KAR

M E M O R A N D U M

December 7, 1998

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (B. KEATING)

RE: UNDOCKETED COMMISSION WORKSHOP REGARDING STATUS OF OPERATIONAL SUPPORT SYSTEMS - DECEMBER 16-17, 1998

Attached is an Agenda and Cover Memo regarding the above referenced workshop. Please send via facsimile to BellSouth, GTEFL, Sprint-Florida, and all Florida-certificated ALECs, as was done with the Notice of Workshop, issued November 13, 1998. Please also retain a copy in 980000, the undocketed/pending file. Thank you. (Number of pages - 4)

BK/anr
Attachment
cc: Division of Communications
I: ossmm.bk

13720-98
Dec. 7

State of Florida

Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: DECEMBER 7, 1998

TO: ALL INTERESTED PERSONS

FROM: BETH KEATING, STAFF COUNSEL *BK*   NCB

RE: UNDOCKETED COMMISSION WORKSHOP ON OPERATIONAL SUPPORT SYSTEMS

VIA FACSIMILE

Attached is the Agenda for the OSS workshop scheduled for December 16-17, 1998. Please note that the times scheduled herein are guidelines and are subject to modification at the workshop.

To participate by telephone in the workshop, call the following number at 9:30 a.m., Wednesday, December 16, 1998: non-suncom (850) 414-1711 or suncom (850) 488-8713. If anyone has any questions about the workshop or this Agenda, please call Beth Keating at (850) 413 - 6212 or Brian Musselwhite at (850) 413 - 6510.

cc: Division of Records and Reporting
Division of Research and Regulatory Review
Division of Communications
Division of Auditing and Financial Analysis

I:\ossamen.bk

Operational Support Systems (OSS)
Commission Workshop
December 16-17, 1998
9:30 a.m. - Room 148

On the first day of this workshop, we will concentrate upon the status of the individual ILECs' OSS, any planned enhancements, and compare the ILECs' OSS systems in Florida. On the second day of the workshop, we will hear ALEC presentations on their OSS capabilities and interfaces.

ILEC presentations will be separated into three areas: 1. Service Establishment Orders; 2. Move, Add and Change Orders; and 3. Repair Orders. Thus, each ILEC will make a separate presentation to address each order type for a total of three separate presentations. BellSouth will present first for each category, followed by GTE and Sprint. Please be aware that the times scheduled herein for the ILECs for each of the three categories are only guidelines and are not intended to focus attention on any particular category. The times set forth for the three categories are subject to change as necessary to accommodate ILEC presentations. Due to the expected length of the ILEC presentations, questions for ILEC presenters should be reserved for the Question and Answer Session scheduled at the end of Day 2.

Presenters are asked to have copies of their presentations available for distribution at the workshop. All presentations, ILEC and ALEC, should follow the format set forth in the Notice of Commission Workshop:

Presentation Format
1. Transaction Type
2. System(s) Used
3. By Step:
   Function(s) Performed
   Method (Manual or Electronic)
   Edit Checks and Fallout Correction
4. Flow-Through/Reliability Measures
5. Time Required to Complete Order (Elapsed Time, Work Time)

AGENDA

Wednesday,
December 16, 1998

Opening Remarks	Chairman Julia L. Johnson	9:30 a.m.- 9:40 a.m.

ILEC Presentations

Service Establishment Orders

BellSouth, GTE, Sprint	William Stacy, Tom Wolthoff, John Felz	9:40 a.m. - 11:00 a.m.
Break		11:00 a.m. - 11:15 a.m.
Resume ILEC Presentations	Stacy, Wolthoff, John Felz	11:15 a.m. - 12:30 p.m.
Lunch		12:30 p.m. - 1:15 p.m.

Move, Add and Change Orders

Resume ILEC Presentations	Stacy, Wolthoff, John Felz	1:15 p.m. - 3:15 p.m.

Break		3:15 p.m. - 3:30 p.m.

Repair Orders

kesume ILEC Presentations	Stacy, Wolthoff, John Felz	3:30 p.m. - 5:30 p.m.
Conclude		5:30 p.m.

Thursday, December 17, 1998

<u>ALEC Presentations</u>

AT&T	Jay Bradbury	9:30 a.m. - 12:00 p.m.
Lunch		12:00 p.m. - 1:00 p.m.
Sprint, Ltd.	Melissa Closz	1:00 p.m. - 1:30 p.m.
MCI/WorldCom	Bryan Green	1:30 p.m. - 2:45 p.m.
Break		2:45 p.m. - 3:00 p.m.

e.spire, TCG, Intermedia, and ITC DeltaCom	These companies have asked to reserve a short amount of time to briefly address OSS issues	3:00 p.m. - 3:40 p.m.
Question and Answer Session	All Participants	3:40 p.m. - 5:00 p.m.
Conclude		5:00 p.m.