

STATE OF FLORIDA

ORIGINAL

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DIVISION OF ELECTRIC & GAS  
JOSEPH D. JENKINS  
DIRECTOR  
(850) 413-6700

Public Service Commission

October 1, 1998

RECEIVED-FPSC  
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RECORDS AND REPORTING

Mr. Robert J. Fitzsimmons, Jr.  
2818 Cedarcrest Drive  
Orange Park, Florida 32073-6512

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Dear Mr. Fitzsimmons:

We have received a copy of your September 18, 1998 letter to the Jacksonville Electric Authority (JEA) regarding the transfer of your electric service from JEA to Clay Electric Cooperative, Inc. (Clay). In your letter, you stated that while you were somewhat aware of the pending transfer, you had not been contacted regarding the transfer nor were you given an opportunity to participate in any discussions concerning the public good.

The territorial agreement between JEA and Clay was filed with this Commission on March 3, 1992. On March 9, 1992, JEA sent letters to each of its affected customers informing them of impending transfers if the Commission approved the territorial agreement. On August 10, 1992, the Managing Director of JEA sent letters to its customers again informing them of the potential transfer of their electrical service to Clay. Included in this letter was a residential rate comparison of JEA and Clay and the Customer Business Office telephone number for customer comments. Before consideration of the territorial agreement, the Commission received comments from approximately 50 customers concerned about being transferred from one utility to the other. After thoroughly reviewing the proposed agreement and hearing comments from customers at its publicly noticed Agenda Conference, the Commission determined that the agreement was in the public interest and issued Order No. PSC-92-1208-FOF-EU on October 26, 1992 approving the territorial agreement between the two utilities.

It appears that JEA made reasonable efforts on two different occasions to contact and inform its customers of service transfers. If you have additional questions regarding these customer transfers, please contact me at (850) 413-6654.

Sincerely,  
*Roberta S. Bass*  
Roberta S. Bass  
Public Utilities Supervisor

RSB:kt

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FPSC-RECORDS/REPORTING

2818 Cedarcrest Drive  
Orange Park, Florida 32073-6512

September 18, 1998

Jacksonville Electric Authority  
21 West Church Street  
Jacksonville, Florida 32202-3139

Re: Account # 21020-02818-0000-1-00-E

Gentlemen:

This is in response to your letter dated September 16, 1998, regarding the transfer of my service (which has been provided by JEA since June, 1970) to Clay Electric Cooperative, Inc.

I have been somewhat aware of this pending transfer through various news releases which were not well placed and provided very little factual information. I must say that I am very unhappy with the manner in which this was done. Literally behind the backs of loyal consumers. No one that I know has ever been contacted regarding this matter, nor has there been any opportunity for consumers to participate in the very much needed discussions for the public good.

What we have instead is the result of some negotiations between two boards, neither of which has ever been elected by the public at large, who are in the business of providing a required service which amounts to a monopoly. That is not fair! It is not the American way! It is, in fact, a serious disservice to thousands of loyal consumers who find themselves between the proverbial rock and hard place.

There is no question that this new service will increase my average bill approximately fifteen percent (15%). As a retiree, that is a substantial increase which will surely not be met at any time in the future by increases in my retirement dollars available. While we surely will survive this unwelcome and unwanted change, there are many who will find it necessary to make some serious cutback in some other necessary program that is a part of their current fiscal survival. Once again, governmental and semi-governmental forces created problems for the people that they are supposed to serve.

I hope that the good people in St. John's County win their battle. One that we were not afforded the real opportunity to participate in.

Sincerely

Robert J. Fitzsimmons, Jr.

cc: Florida Public Service Commission  
Representative John Thrasher  
Board of County Commissioners, Clay County

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