



**Public Service Commission**  
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** SEPTEMBER 30, 1998

**TO:** DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYÓ)

**FROM:** DIVISION OF COMMUNICATIONS (HAWKINS) *RHS*  
DIVISION OF LEGAL SERVICES (BROWN) *MCB*

**RE:** DOCKET NO. 981238-TL - EMERGENCY PETITION BY BELLSOUTH TELECOMMUNICATIONS, INC. FOR AUTHORITY TO WAIVE CERTAIN CHARGES TO PROVIDE RELIEF TO HURRICANE VICTIMS IN THE MARATHON, BIG PINE KEY, SUGARLOAF KEY, KEY WEST, PENSACOLA, CANTONMENT, GULF BREEZE, HOLLY NAVARRE, JAY, MILTON, MUNSON, PACE AND CENTURY EXCHANGES.

**AGENDA:** 10/06/98 - REGULAR AGENDA - INTERESTED PERSONS MAY PARTICIPATE

**CRITICAL DATES:** IMMEDIATE ACTION REQUESTED

**SPECIAL INSTRUCTIONS:** NONE

**FILE NAME AND LOCATION:** S:\PSC\LEG\WP\981238-TL.RCM

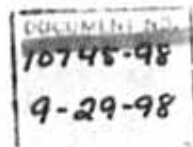
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**DISCUSSION OF ISSUES**

**ISSUE 1:** Should the Commission approve BellSouth Telecommunications Inc.'s (BellSouth) emergency requests to waive certain charges for its customers affected by recent damaging effects of Hurricane Georges in the Marathon, Big Pine Key, Sugarloaf Key, Key West, Pensacola, Cantonment, Gulf Breeze, Holly Navarre, Jay, Milton, Munson, Pace and Century exchanges effective September 28, 1998?

The waiver requests include the following:

- (1) A waiver of the Secondary Service Order Charge for Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer and Call Forwarding Busy Line for orders placed through October 9, 1998;



DATE: SEPTEMBER 30, 1998

- (2) One free month of Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer and Call Busy Line;
- (3) A waiver of all regulated charges associated with Memorycall Service including, but not limited to, the Secondary Service Order Charge and the first month's charge for Message Waiting Indication; and
- (4) A waiver of Late Payment Charges for sixty (60) days.

**RECOMMENDATION:** Yes, the Commission should approve BellSouth's emergency requests to waive the charges listed above for its customers affected by the recent hurricane in the Marathon, Big Pine Key, Sugarloaf Key, Key West, Pensacola, Cantonment, Gulf Breeze, Holly Navarre, Jay, Milton, Munson, Pace and Century exchanges, effective September 28, 1998. BellSouth's tariff should be administratively approved, effective September 28, 1998. (HAWKINS)

**STAFF ANALYSIS:** On September 28, 1998, BellSouth filed an emergency request to waive certain charges for its customers affected by Hurricane Georges in the Florida Keys. On September 30, BellSouth filed a modification to this emergency request seeking to add the Panhandle area as well. BellSouth requests that the waivers apply to the Marathon, Big Pine Key, Sugarloaf Key, Key West, Pensacola, Cantonment, Gulf Breeze, Holly Navarre, Jay, Milton, Munson, Pace and Century exchanges effective, September 28, 1998.

The procedures used in this recommendation are similar to those adopted by Order Nos. PSC-98-0995-FOF-TL (fires), PSC-98-0394-FOF-TL (floods), PSC-95-1613-FOF-TP (Hurricane Opal), and PSC-92-0910-FOF-TL (Hurricane Andrew). Staff recommends that BellSouth's emergency requests to waive the charges listed in Issue 1 for its customers affected by Hurricane Georges in the Florida Keys and the Panhandle area should be approved (Attachments A and B). BellSouth's tariff should be approved administratively with an effective date of September 28, 1998.

DOCKET NO. 981238-11  
DATE: SEPTEMBER 30, 1998

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes. If the Commission approves staff's recommendation in Issue 1, the tariff should become effective on September 28, 1998. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed. (BROWN)

STAFF ANALYSIS: If the Commission approves staff's recommendation in Issue 1, the tariff should become effective September 28, 1998. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.

