

State of Florida

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ORIGINAL  
DIVISION OF APPEALS  
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Public Service Commission

December 3, 1998

Mr. Carroll Webb  
Joint Administrative Procedures  
Committee  
120 Holland Building  
Tallahassee, Florida 32399

Re: Docket No. 960312-TI, Proposed Amendments to Rules 25-4.002, F.A.C., Application and Scope; 25-24.600, F.A.C., Application and Scope; 26-24.610, F.A.C., Terms and Definitions; Rules Incorporated; 25-24.620, F.A.C., Service Requirements for Companies Providing Operator Services; 25-24.630, F.A.C., Rate and Billing Requirements, and 25-24.800, F.A.C., Scope

Dear Mr. Webb:

The Commission has approved the adoption Rules 25-24.620 and 25-24.800, without changes.

We plan to file the rule for adoption on December 11, 1998.

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
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- OPC \_\_\_\_\_
- RCP \_\_\_\_\_
- SEC 1 \_\_\_\_\_
- WAS \_\_\_\_\_
- OTH \_\_\_\_\_

ADT600.DMC  
Enclosure

cc: ~~\_\_\_\_\_~~ of Records & Reporting

Sincerely,

*Diana W. Caldwell*

Diana W. Caldwell  
Associate General Counsel

DOCUMENT NUMBER-DATE

13664 DEC-3 98

RECORDS & REPORTING

1            25-24.620 Service Requirements for Companies Providing  
2 Operator Services.

3            (1) Every company providing operator services shall clearly  
4 state the name of the company upon answer and again after accepting  
5 billing information before the call is connected.

6            (2) In its tariffs for and contracts with billing and  
7 collection agents and other companies providing operator services,  
8 every company providing operator services shall require the other  
9 party to:

10           (a) Allow end users to access, at no charge, all locally  
11 available interexchange companies via all locally available methods  
12 of access, such as including 10XXX, 10XXXX, 101XXXX, ~~950-XXXX~~, and  
13 toll free access codes, such as 800, 877, and 888; except that  
14 Feature Group A (seven-digit local number) access lines are exempt  
15 from this requirement;

16           (b) Allow end users to access the universal telephone number  
17 "911", where operable, at no charge to the end user, and where not  
18 operable, to allow end users to access the operator of the provider  
19 of local exchange telecommunications services at no charge;

20           (c) Route all end user dialed 0 + local and all 0- calls to  
21 the provider of local exchange telecommunications services unless  
22 the end user dials the appropriate access code for his carrier of  
23 choice, such as 950, 800, 877, 888, 10XXXX, 101XXXX, or 10XXX; and

24           (d) Route all end user dialed 1 + and 0+ toll calls to the  
25 preselected carrier unless the end user dials the appropriate

CODING: Words underlined are additions; words in  
~~struck-through~~ type are deletions from existing law.

1 access code for his carrier of choice, such as 950, 800, 877, 888,  
2 10XXXX, 101XXX, or 10XXX; and

3 (e) Route all end user dialed 0- calls to the operator of the  
4 provider of local exchange telecommunications services at no charge  
5 to the end user when no additional digits are dialed after five  
6 seconds.

7 (3) Each operator services provider shall provide an  
8 opportunity for each caller to be identified by name to the called  
9 party before any collect calls may be completed.

10 Specific Authority: 350.127(2), P.S.

11 Law Implemented: 364.01, 364.3376, P.S.

12 History: New 9/6/93, Amended 1/16/96, 9/10/97, \_\_\_\_\_.

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1 25-24.800 Scope

2       (1) This part applies only to Alternative Local Exchange  
3 Companies. The provisions of Chapters 25-4, 25-9 or 25-14 shall  
4 not apply to Alternative Local Exchange Companies, unless  
5 specifically provided by this part.

6       In addition to the rules contained in this part, any  
7 Alternative Local Exchange Company which provides operator services  
8 in a call aggregator context shall also comply with the rules  
9 contained in Part XIII of Chapter 25-24, F.A.C.

10 Specific Authority: 350.127(2), F.S.

11 Law Implemented: 364.01, 364.337, F.S.

12 History: New 12/27/95,\_\_\_\_\_.

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