH   1
- SEC   1
- WAS \_\_\_\_\_
- OTH Brad

DOCUMENT NUMBER-DATE

09474 AUG 31 88

FPSC-RECORDS/REPORTING

# TELEPHONE COSTS

Steven & Maureen Orr

1998

	Cost of Calls	Cost of Fees	Taxes	TOTAL	
305-274-5338	1,310.37	298.03	118.93	1,725.33	73.3%
305-412-1238	27.19	131.57	14.89	173.65	7.4%
305-213-3915	20.76	159.06	32.51	208.32	8.9%
305-283-1628	42.70	169.39	34.32	246.41	10.5%
	<b>1,401.02</b>	<b>752.04</b>	<b>200.65</b>	<b>2,353.71</b>	
	59.5%	32.0%	8.5%		

Figures are for the period through: 8/28/98