RECEIVED

SEP 23 1998

BellSouth Telecommunications, Inc. 850 222-1201  
400 Fax 850 222-8640  
150 South Monroe Street  
Tallahassee, Florida 32301

Nancy H. Sims  
Director - Regulatory Relations

FPSC - Records/Reporting

September 28, 1998

Mrs. Blanca Bayo  
Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

Re: Emergency Request for Waiver due to Hurricane Georges

Dear Mrs. Bayo:

Due to the damaging effects of Hurricane Georges on the Florida Keys, BellSouth Telecommunications, Inc. (BST) respectfully requests the Florida Public Service Commission grant BST an emergency waiver of certain tariffed charges in order to provide relief to the hurricane victims. The waiver request includes the following:

- A waiver of the Secondary Service Order Charge for Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer and Call Forwarding Busy Line for orders placed through October 9, 1998.
- One free month of Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer and Call Forwarding Busy Line.
- A waiver of all regulated charges associated with Memorycall Service including, but not limited to, the Secondary Service Order Charge and the first month's charge for Message Waiting Indication.
- A waiver of Late Payment Charges for sixty days.

ACK \_\_\_\_\_  
 AFA \_\_\_\_\_  
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RECEIVED & FILED

FPSC-BUREAU OF RECORDS

- 4 -



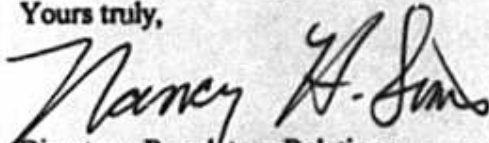
This request is for the following exchanges:

- Marathon (305) 289 & 743
- Big Pine Key (305) 515 & 872
- Sugarloaf Key (305) 744 & 745
- Key West (305) 292, 293, 294, 295 & 296

BellSouth will also invoke the emergency clauses in our tariff for the treatment of service order charges for displaced customers.

We ask that this request be given priority treatment and that the waivers be granted effective with this filing. Thank you for your assistance in this matter. If you have any questions or need any additional information, please let me know.

Yours truly,



Nancy A. Sims

Director - Regulatory Relations

Copy to: Walter D'Haeseleer  
Robert Beatty  
Tony Lombardo

#981238-TH

Attachment B  
Page 1 of 2  
BELLSOUTH

BellSouth Telecommunications, Inc. 800 222-1201  
400 Fax 904 222-0040  
150 South Monroe Street  
Tallahassee, Florida 32301

Nancy H. Sims  
Director - Regulatory Relations

September 30, 1998

Mrs. Blanca Bayo  
Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

Re: Emergency Request for Waiver due to Hurricane Georges

Dear Mrs. Bayo:

On September 28, 1998, BellSouth Telecommunications, Inc. filed a request for an emergency waiver of certain tariffed charges in order to provide relief to the victims of Hurricane Georges. That request covered the areas of Marathon and south including Key West. With this letter, BellSouth requests that the waiver relief be expanded to include some of the BellSouth serving area in the Florida Panhandle. This includes:

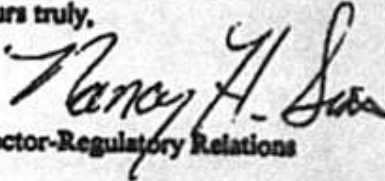
<u>Exchanges</u>	<u>NXX</u>
■ Pensacola (Belmont)	310, 429, 430, 432, 433, 434, 435, 436, 438, 444, 469, 470, 595
■ Pensacola (Warrington)	416, 452, 453, 455, 456, 457, 458, 473, 474, 475, 476, 477, 478, 479, 484, 492, 494, 505, 839, 857, 941, 944, 969
■ Cantonment	937, 968
■ Gulf Breeze	916, 932, 934
■ Holly Navarre	936, 939
■ Jay	675
■ Milton	623, 626, 983
■ Munson	957
■ Pace	994, 995
■ Century	256

#981238-TH

Attachment B  
Page 2 of 2

We ask that this request be given priority treatment and that the waivers be granted effective with the original filing. Thank you for your assistance in this matter. If you have any questions or need any additional information, please let me know.

Yours truly,



Director-Regulatory Relations

Copy to: Walter D'Heseleer  
Robert Beatty  
Tony Lombardo