

Mr. Chairman:

990000

980243-uu

10/08/1999

ORIGINAL

My name is Ray Allford and I reside at 207 Birch Street.

Will all comments and questions raised at this meeting recorded in detail and answered ?.

RECORDS AND REPORTING  
99 OCT 14 AM 9:24

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When the park was planned was water usage not calculated at that time?. The number of homes to occupy the park was known. All sites were planned . It must have been obvious that one tank would not meet the need after a period of time as the park numbers increased. Suddenly we are being advised later all these years by St. John's mgt. that per capita basis we are using too much water.

How did they arrive at their calculation for their capita basis for excessive water usage. Let the residents have the figures.

Are we now being told how many showers or baths we can take one a week, how often we flush the toilet or use outside facilities, do we let the dishes pile up in the sink and wash once a week we don,t have a dish washer my wife dislikes them, wash our hands less frequently after a messy job, wait a couple of weeks before washing our clothes. Cut back on the useage of the sprinkler system even although the park insists that we keep our grounds in good shape. Sprinkler systems vary greatly by each home, types of heads used , number of sprinkler units on each lot and size of water flow of each head,and time on is differant.

Is this park becoming a concetration camp ?. We were never informed that we would be restricted in the use of water and many a time I myself observed sprinklers going oo the lawns of homes of residents who do not pay for water and it was pouring rain. I did,nt complain. The park watering outside the regulated hours

How about the water used by the park , office, sales office, maintance, golf course. restaurant, club houses. St. John's Mgt. is advising the utility company unless a new rate structure is negotiated, question of a new water permit is questionable ?. How is the park water usage going toe controlled

Where does that leave the utility company-either absorb the cost or yes increase the rates that the residents pay for their water. Why should we have to pay for the replacemnt of major equipment which is the operational obligation of th park. What happened to the depreciatio factor they had been deducting each year ?.

What is the total cost for to replace one tank and purchase another a total of two plus installation ?. How do they intend to pay for them from the money that may be approved on the new rate charges ?

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RAY ALLFORD  
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We have no figures except the following and who is to say that they will meet the cost?

Base Rate charge goes up to \$9.97 up 50%

Over 5000 gals., to \$1.16 per 1000 gals. up 125 %.

10,000 gals. goes to \$2.30 per 1000 gals. up 350%

Where are the figured calculations that were made to justify these rates. Under the sink. Let us see them.

Is a Financial Rreport of the utilities operation not available ?.

Was one submitted to the Florida Public Service Commission ?. We are on the outside looking in but we can't see anything because the blinds are down

How did park management arrive at a figure of \$32.27 deduction in rent for the residents not paying for water ?..

It seems that anytime there is a major problem in this park that residents usually finish up paying either through a pass on tax or increased fees for service

I sincerely hope that a full audit is made of the financial books. Last month we were billed early for our water usage, that should tell your accounts something. I know what it tells me.

Most of us are on very limited income and frankly we don't know how much longer we can afford to live here-where do we go ?

I would appreciate receiving a copy oof the recommendations and the order. Thank you.

"DOCKET NO. 990243-WU."

*Ray Allford*

*P.S. 14 homes in our cul-de-sac.*

*7 homes vacant at least 5-6 months in the yr.*

*Two homes now up for sale 2 yrs.*

*How do we account for undue water usage?*

*How is the park going to conserve on their water usage?*

*D.*

MAIL ROOM  
99 OCT 14 AM 8:28  
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