



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: November 30, 1998
TO: Jackie Edwards, Division of Records and Reporting
FROM: Tim Vaccaro, Senior Attorney, Division of Legal Services *TV*
RE: Docket No. 980163-WS - Complaint of Robert and Ruth Lawrence against Terra Mar Village Utilities, Inc., regarding termination of water and wastewater service in Volusia County.

By Order No. PSC-98-0266-FOF-WS, issued February 9, 1998 in Docket No. 941084-WS, the Commission ordered that a formal complaint docket be opened to address a complaint filed by Mr. and Mrs. Robert Lawrence against Terra Mar Village Utilities, Inc (Terra Mar). Mr. and Mrs. Lawrence alleged that Terra Mar improperly disconnected the Lawrences' water and wastewater service for failure to pay amenities fees, and failed to give proper notice prior to disconnection of service.

By Order No. PSC-98-1578-PCO-WS, issued November 24, 1998, the Commission found that Terra Mar properly disconnected the Lawrences' water and wastewater service and provided proper notice prior to disconnection of service. By that Order the Commission also set this matter for hearing based upon a protest letter filed from Mr. and Mrs. Lawrence on November 2, 1998.

ACK _____ A Commission hearing is tentatively scheduled for February 4, 1998. However, because
AFA _____ the issues will be primarily factual, staff recommends that this case be referred to the Division
of Administrative Hearings.

APP _____**CAF** _____**CMU** _____**CTR** _____ *TV/dr***EAG** _____

LEG _____ **cc:** Division of Water and Wastewater (Fuchs)
Consumer Affairs (DeMello)

LIN _____**OPD** _____**RCH** _____ *11/30/98 TV***SEC** _____ *1***WAS** _____**OTH** _____

DOCUMENT NUMBER-DATE

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