

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF COMMISSION WORKSHOP

TO

BELLSOUTH TELECOMMUNICATIONS, INC.  
GTE FLORIDA INCORPORATED  
SPRINT-FLORIDA, INCORPORATED  
ALL FLORIDA-CERTIFICATED ALECS

AND

ALL OTHER INTERESTED PERSONS

RE: UNDOCKETED COMMISSION WORKSHOP REGARDING STATUS OF  
OPERATIONAL SUPPORT SYSTEMS

ISSUED: November 13, 1998

NOTICE is hereby given that the Florida Public Service Commission will conduct a workshop, regarding the above-referenced matter, to which all persons are invited, at the following time and place:

9:30 a.m.\*  
Wednesday and Thursday, December 16-17, 1998  
Room 148, Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, Florida

\* The beginning time for the second day of the workshop will be announced at the conclusion of the preceding day's scheduled activities.

To participate by telephone, call the following number at 9:30 a.m., Wednesday, December 16, 1998: non-Suncom (850)414-1711 or Suncom (850) 488-8713.

PURPOSE

The purpose of this workshop is to discuss the status of Operational Support Systems (OSS) in Florida with particular emphasis on the topics identified in Attachment A to this Notice.

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

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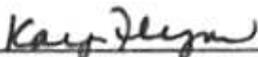
All interested persons are invited to participate in this workshop. Interested persons wishing to make presentations should forward a brief summary of the presentation to Beth Keating, Division of Legal Services, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850, by November 30, 1998. Please refer to Attachment A to this Notice for additional information regarding preferred topics and the format for the presentations. The summary should indicate who will make the presentation and how long the presentation is expected to last. An agenda for the workshop will then be established and distributed to all interested persons.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the workshop. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

JURISDICTION

Jurisdiction is vested in this Commission pursuant to Chapter 364, Florida Statutes. The workshop will be governed by the provisions of that Chapter and Chapters 25-22 and 28-106, Florida Administrative Code.

By DIRECTION of the Florida Public Service Commission, this 13th day of November, 1998.

  
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KAY FLYNN, Chief  
Bureau of Records

( S E A L )

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## ATTACHMENT A

### Commission Workshop on Status of OSS

#### **OSS Topics for Discussion**

Interest has been expressed in presentations by ALECs that track an ALEC-initiated order for one or all of the transaction types identified below, and ILEC presentations that track both ALEC-initiated and ILEC-initiated orders for each transaction type identified. Speakers may also discuss any unresolved implementation issues or planned enhancements, and explain what steps are being taken, and in what time frames, to address these issues. A question and answer session will follow each presentation.

#### Transaction Types

Resale Service Establishment Order  
UNE Service Establishment Order  
Resale Move, Add and Change Orders  
UNE Move, Add and Change Orders  
Resale Repair Order  
UNE Repair Order

Presentations should use the following format:

#### Presentation Format

1. Transaction Type
2. System(s) Used
3. By Step:
  - Function(s) Performed
  - Method (Manual or Electronic)
  - Edit Checks and Fallout Correction
4. Flow-Thru/Reliability Measures
5. Time Required to Complete Order (Elapsed Time, Work Time)