

To Whom it may Concern,

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ORIGINAL

I am writing to express my opinion about the basic local telephone cost. My family has one phone line without call waiting or any other extras. We pay between \$26⁰⁰ and \$28 a month for just basic service. When we first moved to Tampa, my husband and I were astounded by how expensive it is to have a phone here. Every month our GTE regulated service charges. There are always new fees/taxes or increased fees. We usually pay more to have a phone every month than we do for long distance calls. I am very outraged that the phone company can charge me for 8 different fees/taxes/charges and can charge so much for basic telephone service. I personally feel that GTE overcharges ~~for~~ telephone users and I wish there was another company to choose from. The service we have received for

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Our local phone company (GTE) has not been worth the money they charge. I am having a problem with my phone now and they told me that someone might be able to come out by tomorrow morning. Meanwhile I can't use my phone that I'm paying almost \$30 a month just to have plugged in. I feel that the phone rates are excessive and unfair and if a telephone wasn't needed in our lives we would not have one. I feel that something should be done to regulate the phone company and put limits on how much they can charge for basic telephone service. I hope that the study by FPSC and the public hearings bring ~~out~~ about some changes that will benefit all telephone users. Thank you for your time.

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